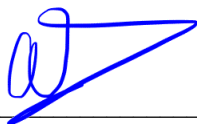


Responsible Gaming Policy

PB-COM-032-01

Signed by:

eMagnus Curacao B.V., Managing Director



Date: 9/2/2025

Introduction

Epicstar offers its players (hereinafter also “you”, “your”) a wide and high-quality selection of online games and other entertainment. Epicstar cares about its players, which is why we provide you with recommendations for responsible online gaming. Grounded in a responsible and fair attitude to the gaming process and each player in particular, Epicstar provides this policy of responsible gaming.

The goal of this policy is to support responsible gaming practices and reduce the potential harm where feasible. The key objective of this policy is the prompt adoption of appropriate measures aimed at ensuring a responsible attitude towards gambling among players.

The mission of Epicstar is to create one of the safest and most technically advanced gaming platforms for people aged 18 and over. Epicstar respects the rights of people who gamble in moderation for entertainment. Each of our players can choose their preferred type of entertainment without extra costs and receive the best service. We care about the safety of the offered selections, since the main principles of Epicstar are fairness, reliability, and security. We regularly study the recommendations of leading medical centers and research institutes to create an online gaming infrastructure that is as safe, transparent, and reliable as possible.

Player safety

Epicstar cares about the safety of its players. The protection of players encompasses the prohibition of gambling by persons under 18 years of age, as well as player privacy protections, including the reliable storage and processing of player data and payment information.

Gambling addiction prevention

Most players spending their leisure time gambling online, betting on sporting events and playing for fun, may develop addictive habits such as shopping, sports, eating, and consuming alcohol, that are considered social norms, however, in certain cases can be highly addictive and cause dependency in some persons. Epicstar strongly encourages players with signs of gambling addiction to suspend their gaming activities. If you observe changes in your gambling behavior, we recommend that you contact relevant organizations for prompt and professional counseling and support.

Player's Personal Responsibility

The main principle of Epicstar's responsible gaming policy is that all final decisions to continue playing and betting amounts are made solely by the player. That is why the most effective way to prevent the emergence of gambling addiction is to comply with the rules of responsible gambling and exercise self-control over one's propensity to gamble. Epicstar acknowledges its role in providing tools and information to support responsible gambling where appropriate to help its players make responsible decisions, which is why Epicstar tries to keep the level of safety as high as possible and offers selection of games, along with all the necessary information, and adheres to strict internal policies.

You may wish to set your personal limits (for example deposit, loss, wager, and session limits) and observe them during gaming. These are recommended as a preventive measure in alignment with responsible gaming practices.

Ensuring the Protection of Minors

Epicstar prohibits minors (persons under the age of 18) from participating in any form of entertainment on its website. Players must confirm their date of birth upon registration, and pass a government-issued ID verification before making deposits or wagers. Epicstar applies reasonable safeguards to prevent minors from accessing its services, in line with regulatory expectations, but we also look to parents and guardians for cooperation in this matter. Your credentials (username and password) must be stored in a secure place not accessible to underaged persons. We also recommend installing a special browsing filter that will prevent children from accessing inappropriate content.

Responsible Attitude Toward Problem Gaming

Epicstar offers a wide range of games and entertainment that are just forms of enjoyable pastime for most players. As mentioned above, most people play for fun. Moderate gambling while exercising control over one's financial decisions is quite acceptable. However, for some people, gambling may lead to a serious gambling problem that must be addressed immediately.

Players who are addicted to gambling and who have difficulty identifying and controlling risks and establishing acceptable limits may not fully enjoy our offerings or perceive them as a form of entertainment. Epicstar cares about its players, therefore, where appropriate and in accordance with our internal procedures, Epicstar may restrict access to certain features or services. Epicstar maintains internal procedures aimed at identifying and responding to indicators of problem gambling, consistent with applicable regulatory requirements.

What is Problem Gaming?

Problem gambling refers to gambling behavior that may negatively affect an individual's personal, financial, or social well-being. It is commonly characterized by a loss of control, persistent engagement despite adverse consequences, and a disruption of daily functioning or relationships. While Epicstar does not diagnose or define medical conditions, this description is based on recognized definitions provided by public health authorities and responsible gaming organizations. Players who feel that they may be affected are encouraged to seek independent support services including organizations listed in clause 9.

