



Domain Management for Licensed Operators

Version 1.2

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1 Overview

This manual describes how to manage primary domains and subdomains in the user dashboard.

This manual describes exclusively the functions available through the CGA online portal. Any domain management actions performed outside the portal, including via application programming interfaces (APIs), are not covered herein. License holders who elect to manage domains programmatically must consult and comply with the CGA Domain Management API Guidelines. Failure to adhere to the applicable guidance may result in incorrect domain registration, inaccurate certificate display, and potential non-compliance with licensing conditions.

2 Relationship Between the Domains Module & the CGA Seals and Online Certificate of Operation

It is important for license holders to understand the direct relationship between the **Domains Management Module** and the **CGA Seals and Online Certificate of Operation**.

Any action performed within the Domains Management Module—whether via the CGA Portal or through the Domains API—is **automatically reflected** in the operator's online certificate and associated CGA seal displayed on **cert.cga.cw**.

Operators are therefore required to ensure that:

- All active domains are accurately registered and kept up to date in the Domains Management Module; and
- The CGA seal is displayed on each website in strict accordance with the instructions issued by the CGA.

Failure to maintain accurate domain information or to display the seal correctly may result in the publication of incorrect or outdated certification information and may constitute a compliance issue.

Operators remain responsible for ensuring that their websites display the **correct, current, and valid CGA seal** at all times.

3 B2B Operators and License Certificates

The Domains Module is intended for use by operators offering games of chance under a B2C licence issued by the Curaçao Gaming Authority (CGA).

B2B operators (holders of a Game Supplier Licence) do not have access to the same domain-related functionality as B2C operators, as they do not operate consumer-facing gaming websites under licensed domains.

The CGA does, however, issue an online licence certificate and an associated **seal** for B2B operators. This certificate confirms the validity of the B2B licence and may be displayed on the operator's corporate website.

The licence certificate for both B2B and B2C operators is available via the Licences section of the CGA portal.

It is important to clearly distinguish between:

- a **Licence Certificate**, which confirms that an operator holds a valid CGA licence; and
- a **Certificate of Operation**, which is issued on a **per-domain basis** and applies only to approved operational domains registered by B2C operators.

These certificates serve different regulatory purposes and must not be used interchangeably. B2B operators must ensure that their corporate website is entered correctly in the organization information on the portal so it displays correctly on the license certificate.



4 Valid Domains

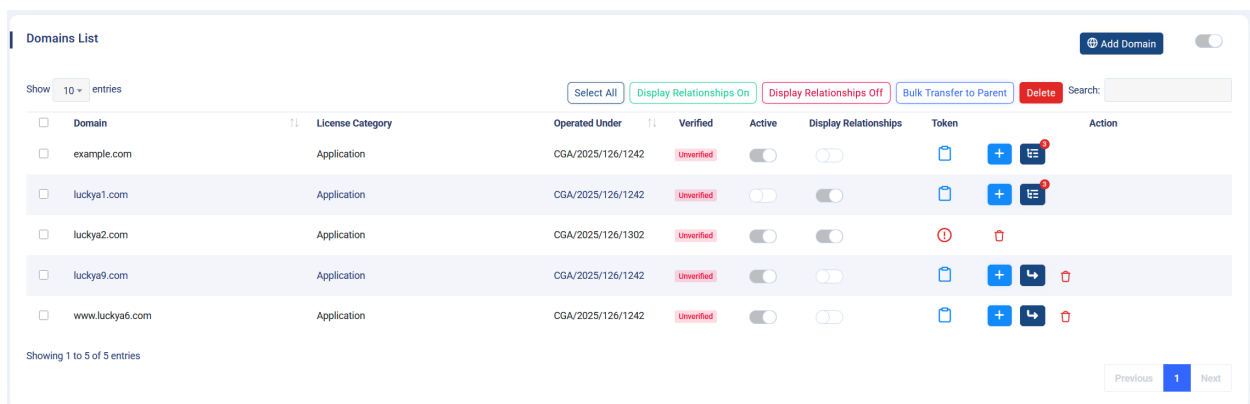
When entering a domain, follow these rules:

- Enter the hostname only (for example, use **foo.bar**; not **www.foo.bar**).
- Do not include URL schemes such as http:// or https://.
- Do not include endpoints, paths, or query parameters.

Failure to adhere to these rules may result in your domain not being processed or verified correctly.

5 Domains (Primary Domains)

5.1 Domains List Screen



The screenshot shows the 'Domains List' interface. At the top right is an 'Add Domain' button and a toggle switch. Below this is a search bar and a set of bulk action buttons: 'Select All', 'Display Relationships On', 'Display Relationships Off', 'Bulk Transfer to Parent', and 'Delete'. The table has columns: Domain, License Category, Operated Under, Verified, Active, Display Relationships, Token, and Action. The data rows show domains like example.com, luckya1.com, luckya2.com, luckya9.com, and www.luckya6.com, all with 'Application' license category and 'Unverified' status. The 'Action' column contains icons for adding, transferring, and deleting domains.

