

XZ Solutions B.V. , 159328

**Complaints reporting
31.12.2025**

Total number of complaints made during the reporting period.	8
Total number of settled complaints (upheld and rejected) during the reporting period	6
Number of pending or unresolved complaints during the reporting period	2
Number of complaints under Responsible Gaming category	0
Number of complaints excluding Responsible Gaming category	8
Number of complaints referred to ADR during the reporting period and the subsequent outcomes of each	0
Number and detail of complaints for which a player has taken legal action during the reporting period	0