

Bet Boom N.V.

Dr. H. Fergusonweg 1, Willemstad, Curaçao

Postal Code: 0000 CW

Email: legal@bet-boom.com

Curaçao Gaming Control Board

CGA, Curacao Gaming Authority, Scharlooweg 172-174, Curacao

Date: November 21, 2025.

Subject: Response to Additional Information Request**ADDITIONAL INFORMATION**

Dear Curaçao Gaming Authority,

We, Bet Boom N.V (Registration No. 136034, TAX ID: 102.404.409), are writing in response to your communication dated October 28, 2025, regarding our formal request to revoke the gaming license of Bet Boom N.V. (Application No. OGL/2024/S85/0810).

We hereby submit the following information and documents to complete our application for license revocation in accordance with Article 2.4 of the National Ordinance on Games of Chance.

Information about Outstanding Player Claims and Deposits

As of the date of this letter:

- The 100% (one hundred percent) of player balances existing at the time of the domain closure have been successfully processed.
- Regarding player claims, we confirm that all claims received from players to date have been duly processed and settled.

Explanation of Handling Outstanding Player Claims and Deposits

We implemented a structured and transparent wind-down process to ensure the full protection of our players and the settlement of all financial obligations:

- I. **August 26, 2025:** Registration of new players was disabled.
- II. **September 1, 2025:** All payment methods for deposits were removed, leaving only withdrawal options active. A mass email notification was sent to all registered customers (see Annex N1 Screenshots of the communication), clearly informing them of the platform's phased closure and the necessity to withdraw their balances.
- III. **September 20, 2025:** The main website was replaced with an informational placeholder. This page contained detailed instructions for players and maintained access to a live support consultant to facilitate communication and assist with any final withdrawal requests.
- IV. **Post-closure:** All remaining customer inquiries received after the domain was fully phased out were handled on a case-by-case basis to ensure all player matters were

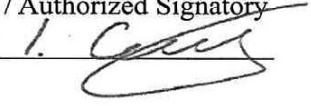
resolved satisfactorily. **The website still remains operational for withdrawals and customer support communication.**

We hereby confirm that there are no other outstanding issues related to the licensed operations of Bet Boom N.V. All player financial obligations have been met, and all operational responsibilities have been fulfilled.

From Bet Boom N.V.

Name: Igors Smirnovs

Title: UBO / Authorized Signatory

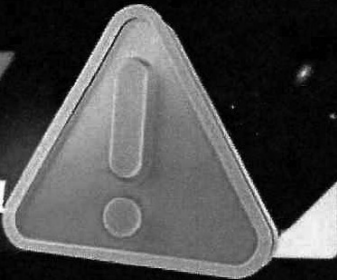
Signature: 

Annex N1 to The Additional Information Letter

Screenshots of the communication

BetBoom

BETBOOM.COM WILL NO LONGER BE OPERATIONAL



Dear customer,

Thank you for being with us all this time and for trusting BetBoom.com.

We truly value every spin, every bet, and the fact that you chose us for your play and entertainment.

We would like to share some important news: the betboom.com domain will gradually be phased out. Starting September 1st, deposits will no longer be available on the site.

You will still be able to play and withdraw your winnings until the platform fully closes, but no new deposits will be accepted.

We sincerely thank you for being part of our story. BetBoom is a community of players, and it was you who made it special.

If you have any questions, our support team will always be here to help.

Thank you for staying with us.

We answer any question
24/7
support@betboom.com

ASK A QUESTION



BetBoom

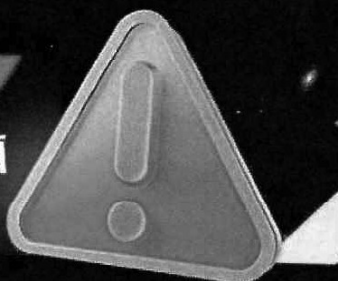
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Information on the website is provided by the operator Bet Boom N.V., reg number 136034, with its registered office at Wilhelmalaan 13, 6-Overseer Park Vredenburg, Curaçao. Licence number - B048/JAZ2015-022 BET BOOM LP, reg. nr. SL21526, registered office at Suite 1, 4 Queen Street, Edinburgh, D12 1JE, Scotland. Merchant location - Conference House, 152 Morrison Street The Exchange Edinburgh Lothian Region D15 6ED United Kingdom.

Unsubscribe

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BETBOOM.COM DEIXARÁ DE FUNCIONAR



Prezado cliente,
Obrigado por estar conosco todo esse tempo e por
confiar na BetBoom.com.
Valorizamos cada giro, cada aposta e o fato de você ter
escolhido jogar e se divertir conosco.

Queremos compartilhar uma notícia importante:
o domínio betboom.com está sendo descontinuado
gradualmente.

A partir de 1º de setembro, não será mais possível realizar
depósitos no site.

Você poderá continuar jogando e sacando seus ganhos
até o fechamento completo da plataforma, mas novos
depósitos não serão aceitos.

Agradecemos de coração por ter feito parte da nossa
história.

A BetBoom é uma comunidade de jogadores — e foi
você quem a tornou especial.

Se restarem dúvidas, nosso suporte estará sempre
disponível para ajudar.

Obrigado por estar conosco.

Respondemos qualquer
pergunta 24/7
support@betboom.com

FAÇA UMA PERGUNTA



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18+ Jogo responsável

Cancelar assinatura