



TRUSTDICE RESPONSIBLE GAMING POLICY

1. Purpose

At TRUSTDICE, we are committed to promoting responsible gaming and ensuring that all of our players engage in gaming activities in a safe and controlled environment. We understand the importance of protecting individuals who may be at risk of developing gambling-related problems and are committed to providing support and tools to help them make informed decisions about their gaming behavior.

2. Our Commitment

Our online casino offers a variety of gaming options, and we believe in offering an entertainment experience that is enjoyable and responsible. We take the following measures to ensure that responsible gaming is promoted and supported:

Educating players about the risks of gambling.

Providing resources to help those who need assistance.

Offering tools and features to allow players to control their gambling behavior.

Ensuring that our platform is a safe space where players can enjoy gambling without negative consequences.

3. Age Verification and Underage Gambling Prevention

Age Restrictions: Players must be at least 18 years old (or the legal gambling age in their jurisdiction, whichever is higher) to participate in any gambling activity on TRUSTDICE.

Age Verification: We will use identity verification checks during registration to ensure that only individuals who meet the minimum legal age can access our casino services.

Preventing Underage Gambling: We actively monitor player activity and cooperate with relevant authorities to prevent underage gambling. Any player found to be underage will have their account suspended and any winnings forfeited.

4. Self-Exclusion Tools

We provide players with several tools to help them manage their gambling activity:

Self-Exclusion: Players can voluntarily exclude themselves from using our platform for a specified period. During this time, they will not be able to access their account,

make deposits, or participate in any gambling activity. This option can be set for periods ranging from a few days to permanent exclusion.

5. Risk Indicators and Responsible Gambling Monitoring

Warning Signs of Problem Gambling: We encourage players to be aware of potential signs of gambling problems, which may include:

Spending more time or money on gambling than intended.

Gambling to escape other problems or emotions.

Trying to win back losses by gambling more.

Lying about the extent of gambling activity.

Experiencing negative consequences in personal, social, or professional life due to gambling.

6. Player Support and Resources

We provide players with access to professional help for problem gambling through the following resources:

Helplines and Support Services: We partner with reputable organizations that provide free and confidential support for problem gamblers. Players can contact the following organizations for help:

<https://www.gamblingtherapy.org/>

7. Our Approach to Player Protection

We are committed to ensuring that players are protected from gambling addiction and its consequences. This includes:

Transparent Terms and Conditions: We clearly outline our policies on gambling limits, self-exclusion, and refunds to ensure that players are fully informed before they participate.

No Encouragement of Excessive Gambling: We do not offer bonuses or promotions that encourage excessive gambling or spending beyond a player's means. Our promotions are designed to provide a fun and engaging experience without fostering irresponsible gaming habits.

8. Protecting Vulnerable Players

We recognize that certain individuals may be more vulnerable to gambling-related

harm. This includes those with a history of gambling problems, those experiencing financial difficulties, and those facing mental health challenges. To protect vulnerable individuals, we will:

Monitor for Vulnerable Players: We will carefully monitor player behavior and reach out to individuals who show signs of vulnerability or excessive gambling.

Offer Enhanced Support: Vulnerable players will be offered tailored support to help them manage their gambling behavior, including enhanced self-exclusion options, personalized deposit limits, and access to counseling services.

9. Responsible Marketing and Advertising

We ensure that all marketing and promotional activities are conducted in a responsible manner. Specifically, we commit to:

Targeting Responsible Adults: Marketing campaigns will only be directed toward individuals who are of legal gambling age and are located in jurisdictions where online gambling is permitted.

Avoiding Misleading or Deceptive Messaging: We will avoid using deceptive or manipulative language in our promotions, ensuring that players fully understand the risks involved in gambling.

10. Policy Review and Updates

This Responsible Gaming Policy will be reviewed regularly to ensure its effectiveness and compliance with evolving industry standards and regulations.