

1.1 By using and/or visiting any section of the Website SuperBoss.com ("Website" or "SuperBoss") or by opening an account on the Website you agree to be bound by:

1.1.1 General terms and Conditions

1.1.2 The Privacy Policy

1.1.3 Data Protection Policy

1.1.4 Any game rules

1.1.5 Any conditions of bonuses, promotions and special offers that may be provided on the Website from time to time.

1.2 All of the terms and conditions listed above shall together be referred to as "the Terms", "Terms" or "these Terms".

1.3 Please read the Terms carefully before accepting them. If you do not agree to accept and be bound by the Terms please do not open an account, and/or continue to use the Website. Your further use of the Website will constitute your acceptance of the Terms.

2. GENERAL PROVISIONS

2.1 www.SuperBoss.com is managed by Aflame Ltd. registered in Cyprus with registered address Karpenisou, 9, Strovolos, 2021 Nicosia, Cyprus, and registration number HE 378371 and all services provided by XO Corporation.

2.2 In these Terms and Conditions, XO Corporation N.V. will be further referred to as 'SuperBoss', or alternatively as: "we", "our", "us".

2.3 SuperBoss customers will be referred to as 'Player', or alternatively as: "you", "your".

2.4 A registered Player is a private person who filled out and submitted registration form on our Website and also accepted SuperBoss Terms and Conditions.

2.5 "Bet" shall be agreement where Player places and SuperBoss accepts certain amount of funds as stake on event with undefined result.

2.6 SuperBoss and the Player are the only sides participating in such betting agreement.

2.7 SuperBoss reserves the right to make changes to these General Terms and Conditions at any time. It is the responsibility of Players to become familiar and follow the updated rules. SuperBoss does not accept any responsibility if a Player violates his/her local laws by playing on our Website.

2.8 All of SuperBoss's domain addresses are operated by XO Corporation N.V. We reserve right to offer services via different domain addresses and sub-domains to ensure that our Website offers better accessibility and localized experience to Players from different countries and regions.

2.9 In order to register and place bets with SuperBoss, visitors have to read through and accept these General Terms and Conditions. By logging in their SuperBoss accounts and placing bets, Players are deemed to have read through most recent version of General Terms and Conditions.

2.10 Governing Law. These Terms and Conditions shall be governed by the Laws of Curacao.

The parties agree that any dispute, controversy or claim arising out of or in connection with these Terms and Conditions, or the breach, termination or invalidity thereof, shall be submitted to the exclusive jurisdiction of Curacao.

3. LEGAL REQUIREMENTS

3.1 Registration and placement of bets on www.SuperBoss.com is strictly not permitted to persons who have not reached the minimum age of 18 or legal age for betting and/or gaming in their country and region of residence.

3.2 Online betting and/or gaming may be illegal in some countries and territories. It is the responsibility of Player to make sure local laws and regulations of the country and region where you reside do not forbid playing on online gaming Websites.

3.3 The use of this site may be subject to certain legal restrictions or be illegal in the jurisdiction of some countries, including: USA, Aruba, Bonaire, Curacao, France, Spain, Saba, St Eustatius, St Martin. Customers from other countries can review the Terms and Conditions and use all of the services provided on the site.

3.4 SuperBoss does not intend to enable you to contravene applicable law. You represent, warrant and agree to ensure that your use Website services will comply with all applicable laws, statutes and regulations. SuperBoss shall not be responsible for any illegal or unauthorized use of the Website services by you.

certain service or product of our Website, SuperBoss has no relation to measures causing such prevention of access to the Website.

3.6 SuperBoss does not provide any assurances or warranties with regards to the legality of your use of the Website, particularly in case gambling is prohibited, regulated or unregulated in your jurisdiction. It is solely your responsibility to know the laws of your country concerning online gambling and the use of the Website, at all times. Before attempting to open an account with the Website and thereafter each time before using it you must verify whether online gambling is legal in your particular jurisdiction. By using this Website, you warrant that you are legally allowed to gamble online. If at any time online gambling in your jurisdiction becomes illegal or otherwise restricted, you must immediately close your account with the Website and stop using its services.

4. REGISTRATION AND DURATION OF A PLAYER ACCOUNT

4.1 Upon filling registration form of our Website, Player has to read through and agree with SuperBoss Terms and Conditions.

4.2 You certify that you have provided accurate, complete and true information about yourselves upon registration and will maintain the accuracy of your information by promptly updating any registration information that may have changed. Failure to do so may result in account closure, account limitations or voiding of any transactions (bonus, winnings).

