

GENERAL TERMS AND CONDITIONS

Ver. _____dated _____

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1. INTRODUCTION

1.01 By using, visiting and/or accessing any part of the _____ website and or any sub-domain, website or mobile application that we own or operate (the “Website”) and/or registering an account on the Website you agree to be bound by these Terms and Conditions, our Privacy Policy, our Cookies Policy and any other rules applicable to our betting or gaming products available on the Website (together the "Terms"), and are deemed to have accepted and understood all the Terms.

1.02 You should read the Terms carefully and in the case if you do not agree with them and/or cannot accept them, please do not use, visit or access the Website.

1.03 These Terms may be changed by us from time to time for any reason (including compliance with applicable legislation or requirements of regulators). Current version of the Terms will be available on the Website. If you continue to use the Website after such changes come into effect you are deemed to have accepted such changes to the Terms.

1.04 _____ is operated by ABUDANTIA B.V., a company registered under the laws of Curacao under registration number 126608 and having its registered address at Groot Kwartierweg 10, Livestrong Building, Curacao.

1.05 Reference to “you”, “your”, “customer”, “user” or “player” shall mean any person using the Website or any services available thereon and/or any registered customer of the Website.

1.06 Reference to “games” shall mean Casino, Live Casino, Sportsbook, cards, and other games as may from time to time become available on the Website. We reserve the right to add and remove Games from the Website at its own discretion.

2. ACCOUNT

2.1 Legal requirements

2.1.1 Reference to the “Account” shall mean an account registered by you on the Website after accepting and agreeing to these Terms. By registering an Account you declare that you are over 18 years of age or of a higher minimum legal age as stipulated in the jurisdiction of your residence under the laws applicable to you. It is your sole responsibility to know whether the services available on the Website are legal in the country of your residence. Persons who are under age of 18 years are not allowed to use the Website and/or any services available on it.

2.1.2 You are not allowed to register on the Website and use our services if you are a resident of Afghanistan, Albania, Aruba, the Bahamas, Barbados, Belgium, Bonaire, Botswana, Burkina Faso, Belarus, Benin, Cambodia, Cayman Islands, Curacao, Cuba, Cyprus, Democratic People's Republic of Korea, France, Germany, Ghana, Georgia, Gibraltar, Haiti, Hungary, Iran, Iraq, Jamaica, Jordan, Lithuania, Mali, Malta, Mauritius, Morocco, Montenegro, Myanmar, Netherlands, Nicaragua, Nigeria, Pakistan, Panama, Philippines, Poland, Russia, Spain, Saba, Senegal, Singapore, Slovakia, South Sudan, Statia, Spain, St Maarten, Sweden, Syria, Trinidad and Tobago, Uganda, USA, UK, Ukraine, UAE, Vanuatu, Yemen, Zimbabwe. We reserve the right to refuse customers from any other countries over and above the aforementioned jurisdictions at our own discretion.

2.2 Registration of Account

2.2.1 In order to place bets, play games and deposit money you need to register the Account on the Website.

2.2.2 To register the Account, you must provide complete and up-to-date information including a mobile number, e-mail address, username, password and other mandatory information requested on the registration form.

2.2.3 By registering the Account on the Website you agree to specify your legal name. We may take action to check the accuracy of the information you provide. You're not allowed to change this data, but there are cases in which you can individually request for changing of data by contacting Website customer support, such as an honest mistake etc

2.2.4 If you choose, or you are provided with a username, password or any other piece of information as part of our security procedures, you must treat such information as confidential, and you must not disclose it to any third party. We are not responsible for any abuse or misuse of your Account by third parties due to your disclosure, whether intentional or accidental, whether active or passive, of your login details to any third party. We will never ask you to reveal your password and will never initiate contact with you to ask you for the memory joggers associated with your password.

2.2.5 Employees, former employees of service providers and/or affiliated persons are not permitted to register the accounts on the Website and cannot exploit the services and promotions available on it. Same rules apply to family members of the above mentioned. Violation of this rule will result in the account being permanently closed and the referred accounts will be considered as fraudulent. Any winnings derived from such activities will be deemed as cancelled.

2.3 Account issues

2.3.1 If you forget your password or think that somebody knows details of your personal data, moreover if you suspect that another user is taking an unfair advantage through cheating or collusion you must report the suspicion to us.

2.3.2 We reserve the right to declare any bet or transaction void partially or in full if we, at our own discretion, would deem it obvious that any of the following circumstances have occurred:

1) the Account holder or people associated with the Account holder may directly or indirectly influence the outcome of an event;

- 2) the Account holder and or people associated with the Account holder are directly or indirectly avoiding the rules of the Website;
- 3) the result of an event or the bet has been directly or indirectly affected by criminal activity;
- 4) the odds of an event have significantly been changed due to a public announcement in relation to the event;
- 5) bets have been placed that would not have been accepted otherwise, but they were accepted during periods when the Website have been affected by technical problems;
- 6) due to an error, such as a mistake, misprint, technical error, human error, force majeure or otherwise, bets have been offered, placed and or accepted due to this error.

2.3.3 When we close or suspend an Account for whatever reason, we reserve the right to close any future Accounts that may be registered by the same person, device, address, or that may use the same payment wallets or credit cards and void/cancel all bets and transactions of that Accounts.

2.3.4 We offer two-factor authentication (2FA) as additional protection from unauthorised use of your Account. You are responsible for keeping your login information confidential and making sure it cannot be accessed by another person.

2.4 By registering the Account on the Website you undertake, declare and warrant that:

2.4.1 You are over 18 years of age or such higher minimum legal age of majority as stipulated in the laws of jurisdiction applicable to you and, under the laws applicable to you, you are allowed to participate in the Games offered on the Website.

