

1. General

1.1. By registering a Player Account on the website, you agree to and accept these Terms and Conditions. Before using the website, please thoroughly read these Terms and Conditions.

1.2. The website superonni.com is owned and operated by Trivico B.V., a company incorporated under the laws of Curaçao with registration number 166069 and registered address Seru Loraweg 17 C, Curaçao, and operating under the Curaçao gaming license OGL/2024/799/0255. Fundsflare Limited is a company incorporated under the laws of Cyprus with registration number HE454467 and registered address Neptune House, 1st floor, Flat/Office 11, Zakaki, 3045, Limassol, Cyprus. Fundsflare is a wholly owned subsidiary of Trivico B.V.

1.3 It is solely the Player's responsibility to research the current rules and laws regarding online gambling in their specific jurisdiction. The Company disclaims all liability if a Player uses our website to play in violation of local laws and reserves the right to block the account and retain any winnings.

1.4. The Casino website will be in English, and any discrepancies in translations will always favor the English version.

1.5. You acknowledge that online gaming and gambling laws vary by region, and it is your responsibility to ensure that your use of the Website and the Services complies with all applicable laws, rules, and directives in your home country. Accessing the Website does not imply that it, its content, services, or your actions taken through it comply with all applicable laws, rules, and regulations in your current nation.

1.6. If the use of the Website and Services is prohibited in your jurisdiction, we will not be responsible for any claims, damages, losses, costs, or liabilities arising directly or indirectly from your use of the Website, nor are we required to return any money wagered in your Account.

1.7. The Company does not intend to enable you to break any laws. You guarantee, represent, and commit to using our Website services in compliance with all relevant laws, statutes, and regulations. If you use the Website services in an illegal or unauthorized manner, the Company will not be held liable.

1.8. There may be instances when players from certain countries or regions cannot access the Website. The Company is not responsible for any actions that limit access to the Website, unless those countries or regions are specifically mentioned in these Terms and Conditions as restricted from receiving specific services or products from our Website.

1.9. If gambling is forbidden, restricted, or uncontrolled in your country, the Company makes no guarantees or warranties regarding the legality of your use of the Website. It is your responsibility to stay informed about the laws in your jurisdiction regarding the use of the Website and online gaming at all times.

1.10. Before opening an account with the Website and each time before using it, you must verify whether online gambling is legal in your jurisdiction. By using this Website, you warrant that you are legally allowed to gamble online. If online gambling in your jurisdiction becomes illegal or restricted, you must immediately close your account and stop using the Website's services.

2. Definitions

2.1. The terms listed below will have the following meanings within these Terms and Conditions:

- The "Website" refers to the internet portal accessible through the Company's web address, where all current and relevant information about Website operations is published and through which the Services are provided to account holders.
- "Website(s)" refers to the site operated and managed by or on behalf of the Company, located at Superonni.com.
- "Player Account" refers to an account created with the Company by a Player.
- An "Account" is held by an Account Holder for legitimate transactions, with the primary aim of establishing a standard commercial relationship with the Website and specifically for conducting betting and other gaming and gambling activities.
- "Minimum Age" means eighteen (18) years old.
- "Player" refers to a user who has successfully registered for a Player Account with the Company.
- "Player Funds" refers to the total value of withdrawable funds credited to a Player's Account, including cleared deposits, winnings, prizes, and any other bonus monies due to the Player.
- "Available Funds" refers to the total available funds in a Player Account (including all unspent deposits and winnings from wagers), excluding any funds subject to any restrictions (including wagering requirements or other promotional play restrictions).

