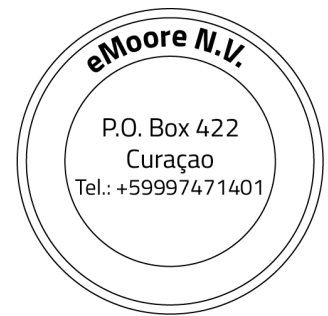


OPERATIONAL MANUAL

SECTOR MEDIA N.V.

Signature: *C. Drommond*
Name: C. Drommond, Proxyholder of eMoore N.V.
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1. INTRODUCTION

This Operational Manual describes the operational, technical, compliance, responsible gaming, and governance procedures implemented by SECTOR MEDIA N.V. (the “License Holder”) in connection with its online Games of Chance operations conducted under the Curaçao Landsverordening op de Kansspelen (“LOK”).

This manual is intended to demonstrate compliance with:

- Curaçao gaming legislation;
- Applicable ministerial regulations;
- Conditions attached to the License Holder’s gaming license;
- AML/CFT legislation;
- Data protection obligations;
- Responsible gaming obligations; and
- Applicable technical and operational standards.

This manual applies to all gaming operations conducted through the License Holder’s approved URLs, domains, software applications, and related operational infrastructure.

2. CORPORATE INFORMATION

2.1 Legal Entity Details

Legal Name: Sector Media N.V.

Commercial Name: Sector Media N.V.

Registration Number Chamber of Commerce: 101979

Registered Address: Groot Kwartierweg 10, Willemstad, Curacao

Website(s)/URL(s): <https://casino-wonder.com/>

2.2 Shareholding structure and infrastructure

The License Holder maintains an up-to-date register of:

- Shareholders;
- Ultimate Beneficial Owners (UBOs);
- And Directors;

All changes are reported to the Curaçao Gaming Authority in accordance with applicable requirements.

In addition to corporate records, the License Holder shall maintain an up-to-date register of its technical infrastructure, including:

- Core platform architecture and system components;

- Hosting environments, including cloud service providers and data center locations;
- Critical systems such as gaming platforms, wallet systems, and databases;
- Network architecture, including security layers and access controls;
- Third-party service providers involved in infrastructure, hosting, or system operations; and
- Backup, redundancy, and disaster recovery configurations.

Such records shall ensure full visibility of the operational environment and support effective risk management, security oversight, and regulatory compliance. A copy of this infrastructure is APPENDIX A.

3. DESCRIPTION OF THE GAMES OF CHANCE

3.1 Categories of Games Offered

The License Holder offers the following Games of Chance:

Casino Games

Slots: Digital reel-based games where players spin to match symbols and win prizes based on predefined paylines or bonus features.

Roulette: A wheel-based game where players wager on where a ball will land, including numbers, colors, or combinations.

Blackjack: A card game where players compete against the dealer to achieve a hand value closest to 21 without exceeding it.

Baccarat: A card game where players bet on the outcome of the Player or Banker hand, or a tie.

Poker: A range of card games where players compete against each other based on hand rankings and strategic play.

Live Casino Games: Real-time casino games streamed from studios or gaming facilities, featuring live dealers and interactive gameplay.

Betting Products

Sports Betting: Wagering on the outcome of sporting events across various markets, including match results, scores, and player performance.

In-Play Betting: Real-time betting during live sporting events with dynamically updated odds.

Virtual Sports: Computer-generated sporting events with randomized outcomes available for continuous betting.

Esports Betting: Betting on competitive video gaming events, including tournaments and matches across various esports titles.

Exchange Betting: A betting platform where players place bets against each other and set their own odds rather than betting against the License Holder.

Additional Gambling Products

Lottery Games: Games where players purchase entries for a chance to win prizes based on random draws.

Instant Win Games: Fast-play games where results are determined immediately, including scratch cards or digital equivalents.

Bingo Games: Number-based games where players match drawn numbers on cards to achieve predetermined winning patterns.

Keno: A lottery-style game where players select numbers and win based on matches with randomly drawn numbers.

Crash Games: Multiplayer games where players attempt to cash out before a rising multiplier crashes, combining chance and timing decisions.

Jackpot Games: Games featuring progressive or fixed jackpots that accumulate until won.

Other Approved Gaming Products: Any additional gaming products approved by the relevant regulatory authority under applicable legislation.

Skill-Influenced Games (where legally permissible): Games where player skill has a measurable impact on outcomes, alongside elements of chance, subject to regulatory approval.

An overview of all Games of Chance offered by the License Holder can be found as Appendix B.

3.2 Game Rules and Participation Conditions

The rules applicable to each game shall:

- Be published on the License Holder's gaming website(s);
- Be made available to players prior to their participation in any game; and
- Be accessible in the English language and, where applicable, in any additional languages supported by the License Holder.
-

Such rules shall, at a minimum, include clear and comprehensive provisions specifying:

- The applicable minimum and maximum stake limits;
- The conditions governing the determination of winning outcomes;
- Any terms, limitations, or restrictions applicable to bonuses or promotional offers;
- The procedures governing the validation and settlement of bets; and
- The circumstances under which wagers may be deemed void, cancelled, or otherwise invalid.

The License Holder shall ensure that all game rules are transparent, accurate, and readily accessible at all times to ensure fair play and informed participation.

3.3 Bet Amounts

The License Holder shall implement and maintain appropriate controls to ensure that all betting limits are defined, enforced, and monitored in accordance with regulatory requirements, risk management principles, and player protection objectives.

Betting limits shall be configured on a per-game and per-product basis and may vary depending on a range of factors, including:

- Risk management settings, reflecting the License Holder’s internal risk tolerance, exposure limits, and trading strategies;
- Jurisdictional restrictions, ensuring compliance with applicable legal and regulatory requirements in the jurisdictions where services are offered;
- Player account status, including verification level, risk profile, and any applicable account restrictions or enhancements; and
- Currency denomination, taking into account differences in value and conversion rates across supported currencies.

The License Holder shall ensure that all betting limits are clearly defined within the relevant game configurations and are consistently applied across all channels and platforms.

Automated controls shall be implemented to:

- Prevent players from placing wagers outside the configured minimum and maximum thresholds;
- Enforce all applicable regulatory and operational limits in real time; and
- Detect and block any attempts to circumvent established wagering controls.

Such controls shall form part of the broader system integrity framework and shall be subject to regular testing, monitoring, and review to ensure ongoing effectiveness and compliance.

Any changes to betting limits shall be subject to formal configuration management and approval processes, with appropriate audit trails maintained to ensure transparency and traceability.

3.4 Payouts and Return-to-Player (RTP)

Payouts and game outcomes shall be determined using fair, transparent, and independently verified systems and processes, including certified Random Number Generator (RNG) systems, approved sports odds engines, approved live dealer systems, official data feeds from licensed providers, and certified game logic in accordance with applicable regulatory requirements.

All systems used in determining outcomes and payouts shall be subject to independent testing, certification, and periodic verification by approved testing laboratories or competent regulatory authorities to ensure compliance with recognized standards of fairness, integrity, and reliability.

The applicable Return to Player (RTP) percentages shall be predefined within certified game configurations and shall comply with regulatory thresholds, remain unchanged without proper authorization and re-certification, and be disclosed to players where required.

The License Holder shall maintain effective controls to ensure accurate payout calculations, system integrity, protection against manipulation or unauthorized interference, and timely identification and resolution of any system malfunctions or irregularities. Affected games shall be suspended where necessary to protect players and maintain fairness.

The License Holder shall establish and maintain robust audit and compliance frameworks to ensure adherence to all applicable legal and regulatory obligations.

This shall include maintaining complete, accurate, and tamper-evident records of all transactions, outcomes, and payout calculations, as well as retaining audit logs and system data in accordance with regulatory requirements.

Internal audit procedures shall be implemented to periodically assess the effectiveness of controls governing game integrity, payout accuracy, and system security.

Independent external audits and certifications shall be conducted by accredited testing laboratories or qualified third parties at regular intervals.

The License Holder shall provide regulators with access to relevant records, systems, and documentation upon request to verify compliance.

Any material system failures, integrity breaches, or discrepancies affecting outcomes or payouts shall be promptly reported to the relevant regulatory authority in accordance with applicable reporting timelines.