2.4.2 You will use this Website and your Account solely on your behalf and exclusively for the purpose of your genuine participation in the Games and not for any financial or other operations; your participation in the Games will be strictly in your personal non-professional capacity for recreational and entertainment reasons only. Any use of the Website and/or any services available on it by a corporate player or for commercial purposes is prohibited

2.4.3 You participate in the Games on your own behalf and expressly not on behalf of any other person or company.

2.4.4 You are not resident in Afghanistan, Albania, Aruba, the Bahamas, Barbados, Belgium, Bonaire, Botswana, Burkina Faso, Belarus, Benin, Cambodia, Cayman Islands, Curacao, Cuba, Cyprus, Democratic People's Republic of Korea, France, Germany, Ghana, Georgia, Gibraltar, Haiti, Hungary, Iran, Iraq, Jamaica, Jordan, Lithuania, Mali, Malta, Mauritius, Morocco, Montenegro, Myanmar, Netherlands, Nicaragua, Nigeria, Pakistan, Panama, Philippines, Poland, Russia, Spain, Saba, Senegal, Singapore, Slovakia, South Sudan, Statia, Spain, St Maarten, Sweden, Syria, Trinidad and Tobago, Uganda, USA, UK, Ukraine, UAE, Vanuatu, Yemen, Zimbabwe.

2.4.5 All information that you provide to us is true, complete, and correct, and that you shall immediately notify us of any change of such information.

2.4.6 You are solely responsible for reporting and accounting for any taxes applicable to you under relevant laws for any winnings that you receive from us.

2.4.7 All money that you deposit into your Account is not tainted with any illegality and, in particular, do not originate from any illegal activity or source.

2.4.8 You understand that by participating in the Games you take the risk of losing money deposited into your Account.

2.4.9 You shall not be involved in any fraudulent, collusive, fixing or other unlawful activity in relation to your or third parties' participation in any of the Games and shall not use any software-assisted methods or techniques or hardware devices for your participation in any of the Games. We hereby reserve the right to invalidate or close your Account or invalidate your participation in a Game in the event of such behaviour.

2.4.10 In relation to deposits and withdrawals of funds into and from your Account, you shall only use credit cards and other financial instruments that are valid and lawfully belong to you.

2.4.11 The computer software that we make available to you is owned by us or other third Parties and protected by copyright and other intellectual property laws. You may only use the software for your own personal, recreational uses in accordance with all rules, terms and conditions hereby established and in accordance with all applicable laws, rules and regulations.

2.4.12 Games played on the Website should be played in the same manner as games played in any other setting. You shall be courteous to other players and our representatives and shall avoid rude or obscene comments, including in chat rooms.

2.4.13 This is your first registration on the Website.

2.4.14 You have not been self-excluded from any gambling website in the past 12 months.

2.4.15 You are aware and acknowledge that Website sets certain limitations to the maximum prizes that can be won per 24 hours and/or can be withdrawn per 24 hours.

2.4.16 Upon the suspicion of any use of the Website and/or any services available on it in breach of article 2, we reserve the right to change or terminate any bonuses, cancel any winnings and close your Account involved

3. Multi Accounts

3.1 You can sign up (register) and use only one Account on the Website.

3.2 Only one Account for each household, IP address and computer or device is allowed. If two or more users share the same household, IP address and computer or device we must be informed by the respective Accounts' holders in advance

3.3 The use of multiple Accounts is strictly prohibited. Upon the suspicion of the multiple registration or attempt to register more than one Account, for whatever reason, we may block or close any or all of your Accounts at our discretion. We may also void all the bets that have been placed in any of your Accounts, block/terminate/change bonuses and gifts and void withdrawal requests. In addition, any returns, winnings, or bonuses have been gained or accrued during the any of your Accounts lifecycle will be forfeited from you.

4. PAYOUTS

4.1 When the outcome of a Game you participate in becomes determined or, where applicable, we have confirmed the relevant result of an event and settled the markets; all winnings will be available on your Account

4.2 If we mistakenly credit your Account with winnings that do not belong to you, whether due to a technical or human error or otherwise, the amount will remain our property and the amount will be deducted from your Account. If prior to us becoming aware of the error you have withdrawn funds that do not belong to you, without prejudice to other remedies and actions that may be available at law, the mistakenly paid amount will constitute a debt owed by you to us. In the event of an incorrect crediting, you are obliged to notify us immediately.

4.3 We will carry out additional verification and identification procedures for any withdrawal or reserves the right to carry such verification procedures at any level of withdrawals. All transactions will be checked to prevent money laundering.

4.3.20 The maximum winning per single bet on TVbet's games for one Customer is capped with Euro 3,228.00 or the equivalent in your Account's currency. Any winnings above said maximum might not be credited to the Customer's account.

5. DEPOSITS

5.1 To have a possibility to place bets and play for real money you have to deposit money into your Account. You can deposit at any time online by using your debit or credit card, e-wallet, via a bank transfer or via all available deposit methods. All available deposit methods you can find in "Deposit page" on the Website. Cash or cheques are not an accepted method of deposit. Please note that some of the methods may not be available in some countries.

5.2 We accept payments in various currencies. Any payment received by us in a currency other than the currency of your Account will be converted into the currency of your Account, at the prevailing exchange rate. Please note that any exchange premiums are payable by you.

5.3 We reserve the right to use additional procedures and means to verify your identity (KYC) when effecting deposits into an Account and to close an Account if you fail to send these documents to us.