- "Payment Provider" refers to a third-party payment processing company responsible for handling deposits and withdrawals.
- Bonus/ Promotions Rules are described in the "Promotions" part of the Website, where you can see the conditions applied for each bonus and/or promotion. The maximum Bet amount you can place when you have an active casino bonus is €5 (or currency equivalent) per spin on a slot game or X% of the total bonus given (whichever comes first).
- "Promotion" refers to any offer, incentive, bonus, deposit match, competition, or other promotion we may make available periodically.
- "Wager" and/or "Stake" refers to the money used to participate in or play a game.
- "Winnings" refers to any money won by placing bets and wagers in any of the games.
- "Games" refers to any casino or table games playable on the Website and any other services that may become available later as we add them to the Website. Some games may be unavailable in certain jurisdictions due to game provider policies, which may change over time.
- "Progressive Jackpots" refers to gambling where part of the stakes placed by players are accumulated over time to form a jackpot, typically larger than a non-progressive jackpot prize.
- "Service(s)" refers to the gambling and betting offers provided by the Company to the Player through the Website.
- "Intellectual Property Rights" refers to all intellectual property rights, including but not limited to copyright, patents, trademarks, design rights, moral rights, domain names, and confidential information, whether registered or unregistered.
- "Dormant account" is defined as an account that has not had any funds deposited, withdrawn, a bet placed, or a bet settled for twelve (12) months or more.
- "PEP" means politically exposed person(s).
- "T&C's" or "terms" refer to these Terms and Conditions.

3. Changes to Terms and Conditions

3.1. The Casino reserves the right to amend these Terms and Conditions as necessary. The Company will inform Players of any major changes. Players are advised to frequently check the Terms and Conditions page to stay updated on any modifications.

4. Opening an Account

4.1. To wager or participate in a game using our services, you must create an Account ("Account") on the Website. The steps to open an Account are as follows:

- Click on "Register" on the Website and follow the on-screen instructions;
or
- Open an Account through any other method offered by the Website from time to time.

4.2. When opening your account, we will request certain personal information, such as your name, date of birth, and appropriate contact details like your address, phone number, and email address ("Personal Details"). You can periodically update your Personal Details by contacting Customer Service, using the Website's "My Profile" administration page, or any other options the website may occasionally offer.

4.3. Upon opening an Account, the Players warrant that:

- You acknowledge and agree that using the Services may result in both financial loss and gain;
- You are (a) over eighteen (18) years old and (b) above the legal age ("Relevant Age") to engage in gaming activities. You are not a PEP or Related Person (e.g., a close associate or family member). You promise to promptly notify us of any changes to your status;
- Gambling is not illegal or prohibited in your jurisdiction or territory of residence;
- You are legally able to enter into contracts and agreements;
- You have not been excluded from gambling, whether by your own actions or otherwise. Your account has not been previously terminated for reasons including collusion, cheating, fraud, criminal activity, breach of terms of use, or at your request under the gambling section.

4.4. You must create your account using your real name and details, and you can only have one account per person. This means you cannot create multiple accounts for yourself or for others using the same address, email, computer, or in shared locations like schools or libraries. If you open additional accounts, they will be considered "Duplicate Accounts," and we have the right to close them, though we are not obligated to do so.

4.5. If we close a Duplicate Account, any bonuses or winnings gained through it will be canceled and confiscated. We might void all the winnings and return the deposits made (excluding the amount of voided winnings) or recover the amounts owed to us from any

of your other accounts, including Duplicate Accounts. Alternatively, we might decide to treat activities from the Duplicate Account as valid, in which case, any bets made through it will be retained by us.

4.6. Players from the US, France, Australia, The Kingdom of the Netherlands, Curacao, and the Dutch West Indies are prohibited from creating accounts due to specific regulatory and licensing requirements. We reserve the right to suspend any accounts made from these locations, including any deposits or bets made.

4.7. We may request proof of age from players and can restrict access to the site or suspend accounts of players who do not meet the age requirement.

4.8. Users are solely responsible for ensuring that their use of the Operator's services complies with the laws applicable to them. The Operator reserves the right to restrict or refuse access to its services from any jurisdiction included in its internal list of prohibited countries, which may be updated from time to time without prior notice.

4.9. Should a player violate our Restricted Countries policy, the casino cannot guarantee the successful processing of withdrawals or reimbursements.

4.10. You understand and accept that creating or accessing more than one account from the same household, device, or IP address is not allowed under any circumstances. If we detect any connection between accounts — whether through shared devices, payment information, IP addresses, or other indicators — the casino may, at its sole discretion, void winnings and suspend or permanently close any accounts involved.

5. Availability of Games

5.1. Please note that some games may not be accessible in certain jurisdictions due to game provider policies, which are subject to change at any time.

5.2. It is forbidden to use a VPN or Proxy to get around a provider's block; doing so might result in winnings being seized.