Corrective and preventive actions shall be implemented to address any deficiencies or non-compliance identified. All systems, controls, and processes shall remain fully compliant with applicable Curaçao gaming legislation (LOK) and any directives or technical standards issued by the competent authority.

3.5 Software Providers

Gaming software deployed by the License Holder shall be sourced from approved and certified software providers. The License Holder shall implement and maintain a robust governance framework to ensure that all third-party software providers are subject to appropriate due diligence, risk assessment, and ongoing oversight. This includes verifying that providers:

- Hold valid licenses or approvals in recognized jurisdictions;
- Maintain relevant certifications issued by accredited independent testing laboratories (e.g., for RNG integrity, game fairness, and system security); and
- Adhere to applicable standards relating to data protection, cybersecurity, and operational resilience.

The License Holder shall maintain comprehensive, accurate, and current records in respect of all software providers and their products, including but not limited to:

- The legal name, registration details, and corporate structure of each provider;
- The jurisdictions in which the provider is licensed, regulated, or otherwise authorized to conduct gaming-related activities;

- Certification reports, test results, and approval documentation relating to each game or software component;
- Version control information, including software release history, updates, patches, and any modifications affecting game logic or functionality;
- Integration and implementation records, including system testing results, acceptance criteria, and deployment approvals; and
- Details of any subcontractors or critical dependencies involved in the delivery of the software services.

All records shall be maintained in a secure, structured, and auditable manner to ensure full traceability of software deployment and changes throughout the system lifecycle. Such records must be readily accessible and available for inspection by the relevant regulatory authority upon request.

The License Holder shall further ensure that:

- Any software updates, patches, or changes are subject to formal change management procedures, including testing, approval, and, where applicable, re-certification prior to deployment;
- Continuous monitoring is performed to detect any anomalies, malfunctions, or integrity issues associated with third-party software;
- Appropriate contractual arrangements are in place with software providers, clearly defining responsibilities, service levels, compliance obligations, and audit rights; and
- Any incidents, defects, or vulnerabilities identified in relation to third-party software are promptly escalated, investigated, and resolved in accordance with the License Holder's incident management and regulatory reporting procedures.

Periodic reviews shall be conducted to assess the ongoing suitability, performance, and compliance status of all software providers. Where deficiencies or non-compliance are identified, the License Holder shall implement appropriate corrective actions, including suspension or replacement of the relevant provider where necessary.

An overview of all software providers engaged by the License Holder, including relevant licensing jurisdictions, certifications, and products supplied, is set out in Appendix C.

3.6 Outcome Determination

Game outcomes shall be determined exclusively through secure, automated, and independently verified mechanisms, including:

- Independently certified Random Number Generator ("RNG") systems, ensuring that outcomes are random, unbiased, and not susceptible to prediction or manipulation;
- Official sports data providers, supplying accurate, verified, and timely event data for the settlement of sports wagers; and

- Algorithmic settlement engines, applying predefined rules and logic to ensure consistent, accurate, and auditable bet settlement processes.

Under no circumstances shall manual intervention be permitted in the determination, manipulation, or alteration of game outcomes. All outcome processes shall be fully automated and governed by certified systems and approved game logic.

The License Holder shall implement and maintain appropriate technical and operational controls to ensure the integrity of all outcome determination processes, including:

- The prevention of unauthorized access to systems responsible for outcome generation and settlement;
- Continuous monitoring for anomalies, irregular patterns, or potential integrity breaches;
- The immediate investigation and remediation of any identified system errors or inconsistencies.

All systems and processes involved in determining game outcomes shall be subject to independent testing, certification, and periodic audit to ensure compliance with applicable regulatory requirements and recognized industry standards.

Records of game outcomes and settlement activities shall be securely maintained to ensure full traceability, auditability, and availability for regulatory inspection.

4. PAYMENT METHODS AND FINANCIAL OPERATIONS

4.1 Accepted Payment Methods

The License Holder may offer and accept a range of payment methods, subject to regulatory approval and applicable legal requirements, including credit and debit cards, bank transfers, electronic wallets, cryptocurrency (where permitted), and other approved methods. All payment methods shall be provided through authorized and reputable payment service providers and integrated securely. An overview is provided in Appendix D.

4.2 Deposit Procedures

Deposits shall only be accepted from identified player accounts. Controls include KYC verification, fraud monitoring, AML/CFT screening, velocity checks, and verification of payment method ownership. All deposit activities shall be monitored in accordance with the AML Policy of the License Holder.

4.3 Withdrawal Procedures

Withdrawals shall be processed to verified payment methods, subject to fraud checks, AML/CFT controls, and internal policies. Requests exceeding thresholds shall undergo enhanced due

diligence and manual review. Withdrawals shall be processed accurately and within reasonable timeframes.

4.4 Segregation and Safeguarding of Player Funds

Player funds shall be administratively segregated from operational funds. Daily reconciliations must be performed to verify balances and identify discrepancies. Records shall be maintained for audit and regulatory inspection.

5. SOFTWARE AND OUTCOME DETERMINATION

5.1 Gaming Platform

The License Holder operates a fully integrated and scalable gaming platform designed to support licensed gaming services in a secure, reliable, and compliant manner. The platform includes a front-end player interface, wallet system, bonus engine, risk engine, reporting systems, and administrative backend. All components are developed in accordance with secure development principles and are subject to testing, validation, and change management prior to deployment. The platform supports high availability, redundancy, and operational continuity. Documentation of architecture, system dependencies, and data flows is maintained for audit and regulatory purposes.

5.2 Core Components

Front-End Player Interface: Provides secure player access to gaming services.

Wallet System: Manages player balances and transactions.

Bonus Engine: Controls promotional offers and wagering requirements.

Risk Engine: Monitors player behavior for fraud and suspicious activity.

Reporting Systems: Generates operational and regulatory reports.

Administrative Backend: Enables system configuration and account management by authorized personnel.

5.3 Technical Security

The License Holder maintains a comprehensive information security framework to protect systems and data. Security measures include encryption of data in transit and at rest, web application firewalls, DDoS protection, multi-factor authentication, role-based access control, and continuous monitoring. Access to critical systems is logged and auditable. Security testing such as vulnerability assessments and penetration tests are conducted regularly. Patch management processes ensure systems remain protected against known vulnerabilities.

5.4 Additional Controls

Security incidents are managed in line with incident management procedures. Backup and disaster recovery mechanisms ensure system restoration. Third-party integrations undergo security assessments. All controls align with industry standards such as ISO 27001 and comply with

Curaçao LOK regulatory requirements. Regular internal and external audits are conducted to validate effectiveness and compliance.

6. QUALITY MONITORING AND TEST METHODS

6.1 Testing Procedures

The License Holder shall implement and maintain comprehensive testing and monitoring procedures to ensure the integrity, security, and reliability of all gaming operations and supporting systems.

- RNG integrity
- System availability
- Payment processing
- Wallet functionality
- Access controls
- Security vulnerabilities
- Responsible gaming systems

6.2 Independent Testing

Critical gaming systems shall be independently tested and certified by accredited testing laboratories.

- RNG certification
- Penetration testing
- Security audits
- Source code review
- Fairness verification

6.3 Monitoring Frequency

Monitoring Activity	Minimum Frequency
Vulnerability Scans	Monthly and after major changes
Penetration Tests	At least annually or after significant changes
Backup Restoration Testing	Quarterly
Disaster Recovery Testing	Annually
Access Control Reviews	Quarterly
System Availability Monitoring	Continuous (24/7)
Transaction Monitoring	Continuous

7. STORAGE OF PLAYER PERSONAL DATA

7.1 Personal Data Collected

The License Holder shall collect and process personal data strictly in accordance with applicable legal, regulatory, and operational requirements.

- Identification data
- Contact information
- Date of birth
- Payment information
- Transaction records
- Gaming activity
- Device and IP information
- KYC documentation

7.2 Data Storage and Security

Personal data shall be stored securely using appropriate technical and organizational measures.

- Encrypted databases
- Secure hosting environments
- Role-based access controls

Encryption shall be applied to:

- Data in transit
- Data at rest
- Backup storage

7.3 Data Retention

Data retention shall comply with applicable legal and regulatory requirements.

- Curaçao legal requirements
- AML/CFT obligations
- Regulatory recordkeeping obligations

Archived records shall remain retrievable for regulatory review.

7.4 Access Logging and Control

Administrative access to personal data shall be controlled and monitored.