5.4 We reserve the right to request additional source of funds based on a case-by-case basis and to close an Account if you fail to send these documents to us.

5.5 We do not grant any credit for the use of its services.

5.6 By depositing you confirm that all deposited funds rightfully belong to you and that the funds have not been obtained or derived from any illegal means, are authorized and you won't try to decline them or take any action which will cause such payment to be reversed by the third party, in order to avoid any legitimate liability.

5.7 As a prevention of money laundering, a deposit must be wagered at least once before a withdrawal can be made. Please note that if wagering requirements are in place, the wagering requirement needs to be respected before a withdrawal is requested.

5.8 We don't allow making 3rd party deposits (by a friend, relative, partner, wife or husband). All payments have to be made from an Account/system or credit card that is registered on the Account holder. If the 3rd party deposits are noticed all winnings will be cancelled.

5.9 You may only deposit the maximum amount of Euro 100000 (or the equivalent in your Account currency) in any 24 hours unless a larger amount has been agreed by us. Any deposits above said maximum amount may be cancelled and returned.

5.10 We reserve the right to request you to provide source of funds when you make a deposit of an amount greater than Euro 2000 (or the equivalent in your Account currency).

6. WITHDRAWALS

6.1 You have to provide your KYC documents, credit card pictures (both sides, front and back. The card number should be with the first 6 and last 4 digits of the card clearly readable, while the remaining digits of the card number and CVV / CVC code should not be visible) and bank statement, copy of a personal identification document, proof of address, proof of ownership of any other used payment method when claiming the withdrawal for the first time. Additional requirements depending on payment channels will apply.

6.2 We reserve the right to change the maximum allowed sum for each payment system per one transaction at any time and without prior notification.

6.3 A withdrawal request will not be processed until all wagering requirements have been met.

6.4 It will not be possible to withdraw funds marked as “Bonus”, as well as funds stuck in an aborted game.

6.5 We have the right to refuse withdrawal if the total bet amount is less than the amount of the last deposit. You have to turn over the initial deposit at least one time before being able to withdraw.

6.6 All withdrawal requests are processed within two (2) banking days, but there are cases where these timing can be longer, depending on payment channels, additional account checks and public holidays.

6.7 A user cannot withdraw funds in excess of his/her Account balance.

6.8 Withdrawals will be done through the same payment method and payment details, chosen by you when placing a deposit, unless we are unable to do so or decide otherwise. This is at our discretion. If you have deposited using several payment methods, we reserve the right to split your withdrawal across such payment methods and process each part through the respective payment method at our discretion and in accordance with anti-money laundering policies and regulations.

6.9 All deposits/withdrawals made to/from your Account, are transferred to/from bank account/s, debit/credit card/s, wallet or any other payment options available in your country, which belong solely to you and are in your name.

6.10 It is prohibited to make any withdrawal from your Account, bank account/s, debit/credit card/s, wallet or any other payment options which do not belong (solely) to you. This is in order to prevent that we transfer funds to persons who have not been duly identified by us, in accordance with anti-money laundering policies and regulations.

6.11 When a withdrawal is canceled, the funds are returned back to your Account and you can make use of those funds accordingly on the Account. We do not assume any responsibility for any funds lost during gameplay following a withdrawal cancellation either by you or by us.

6.12 Please be advised that our products are consumed instantly during gameplay. Thus, we cannot provide refunds, returns of monies, or cancellation of the requested service when playing. If you play a Game with real money, the money will be drawn from your Account instantly.

6.13 You may only withdraw the maximum amount of TRY 300.000 (or the equivalent in your Account currency) in any 24 hour and maximum amount of TRY 2.000.000 (or the equivalent in your Account currency) in a 30 days period unless a larger amount has been agreed by us.

6.14 We have the right to reject a withdrawal request if the suspicion arises that funds are being withdrawn for any fraudulent or money laundering reasons, pending the investigation thereto.

6.15 Notwithstanding the maximum withdrawal amount as defined in article.

6.16 The maximum withdrawal amount is limited by the limitations set by the payment method chosen by you when placing the deposit.

6.17 Prior to accepting a withdrawal we may request that you provide legal identification for example certified copies of passports, ID cards or other such documentation as we feel is required in the circumstances. We may also carry out phone verification, face verification or other such verification as is required to ensure that you are who you say you are.

6.18 You can only have one pending withdrawal (ie. requested but not processed) per payment method at any one time. Furthermore, depending on the method used, you can make only one withdrawal request per 24 hours period.

6.19 If you win more than TRY 2.000.000 (or the equivalent in your Account currency), We reserve the right to divide the payout into monthly installments of maximum TRY 300.000 (or the equivalent in your Account currency), until the full amount is paid out. All progressive jackpot wins will be paid in full.

6.20 The maximum winning amount per 24 hours (including, but not limited to NetEnt: Starburst Extreme game) for one Customer cannot exceed TRY 2.000.000 or the equivalent in your Account's currency.

7. ACCOUNT CLOSURE

7.1 You may close your Account at any time and request a withdrawal of the balance of the Account, subject to the deduction of relevant withdrawal charges. To close your Account, you must first cancel any open bets if applicable, and contact the Website customer support. The effective closure of the Account will correspond to the termination of our services. In case the reason behind the closure of the Account is related to concerns about possible gambling addiction you shall inform us.

7.2 The method of repayment will be at our absolute discretion.

7.3 We reserve the right to close your Account and to refund to you the "Available to withdrawal" balance, subject to the deduction of relevant withdrawal charges, at our absolute discretion and without any obligation to state a reason or give prior notice.