Domain	License Category	Operated Under	Verified	Active	Display Relationships	Token	Action
example.com	Application	CGA/2025/126/1242	Unverified	☐	☐		
luckya1.com	Application	CGA/2025/126/1242	Unverified	☐	☐		
luckya2.com	Application	CGA/2025/126/1302	Unverified	☐	☐		
luckya9.com	Application	CGA/2025/126/1242	Unverified	☐	☐		
www.luckya6.com	Application	CGA/2025/126/1242	Unverified	☐	☐		

Showing 1 to 5 of 5 entries

Key elements:

- Select All checkbox and row checkboxes
- Display Relationships On/Off bulk buttons
- Mass Destroy button (with confirmation)
- Per-row actions: transfer, secondary domain list, bulk transfer, delete

5.2 Create Domains

Use the Add Domain button to add one or more domains. Enter domains separated by commas or new lines and submit.

Domains can be added individually or in bulk. For bulk entry past into the domain box a comma or LF/CR delimited list.

Domains that already exist in the system and still active, are not added. If a domain is highlighted as already existing and belongs to the applicant, then contact the Authority via a ticket.

5.3 Activate/Deactivate Domains

The Curaçao Gaming Authority (CGA) may impose limits on the number of **primary domains** permitted under a license and on the number of **secondary domains** that may be associated with each primary domain.

The Active toggle allows license holders to **temporarily disable** one or more domains in order to register new domains without the need to permanently delete existing entries.

At present, no domain limits are enforced. Should the CGA decide to introduce such limits, license holders will be notified through an official CGA notice.

5.4 Display Relationships

The Display Relationships is an option for primary domains to display secondary domains in the online certificate. Likewise, it can be used for secondary domains to display their primary domain.

Use the Display Relationships toggle per row or the bulk buttons to enable or disable relationship display.

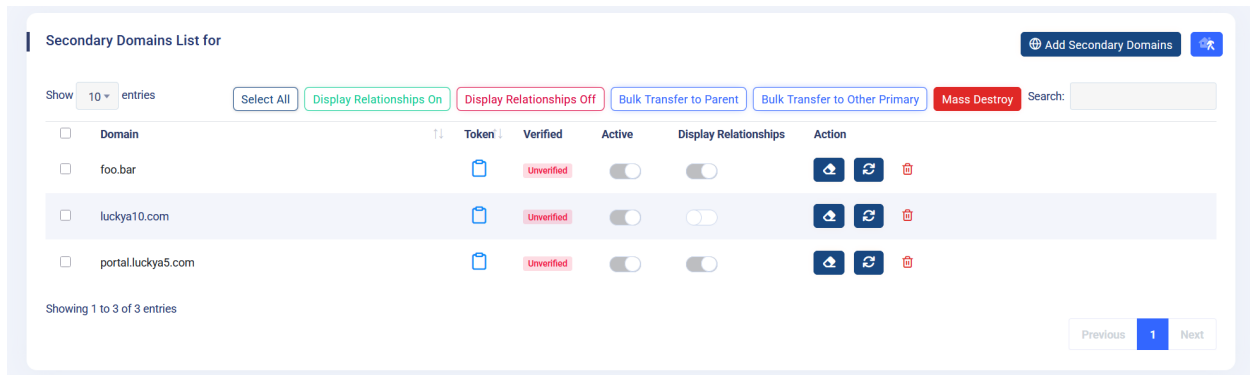
5.5 Bulk Actions

- 1) Select domains using the checkbox column.
- 2) Use Select All, Display Relationships On/Off, or Mass delete or mass transfer under a primary domain.

Note: Domains with subdomains cannot be deleted.

6 Secondary domains

6.1 Secondary domains List Screen



Key elements:

- Select All checkbox and row checkboxes
- Display Relationships On/Off bulk buttons
- Bulk Transfer to Parent and Bulk Transfer to Other Primary buttons
- Bulk Delete button (with confirmation)

6.2 Create Secondary domains

Click Add Subdomains, choose a primary domain, enter subdomain names, and submit.

6.3 Delete a Secondary domain

Permanently delete a domain.

6.4 Transfer Secondary domains

- Transfer to another primary domain: use the per-row transfer action.
- Bulk Transfer to Parent: converts selected subdomains to primary domains.
- Bulk Transfer to Other Primary: select a destination primary domain in the modal.

6.5 Bulk Delete Rules

Subdomains with their own subdomains cannot be deleted. The system blocks deletion and lists the blocked items.

7 Domain Verification

The CGA is required to verify that the applicant is the legitimate owner of the domain. Only **Primary Domains** are subject to verification; **Secondary Domains** are not required to follow this procedure.

When a domain is added—whether primary or secondary—a unique verification token is generated.