6. Accepted Currencies, Fees, and Taxes

6.1 Players can use EUR as the accepted currency.

6.2 Players are responsible for any applicable taxes and/or fees on their winnings, as per the laws of their country of residence.

7. Gaming regulations

7.1. By accepting these Terms and Conditions, you confirm that you understand and are familiar with the rules governing the games offered on the Website. You can review the expected payout rate for each game at your discretion.

7.2. The casino reserves the right to update the game rules or any Terms and Conditions as needed. It is the customer's responsibility to remain informed about and comprehend any changes.

8. Verification of Player Account

8.1. Players may be required to provide necessary KYC (Know Your Customer) documents at any time to verify their account, which includes proof of identity, payment methods, and residence.

8.2. The Company requires documents (such as ID, payment methods, and utility bills) in the Latin or Roman alphabet for account verification. If documents in these alphabets are not available, the casino may request a video verification where the player displays their documents.

8.3. Identity checks on players may be conducted by us at any time, especially before processing withdrawals, without prior notice. Withdrawals may also be delayed to facilitate identity verification or to request additional information or documentation.

8.4. At company discretion, players may need to provide additional documentation such as identity cards, bank cards, bank statements, proof of wealth, proof of funds, and utility bills. Providing false personal information may result in denial of withdrawal and closure of the account, with notification sent via email. In certain cases, we may require a selfie with the ID, a selfie with the ID and a unique identifier, or conduct a call or video call. Required documents must be uploaded to the player's account in the "My Profile > Documents" section. Pending withdrawals will be cancelled when documents are requested for account verification.

8.5. We must satisfactorily complete any identity or verification checks required by anti-money laundering laws or other applicable legislation.

9. Depositing and Withdrawals

Depositing

9.1. A variety of payment options is available on the Website. For guidance on the most suitable payment methods for your location, please contact our support team at support@superonni.com.

9.2. Deposits must only be made using bank accounts, bank cards, e-wallets, or legally registered payment methods in your name. It is strictly prohibited to use payment methods owned by others. Any breach of this rule detected during security checks will result in confiscation of winnings and refund of the initial deposit to the rightful account holder. The Company assumes no liability for funds lost through deposits from accounts not owned by you.

9.3. The minimum deposit amount is set at 20.00€. The maximum deposit limit varies depending on the chosen payment method and will be displayed upon selection.

9.4. You acknowledge that the entirety of your deposit must be wagered before further depositing into the account. You are in breach of these terms and conditions if a deposit is made into the account when the account holds a positive balance of 10.00 Euro or more (or its equivalent). Any winnings resulting from the deposit breaching these terms may be forfeited.

9.5 You acknowledge that each deposit must be fully wagered before you are permitted to make another deposit into your Account. If you add further funds while your current balance is greater than €10.00 (or the equivalent in any supported currency), you will be considered in violation of these terms. Any winnings generated from the most recent associated deposits may be voided.

Withdrawals

9.5. The Casino reserves the right to verify your identity before processing withdrawals and to withhold refunds or withdrawals until identity verification is completed. Providing false or incomplete personal data may result in withdrawal refusal and termination of your Player Account, with notification sent via email. The Casino may also report player actions to applicable regulatory bodies.

9.6. Please note that the Casino cannot guarantee successful credit card payment processing in all cases, as banks issuing credit cards may block or reject such transactions at their discretion.

9.7. The internal operating currency of the Website is Euro. If transactions are conducted in other currencies, the amount deducted from your credit card may slightly differ due to currency conversions by your bank and/or the Casino's payment processing system.

9.8. Bank Transfer payouts are typically processed within three (3) banking days. USD payouts via Bank Transfer are not available.

9.9. Withdrawals via bank transfers may incur additional charges by intermediary banks in exceptional cases, typically limited to approximately EUR 16, which are beyond the control of the Casino.

9.10. The maximum withdrawal amount processed to a player is 7,500 € per week and 15,000 € per month, unless stated otherwise in the Terms & Conditions of a specific promotion. Exceptions may be made for players with a higher VIP level, at the Casino's discretion.