7.4 We reserve the right to cancel and remove any bonus amount awarded to you if not been used within 1 month from the date awarded.

7.5 We reserve the right to refuse a withdrawal claim in case of fraud, in which case an Account will be suspended and the payment not processed.

7.6 We will review all player Accounts and classify them at its discretion. Once a player is classified as a "bonus hunter" or "bonus abuser", all winnings and bonuses will be void and the Account will be suspended and the payment not processed.

8. PERSONAL INFORMATION

8.1 We will comply with applicable data protection laws in respect of the personal information you supply to us. Your personal information is processed in accordance with our Privacy Policy.

9. UNETHICAL CONDUCT AND PROHIBITED ACTIVITIES

9.1 Criminal Activity: In the case when any irregularity (including a suspicion of attempted money-laundering or fraud) has been noticed, We reserve the right to close Accounts and/or report about criminal or other suspicious activities provided through one or multi Accounts to the relevant existing regulatory or law enforcement authorities. All offenders' Account balances will be blocked, withdrawals will be void, deposits and winnings will be forfeited. We constantly and randomly will check placed bets. For any reasons if the bets would seem suspicious We reserve the rights to cancel these bets.

9.2 Collusion and cheating: We are eligible to disable users Accounts and forfeit their Account balances (including deposits and winnings) if they will be noticed of gaining, attempting to gain an advantage of trading information of their cards or establishing a collusive agreement with other users to take an unfair advantage. These advantages may consist of chip dumping and transfer, discussing a hand during play, multiple using a single Account, soft playing. We provide the rigorous examination

of play by both manual and automated ways and investigates all related user complaints. In addition, We provide proactively and randomly examining gameplays and Accounts.

9.2.1 Any outside bet spread combination on Roulette games that covers 24 or more (64%) of the 37 unique number spots on the table is strictly prohibited. For example, betting on both Red and Black, which covers 36 of the 37 possible outcomes, falls under this category. In the event that a player engages in such a prohibited combination, all winnings and bonuses associated with the gameplay will be deemed void, and the player may be subject to account suspension or closure.

9.3 Fraudulent activity: Once we noticed a fraudulent, unlawful, dishonest or improper activity (including using Martingale strategy or similar strategies, using the VPN, proxy or similar service that masks or manipulates the identification of your real location, or making bets, wagers or poker play through a third party or on behalf of a third party) on the Website, we are eligible to block user's Account and/or forfeit of all Account balances (including deposits and winnings) without prior notification. In such cases, we reserve the right to report fraudulent activity to existing regulatory and law enforcement authorities including but not limited to banks, credit card companies and/or any person or entity that has the legal right to such information, and/or taking legal action against such user.

10. LIVE CHAT

10.1 As part of your use of the Website, we may provide you with a chat facility, which is moderated by us and subject to controls. We reserve the right to review the chat and to keep a record of all statements made on such a facility. Your use of the chat facility should be for recreational and socializing purposes, and is subject to the following rules.

10.2 You shall not make any statements that are sexually explicit or grossly offensive, including expressions of bigotry, racism, hatred, or profanity.

10.3 You shall not make statements that are abusive, defamatory or harassing or insulting to the Website or Us.

10.4 You shall not make statements that advertise, promote or otherwise relate to any other online entities.

10.5 You shall not make statements about us, the Website, or any other Internet site(s) connected to us that are untrue and/or malicious and/or damaging to us.

10.6 You shall not collude through the chat rooms or separate chat. Any suspicious chats will be reported to the relevant regulatory or law enforcement authority.

10.7 In the event if you breach any of the above provisions relating to the chat facility, we shall have the right to remove the chat room or immediately terminate your Account. Upon such termination, we shall refund to you any funds which may be in your Account over and above any amount which may be owing to us at such time (if any).

11. CRASHED AND ABORTED GAMES

11.1 We are not liable for any downtime, server disruptions, lagging, or any technical or political disturbance to the gameplay. Refunds may be given solely at our discretion.

11.2 We shall accept no liability for any damages or losses which are deemed or alleged to have arisen out of or in connection with Website or its content, including without limitation, delays or interruptions in operation or transmission, loss or corruption of data, communication or lines failure, any person's misuse of the Website or its content or any errors or omissions in content.

11.3 In the event of a casino system malfunction, all wagers are void.

11.4 In the event a Game is started but miscarried because of a failure of the system, We shall refund the amount wagered in the Game to you by crediting it to your Account or, if an Account no longer exists, by paying it to you in an approved manner; and if you have an accrued credit at the time the Game miscarried, credit to your Account the monetary value of the credit or, if an Account no longer exists, pay it to you in an approved manner.

12. DUTIES

12.1 We reserve the right to assign or otherwise lawfully transfer its rights and obligations under the Terms.

12.2 You may not assign, sublicense or otherwise transfer or encumber in any manner whatsoever any of your rights or obligations under the Terms.

12.3 In case you encumber any of your rights under the Terms, you shall forfeit all your rights under the Terms towards us.

12.4 In case by law, or by decision of a court the transfer of your rights and/or obligations is deemed legal, all withdrawals shall be done through the same payment method and payment details chosen by you when placing a deposit, to ensure compliance with anti-money laundering policies and regulation.

13. COMPLAINTS

Please refer to our [dispute resolution policy](#).

14. AGREEMENT AND ADMISSIBILITY

14.1 These Terms, the Privacy Policy, the Cookies Policy and any document expressly referred to in them and any guidelines or rules posted on the Website constitute the entire agreement and understanding between you and us with respect to this Website and save in the case of fraud it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between you and us with respect to this Website.

14.2 A printed version of these Terms and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relate to these Terms to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form.

