

Privacy Policy

Version 1.2025

28/02/2025

General provisions

As a data controller and according to the rules of gambling, you have a legal obligation to process player's personal data so that they can participate in games and use optional services. This Privacy policy explains what and why we collect and use players' personal data.

By registering on the site, you accept this Privacy Policy. Please do not use this Website if you don't accept the terms and conditions of the Privacy policy and don't wish to provide us with required personal data.

Please note that the Privacy policy is an agreement between you and the company. We may make changes to this Policy from time to time. Although we will do our best to notify you of these changes, we recommend that you regularly check for any changes to this Privacy Policy. Your continued use of or access to the website and/or its services following the posting of any changes constitutes acceptance of the Privacy policy

Data Collection

The personal data we collect for use and processing must include, without limitation:

1. Any data you fill out when completing the registration form on our Website, as well as any other data you send later via the Website or by e-mail (e.g. first and last name, date of birth, email address, phone number).
2. Messages between us via the Website, email, chat or other means of communication.
3. The entire history of transactions under the player's account, regardless of whether they are carried out via the Website(s) or other means of communication.
4. Login and connection data, including traffic, GeoIP location, browser / device, network and activity logs, and other traffic data stored in our system.
5. Documents and evidence reasonably requested by us to verify your account, deposits or withdrawals and to conduct anti-fraud checks (on our own or in accordance with current legislation). Such evidence may include scanned copies of passports, ID, driving license, payment slip, bank statement, utility bill etc.
6. Participation in surveys or any other customer evaluations that we may conduct from time to time.

Data Processing

We must process your personal data in order to provide our services, in particular for the following purposes:

1. Processing of your bets and transactions, including the use of credit cards and online payment systems
2. Providing you with the gaming and other services you wish to receive on our Website
3. Providing customer support, for example configuration and management of your account;
4. Identifying and performing the necessary verification checks
5. Providing members with promotional information or advertising content from some of our business partners associates and affiliates (only if players have expressly agreed to receive this

promotional information)

6. Fulfillment of legal obligations, including compliance with laws on combating money laundering and the financing of terrorism
7. Monitoring and investigating transactions to prevent fraud, willful delays, money laundering and other illegal or abnormal gambling activities
8. Analysis of market trends and customer needs (participation in surveys is optional, and you can always refuse to participate)
9. Research and statistical analysis of summary data.

Marketing

We may use your personal data, such as your email and phone number, to send you advertising messages about our products, services and promotions, including those of our business partners, software providers etc.

If you no longer wish to receive advertising messages, you can unsubscribe by contacting customer service support@betunlim8.com. In addition, please note that by accepting a prize through participation in a contest, you agree that we can use your name and/or nickname for advertising purposes without additional compensation, except when prohibited by law.

Personal Data Receipt

We won't collect your Personal data without your knowledge. However, we may automatically collect some of your data if you have provided it by using our services and interacting with us.

We may also legally receive some of your data from online sellers and service providers such as fraud prevention companies. In addition, we may use third party services and technical support to process your online transactions and original game content.

Please be assured that your Personal data is treated securely and in accordance with the Privacy policy. All of your data will only be disclosed outside the Company to third parties in accordance with the Privacy policy, and we will take all steps necessary to ensure that our agreements with third party service providers always protect your personal data.

Data Transfer To Third Parties

1. We do not sell or rent your personal data to third parties. We may disclose your personal data if required by law, a court order or other legal requirement or warrant.
2. We may also disclose your personal data to a supervisory or a law enforcement agency if we consider it necessary to protect the legitimate interests of the Company, its customers or any third party.
3. Personal data will only be disclosed to third parties in the following cases:
 - 3.1 If required by law
 - 3.2 If the Website must exchange data with its payment system operators in order to simplify payment transactions in accordance with their privacy policy;
 - 3.3 To fulfill our legal and regulatory obligations towards licensing and official authorities, as well as all obligations arising from any other applicable law and towards any other regulatory authority in other jurisdictions.
 - 3.4 If the Company considers the disclosure necessary to protect itself or the player or third parties, to investigate fraud or to respond to a government request.