- Logged

- Monitored
- Restricted to authorized personnel

8. PLAYER-FACING VISUAL ELEMENTS

8.1 Website and Application Disclosures

The License Holder ensures that the gaming website and applications provide clear, accurate, and accessible information to players.

- Account balances
- Active bonuses
- Betting history
- Responsible gaming tools
- Terms and Conditions
- Privacy notices
- Regulatory notices

8.2 Responsible Gaming Notices

The following notices are prominently displayed on the websites:

- Minimum age restrictions
- Responsible gaming messages
- Self-exclusion information
- Player support resources

A copy of these notices is included in Appendix E.

8.3 User Interface Controls

The player interface includes tools designed to support responsible gaming:

- Deposit limit tools
- Session reminders
- Cooling-off functionality
- Account closure requests
- Reality check notifications

9. PREVENTION OF ACCESS BY VULNERABLE OR EXCLUDED PERSONS

9.1 Age Verification Measures

The License Holder shall strictly prohibit access to its gaming services by individuals below the legal minimum age of 18 years, or such higher age as may be required by applicable law.

To ensure compliance with age restriction requirements, the License Holder shall implement robust verification measures, including but not limited to:

- Know Your Customer (“KYC”) procedures to confirm player identity and age;
- Verification of identification documents issued by recognized authorities;
- Automated age validation systems integrated within onboarding processes; and
- Screening against third-party databases and verification services, where applicable.

Access to gaming services shall not be granted until sufficient verification has been successfully completed. The License Holder shall maintain records of all verification activities for audit and regulatory purposes.

9.2 Self-Exclusion Procedures

The License Holder shall provide players with the ability to voluntarily restrict their access to gaming services through a range of self-exclusion options.

Players may request:

- Temporary self-exclusion for a defined period;
- Permanent self-exclusion resulting in indefinite account closure; and
- Cooling-off periods designed to provide short-term breaks from gaming activity.

Players who are subject to self-exclusion measures shall be prevented from:

- Accessing or logging into their accounts;
- Depositing or transferring funds;
- Participating in any gaming activities; and
- Receiving marketing or promotional communications.

The License Holder shall ensure that self-exclusion requests are implemented promptly, consistently enforced, and maintained in accordance with regulatory requirements.

9.3 Vulnerable Player Detection

The License Holder shall implement both automated systems and manual oversight processes to identify potential indicators of problematic or high-risk gambling behavior.

Monitoring mechanisms shall assess player activity and behavioral patterns, including but not limited to:

- Excessive or increasing deposit activity;
- Rapid or repetitive wagering behavior;
- Extended or continuous gaming sessions;
- Repeated failed deposit attempts or unusual payment patterns; and
- Other behavioral markers indicative of potential gambling-related harm.

Such monitoring shall be conducted on an ongoing basis, supported by risk-based thresholds and alert systems designed to facilitate early identification and intervention. In APPENDIX F the technical measures that are put in place to prevent admission are mentioned.

9.4 Intervention Measures

Where indicators of vulnerable or problematic gambling behavior are identified, the License Holder shall implement appropriate and proportionate intervention measures to mitigate risk and protect the player.

Such interventions may include:

- The provision of responsible gaming messaging and on-screen notifications;
- Direct communication with the player, including proactive outreach by trained personnel;
- The application of account-based limitations, including deposit, wagering, or session restrictions;
- The imposition of mandatory cooling-off periods; and
- The application of enforced or permanent exclusion measures where necessary.

All intervention actions shall be documented and subject to review to ensure effectiveness and consistency with responsible gaming obligations.

For further details, reference is made to the License Holder's Responsible Gaming Policy, which sets out the full framework governing player protection, monitoring, and intervention procedures.

10. TECHNICAL INFRASTRUCTURE AND BUSINESS CONTINUITY

10.1 Infrastructure Overview

The License Holder operates a secure and resilient technical infrastructure to support continuous operations and regulatory compliance, which pertains to:

- Application servers
- Database servers
- Wallet systems
- Security infrastructure
- Cloud hosting
- Monitoring systems
- Backup systems

10.2 Infrastructure Diagram

The diagram shall include:

- Hosting architecture
- Data flows
- Security layers
- Payment gateway integrations
- Backup infrastructure
- Redundancy architecture

10.3 Business Continuity Plan (BCP)

The License Holder maintains a Business Continuity Plan addressing key disruption scenarios.

- Cybersecurity incidents
- Data corruption
- Hosting outages
- Payment interruptions
- System failures

10.4 Disaster Recovery

Disaster recovery measures include the following:

- Geographic redundancy
- Automated backups
- Failover systems
- Recovery testing

11. RESPONSIBLE GAMING IMPLEMENTATION

11.1 Responsible Gaming Policy

The License Holder shall establish, implement, and maintain a comprehensive Responsible Gaming Policy forming an integral part of its governance and compliance framework. The policy defines the License Holder's commitment to player protection, outlines procedures for identifying and supporting vulnerable players, and ensures compliance with Curaçao gaming legislation (LOK). The policy is subject to periodic review and approval by senior management.

11.2 Responsible Gaming Tools

Players have access to the following responsible gaming tools:

- Deposit limits
- Loss limits
- Wager limits
- Session limits
- Self-exclusion tools
- Cooling-off functionality

All tools are designed to be easily accessible, enforceable, and subject to monitoring and periodic review to ensure effectiveness.

11.3 Staff Training

The License Holder ensures that all relevant personnel receive ongoing responsible gaming training at onboarding and at least annually thereafter, regarding:

- Identification of problem gambling indicators
- Responsible gaming obligations

- Escalation procedures
- Handling of vulnerable player interactions
- Training records are maintained for audit and regulatory inspection.

11.4 Marketing Restrictions

- Marketing practices must comply with responsible and regulatory standards:
- Must not target minors
- Must not be misleading or deceptive
- Must include responsible gaming messaging
- Must not promote excessive gambling

12. TERMS AND CONDITIONS

The most recent version of the Terms and Conditions shall be maintained and made available in a manner that ensures transparency, accessibility, and compliance with applicable regulatory requirements.

The Terms and Conditions shall:

- Be published on the License Holder’s gaming website;
- Be made readily accessible to players prior to account registration and participation in any gaming activities; and
- Be subject to formal version control procedures, ensuring that all updates, amendments, and historical versions are properly recorded and traceable.

The Terms and Conditions shall, at a minimum, include clearly defined provisions relating to:

- Player eligibility criteria, including age and jurisdictional restrictions;
- Account registration, usage rules, and player responsibilities;
- Bonus terms and conditions, including wagering requirements and restrictions;
- Withdrawal rules and procedures, including verification requirements and processing conditions;
- Dormant or inactive account policies, including applicable fees or handling procedures; and
- Dispute resolution procedures, including escalation channels and timelines.

A copy of the current Terms and Conditions is provided in Appendix G.

The License Holder acknowledges that the current Terms and Conditions will be reviewed and updated to ensure full alignment with the applicable guidelines issued by the Curaçao Gaming Authority (“CGA”). Any required amendments shall be implemented no later than 30 September 2026, in accordance with regulatory expectations.

13. PLAYER DISPUTE RESOLUTION PROCESS

13.1 Complaint Submission

The License Holder shall establish and maintain effective and accessible channels through which players may submit complaints in a timely and efficient manner, in accordance with its internal Player Complaint Policy.

Players may submit complaints through the following communication channels:

- Email communication to designated support addresses;
- Live chat functionality available on the gaming website or application; and
- A dedicated support portal or ticketing system, where available.

All complaint submission channels shall be clearly disclosed to players and remain easily accessible at all times. Further details regarding complaint submission procedures, including required information and response timelines, are set out in the License Holder's Player Complaint Policy.

13.2 Internal Review Process

All complaints received by the License Holder shall be handled in a structured, transparent, and consistent manner, in accordance with the procedures defined in the Player Complaint Policy.

Upon receipt, each complaint shall be:

1. Formally logged within the License Holder's complaint management system;
2. Assigned a unique reference or ticket number to ensure full traceability;
3. Acknowledged within a reasonable timeframe;
4. Investigated by appropriately qualified personnel, taking into account all relevant information, system logs, and supporting documentation; and
5. Resolved at the earliest possible opportunity or escalated where necessary.

The License Holder shall ensure that all investigations are conducted fairly, impartially, and in line with documented internal procedures and regulatory obligations.