14.3 If any provision of these Terms is held to be illegal or unenforceable, such provision shall be severed from these Terms and all other provisions shall remain in force unaffected by such severance.

14.4 In case of inconsistency of textual content between language versions, the English version of the Website and Terms shall prevail.

14.5 These Terms are governed by the laws of Curacao and the parties agree to the jurisdiction of the Curacao courts and to the rules of arbitration in accordance with applicable law.

15. COPYRIGHT

15.1 Abudantia B.V. is the sole owner of the trademark _____ and the _____ logo. Any unauthorized use of the _____ trademark and the _____ logo may result in prosecution.

15.2 https://www._____.com/ is the uniform resource locator of the Website operated by Abudantia B.V. and no unauthorized use may be made of this URL on another website or

digital platform without our prior written consent.

15.3 Abudantia B.V. is the owner or the rightful licensee of the rights to the technology, software and business systems used within this Website.

15.4 The contents and structure of the Abudantia B.V.'s Website pages belong to Abudantia B.V., all rights reserved. The copyright in this Website including all text, graphics, code, files, and links belongs to Abudantia B.V. and the site may not be reproduced, transmitted or stored in whole or in part without our written consent. Your registration and use of our system do therefore not confer any rights whatsoever to the intellectual property contained in our system.

15.5 Links to the Website and any of the pages therein may not be included in any other website without our prior written consent.

15.6 You agree not to use any automatic or manual device to monitor the Website pages or any content therein.

15.7 Any unauthorized use or reproduction may be prosecuted.

16. PROMOTION TERMS AND CONDITIONS

16.1 Every individual promotion will come with its own set of specific promotional terms and conditions (the "Promotional Terms") in addition to these Terms. You should therefore read these Terms in combination with the applicable Promotional Terms for any competition, bonus or promotion you wish to enter.

16.2 By participating in promotions you agree to be bound by these Terms and Promotional Terms.

16.3 If for any reason, a promotion does not have the Promotional Terms, such promotion will by default be governed by these Terms.

16.4 Each of the Promotion Terms regulating the implementation of any promotion is independent of the rest of the Terms. In case if one of the provisions being unsuitable or incorrect, the remaining Promotion Terms remain in force.

16.5 Participation in a promotion will be deemed to constitute full and unconditional acceptance of the Terms which includes these Promotional Terms and any applicable Promotional Terms and that our decisions are final and binding in all respects.

16.6 We reserve the right to terminate or cancel any current promotion without prior notification. Any user who infringes the Promotional Terms will be disqualified from any reward derived from said promotion.

16.7 We have the rights to withhold any credits, bonuses, coupons, loyalty points or prizes awarded as part of a promotion at its own discretion.

16.8 All of bonuses included in our website are designed as display of gratitude for our customers and/or to our players who would like to use these for fun. Therefore We keep the right to either limit all or part of these bonuses (Deposit Bonuses, Freespins, Freebets, Cashback) to certain selected players.

16.9 We have the right to inform users about current promotions or any updates by e-mail, SMS, chat, Whatsapp, social media, mobile phone, Internet browser notification or mobile application.

16.10 We disclaim any liability for inaccurate information, whether caused by the Website, user's equipment used in a promotion, or by human or technical errors related to the submission of entries.

16.11 Bonuses and Bonus money

16.11.1 We regularly offer you different bonuses and rewards that are credited to your Account. A bonus at _____ can mean free spins, cashback, free bet, extra money to play directly and the extra money you receive after making a deposit. A bonus usually follows with the wagering requirements that have to be met in order to withdraw the funds. In these cases, we recommend you to read the bonus rules before using.

16.11.2 Bonus rules

16.11.2.1 A bonus is awarded the bonus balance.

16.11.2.2 When the wagering requirements for the bonus are met the bonus amount is transferred to the main balance and may be withdrawn at any time.

16.11.2.3 If the bonuses are abused by a user, We have the right to use punitive measures towards him, namely: delete, decline all current bonuses and bonus winnings; to block the user's Account immediately. In that case, We disclaim any liability for the withdrawal or compensation of the funds that had been on the Account before it was blocked.

16.11.2.4 Using bonuses to play games with accumulated benefits in the course of gameplay (Ex: Free Spins meters or other game features unlocked following some gameplay) and coming back to the game following the zeroing-out of the wagering requirements to trigger or unlock the feature and collect the accumulated benefits or related winnings - in this case all winnings and bonuses will be voided.

16.11.2.5 The funds won using bonuses cannot be withdrawn until all bonuses are wagered. This also includes the winnings from the bet made with Gold Bars in the game "Gold Bar Roulette" by Evolution are credited as a bonus, followed with the wagering requirements that have to be met in order to withdraw the funds.

16.11.2.6 Malfunction voids all pays and plays. We have a right to withdraw any winnings caused by malfunction up to the latest deposits.

16.11.2.7 Users should read and be aware of any applicable bonus policy and follow its terms in order to receive the bonus.

16.11.2.8 All bonuses have an expiry date. The standard expiry date for bonus money is thirty (30) calendar days. The expiry date can differ for specific bonuses. In such an event, the expiry date will be indicated in the relevant bonus' terms and conditions. Betting requirements need to have been fulfilled at the expiry date. We may cancel or debit bonus credit from the player Account after the expiry date.

16.11.2.9 The standard betting requirement for casino bonus money is 40 times the bonus amount received and for sportsbooks it is 15 times the bonus amount received. This may differ for specific promotions provided that it is specified accordingly in the relevant terms and conditions.