3.5 If our marketing service providers require such data to conduct their business.

3.6 To any other third party with the player's prior consent.

3.7 We use third-party services to process certain personal data. Our service providers support the Website, in particular with regard to hosting and management, marketing, analytics, modernization and email newsletters. We guarantee that the transfer of personal data to a recipient is carried out in accordance with the applicable data protection law and that a data controller is subject to the same obligations as us under a relevant service agreement.

3.8 Our websites may also include social networking features (for example, share or like buttons). These features are provided by third-party social media platforms such as Facebook and therefore data processing is subject to the respective social media privacy policy.

3.9 In addition, we may disclose personal data if we acquire new businesses. In the event of changes in the structure of the Company, such as a merger or a total or partial acquisition by another company, it is very likely that our customers' personal data will be included in the contract of sale or transfer. As part of our Privacy policy, we will notify our players by email before making such a transfer of personal data.

3.10 Please note that our website may contain hyperlinks to websites operated by third parties. We are not responsible for any privacy policy and data processing of any external website other than those established by us.

Data Retention

Please note that due to anti-money laundering rules established in licensing jurisdictions of the European Union, we are required to retain the personal data of players for as long as the player has an account and for at least five years since the player's last transaction or the closure of the account. Therefore, data erasure requests will not be processed before this period.

As stated under our Terms of Use both, you and Betunlim can decide to have your Player Account closed at any time. Following closure of your account, we will retain your personal data on record for as long as required by law. This data shall only be used should it be required by competent authorities in cases of enquiries regarding financial and fiscal records, fraud, money laundering or investigations into any other illegal activity.

You are to note that due to anti-money laundering regulations in licensed gaming jurisdictions in the European Union, we are obliged to retain personal data of players submitted during registration and any data passed on during the operative period of a Player Account for a minimum of five years from last player transaction or account closure. Therefore, requests for erasure prior to the lapse of this period cannot be entertained.

Security Of Personal Data

We hereby acknowledge that we are required to strictly comply with data protection standards during its collection and processing for the purposes of managing your account. Therefore, we strive to protect your personal data and respect your privacy in accordance with best practices and applicable standards. We will take all reasonable precautions to ensure that all of your data is safe and secure.

Use Of Cookies

When you visit the Website, our system automatically collects your data, such as your browser, IP address and referring website.

This collection may be carried out in collaboration with our platform suppliers and partners. They can provide us with demographics and interests data of our visitors. We do not use collected data to identify you personally without your prior consent. We use cookies and similar tracking tools to collect required data.

Cookies are small text files that are placed on your computer or mobile device when you browse our pages.

Certain cookies are necessary for the Website to work; others improve your web surfing experience and help us provide excellent customer service.

Below are the types of cookies we use and their purposes. Required cookies: grant site access and basic functionality, for example, access to personal accounts. Functional cookies: allow us to test and analyze how audiences interact with our Website and choices they made (session keys, languages or regions), so that we can optimize the Website based on visitors' behavior. Advertising cookies: allow us to measure our content marketing effectiveness. These cookies are provided by our partners to track our visitors and measure ad campaign effectiveness. We do not disclose your personal data (such as name or email address) to affiliate partners, except for those collected by advertising cookies.

However, your data may be linked to other personal information obtained by other providers. The latter type of external data processing is subject to notifications and privacy policies of third party providers. In addition, several third-party providers also install cookies on the Website in order to provide us with their services. Such services include, but are not limited to, improving your website navigation, tracking your activities, evaluating Website performance and our advertising effectiveness.

Most online browsers automatically accept cookies. You can block some or all cookies or delete those already installed by modifying your browser settings. However, we don't recommend blocking or deleting cookies, as this may limit access to our Website.