

Westward Way Tech N.V.



Responsible Gaming

2025

Content

1. **Introduction & Purpose**
2. **Core Principles**
3. **Player Protection Measures**
4. **Employee Roles & Training**
5. **Monitoring & Compliance**

1. Introduction & Purpose

Responsible Gaming (RG) is the foundation of ensuring that gambling remains a safe and enjoyable form of entertainment. The company acknowledges that while gaming can be a leisure activity, it also carries potential risks. This policy sets out our commitment to protect players, promote healthy gaming behavior, and reduce the potential negative impacts on individuals and society.

2. Core Principles

Our approach to responsible gaming is guided by the following principles:

- Gambling should be seen as entertainment, not as a way to generate income.
- All gaming activities must be fair, transparent, and conducted in a safe environment.
- The company must actively prevent harm, including financial distress, relationship breakdown, and addiction.
- Social responsibility extends beyond our customers, ensuring that our operations have a positive and responsible role in the wider community.

3. Player Protection Measures

We implement a range of measures to safeguard players:

- **Age Verification:** Strict processes are in place to prevent underage gambling, including identity checks at registration.
- **Self-Exclusion:** Players may voluntarily exclude themselves from play for defined periods. We honor all self-exclusion requests and ensure such individuals are not targeted with marketing.
- **Player Controls:** Tools such as deposit, loss, and session time limits are available to help players manage their behavior.
- **Support Resources:** Information on responsible gaming and links to professional help organizations are made accessible on our platforms.

4. Employee Roles & Training

Employees are critical in supporting responsible gaming practices.

- All staff receive training to recognize signs of problem gambling and to respond appropriately.
- Customer-facing teams are instructed to provide clear guidance to players seeking help.
- Marketing and advertising must be conducted responsibly, avoiding targeting vulnerable groups or promoting unrealistic expectations of winning.

5. Monitoring & Compliance

The company maintains continuous oversight of responsible gaming practices.

- Gaming activity is monitored to identify potentially harmful behavior and enable timely intervention.
- We work closely with regulators, industry bodies, and responsible gaming organizations to align with best practices.
- The Responsible Gaming Policy is reviewed regularly to ensure effectiveness and updated as necessary to address emerging risks.