16.11.2.10 The wagering requirements of a bonus means the total amount of bets you must stake before the bonus and any accrued winnings are transferred into your cash balance and can be withdrawn. The wagering requirements for each bonus are set out in the specific terms for the bonus and will be expressed as a multiple of the bonus amount, or of the bonus plus the deposit amount. The wagering requirement for bonuses will be set out in the terms specific to that bonus.

16.12. Wagering requirements

16.12.1 After getting the bonus it is transferred to the bonus balance up to the moment of reaching the wagering requirements.

16.12.2 The wagering requirements are a multiplier that represents the number of times you have to play a bonus before you are able to withdraw any winnings. After reaching the wagering requirements, a bonus or accrued winnings are transferred into main balance.

16.12.3 The bonus wagering requirement will continue until the bonus balance is 0.

16.12.4 The funds won using bonuses cannot be withdrawn until all bonuses are wagered.

16.12.5 Any bonus winnings will be capped to a maximum total of x5 of the received bonus amount (per each bonus rewarded). As soon as the wagering requirements of this bonus are met, any winnings over this amount will be automatically forfeited. For example:

If the initial bonus amount is €100, the maximum total bonus winnings would be €500 (once the bonus wagering requirements are met)

16.12.6 You can make a withdrawal before you have fulfilled the wagering requirements, but then you will lose your bonus money. If you decide to make such a withdrawal you have to contact the Website customer support team.

16.12.7 Every user has the right to abandon the bonuses by making the request to Website customer support in order to zero the bonus balance.

16.13 Freespins: With free spins, you get to play free on a game on the Website with the same chance of winning as when you play with your real money. Winnings on free spins are converted to bonus money and usually need to be wagered.

17. CRYPTOCURRENCY RULES

17.1 Deposits and withdrawals can also be made in cryptocurrency, but you may not be allowed to bid or make any wagers in cryptocurrency.

17.2 Cryptocurrency transactions with all types of cryptocurrencies on the Website may be processed by third party payments services providers. Currently such transactions are processed by CRYPTOPAY LTD, a company registered in England and Wales (company number 08730592) whose registered office is at the 8 Devonshire Square, Spitalfields, London, England, EC2M 4PL. For more information please visit www.cryptopay.me.

17.3 We do not guarantee and are not responsible for the availability of third party payments services providers available on the Website.

17.4 Cryptocurrency transactions might not be available, may be interrupted, delayed or suspended due to failures, errors, omissions or loss of transmitted information that is beyond our control.

17.5 Cryptocurrency transactions are final once initiated and cannot be canceled or refunded due to the nature of cryptocurrency network.

17.6 All deposits via Cryptopay.me will be automatically converted into customers' account currency (i.e. EUR, USD) during the deposit process and credited to customers' account in fiat currency. We are not responsible for any possible exchange fluctuations during the deposit process and it is customers' responsibility to ensure that provided exchange rates by Cryptopay.me are acceptable.

17.7 Due to the nature of cryptocurrency such transactions might not be instant and the customer might receive higher or lower amounts in fiat currency. We are not responsible for any such fluctuations. Exchange rates for crypto currencies can be viewed at the address <https://cryptopay.me/buy-bitcoins>.

17.8 Withdrawal requests via cryptocurrencies are allowed on the Website. You may request a withdrawal to preferred cryptocurrency offered on the Website. The conversion from fiat currency to cryptocurrency occurs during the approval of such a request (subject to anti-fraud, AML and various other administrative checks). Please be aware that there might be fluctuations in exchange rates between the approval of a given transaction and the crypto funds reaching your account balance. We are not responsible for any such fluctuations.

17.9 You acknowledge and accept all risks that are associated with cryptocurrency transactions, including and not limited to, those arising as a result of price fluctuations and in particular the irreversibility of transactions. You acknowledge that cryptocurrency value can change dramatically depending on the market value.

17.10 You acknowledge that due to cryptocurrency exchange rate updates the cryptocurrency price for each potential cryptocurrency transaction may change and you undertake to track these changes independently.

17.11 There are different types of cryptocurrencies that might be available. It is your responsibility to ensure that deposits and withdrawal transactions are made to correct wallets and cryptocurrency types. We are not responsible for any potential losses related to incorrect selections of cryptocurrencies, wallets etc.

17.12 You acknowledge that third party payments services providers may apply restrictions to cryptocurrency transactions, including limits to the amount of cryptocurrency that you may deposit or withdraw per transaction.

17.13 Fees, applicable to cryptocurrency transactions, are introduced and charged directly by cryptocurrency payments providers in accordance with their terms and conditions. A transaction fee will be added by the cryptocurrency network to the total cost of cryptocurrency transaction.

17.14 Any applicable fees to be charged for the cryptocurrency transactions will be shown at the time of making a transaction, before confirmed by you.

17.15 You acknowledge and accept that cryptocurrency transactions identified as potentially high-risk may be canceled.

17.16 You acknowledge that there may be some delays from third party payments services providers, due to which your private account may not reflect changes related to transactions.

17.17 You undertake to refrain from using cryptocurrency as a method for deposit / withdrawal in the jurisdictions where the use of cryptocurrency is restricted or banned.

17.18 You acknowledge to run through any additional verification procedures as may be required due to cryptocurrency transaction. These may include and are not limited to proof of identity and proof of address checks, suspicious transaction monitoring, AML and anti-fraud checks, any additional questions and requests to upload particular documents

18. POKER RULES

1. Inter-player Collusion and Multi-accounting

Collaboration between two or more players during any game is strictly prohibited. This prohibition encompasses all forms of collusion, explicitly preventing players from communicating or sharing information about the game, disclosing their cards, or adopting strategies, whether before or during a game, with the aim of gaining a mutual advantage or causing harm to other players. Such prohibited activities extend to the use of the Website chat, third-party instant messaging systems, and any software explicitly forbidden (as defined below). Additionally, engaging in “chip-dumping”, where a player intentionally loses to benefit another player, is also strictly forbidden.

