

Player Account and Fund Management Policy for Najahbet.com

1. Player Account Management

a. Account Registration

- Players must create an account to access games and services.
- Registration requires accurate and complete personal information, including:
 - Full Name
 - Date of Birth
 - Email Address
 - Residential Address
 - Contact Number
- Duplicate accounts are prohibited. Players are limited to one account.

b. Account Verification

- All accounts must undergo the **Know Your Customer (KYC)** process as outlined in our Customer Identification and Verification Policy.
- Verification is mandatory for deposits, withdrawals, and continued use of the platform.

c. Account Security

- Players are responsible for maintaining the confidentiality of their login credentials.
 - Najahbet.com uses advanced encryption and multi-factor authentication (MFA) to secure player accounts.
 - Any suspected unauthorized access should be reported immediately.
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2. Fund Management

a. Deposits

- Players can deposit funds using approved payment methods, including credit/debit cards, e-wallets, and bank transfers.
- The minimum and maximum deposit limits are clearly stated on the platform.
- Deposited funds are credited to the player's account instantly or within the specified processing timeframe.

b. Withdrawals

- Withdrawals are processed to the original deposit method where possible.
- The following requirements must be met for withdrawals:
 - Completion of the KYC process.
 - Meeting any wagering requirements tied to bonuses or promotions.
- Withdrawal requests are processed within 1–5 business days, depending on the payment method.

c. Fund Segregation

- Player funds are maintained on Payment Service Provider side.

d. Fees and Charges

- Transparent details of any fees (e.g., currency conversion, processing fees) are provided during transactions.
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2. Bonus and Promotion Management

a. Bonus Funds

- Bonus funds are kept separate from deposited funds in the player's account.
- Players must meet the stated terms and conditions (e.g., wagering requirements) before bonus funds can be withdrawn.

b. Misuse of Bonuses

- Any misuse of bonuses or promotions may result in the forfeiture of bonus funds and winnings.
 - Najahbet.com reserves the right to limit or revoke bonuses for accounts exhibiting fraudulent or abusive behavior.
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3. Dispute Resolution

- Players may contact support-en@najahbet.com for disputes related to accounts or funds.
 - Disputes will be reviewed and resolved within 14 business days.
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4. Anti-Money Laundering (AML) Compliance

- All transactions are monitored to detect and prevent suspicious activities.
 - Any activity suspected of violating AML regulations will be reported to relevant authorities.
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5. Policy Updates

This policy is reviewed and updated regularly to align with regulatory changes and industry standards.

At Najahbet.com, we are committed to providing a secure, transparent, and enjoyable gaming experience. If you have any questions about this policy, please contact us at support-en@najahbet.com.