9.11. All progressive jackpot wins will be paid in full.

9.12 Your account will not accrue interest, and no conversion or exchange services will be provided at any time.

10. Non-liability Clause

10.1. By accepting these Terms and Conditions, you acknowledge the inherent risk of financial loss associated with gambling, and you agree that the Casino is not liable for any losses incurred while using the Website.

10.2. The Casino bears no responsibility for issues such as hardware or software malfunctions, unstable internet connections, or technical glitches that may disrupt access to the Website or affect gameplay.

10.3. If a bet is mistakenly confirmed or a payment is erroneously processed by us due to an error, we reserve the right to void all affected bets or correct the error by adjusting the bets to reflect the accurate odds that should have been offered at the time of placement, had the error not occurred.

10.4. In cases where your account is erroneously credited with funds, bonuses, or winnings that do not belong to you due to any error, these amounts will be deemed the property of the Casino and will be deducted from your account. Should you withdraw such funds before the error is identified, the withdrawn amount will constitute a debt owed to the Casino. You must immediately notify us via email upon noticing any incorrect credits.

10.5. The Casino, along with its directors, employees, partners, and service providers, does not warrant the continuous availability or flawless operation of the software or the Website, and they are not responsible for any direct or indirect losses or damages arising from the use of the Website or participation in games.

10.6. You agree to indemnify the Casino, its directors, employees, partners, and service providers against any costs, damages, or liabilities arising from your use of the Website or engagement in games.

10.7. The Casino retains the sole discretion to determine whether your actions constitute a breach of its Terms and Conditions warranting suspension or ban from the Website.

10.8. We shall not be held liable for any failure or delay in fulfilling our obligations under the Terms of Use resulting from events beyond our reasonable control, including but not limited to technical failures, natural disasters, and acts of terrorism.

10.9. We do not assume responsibility for any losses or damages incurred due to the Player's use of a third party's card or account for deposits, withdrawals to a third party's account, provision of incorrect account details for withdrawals, or allowing third parties to access their account.

10.10. We expressly disclaim any liability for losses or damages arising directly or indirectly from errors, technical failures, registration mistakes, game cancellations, Force Majeure events, breaches of these Terms and Conditions, criminal activities, advice provided by us, failures in our computer systems or networks, financial risks including exchange rate fluctuations, or any similar events.

11. Fraud Prevention and Account Integrity

11.1. The Company rigorously prohibits fraud and collusion and employs robust anti-fraud measures. Activities deemed suspicious include, but are not limited to:

- Collaborating with others.
- Employing unfair winning strategies.
- Committing fraud against other casinos or payment providers.
- Initiating chargeback transactions or disputing payments.
- Creating multiple accounts.
- Engaging in low-risk roulette bets that cover a majority of the table.
- Any form of cheating or bankruptcy in the player's country of residence.

The Company reserves the right to close accounts and withhold all payouts to such players without explanation. It also retains the right to report fraudulent activities to regulatory authorities.

11.2. If the Casino suspects a player of exploiting promotional offers, bonuses, or terms and conditions, it may close the player's account and seize any winnings or deposits.

11.3. In the event of a chargeback:

- The player may be liable for an amount equivalent to their available balance to cover associated damages and expenses.
- The Casino reserves the right to pursue further damages and may close the player's account, forfeiting any winnings.

11.4. The Casino does not tolerate advantage play or bonus abuse. Attempting to exploit casino offers may result in the forfeiture of bonuses and associated winnings.

11.5. The Casino may close a Player Account and refund the account balance, minus any applicable withdrawal fees, at its discretion and without prior notice.

11.6. The Casino reserves the right to withhold payments if there is suspicion or evidence of system manipulation. Any user or individual found manipulating or attempting to manipulate the casino system may face criminal charges. Additionally,

the Casino reserves the right to modify or discontinue any games or events available on the Website.

11.7. Superonni has the sole discretion to discontinue or suspend any of its Games at any time. In the event of a suspension due to suspected irregularities, the last wager or bet placed will be refunded to you. Any winnings linked to these wagers, will be forfeited.

11.8. Deposits must be wagered at least once before withdrawal. For multiple deposits without gaming activity, the total amount must be wagered before withdrawal. The Casino may apply processing fees for deposits and withdrawals at its discretion.

11.9. The Casino is not a financial institution and does not offer interest on account balances or currency exchange services.