In the event of suspected fraudulent activities, We retain the right to review conversations among players via the Website chat. The Security Department may examine these conversations as necessary, utilizing them to demonstrate fraudulent behavior or collusion among the implicated players. Any player found to be colluding will face severe penalties, including the permanent closure of all their accounts, forfeiture of any winnings, and confiscation of all funds. Any appeal against such decisions must be submitted within 7 days, and the final decision rests solely with Us.

Registration of a single Account on the Website is permissible. Additional Accounts will be designated as “Duplicate Accounts”. Creation of “Duplicate Accounts” constitutes a Prohibited Event - Multi Accounting.

Inter-player Collusion and/or Multi-accounting leads to the closure of all Accounts, forfeiture of any winnings, confiscation of funds, and requisite actions.

2. Prohibited Software

Certain software grants an unfair advantage and is strictly prohibited on the Website.

These are inconsistent with the principles of honest and fair play. Most of this software constitutes overt cheating, and We will employ all available means to identify and address such instances. Prohibited software includes (but is not limited to, subject to validation by our game integrity team):

Robots (“poker bots” and “auto-folders”) automated to provide advice, take actions, or make decisions on behalf of the player. The player must always be the physical person registered on our Website. Example: Warbot, WinHoldem, etc.

“Solver” type software allowing the viewing and navigation of game trees created based on predefined parameters. Example: GTOWizard, InstaGTO, PioSolver, GTOpoker, etc.

ICM calculators, i.e., software enabling the calculation of payouts according to the proportion of chips each player holds at any given moment in the tournament. Example: ICMIZER, CoffeeCalcs, SimpleNash, ...

Software designed for storing personal game statistics, player game history, notes, and analysis of opponent statistics data collected by the player during the game (“profiling”). Examples include: HoldemManager, PokerTracker, Xeester, etc.

“Dynamic” range software, i.e., software adapting based on the progress of hands, along with calculators providing the chance of winning a given hand based on different parameters (“equity”). Example: Equilab, SnapShove, ...

Software facilitating table openings, such as “seating scripts”, allowing automatic seating. Example: NEED4SEAT, Hiroku, etc.

The use of virtual machines (VMs) and remote-control software. Example: VMware Tools, etc.

The use of certain dynamic functionalities of Hand2Note is also prohibited.

VPN and similar software used to hide genuine location of the player

The list of prohibited software may be updated periodically. Players are responsible for ensuring their compliance with the latest guidelines. Utilizing any prohibited software, whether listed here or in future updates, will result in severe penalties, including account closure and confiscation of funds.

It is further specified that a player is prohibited from compiling or grouping hands played by other accounts, and they may not utilize hands played by a third party, even for the purpose of improving their own game. Consequently, the practice of "data mining" (massive analysis of third-party data) is strictly prohibited, as is engaging in "data sharing."

As part of the ongoing effort to combat all forms of fraudulent behavior at its tables, We retain the right to scrutinize all software processes running on the player's computer terminal solely when the Poker software is active.

Upon detecting fraud, such as the use of prohibited software, We will implement all necessary measures to uphold the integrity of the game. These measures may involve sanctions against the implicated player, potentially culminating in the permanent closure of the player account and the confiscation of funds.

In instances where fraud is suspected, We reserve the right to request additional information from the respective player. If the responses provided by the player prove unsatisfactory and fail to adequately address the encountered problem(s), We will take all requisite measures to safeguard and fortify its gaming tables. Sanctions may also be imposed, potentially leading to the closure of the player account and the confiscation of funds.

Any attempt to circumvent or evade these analyses may result in the closure of the player's account and the confiscation of funds.

3. Tournament and Cash Game Rules

The Website provides two distinct services:

Cash games and tournaments conducted on network tables, exclusively designated for players within the various countries (with exception of restricted countries) covered by the terms and conditions.

Standard private cash games and tournaments specifically earmarked for players registered under specific player group. These tables are visible only to such player groups.

Players' concealed cards during tournaments and games with a minimum jackpot of "x1,000" may be retrospectively disclosed by Us, typically in the form of commented videos, deferred streaming, articles, etc.

While participating on the Website, you may acquire or receive entry tickets granting access to specific tournaments. These tickets come with a limited validity period, and once that period has elapsed, the ticket becomes void and cannot be utilized.

Unforeseen circumstances may prompt Us to alter the rules of a tournament (such as the speed of levels, blinds levels, starting stack, duration of a day for tournaments spanning multiple days, prize structure, etc.) in the best interest of the game, without prior notice. Such decisions are made impartially and may, under certain circumstances, supersede the conditions outlined in other clauses.

We retain the right to abruptly cancel or postpone tournaments without prior notice.

Private cards of players from tournament finals or jackpots with a minimum multiplier of x1,000 may be revealed post-game by Us, typically in the context of commentated videos or articles.

Tournament winnings are distributed as specified in the tournament lobby, except in cases where a deal is negotiated or the tournament is canceled. The prize structure may undergo changes until the conclusion of late registration.

In rebuy tournaments, players must have sufficient funds in their accounts to facilitate a rebuy. Funds engaged in other games are not considered available for this purpose.