13.3 Escalation

Where a complaint cannot be resolved to the satisfaction of the player through the internal review process, the player shall have the right to escalate the matter in accordance with the escalation procedures outlined in the Player Complaint Policy.

Escalation options shall include:

- Referral to approved alternative dispute resolution (“ADR”) mechanisms or independent adjudication bodies, where applicable; and
- Escalation to senior management, including the Managing Director or other designated senior representative of the License Holder.

The License Holder shall:

- Provide clear guidance to players on how to escalate complaints;
- Cooperate fully with any external dispute resolution processes; and
- Ensure that escalated complaints are handled in a timely and transparent manner.

13.4 Recordkeeping

The License Holder shall maintain comprehensive and auditable records of all complaints, investigations, communications, and outcomes, in accordance with applicable regulatory requirements and the provisions of the Player Complaint Policy.

Such records shall:

- Be securely stored in digital form within the License Holder’s systems;
- Contain sufficient detail to demonstrate the full lifecycle of each complaint; and
- Be retained for the duration required under applicable laws, regulations, and internal policies.

The Player Complaint Policy further defines the classification of complaints, including the criteria for identifying Reportable Complaints, as well as any associated regulatory reporting obligations. All complaint-related records shall be made available to the relevant regulatory authority upon request for the purposes of audit, inspection, or investigation.

14. DIGITAL RECORDKEEPING

14.1 Records Maintained

The License Holder shall maintain comprehensive, accurate, and up-to-date records of all operational, financial, and compliance-related activities in accordance with applicable legal and regulatory requirements.

The records maintained shall include, but are not limited to:

- Player registration data, including account details and onboarding information;
- Know Your Customer (“KYC”) documentation and due diligence records;
- Transaction histories, including deposits, withdrawals, and payment activities;
- Betting activity, including wagers placed, outcomes, and associated game data;
- Audit logs capturing system access and operational activity;
- Complaint records, including all related communications and resolutions; and

- Anti-Money Laundering and Counter-Terrorist Financing (“AML/CFT”) monitoring records, including alerts, investigations, and reporting outcomes.

All records shall be maintained in a structured and secure manner, ensuring completeness, accuracy, and traceability for audit and regulatory inspection purposes.

14.2 Security of Records

The License Holder shall implement appropriate technical and organizational measures to ensure the security, integrity, and confidentiality of all records.

Such measures shall include:

- Encryption, to protect data both in transit and at rest against unauthorized access;
- Robust backup procedures, ensuring the regular and secure replication of critical data and the ability to restore records in the event of data loss;
- Immutable logging mechanisms, where applicable, to prevent unauthorized alteration or deletion of critical records; and
- Access controls, including role-based access restrictions to ensure that records are only accessible to authorized personnel on a need-to-know basis.

The License Holder shall also implement monitoring mechanisms to detect unauthorized access, data breaches, or irregular activities involving maintained records.

14.3 Audit Trails

The License Holder shall maintain comprehensive and tamper-evident audit trails to ensure the accountability and traceability of all key system and user activities.

Audit trails shall be maintained for, at a minimum:

- Administrative and privileged user actions within the platform and systems;
- Financial adjustments, including manual corrections and operational interventions affecting player balances;
- Changes to account status, including account creation, suspension, limitation, or closure; and
- Security-related events, including access attempts, system alerts, and detected incidents.

All audit trail records shall:

- Be securely stored and protected against unauthorized modification or deletion;
- Include sufficient detail to reconstruct events and support investigations; and
- Be retained for a period consistent with regulatory, audit, and legal requirements.

The License Holder shall ensure that audit trails are regularly reviewed and are readily available for internal audits, external audits, and regulatory inspections.

15. AML/CFT COMPLIANCE

15.1 AML Framework

The License Holder shall establish, implement, and maintain a comprehensive Anti-Money Laundering and Counter-Terrorist Financing (“AML/CFT”) framework in accordance with applicable Curaçao legislation and relevant regulatory requirements.

The AML/CFT framework shall be designed to prevent, detect, and report money laundering, terrorist financing, and other forms of financial crime. It shall include documented policies, procedures, and internal controls governing customer due diligence, transaction monitoring, reporting obligations, and staff responsibilities. Responsibility for the effective implementation of the AML/CFT framework shall be assigned to a designated Money Laundering Reporting Officer (“MLRO”), who shall oversee compliance with all applicable obligations.

Further details are set out in the License Holder’s AML Policy, which forms an integral part of the overall compliance framework.

15.2 Risk-Based Approach

The License Holder shall apply a risk-based approach (“RBA”) to AML/CFT compliance, ensuring that customer due diligence and monitoring measures are proportionate to the level of risk identified.

Risk assessments shall take into account, at a minimum:

- Customer risk, including player profile, behavior, and source of funds;
- Geographic risk, including the jurisdictions in which players are located or operate;
- Transactional behavior, including volume, frequency, and patterns of deposits, withdrawals, and wagering activity; and
- Payment methods, including the type and risk profile of payment instruments used.

Enhanced due diligence measures shall be applied to higher-risk customers or transactions, while simplified measures may be applied in lower-risk scenarios, where permitted under applicable regulations.

15.3 Transaction Monitoring

The License Holder shall implement automated transaction monitoring systems to identify and assess potentially suspicious activity in real time and on a retrospective basis.

Monitoring systems shall be designed to detect, analyze, and flag:

- Unusual or inconsistent transaction patterns;
- Structuring or “smurfing” behavior aimed at avoiding reporting thresholds;
- Suspicious betting activity or irregular gameplay patterns; and
- Exposure to sanctioned individuals, entities, or jurisdictions.

Alerts generated by monitoring systems shall be reviewed promptly by qualified personnel, with appropriate escalation procedures applied where required.

15.4 Suspicious Transaction Reporting

Where suspicious activity is identified, the License Holder shall ensure that such matters are promptly escalated to the MLRO for assessment and determination.

Where required by applicable laws and regulations:

- Suspicious transactions shall be reported to the relevant competent authorities in a timely manner;
- Reports shall be submitted in accordance with prescribed formats and timelines; and
- Confidentiality shall be maintained to ensure that no unauthorized disclosure (including tipping-off) occurs.

The License Holder shall maintain records of all suspicious activity reports, including internal assessments and decisions, for audit and regulatory inspection purposes.

16. INCIDENT MANAGEMENT

16.1 Incident Categories

The License Holder shall identify, classify, and manage all incidents that may impact operations, system integrity, player protection, or regulatory compliance.

Incidents shall include, but are not limited to:

- Cybersecurity events, including unauthorized access, hacking attempts, or malware incidents;
- Fraud-related events, including payment fraud, bonus abuse, or collusion;
- Service interruptions impacting platform availability, transaction processing, or gameplay;
- Data breaches involving the loss, exposure, or compromise of personal or financial data; and
- Regulatory breaches, including failures to comply with Curaçao gaming legislation (LOK) or licensing conditions.

16.2 Purpose and Scope

The purpose of the incident management framework is to ensure that all incidents are:

- Identified, assessed, and classified without undue delay;
- Logged, tracked, and managed throughout their lifecycle in a consistent manner;
- Resolved efficiently to minimize operational, financial, and reputational impact; and
- Documented and analyzed to support continuous improvement and regulatory compliance.
-

This framework applies to:

- All operational, technical, and business incidents; and

- All internal personnel and third-party service providers involved in service delivery.

16.3 Incident Lifecycle Process

The License Holder shall ensure that all incidents are managed through a structured lifecycle process to ensure consistent handling, timely resolution, and full regulatory compliance.

Step 1: Identification

Incidents shall be identified through various detection mechanisms, including:

- Automated monitoring tools and system alerts;
- User or player reports; and
- Internal operational or security reviews.

All personnel and third-party providers shall promptly report any suspected or actual incidents upon detection.

Step 2: Categorization

Each incident shall be categorized according to its nature and origin, including but not limited to:

- Technical (e.g., network, application, infrastructure);
- Security (e.g., cybersecurity, data breach);
- Operational (e.g., service disruption); and
- Compliance-related (e.g., regulatory breach).

Appropriate categorization shall enable consistent reporting, analysis, and prioritization.

Step 3: Diagnosis

An initial assessment shall be conducted to:

- Determine the nature, scope, and impact of the incident;
- Identify affected systems, services, or users; and
- Apply initial troubleshooting steps using available documentation, including known error databases and resources.