12. Anti-Money Laundering

12.1. In compliance with anti-money laundering regulations and internal policies, we may need to verify the source of funds you deposit. If initial checks do not provide sufficient information, we may request additional details, including documents or information about your occupation and income, which you agree to promptly provide. Failure to verify legitimate fund sources may result in the suspension or closure of your account.

12.2. You must not deposit funds into your Player Account if they originate from criminal, illegal, or fraudulent activities.

12.3. We monitor all transactions and activities on Player Accounts for any unusual or suspicious behaviour. We reserve the right to report suspicious transactions or fraudulent activities to regulatory bodies, law enforcement agencies, or other relevant authorities.

13. Intellectual Property Rights

13.1. The Services, encompassing website layout, text, graphics, music, sound, photos, video, their arrangement, software compilations, source code, and all other content, are safeguarded by copyright and other proprietary rights. These rights are either owned by us or licensed from third-party owners. Materials within the Services may be downloaded or printed for personal, non-commercial use only, restricted to a single device (with hard copies allowed) for personal use.

13.2. Accessing the Services does not grant you any proprietary rights, such as copyrights, know-how, or trademarks, except for a personal, non-transferable license for non-commercial use of these intellectual property rights, as specified in the Terms of Use.

13.3. You recognise that all transactions conducted on your Superonni Account must be made through valid payment methods, supplied by legitimate institutions, strictly belonging to you (the account holder). Using shared payment methods goes against to this term and condition, and may result in the confiscation of winnings.

13.4. You are prohibited from permitting others to copy, store, publish, rent, license, sell, distribute, modify, or in any way alter or interfere with the Website or its components, except for normal viewing or usage as allowed by the Terms of Use.

13.5. All intellectual property rights related to the name "The Website," including logos, designs, trademarks, and other brand features provided by or belonging to the Operator or third parties, remain the property of the Operator or the respective third party. You agree not to use these brand features without prior written permission.

13.6. Any written communications from the Company to you, along with any attachments, are confidential and may be legally privileged or protected in other ways. Unauthorized use, copying, or disclosure of this information to others, or acting upon it without authorization, is strictly prohibited.

14. Complaints

14.1. If you have any grievances regarding our services, we encourage you to contact our customer support team following the guidelines available on the Website.

14.2. Complaints are initially handled by the customer support team and escalated within the hierarchy of the Casino if not resolved immediately. You will be kept adequately informed about the progress of your complaint.

14.3. You acknowledge and agree that any claim or dispute arising from these Terms and Conditions or any service provided by the Casino must be submitted within three months of the event giving rise to the claim. To initiate a claim, you must send an email to complaints@trivicobv.com within this timeframe.

14.4. The Casino will reject any complaint pursued by someone other than the original account holder.

14.5. In the event of a dispute, the server logs and records of the Casino will serve as the definitive authority in resolving claims. If there is a discrepancy between the outcome displayed on your screen and that recorded on the game server, the game server's log will prevail. You acknowledge that these records are the ultimate determinant of the terms and conditions governing your participation in online gaming activities and their outcomes.

14.6. In case of a dispute, we will contact you using the contact information provided in your Player Account.

15. Alternative Dispute Resolution

15.1. Any unresolved disputes upon the conclusion of the customer complaint procedure shall be addressed with Resolvo Curaçao N.V for Alternative Dispute Resolution (“ADR”) services and investigation. Resolvo Curaçao N.V is a third-party organisation offering independent adjudication in relation to betting and gaming disputes, registered in Curaçao and holding registration number 170260. Resolvo Curaçao N.V will act as an impartial adjudicator on disputes that arise between the Company and yourself only after:

- a. You have completed the Company's own internal customer complaint procedure; and
- b. A resolution has not been reached

15.2. ADR is a free of charge service and the ruling reached by the nominated ADR entity (Resolvo Curaçao N.V) will be considered final by both the Company and yourself, subject to full representation being given to all parties involved. You may submit a dispute at <https://www.resolvocuracao.com/contact.html>.

15.3. In the event of a dispute, the Company may rely on system records, transaction logs, behavioural analytics, and third-party fraud or risk assessments. Such records shall be presumed accurate unless the Player provides compelling evidence to the contrary.