The duration of late registration is indicated in the tournament lobby, and the specified duration represents the maximum late registration period. For all tournaments (excluding "qualification" tournaments), this period may be curtailed if the number of remaining players closely aligns with the number of paid places, resulting in the conclusion of late registration. Prizes cannot be awarded while late registration is ongoing in any tournament.

In "knockout" tournaments, the guarantee is contingent upon the prize pool size and the cumulative bounty amounts. If the guarantee remains unfulfilled, the deficit is added to the prize pool, while the bounty on each player remains unaltered.

In "qualification" tournaments, the number of paid places may potentially exceed the number of remaining players during late registration without disrupting the game. A player may find themselves alone at a table awaiting additional players. Prizes cannot be distributed while late registration is open. It is not possible to unregister during late registration.

We reserve the right to make adjustments to the tournament format or structure, including but not limited to, changes in the speed of levels, blinds levels, starting stack, duration of tournament days, and prize structure, to ensure the best interest of the game.

4. Incidents: Malfunction, Disconnection, and Bugs

It is conceivable that you may encounter a malfunction, disconnection, or bug during your participation in a cash game or tournament. The Website acknowledges the inconvenience resulting

from such occurrences and is committed to addressing any issues promptly. If the incident is attributed to the Company's servers, the Website will make its best efforts to resolve the problem.

In the event of a disconnection, you have the option to contact our customer support via email. Your request will be thoroughly examined with the utmost attention. Our customer support team conducts a detailed analysis of all disconnections.

Any reimbursement or compensation for losses incurred due to a malfunction or disconnection will be decided solely at the Company's discretion and may not be provided.

Player's computer or internet connection related incidents

In such instances, the Website cannot be held liable for any inconvenience or damage suffered.

During tournament play, an automatic transition to "absent" mode occurs, wherein you will only forfeit your blinds until the reconnection is established. Any money or chips wagered at the time of disconnection, if the hand is subsequently lost, unfortunately, will be deemed lost.

In the case of cash games, an automatic shift to "absent" mode transpires. Your funds are temporarily suspended on the table and are automatically returned to your account after a designated duration. Any money or chips wagered at the moment of disconnection, resulting in a lost hand, will regrettably be considered forfeited.

Website bug or malfunction related incidents

In the event of damage incurred to the player due to website malfunction, the Company commits to resolving the issue as soon as possible.

Tournaments

In the event of a definitive termination of a tournament, compensation may be provided (what shall be decided upon the Company's discretion). Various scenarios may unfold:

The tournament, for which you were registered, has not yet commenced: a full reimbursement may be issued. If a ticket was used for registration, the ticket may be re-credited.

A server-side incident occurs after AT LEAST ONE player has been eliminated from the tournament: If paid winners have not been determined, and late registration is still open, one half of the actual prize pool (which may be less than the guaranteed prize pool) is distributed equally among the remaining players. The other half of the prize pool is distributed proportionally based on each player's remaining chips at the time the incident began (the incident's commencement time will be impartially determined by Us).

If paid winners have not been determined, and late registration is closed, one half of the prize pool is distributed equally among the remaining players. The other half of the prize pool is distributed proportionally based on each player's remaining chips at the time the incident began (the incident's commencement time will be impartially determined by Us).

If paid winners have already been determined:

Each remaining player will receive an amount corresponding to the next paid place.

One half of the remaining prize pool will be distributed equally among the remaining players at the time the incident began (the incident's commencement time will be impartially determined by Us).

The other half of the remaining prize pool will be distributed based on the number of chips held by each remaining player at the time the incident began (the incident's commencement time will be impartially determined by Us).

In "progressive knockout" tournaments, the remaining bounties in play will be added to the prize pool when calculating reimbursements.

If a "Day 1" of a "Flight" tournament is cancelled or interrupted, the real prize pool of the "Day 1" in question will be taken into account for the reimbursement calculation.

In the instance of SPINS tournaments where the prize pool is distributed among the 3 players:

Each remaining player will receive an amount corresponding to the next paid place;

One-half of the remaining prize pool will be distributed equally among the remaining players at the time the incident commenced (the incident's commencement time will be impartially determined by Us),

The other half of the remaining prize pool will be distributed according to the number of chips held by each remaining player at the time the incident commenced (the incident's commencement time will be impartially determined by Us).

Cash games

Your funds will undergo a temporary freeze on the table and will be automatically restored to your account after a few minutes.

5. In-Game Conduct

Engaging in discussions or sharing information about your hand or future actions when facing multiple adversaries is strictly prohibited. Similarly, sitting at a cash game table without the intention of playing to block the seat and hinder others from participating is forbidden. When joining a cash game table, players must actively participate or vacate the seat.

This rule also applies if a player is waiting alone at a cash game table; upon the arrival of an opponent, they must either engage in the game or leave. However, persistently following a player from table to table against their wishes is not allowed.

In cash games that begin as heads-up, the practice of "buttoning," wherein a player plays only when on the button, is prohibited. Players in this situation must participate in the next hand if they are on the button during the first hand before choosing to sit out.

Deliberately disconnecting from the internet to gain additional decision-making time is strictly forbidden.

All forms of "softplay," aimed at assisting a friend in avoiding elimination, are also prohibited.

6. Software Licensing and Disclaimer

The utilization of the Website enables players to obtain access to specific software, code, and information created/used/licensed by the Company ("Software"), which is provided through the Website, either by download or alternative means. The Company extends a non-exclusive, non-transferable, revocable, and limited license to players who have downloaded the Software, allowing them to access and utilize the Software.

The Software remains the exclusive property of the Company, and any form of alteration or use for purposes other than accessing the Website is strictly prohibited. The Company disclaims responsibility for the content present on third-party sites accessible through links on this Website.