Where possible, immediate corrective actions or workarounds shall be implemented.

Step 4: Escalation

Incidents shall be escalated as necessary, depending on their severity and potential impact:

- To relevant technical or operational teams for resolution;
- To senior management for material or high-risk incidents; and
- To the Compliance function where regulatory implications are identified.

Major incidents shall trigger enhanced response procedures, including:

- Appointment of an Incident Manager;
- Activation of coordinated response activities (e.g., incident bridge calls); and
- Increased communication and monitoring.
- Informing Managing Director

Step 5: Resolution

The responsible team shall:

- Investigate the root cause of the incident;
- Implement corrective actions or permanent fixes; and
- Ensure that any temporary workarounds are replaced with sustainable solutions.

All actions taken shall be documented, including:

- Resolution steps;
- Tools and system logs reviewed; and
- Technical or operational changes implemented.

Step 6: Recovery

Following resolution, the License Holder shall ensure full recovery of affected services by:

- Verifying system functionality and data integrity;
- Confirming that services have been restored to normal operational levels; and
- Monitoring systems for any residual issues or recurrence of the incident.

Step 7: Closure

An incident shall only be formally closed once:

- Resolution has been fully implemented and validated;
- Root cause analysis has been completed (where applicable);
- All required documentation has been finalized; and
- Relevant stakeholders or users have been informed, where appropriate.

Proper classification and tagging of the incident shall also be confirmed for reporting and audit purposes.

Step 8: Continuous Improvement

The License Holder shall conduct post-incident analysis to support continuous improvement, including:

- Reviewing incident trends and recurring issues;

- Identifying gaps in controls, processes, or systems; and
- Implementing corrective and preventive actions.

Findings shall be incorporated into:

- Problem Management processes;
- Change Management procedures; and
- Staff training and awareness programs.

16.4 LOK-Aligned Incident Reporting and Escalation Thresholds

The License Holder shall ensure that incidents are assessed against regulatory reporting thresholds and escalated accordingly.

16.4.1 Reportable Incidents

An incident shall be deemed reportable to the Curaçao Gaming Authority (CGA) where it involves, or is reasonably likely to involve:

- A material system failure affecting gaming operations, including outages or malfunction impacting fairness or availability;
- A cybersecurity incident compromising system integrity, availability, or confidentiality;
- A data breach involving unauthorized access, disclosure, or loss of personal or financial information;
- A failure affecting game fairness, including RNG issues, settlement errors, or incorrect payouts;
- Significant fraud or financial crime events, including large-scale fraud, AML/CFT concerns, or suspicious transaction patterns; and
- Any breach of regulatory obligations, license conditions, or player protection requirements.

16.4.2 Reporting Timelines

The License Holder shall ensure that reportable incidents are:

- Escalated internally without delay to senior management and the Compliance function;
- Reported to the CGA promptly, and in any event within regulatory timeframes applicable under LOK; and
- Followed by supplementary reporting, where required, providing updates on investigation outcomes, root cause, and remediation measures.

Where precise timelines are not explicitly defined, reporting shall occur as soon as reasonably practicable, taking into account the severity and impact of the incident.

16.4.3 Reporting Content Requirements

Reports submitted to the CGA shall include, at a minimum:

- A detailed description of the incident;

- Date and time of occurrence and detection;
- Systems, services, or players affected;
- Initial impact assessment (operational, financial, and regulatory);
- Immediate actions taken to contain the incident;
- Root cause analysis (where available); and
- Remediation and preventive measures implemented or planned.

16.4.4 Internal Escalation

All incidents shall follow structured escalation procedures, including:

1. Logging and classification within the incident management system;
2. Investigation and impact assessment;
3. Escalation to relevant technical, operational, and compliance teams;
4. Notification to senior management for material incidents; and
5. External reporting where required under regulatory obligations.

16.4.5 Documentation and Audit

The License Holder shall maintain complete and auditable records of all incidents, including:

- Incident logs and classifications;
- Investigation findings and supporting evidence;
- Communication records (internal and external); and
- Regulatory notifications and submissions.

All records shall be retained in accordance with applicable recordkeeping requirements and shall be made available to the CGA upon request.

16.5 Continuous Improvement

Incident data shall be analyzed on an ongoing basis to:

- Identify trends and recurring issues;
- Enhance controls, system resilience, and operational processes; and
- Inform updates to policies, procedures, and training programs.

17. APPENDICES

Appendix A – Infrastructure Diagram

Appendix B – overview Games of Chance, including a description of visual elements shown to players as part of the operation through the gaming website or other software application

Appendix C Third-Party Provider overview

Appendix D – Overview payment methods

Appendix E – RG Notices

Appendix F – Technical measures vulnerable persons

Appendix G –Terms and Conditions

APPENDIX A – INFRASTRUCTURE DIAGRAM

1. Technical Infrastructure Overview

The License Holder operates an online gaming platform supported by a secure and scalable technical infrastructure designed to ensure system availability, data integrity, information security, regulatory compliance, and business continuity.

The infrastructure consists of the following core components:

- Front-end gaming website and/or mobile application
- Content Delivery Network (CDN) and DDoS protection services
- Web Application Firewall (WAF)
- Gaming platform servers
- Wallet and payment processing systems
- Database servers
- Monitoring and logging systems
- Backup and disaster recovery systems
- Third-party game provider integrations
- KYC and AML verification services
- Payment gateway integrations

APPENDIX B – OVERVIEW OF GAMES OF CHANCE AND VISUAL ELEMENTS

1. Overview of Games of Chance

The gaming platform may offer one or more of the following categories of Games of Chance:

Casino Games

- Slots
- Blackjack
- Roulette
- Baccarat
- Poker
- Live Casino Games

Sports Betting

- Pre-Match Sports Betting
- In-Play Sports Betting
- Virtual Sports
- Esports Betting

Other Gaming Products

- Lottery
- Keno
- Bingo
- Instant Win Games
- Crash Games
- Progressive Jackpot Games

2. Visual Elements Presented to Players

The gaming website and/or software application may display the following visual elements:

Homepage

- Company and brand logo
- Login and registration functions
- Promotional banners and campaigns
- Responsible Gaming notices
- Regulatory disclosures and legal information

Account Area

- Player account balance
- Deposit and withdrawal functions
- Transaction history
- Responsible Gaming controls
- Account settings and profile management

Casino Lobby

- Game thumbnails and categories
- Provider branding and logos
- Jackpot information
- Search and filtering tools

Sportsbook

- Event listings
- Betting markets
- Betting odds
- Bet slip functionality
- Live score and event information

Responsible Gaming Section

- Deposit limit controls
- Self-exclusion tools
- Cooling-off options
- Responsible Gaming information and support resources

All visual elements are designed to provide players with clear information regarding available gaming products, account functionality, and responsible gaming tools.

APPENDIX C – THIRD-PARTY PROVIDER

List of Game Providers

<https://casino-wonder.com/>

>LIVE GAME

Evolution
Pragmatic Play
Playtech
Microgaming
SA Gaming
Choice

>SLOT GAME

Pragmatic Play
Winfast
Playn GO
No Limit City
Hacksaw
Relax Gaming
Netent
Red Tiger
Microgaming
Ameba
Betsoft
AUX
Thunderkick
Habanero
Spade Gaming
Playtech
CQ9
YGGdrasil
BNG
EVOPLAY
Pocket Games Soft
JILI
Big Time Gaming
Quickspin
Manma Play
OctoPlay
Peter & Sons
Expanse

Novomatic
Dragon Gaming
Nextspin
Funky Games
FAT PANDA
DCACE

APPENDIX D – OVERVIEW OF PAYMENT METHODS

List of PSPs

<https://casino-wonder.com/>

>Crypto (<https://coinsbuy.com/>)

BTC,USDT,USDC,ETH,TRX,LTC, XRP, BCH, DOGE, SOL, BNB,

>Payz (<https://payz.com/>)

>STICPAY (<https://www.sticpay.com/>)

>Vega Wallet (<https://vega-wallet.com/>)

>Bank Transfer

WONDER CASINO

LIVE GAME

SLOT GAME

PACHINKO

PROMOTION

VIP PROGRAM

MAINTENANCE

Q

Sign in

Play Now

 English

TERMS

Service Agreement Terms



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Responsible gaming

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Privacy policy

Responsible gaming

Prohibited Games

Online casinos are gambling.

