

Self-Exclusion Policy

Introduction: ABUDANTIA B.V. (hereinafter referred to as the “Company,” “we,” “us,” or “our”) provides you with this **Self-Exclusion Policy** (hereinafter referred to as the “Policy,”) to communicate our approach to responsible gambling and minimizing harm to consumers who may be vulnerable to problem gambling.

Self-exclusion Conditions and Processes:

Self-exclusion means asking a gambling provider to exclude you from gambling with them for a length of time, indicated in this Policy.

If the self-exclusion request is related to or caused by your gaming addiction, you must immediately inform us about it. In this case your gambling account will be locked for indefinite period of time, or at least until you provide us with the appropriate official medical report confirming that you have completely recovered from gaming addiction.

If the self-exclusion request is not related with the gaming addiction, in this case self-exclusion will lock your gambling account for a minimum of 6 (six) months.

No promotional material will be sent to you during self-exclusion period.

Under this Policy you accept that we will not be held responsible or liable if you attempt to open any new account or indeed succeed. We will not be held liable or accountable if you continue to deposit and wager using additional accounts which have previously not been disclosed.

After self-exclusion you acknowledge that:

- You should not attempt to, deposit or place any wager on any of your accounts from which you have requested to be excluded during your selected self-exclusion.
- You should not attempt or proceed to open any new accounts during your self-exclusion period.
- If you succeed in opening a new account during a self-exclusion period, we will endeavour to close any and all such accounts at our earliest detection.
- Our responsibility is only to take reasonable steps to prevent you from gambling on any of our products. It is also the user’s responsibility to refrain from breaching these agreed terms.
- A self-exclusion request is a voluntary request made by you. If you proceed to act contrary to such a request, nor any of our employees or affiliated persons shall be held accountable or liable for any losses you may suffer. Any losses incurred during your self-exclusion period will not be refunded.
- If you act contrary to a self-exclusion request, we retain discretion to terminate or void any wagers you have placed/ winnings you have gained and to take other appropriate action. Also, if we have suspicions or further investigation provides evidence that you have actively attempted to disguise the source of your account or accounts, which affects our ability to block your account or accounts promptly, the Company retains discretion to terminate or void any wagers you have placed/winnings you have earned and to take other appropriate action.
- Once your selected self-exclusion has come to an end, your account will automatically be reopened. However, you will receive an email confirmation of this information which will be sent to your registered email address.

For further inquiries regarding this Policy, you can contact us at email: _____.