

Responsible Gambling

Company Information

Company Name: LEOPARD BV

Brand(s): caratcasino

License Number: OGL/2024/793/0757

Regulator: Curaçao Gaming Authority (CGA)

Last updated: 11.11.2025

CARATCASINO.COM is operated by Leopard B.V., having its office Zuikertuintjeweg Z/N, Curacao.
Company Registration number 166227.

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions.

The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of these Terms and Conditions:

- Account means a unique account created for You to access our Service or parts of our Service.
- Company (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to Leopard B.V..
- Service refers to the Website.
- Website refers to www.caratcasino.com.
- You means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Responsible Gambling

Gambling means for the majority of our Users, entertainment, fun, and excitement. But we also know that for some of our Users gambling has negative side effects. Pathologic gambling has been recognized as a serious sickness in medical science for many years.

Since our first day, we have thought about this problem and tried our best to help. Under "Responsible Gambling," we understand multiple steps of measures with which a gambling provider can help to lower the possibility of negative side effects appearing. In case they already appear, we also try to take active steps against them.

The most important instrument against negative side effects from gambling is knowledge and education about the risks of gambling to support our Users' self-control in order to make sure they do not suffer from negative side effects.

Information and Contact

Our Support will help you via email at all times without any additional costs for you:

Email: support@caratcasino.com

Our Support will, of course, not give out any information about You without Your consent to anyone else.

In addition, you can also take a self-test if you are already gambling addicted at: <https://www.begambleaware.org/gambling-problems/do-i-have-a-gambling-problem/> And you can also find additional information about gambling addictions at <https://www.begambleaware.org/safer-gambling/>

****Helpful Hints for Responsible Gambling at www.caratcasino.com****

We recommend you think about the following hints before gambling to ensure gambling stays fun for You and without any negative side effects:

- Set yourself a deposit limit: Before you start gambling, think about how much you can afford to gamble according to your financial situation. Play with amounts that are for fun and for your entertainment.
- Do not try to win back a loss at every cost: Try not to take huge risks to win back what you lost before at any cost. Play for entertainment and not to earn money.
- Set yourself a time limit: Set yourself a time limit and do not break it. Keep in mind gambling should stay in balance with your other hobbies and not be your only hobby.
- Play smart: It is smarter to not play when you are extremely stressed, depressed, or under too much pressure. Also, do not play when you are under the influence of medications, drugs, or alcohol.
- Take breaks: You should take breaks when you notice that you get tired or can't concentrate anymore.
- Only one account: To make it easier to have an overview of how much time and money you spend on gambling, it is highly advised to not create more than one Account per Person.

Minor Protection

To use our Service, you have to be 18 years or older. To avoid abuse, keep your login data safe from any minors near you.

Principally, we recommend a filter program to avoid minors, especially children, from accessing any content on the internet that is not healthy for them.

For parents, we can recommend a list of internet filters to support them in keeping their children away from any content that was not made for them: <https://famisafe.wondershare.com/internet-filter/best-internet-filters.html>

Self-Exclusion

In case you are diagnosed with a gambling addiction or try to stay away from gambling for a different reason, we want to assist you in staying away from anything that does nothing good for you. Self-Exclusion means that you exclude yourself, out of your own choice, from all gambling services. This exclusion cannot be undone for a set amount of time. If you wish to self-exclude yourself from gambling, please message our support and give them a time span between 6 months and 5 years. They will also explain to you all future steps and what is needed from you.

Email: support@caratcasino.com

Please keep in mind that Self Exclusion is permanent for the set time span and will not be undone for your own protection.

During Self Exclusion, you are not allowed to create a new Account, and every attempt to create a new Account during Self Exclusion is a violation of our Terms of Service and may result in the permanent ban of your original account.