Gambling can be a big win. But, of course, you can't always win.

It is necessary to understand and be prepared in advance that gambling is an inherent loss and that it is also a part of the game.

Gambling is addictive and playing can cause you to lose your sense of time and money.

On this site, we believe that gambling is purely for entertainment and should not impose a living or emotional burden on you.

WONDER CASINO recommends responsible gameplay for our customers to enjoy the online casino, aiming to make the experience as healthy as possible, even if they lose. We are doing it.

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1. If you think you have a problem with gambling

There are many organizations and institutions around the world that support people with gambling problems.

On this site, we recommend that players with gambling problems consult with the following specialized organizations and institutions in order to receive more appropriate support.

Both sites have phone numbers and email addresses for consultation, and you can receive advice and support anonymously.

HP: <https://www.gamcare.org.uk/>

Email: info@gamcare.org.uk

TEL: (+44) 020-7378-5200

(+44) 0845-6000133

HP: <http://www.gamblersanonymous.org/ga/>

Email: isomain@gamblersanonymous.org

TEL: 0207-384-3040

HP: <https://www.begambleaware.org/>

2. Gameplay management and restrictions

Frequent enjoyment of gambling can lead to a loss of time and money, and a tendency to exceed your budget.

This site recommends self-management so that players can enjoy playing within their budget.

If you feel that you are not in control of yourself, first try to stop gambling.

If you feel you can't stop gambling and want to limit your gameplay, you can temporarily freeze your account for more than 6 months, so please contact us.

If you still can't stop it, the problem can be quite serious and you should consult a technical agency.

3. Self-exclusion

If a player has a gambling problem and wants to force them away from gambling, the site allows them to self-exclude from gameplay.

If you contact us for self-exclusion, you will not be able to play on this site permanently, and we will prevent you from opening a new account as much as possible.

If you want to prevent your access to gambling sites, you can block access to gambling sites with software such as "NetNanny" or "Cyber Patrol".

4. Play under 18 years old

Use of this site must be at least 18 years old.

This site strictly checks for players under the age of 18, and for player accounts suspected of violating the above age restrictions will be immediately suspended, and We reserve the right to void all transactions involving minors at any time.

APPENDIX F – TECHNICAL MEASURES FOR VULNERABLE PERSONS

The License Holder implements technical and operational measures designed to identify and protect vulnerable persons and promote responsible gambling.

Age Verification Controls

- Mandatory KYC verification
- Government-issued document verification
- Date of birth validation
- Jurisdiction and sanctions screening

Responsible Gaming Controls

- Deposit limits
- Loss limits
- Wager limits
- Session limits
- Reality checks
- Cooling-off periods
- Self-exclusion mechanisms

Automated Monitoring

The gaming platform monitors indicators including:

- Excessive deposit activity
- Extended gaming sessions
- Rapid wagering patterns
- Repeated failed deposit attempts
- Potential indicators of gambling-related harm

Intervention Measures

Where appropriate, the License Holder may implement:

- Automated player notifications
- Responsible Gaming messages
- Direct player contact
- Mandatory account restrictions
- Temporary suspension or account closure



[LIVE GAME](#)
[SLOT GAME](#)
[PACHINKO](#)
[PROMOTION](#)
[VIP PROGRAM](#)
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[Sign In](#)
[Play Now](#)


English

TERMS

Service Agreement Terms



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Terms and conditions

Privacy policy

Responsible gaming

Prohibited Games

[1. About this agreement](#)

These Terms are the terms of use of WONDER CASINO "Hereafter, Terms of Use", and all registered players who use WONDER CASINO must agree to these Terms of Use.

These Terms of Use stipulate the contractual relationship between WONDER CASINO and registered players based on the agreement and understanding of both parties on this site.

WONDERCASINO (casino-wonder.com) Before registering or using this site, please be sure to read, agree to, and understand these Terms of Use.

If you do not agree to these Terms of Use, please do not use or continue to use this site.

Terms and conditions

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If you do not agree to these Terms of Use, please do not use or continue to use this site.

1- (1). About the operating company

WONDERCASINO is owned and operated by Sector Media N.V. (Address: Heelsumstraat 51, E-Commerce Park, Curacao.) And is licensed and compliant with License No. 8048 / JAZ by the Government of Curacao.

1- (2). Changes to these Terms of Use

WONDERCASINO reserves the right to change these Terms of Use at any time without prior notice for any reason.

Sector Media N.V. may revise the agreement between WONDER CASINO and the Player under these Terms of Use at any time.

1- (3). About agreement to terms of use

Since the players of this site have agreed to these Terms of Use and registered with WONDERCASINO, they agree to be bound by the terms of these Terms of Use.

2. Player responsibilities and obligations

By agreeing to these Terms of Use and registering on this site, the player is responsible for the following contents.

2- (1). Responsibility for the purpose of using this site

Use of this site is permitted only for the player's own entertainment purposes. It cannot be used for other purposes.

In the unlikely event that it is determined that there is a possibility of use for purposes other than entertainment purposes, this site reserves the right to freeze or block the relevant account, including invalidating all past use of the relevant player account at its sole discretion. I have.

2- (2). Responsibility for age

This site has an age limit of 18 years and over.

Player accounts suspected of violating the above age restrictions will be immediately suspended, and We reserve the right to void all transactions involving minors at any time.

2- (3). Responsibility for the account

Only one player account per person is registered for the player account on this site.

In principle, if a player registers or attempts to register multiple accounts for any reason, this site will, in its sole discretion, invalidate all previous uses of the duplicate account, including all duplicate accounts. Has the right to freeze and block.

2- (4). Responsibility for account registration information

Players have the obligation and responsibility to provide true and accurate player account registration information on this site and personal information of players presented on this site.

This personal information includes, but is not limited to, the player's name, date of birth, email address, phone number, address, and payment information.

Players are responsible for ensuring that the personal information presented on this site is always up to date. If your personal information changes, you need to notify us immediately.

2- (5). Responsibility for the area where this site is used

Players acknowledge that access to and use of this site may be considered illegal in certain jurisdictions.

It is the sole responsibility of the player to ensure that the use of this site is permitted in their place of residence. The provision of this site does not constitute an offer or solicitation for use in any jurisdiction.

For example, players residing in the United States and its territories, the Netherlands, France, the Dutch West Indies, Curaçao, and similar jurisdictions are not permitted to register an account or use this site.

This site assumes no responsibility for whether the use of its services is lawful or available in the player's place of residence. Furthermore, this site does not provide legal advice under any circumstances and shall bear no responsibility for any disadvantages or disputes arising from a player's violation of the laws of their jurisdiction.

2- (6). Responsibility for managing account information

Regarding various account information such as user name and password and bank account at the time of registration on this site, it is the player's personal responsibility to manage the information.

In addition, the player is responsible for the method and method of accessing the player account.

In the unlikely event that your account is in jeopardy, you should immediately contact the casino and take appropriate measures to prevent unauthorized access.

2- (7). Responsibilities associated with various taxes and laws

It is the individual responsibility of the player to pay taxes, etc. that may be charged to the player under the applicable law for the winnings generated and received on this site.

This site does not provide any tax or legal support associated with these. If you need advice, we recommend that you consult with the appropriate relevant agency in your area.

2- (8). Prohibition of player cheating

Players understand and agree in advance that this site strictly prohibits any fraudulent acts, including deposits and collusion by players.

Deposits and collusion shall be made by multiple players placing opposite or low risk bets on the same betting event with the same provider.

Other than the above, if we determine in our sole discretion that a player is committing cheating or is suspected of cheating, the bet and all associated activities will be void for any reason whatsoever. reserves the right to confiscate funds and suspend accounts.

In all play on this site, including the use of bonuses and promotions, play that differs from normal game play, intentional abuse or abuse of external payment services as well as game mechanisms, and all other illegal acts. or as deemed by the Casino in its sole discretion, the Casino reserves the right to confiscate all bonuses, winnings or funds and terminate the account.

In addition, we reserve the right not to disclose the details of these cases at our sole discretion.

3. Account related

3- (1). About account registration / opening

In order to play on this site, the player must register and open a WONDER CASINO player account.

However, this site also reserves the right to refuse to register or open an account for the relevant player at its sole discretion.