Cases of Gambling Addiction

Only qualified professionals can diagnose your gambling addiction.

Below, you can find some material that will help you evaluate your gaming behavior.

It is worth a special note that it is particularly difficult to identify addictions that are not associated with the consumption of a substance because the line between pleasure and addiction is very blurry. However, some signs can help detect gambling addiction. If at least five of the following symptoms are present, then there is a high chance that gambling addiction will progress:

- The player spends too much time gambling; the player is always thinking about gambling;
- The player's bets are constantly increasing;
- The player has made several unsuccessful attempts to stop or control gambling;
- When opportunities for play are limited, the person becomes anxious and irritable;
- The person uses gambling as a way to avoid a problem or escape negative feelings;
- The player tries to recoup losses after losing;
- The player lies about gambling behavior;

- The player commits illegal acts;
- The player's relationships with relatives deteriorate;
- The player borrows money to continue playing.

Organizations that Providing Gambling Counseling

Epicstar aims to promote safe gaming practices and provide players with information on professional support when needed. If you or someone you know is experiencing problems related to gambling, we strongly encourage seeking help from qualified organizations that specialize in counseling, education, and recovery support.

You may wish to consider the following international organizations which offer free, confidential services to individuals affected by gambling-related issues:

GamCare

GamCare is a leading provider of information, advice, and support for anyone affected by gambling harms in the United Kingdom. Their trained counselors offer both online and telephone support, including live chat and treatment referrals.

Website: www.gamcare.org.uk

Gamblers Anonymous

Gamblers Anonymous is a global support community of men and women who have joined together to address their gambling addiction through mutual support. The organization operates locally and arranges online meetings around the world.

Website: www.gamblersanonymous.org.uk

Gambling Therapy

Gambling Therapy provides multilingual support to anyone affected by problem gambling. Their services include live support, forums and access to self-help tools.

Website: www.gamblingtherapy.org

BeGambleAware

BeGambleAware offers extensive information and support for responsible gambling and treatment resources across the UK.

Website: www.begambleaware.org

9.3 We encourage players to contact these or similar organizations if they feel their gambling habits are becoming problematic. Seeking help is a sign of strength, and support is always available.

Self-Exclusion

"Self-Exclusion" means your voluntary exclusion of yourself from all gambling services provided by Epicstar. If you wish to self-exclude from Epicstar, please contact our support and provide the desired duration of such Self-exclusion. The Support team will explain the necessary future steps and what is needed from you. Please note that self-exclusion

on other websites and/or casinos and/or with authorities may not automatically apply to Epicstar, so if you have decided to exclude yourself from all gambling, please make sure you have completed the self-exclusion procedure on each platform and/or casino and/or with each authority, including Epicstar; otherwise, your partial self-exclusion may not be effective, and all your bets at Epicstar will be considered valid.

Please be aware that Self-Exclusion is permanent for the duration you select and cannot be reversed for your protection. During the Self-exclusion period, you are not allowed to create a new account, and attempts to bypass an active Self-exclusion may lead to actions in accordance with our Terms and Conditions, including potential account restrictions. In case Epicstar detects signs of problematic behavior, such as (but not limited to) self-exclusion on third-party websites and/or casinos, chasing losses, erratic gambling patterns, and excessively prolonged periods of play, Epicstar may contact the player if indicators of potential harm are detected, in line with its responsible gaming procedures. Where applicable, Epicstar may apply automated or manual review processes to identify gambling patterns that could indicate increased risk of possible problem gambling.

Epicstar reserves the right to restrict promotional communications with individuals under Self-exclusion.

Basic Rules for Responsible Gambling

Following the provisions in this Policy, may help you to enjoy games without causing harm to your mental health:

- Play only in a relaxed and focused state;
- Take regular breaks;
- Set aside your monthly gaming budget in advance;
- Set a permanent maximum limit;
- Before each game, determine the maximum amount of winnings and stop playing as soon as you reach that amount;
- Before playing, determine the amount you can lose;
- Never play while intoxicated or under the influence of drugs;
- Do not play when depressed.
- Use Self-Exclusion if you are diagnosed with a gambling addiction, or try to stay away from gambling for a reason.

Epicstar calls on all players to play responsibly and to follow the rules set out in this Policy. You can also contact Support by mailing to support@epicstar.net