To complete domain verification, the applicant must add the following TXT record to the domain's DNS configuration:

```
TXT      gcb_domain=<Domain Unique Token>
```

The verification token can be copied directly by clicking the clipboard icon next to the domain name in the **Token** column.

The CGA periodically scans DNS records to detect the presence of the required TXT record. If the record is found and the value matches the issued token, the domain status is automatically updated to Verified.

A verified domain does not imply that the site has been approved. Full site approval is granted only after the CGA has completed its compliance review and confirmed that the required AML and Responsible Gaming measures are properly implemented.

8 Accessing the online certificate

Once a license is issued, all domains under that license are issued with a token. The user can access the certificate by the following url:

```
https://cert.cga.cw/certificate?id=<token>
```

where **<token>** is the relative token assigned to the domain. The certificate should look like the one below.



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You can opt not to display the secondary/alternative domains by switching the Display Relationships button next to the primary domain.

In this case the certificate would show up as below:



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Secondary domains also have their own separate certificate. The certificate display the primary domain they are related to. This can be optionally switched off by switching off Display relationship button next tot the secondary domain.

9 License Status

The CGA recognizes the following license statuses:

Active (colour: Green)

The license is in force, and the operator is conducting activities in accordance with the LoK.

Withdrawn (colour: Grey)

The license has been voluntarily withdrawn by the operator, and gaming operations have ceased.

Suspended (colour: Grey)

The license has been suspended by the Authority pending the operator's implementation of corrective measures. During the suspension period, existing player operations may continue as directed by the Authority.

Revoked (colour: Black)

The license has been revoked by the Authority, and the operator has ceased all gaming activities under the jurisdiction.

10 Accessing the Dynamic Seal

In addition to accessing the online certificate directly, each licensed domain is also issued a dynamic CGA verification seal.

The dynamic seal provides a visual, embeddable trust indicator that reflects the license's current status in real time.

The seal is generated and served dynamically by the CGA platform using the domain's assigned token. As long as the token remains valid in the CGA License Portal, the seal will render correctly and reflect the appropriate license state (e.g. Active, Suspended, Withdrawn, or Revoked).

10.1 How the Dynamic Seal Works

The provided token is validated by the CGA seal service, the associated license status is evaluated, and the appropriate seal image is returned dynamically.

Access and usage events (seal loads and certificate clicks) are logged for audit and compliance purposes.

10.2 Integration Options

CGA supports two integration options for displaying the dynamic seal. Both options are valid and supported, provided the token is active and associated with a valid license.

10.2.1 Option A – Direct Image Embed (Operator-Controlled Click)

This option embeds the seal as a standard image using an HTML tag.

The CGA seal service validates the token and returns the seal image.

The website owner/operator controls the click behaviour, typically by linking the seal to the online certificate.

Seal image endpoint:

`https://sealimg.certcga.com/?token=<token>`

URL Used (Image Only)

`https://sealimg.certcga.com/?token=YOUR_TOKEN`

Operator Embed Snippet (Operator-controlled click)

```
<a href="https://cert.cga/certificate?id=YOUR_TOKEN" target="_blank" rel="noopener noreferrer">
  
</a>
```



Example implementation:

```
<a href="https://ert.cga.cw/certificate?id=<token>" target=" blank"
rel="noopener noreferrer">
  
</a>
```

This option provides maximum flexibility and is recommended for modern integrations where the operator wishes to control layout, styling, and click destinations.

10.2.2 Option B – iframe Embed (CGA-Managed Click)

This option embeds the seal using an HTML <iframe>.

The CGA seal service handles both the seal rendering and the click-through to the certificate. The operator does not need to implement any linking logic.

This is a “one-stop shop” integration.

Iframe endpoint:

https://seal.certcga.com/?token=<token>

Option B – Iframe Embed (CGA Handles Image + Click)

This option embeds the CGA seal using an <iframe>. The iframe is a **one-stop shop** integration: CGA handles the seal rendering and the click/redirect to the certificate automatically.

In this option, the website owner/operator does not need to implement any linking logic.

URL Used (Iframe Embed)

https://seal.certcga.com/?token=YOUR_TOKEN

Operator Embed Snippet (CGA-controlled click)

```
<iframe
  src="https://seal.certcga.com/?token=YOUR_TOKEN"
  width="155"
  height="100"
  style="border:none">
</iframe>
```



Example implementation:

```
<iframe
  src="https://seal.certcga.com/?token=<token>"
  width="155"
  height="100"
  style="border:none">
</iframe>
```

This option is suitable for environments where minimal implementation effort is preferred.

10.3 Token Validity and License Status

Both seal integration options rely on the same token issued with the license. If the token is valid and active, the seal will display normally. If the license status changes, the seal image updates automatically. If the token becomes invalid or revoked, the seal will reflect this state accordingly. No changes are required on the operator's website when the license status changes.