3- (2). About account registration / opening

Only one player account per person, one IP address, and one device is allowed on this site.

If we determine that we have identified or suspected a player with multiple multiple accounts, we reserve the right to suspend all duplicate accounts and confiscate all funds.

3- (3). About player identification

This site reserves the right to verify the identity of the player without prior notice to the player and for any reason.

Regarding identification, there are confirmation of registration information such as player's name, age, address, confirmation of player's financial transaction, game usage history on this site, etc., but this is not the case.

For this investigation, this site reserves the right to use a specific third party period / company that conducts investigations such as appropriate credit inquiry agencies, identification services, and fraud prevention agencies.

3- (4). Submission of player identity verification documents

This site reserves the right to request the submission of identity verification documents, including additions, when processing player deposits or withdrawals from the account on this site.

The player is responsible for the authenticity and accuracy of this verification document.

In the unlikely event that a fake document is discovered, there is a possibility of confiscation of funds or suspension of the account, but we will not accept any objection to this.

Please note that it may take some time for deposits and withdrawals in the player's account to complete the procedure for verifying the identity.

3- (5). Username / password management

When registering an account on this site, the player must set a user name and password as login information.

It is the player's sole responsibility to securely store and manage this login information, and the login information should never be disclosed to third parties.

This site does not take any responsibility for misuse or abuse of the corresponding account by a third party by disclosing this login information.

All actions / activities performed by the corresponding account using the login information are considered to have been performed by the player himself / herself, and the player bears all responsibility caused by the actions / activities.

If you suspect that you have logged in to a third party, you are solely responsible for notifying us and changing your login information yourself.

3- (6). Prevention of money laundering

On this site, in order to prevent money laundering, we will check all payment transactions of the player.

This site reserves the right to immediately report any suspicious activity regarding suspicious transactions or games to related organizations.

This site reserves the right to suspend accounts and hold account balances for accounts suspected of activities that fall under money laundering and terrorist financing.

3- (7). Account suspension at your own discretion

This site reserves the right to suspend the contractual relationship with the player at its sole discretion without any prior notice or explanation.

3- (8). About checking the activity history in the account

Players can check their activity history by logging in to their account.

In the unlikely event that there is an error in the history, it is necessary to promptly report it to this site.

3- (9). Handling of funds that have been mistakenly deposited in your account

If you see any funds in your account, such as incorrect deposits or incorrect winnings, you are obliged and responsible for reporting them to the Site immediately.

In any case, the funds deposited by mistake will be owned by the site, not the player, and the player must immediately refund the applicable amount to the site.

If a bet is made using the funds deposited by mistake, all the bets will be invalidated and the winnings will be forfeited for any reason.

In addition, if the funds deposited by mistake are withdrawn, the player will be obliged to immediately repay the funds to this site.

If you do not comply with this obligation, we may consider you as a debtor to this site for the funds that need to be repaid and will take strict measures.

3- (10). Treatment of dormant accounts

On this site, if you cannot confirm all transactions including login with your account throughout the year, we will consider the account as a dormant account.

This site will notify the relevant player by email by the time the account becomes a dormant account.

Players can reactivate their account by logging in to their account.

If the player account is considered a dormant account, all outstanding funds in the account will be destroyed by the instructions.

In addition, if we determine that this site is necessary, we reserve the right to suspend the relevant account and forfeit the account balance.

3- (11). Prohibition of player cheating

The player understands and acknowledges in advance that this site strictly prohibits any fraudulent activity, including deposits and collusion by the player.

If the site determines in its sole discretion that the player is cheating or suspected of cheating, the bet and all related activities will be invalidated and funds will be invalidated for any reason. You have the right to confiscate or suspend your account.

All play on this site, including the use of bonus promotions, is different from normal gameplay, and all fraudulent activities such as intentionally abusing or misusing external payment services as well as game mechanisms. The Casino reserves the right to all bonuses, forfeiture of winnings or forfeiture of funds, and suspension of the Account, if found or at the discretion of the Casino.

In addition, this site reserves the right not to explicitly disclose the details of its own discretion in these cases.

3- (12). Prohibition of activities by external resources

In using this site, you agree that you will not automatically make decisions about any activity on this site using external resources such as automated tools, robots, etc.

If it is determined that an external resource designed to provide an unfair advantage to a player is being used on this site, the right to invalidate all results in that play for whatever reason. I have.

This site reserves the right to suspend the account suspected of such behavior at its sole discretion and not refund the balance at that time.

3- (13). Prohibition of Cheating by Players

The Player understands and agrees in advance that the Site strictly prohibits any form of cheating by the Player, including collusion.

Collusion is defined as multiple players placing an opposing or low-risk bet on the same betting event with the same provider.

In addition to the above, we reserve the right to void all eligible bets and all related activity, forfeit funds, and suspend accounts for any reason whatsoever, if we, in our sole discretion, determine that an eligible player is or is suspected of being engaged in fraudulent activity.

In the event that the Casino discovers or, in its sole discretion, deems that any player has engaged in any form of fraudulent activity on this site, including but not limited to, any form of game play that differs from normal game play, intentional abuse or misuse of game mechanics or external payment services, the Casino reserves the right to forfeit all bonuses and winnings or suspend the player's account for any reason. The Casino reserves the right to forfeit any and all bonuses and winnings, confiscate funds, or suspend the account in question.

The Casino reserves the right not to disclose the details of its sole discretion in such cases.

3- (14). maximum winnings

The Site does not limit the maximum daily winnings for a player account.

3- (15). Bonus Redemption

The site does not require you to submit any identification documents in order to earn a bonus.

However, we reserve the right to request that you submit identification documents, including additional ones, in order to withdraw bonuses or winnings.

3- (16). Bonus Redemption

On our site, you do not need to submit any identification documents to claim your bonus.

3- (17). Collection and use of information

We may collect personal information from you in order to provide our online game services.

Information we collect

We may collect personal information from you in the following ways:

- When you create an account or log into the website
- When you make deposits or withdrawals from your account
- When you participate in games and tournaments
- When you contact our customer support team

When you sign up for newsletters and other promotional materials

The personal information we may collect includes (but is not limited to) the following information:

- family name
- mail address
- address
- telephone number
- date of birth
- Payment information
- Information about game preferences and activities

We may also collect non-personal information about you, such as browser type, operating system, and IP address. This information is used to analyze website traffic, for AML (anti-money laundering) purposes, and to improve our services.

Our website and services are not intended for children under the age of 18. We do not knowingly

collect personal information from children under the age of 18.

3- (18). Information sharing

We may share personal information with third party service providers who assist us in providing our services, such as payment processors and customer support services. We require these providers to adhere to our privacy and security standards. We may also share personal information to comply with legal requests, such as subpoenas or court orders, or to protect our rights or property. However, we will not sell or rent your personal information to third parties without your consent.

Please note that by opening an account on our website, you provide your consent to us for the processing of your personal data. Otherwise, we will not be able to provide our services. To provide you with services, such as providing online gambling services through our platform or our sister platform, we collect your consent. We will not process your personal data for purposes that are inconsistent with the purposes for which they were collected or subsequently authorized by you.

Personal data will be retained for as long as necessary to fulfill the purpose for which it was collected and at least as long as required by law. We take appropriate technical and organizational measures to ensure the security of your personal data.

3- (19). About security

We use industry standard security measures to protect against unauthorized access, disclosure, alteration or destruction of personal information. However, no method of data transmission over the Internet or method of electronic storage is completely secure and we cannot guarantee the absolute security of your personal information.

3- (20). Cookies

We may use cookies and other tracking technologies to collect information about the use of our websites and online services. This information may include browser type, operating system, IP address and website usage data. This information is used to analyze website traffic, personalize your experience, and improve our services. You can disable cookies in your browser settings, but this may limit some functionality of our website.

4. Deposit and withdrawal

4- (1). About payment name

You agree to use only legal and valid player's own credit card and other payment methods to deposit to your player account.

If the site determines that the name of the payment method is different from the player's own name, or if it determines that there is a suspicion, the site will suspend the account of the player and invalidate all winnings. I have the right.

4- (2). About currencies on this site

The currency on this site is USD.

Depending on the payment method, the applicable currency will be converted to USD and reflected in the player account balance.

4- (3). About administrative fees

This site reserves the right to impose administrative fees that reflect the direct costs of deposits and withdrawals.

In addition, there may be additional costs outside the jurisdiction of this site regarding the payment method. Please check each payment service for additional costs.

4- (4). Credit card confirmation

When depositing with a credit card or debit card, we may request you to submit the relevant credit card information as an image in the format specified at our discretion.

4- (5). Minimum bet amount for deposit amount

When applying for withdrawal from a player account on this site, it is necessary to bet the same amount or more as the applicable deposit amount in one of the games.

Also, this does not apply if you are using a promotion for the applicable deposit amount.

In that case, please refer to each promotion terms and conditions for details.

4- (6). About the use of each payment service

All deposits and withdrawals to the player account of this site are always made through each payment service.

Regarding the use of each payment service by the player, it is considered that it is done in accordance with the terms of use of the corresponding service.

In addition, please understand beforehand that the processing time for each payment may differ for each service.

4- (7). Withdrawal processing time

In principle, this site will process the withdrawal immediately after the department in charge confirms the contents of the account for which the withdrawal application has been confirmed.

The time it takes to complete the withdrawal process depends on the congestion situation.

In addition, we try to process large withdrawals immediately without any upper limit, but it may take longer than usual because it may be necessary to transfer funds depending on the balance of each payment service. Please understand in advance that there may be cases.

4- (8). Maximum Deposit

The maximum amount the Player is allowed to deposit per day / 24 hours is USD100,000. Any deposits above said maximum amount may be cancelled and returned by the Company.

The company has the right to request the Player to provide the Company source of funds when the players makes / has made a deposit of an amount greater than USD100,000.

4- (9). About Withdrawals

All withdrawals must be done through the same payment method and payment details, chosen by the player when placing a deposit, unless the Company is unable to do so or decides otherwise. This is at the discretion of the Company. If the Player has deposited using several payment methods, the Company reserves the right to split the Player's withdrawal across all such payment methods and process each part through the respective payment method at its discretion and in accordance with anti-money laundering policies and regulations.

The Player agrees that all deposits/withdrawals made to/from his/her Player account, are transferred to/from bank account/s, debit/credit card/s, wallet or any other payment options available in the Player's country, which belong solely to the Player and are in the Player's name.

It is prohibited to make any withdrawal from a player account, bank account/s, debit/credit card/s, wallet or any other payment options which do not belong (solely) to the Player. This is in order to prevent that the Company transfers funds to persons who have not been duly identified by the Company, in accordance with anti-money laundering policies and regulations.

The Player may only withdraw the maximum amount of USD500,000 in any twenty-four-hour period unless a larger amount has been agreed on between the Company and the Player. The Company may reject any withdrawal request if the suspicion arises that funds are being withdrawn for any fraudulent or money laundering reasons, pending the investigation thereto. Notwithstanding the maximum withdrawal amount is limited by the limitations set by the payment method chosen by the Player when making a deposit.

4-(10). Payment Services

This website uses third-party payment processing services (hereinafter referred to as “Payment Processors”) for deposits and withdrawals.

Accordingly, the final approval, review, and execution of deposit and withdrawal transactions are carried out based on the discretion and operational policies of the Payment Processors and their partner financial institutions.

In the event that your account is restricted, suspended, or otherwise affected as a result of decisions made by the Payment Processors or financial institutions, the Company shall not be involved in such measures and shall bear no liability whatsoever.

By using our services, you acknowledge and accept the risks associated with transactions carried out through the Payment Processors, and you agree to conduct payment transactions at your own responsibility.

The Company shall not provide any compensation, refund, or assume liability, whether direct or indirect, for any damages arising from system failures, operational decisions, or other force majeure events involving the Payment Processors.

5. Warranty and liability

5- (1). Matters not guaranteed by this site

Players agree that this site does not guarantee the following:

*5- (1) -1. No error occurs on this site

*5- (1) -2. The games provided on this site can be accessed without interruption.

5- (2). Guarantee for breakdowns and troubles

In the event of an unexpected or unexpected technical or third-party provider trouble on this site, the bet may be canceled or refunded in a situation outside the jurisdiction of this site.

The player acknowledges that the internet connection environment on the player's own PC and mobile terminal may affect the use and operation of this site.

This site is not responsible for any troubles or troubles caused by the player's terminal status or internet connection status, including the case where you cannot bet or display or receive information related to a specific game.

5- (3). Guarantee of bet history

All bet transaction history is accurately recorded on the game server, even if an approved game is interrupted or disconnected.

Incomplete games will be restored when you restart the normal game, but if that is not possible, the bet amount for that game recorded in the bet transaction history will be refunded to your player account.

In the unlikely event that there is a difference in the bet result between the software and the game server, the result on the game server of this site will take precedence and the record on this site will have the ultimate authority.

5- (4). Warranty for maintenance

At the sole discretion of this site, we reserve the right to temporarily maintain this site and the games provided by this site with downtime without notifying the player in advance.

We are not responsible for any loss caused to the player due to the actions taken by this site.

If there is a loss incurred for these, refunds may be made only at the sole discretion of this site.

6. Disclaimer

6- (1). About the purpose of use of this site by players

This site does not require or force players to use the services on this site, and acknowledges that they use this site only at their own discretion.

In addition, the player agrees to use this site only for personal entertainment purposes, and it is strictly prohibited to use all services provided by this site for purposes other than entertainment. I also agree with that.

6- (2). About the information on this site

All information contained on this site is for informational purposes only and is not intended to provide any professional advice to players.

Even if the information on this site is inaccurate or incorrect, this site will not be held responsible for any actions taken by the player in accordance with that information.

7. Intellectual property

7- (1). Handling of property on this site

All information on this site such as programs, data, texts, creatives, contents, etc. is the exclusive property of this site, including various data of this site that players can view on the website.

It is strictly prohibited for players to copy, store, modify, upload, or distribute the information or software on this site.

In any case, including online, selling, renting, or transferring information or software on this site using a third party, other website, or other means is strictly prohibited.

7- (2). Commercial and selfish use

Commercial and selfish use of the services, websites and related content provided by this site is strictly prohibited.

7- (3). Trademark ownership

The name "WONDER CASINO" and trademarks on other websites of this site are exclusively owned by this site and do not give the player ownership of their intellectual property.

8. Self-exclusion

8- (1). About self-exclusion from this site

Players are allowed to self-exclude (restrict and freeze their player account) by submitting a request to this site.

If you want to self-exclude, please enter your account information and contact information and contact us.

As soon as it is accepted by this site, we will execute the request from the player and report it.

9. General

9- (1). Measures against violation of these Terms of Use

If the Site determines in its sole discretion that a player has violated or violated the terms of these Terms of Use, the site will suspend the player's account, suspend or suspend the payment of winnings, and the balance in the account. We reserve the right to apply for damages to.

9- (2). Governing law

The structure, validity, and enforcement of these Terms of Use shall be governed by the laws of Curacao.

Player agrees to submit to the exclusive jurisdiction of the Curacao Court for any dispute arising out of or related to these Terms of Use, any breach of these Terms of Use, etc.

9-(3). About legal force

Complaints, disputes, and Alternative Dispute Resolution

If any dispute arises out of the agreement governed by these Terms and Conditions, a representative of the director of the Company will, within fourteen (14) working days of a written request from the Player to the Company or when the director of the Company has been made aware of such a written request (should a representative of the the director of the Company not be/have directly addressed) enter into good faith conversations in effort to resolve the dispute.

If the dispute is not wholly resolved after the above mentioned conversations, the parties agree to enter into mediation in good faith to settle such a dispute and will do so in accordance with the ADR rules/procedures. Unless otherwise agreed between the parties, within fourteen (14) working days of the aforementioned agreement to enter into mediation, the mediator will be nominated by the director of the Company. To initiate the mediation a party must give notice in writing to the other party to the dispute, referring the dispute to mediation. (the “ADR Notice”)

Unless otherwise agreed, the mediation will start not later than eight (8) weeks after the date of the ADR Notice.

No party may commence any court proceedings/arbitration in relation to the dispute arising out of the agreement governed by these terms and conditions until it has attempted to settle the dispute by mediation and either the mediation has terminated, or the other party has failed to participate in the mediation, provided that the right to issue proceedings is not prejudiced by a delay.

9. About our rights

9-(1) Cases where we limit part of the service at our discretion

We reserve the right, in our sole discretion, to terminate any portion of the service to such player's account.