4.3 Your name on Your Account must match your true and legal name and identity. To verify your identity, SuperBoss reserves the right to request at any time satisfactory proof of identity (including but not limited to copies of a valid passport / identity card and/or any payment cards used). Failure to supply such documentation may result in suspension of the account.

4.4 If you have any questions or if you encounter any problems during registration, you can contact Support Service by sending an email to support@SuperBoss.com.

4.5 Players cannot allow other persons to use their SuperBoss accounts. It is the responsibility of the Players to ensure security of their accounts access information. For this reason, SuperBoss recommends setting complex, hard to guess passwords.

4.6 Each Player can access Website and place bets only from their personal account. Same/similar pattern bets by two or more Players may get cancelled, winnings calculated 1x1, all the associated accounts may be suspended and/or closed down permanently. SuperBoss reserves the right to cancel or count these bets invalid upon reasonable suspicion of cheating or duplicate bets.

4.7 Name, surname and username cannot be changed by Player once the account is registered. In case of change of surname due to change of marital status, Players can request such change from SuperBoss Support.

4.8 You may only open a single account at the Website. In all cases, only one account per customer, per household, per address, per shared computer and per shared IP address will be allowed to sign up and make use of the Website. Any other account you open on the Website will be considered as the "Duplicate Account". You are obliged to inform SuperBoss that you want to create a Duplicate account due to the original account access loss or any other important reason and receive a permission from SuperBoss before the Duplicate account is created. In any other cases all Duplicate Accounts may be immediately closed by SuperBoss and:

4.8.1 all transactions made from the Duplicate Account will be made void;

4.8.2 any returns, winnings or bonuses which you have gained or accrued during the time the Duplicate Account was active will be forfeited from you and a return may be claimed by us. Any funds withdrawn from the Duplicate account shall be returned to us on demand.

4.8.3 SuperBoss is not obliged to compensate any funds from both bonus and real money balances of the Duplicate account. SuperBoss reserves the right to make a decision, at its sole discretion, concerning the return of any lost funds that were used for bets made via the Duplicate Account.

4.8.4 SuperBoss does not accept any requests on fund returns which have been lost or initially deposited on the Duplicate Account in case if the Duplicate Account was created with intent of receiving bonuses and other promo offers from Website, as well as if a number of Duplicate Accounts was created with a purpose of receiving a return of the first deposits made on previously created Duplicate Accounts, which is considered to be an intentional abuse. If SuperBoss decides at its sole discretion that the Duplicate Accounts were created only with a purpose of fraud and/or abuse of the following Terms and Conditions all funds deposited on this Duplicate Account will not be returned to the player.

4.9 Until you have received a confirmation from us stating that we have closed Your Account, you shall remain responsible for any activity on Your Account between the time when you send us an email and the time when your account is terminated by SuperBoss.

4.10 SuperBoss reserves the right to collect fees, surcharges or costs incurred before you cancel Your Account. In the event that Your Account is terminated, suspended or cancelled, no refund will be granted, no other credits (e.g. bonuses

access to Your Account.

4.11 Upon the termination of Your Account subject to any rights or obligations which have accrued prior to termination, neither party shall have any further obligation to the other under this Term.

4.12 SuperBoss may block or/and terminate Your Account (including your username and password) immediately without notice:

4.12.1 if we noticed some fraud activity or fake identification documents;

4.12.2 if your account has been inactive for 10 months and has no money on the account;

4.12.3 if you attempt to manipulate or ascertain information concerning the software code or are involved in collusion;

4.12.4 if you tamper or attempt to tamper with the software in any way;

4.12.5 if you are committing any offence eg by attempting to access the Website from a jurisdiction where playing the games is illegal;

4.12.6 if you publish any actual or potentially defamatory, offensive, racist, harmful, or obscene language or material, we reserve the right to issue a warning for the first violation. In the case of repeated violations, we reserve the right to restrict access to the account while refunding any remaining balance.;

4.13. If Your Account remains inactive for a continuous period of 6 (six) months or more, we may close or suspend Your Account without notice. In the event of such account closure, the Terms will be terminated automatically from the date on which such termination takes effect.

4.13.1 Where Your Account has been suspended due to its inactivity, you may request payout by sending an email to Our Customer Support Service at support@SuperBoss.com.

4.14 Any Player is entitled to close his Account and terminate his Agreement with us any time by sending an email to Our Customer Support Service at support@SuperBoss.com and withdrawing the entire balance from his Account. We will close the Account with a notice period of seven (7) days to Us. During the notice period until the account is closed, Player is fully responsible for any activities taking place via his Account.

4.15 SuperBoss reserves the exclusive right, without giving any reason and/or prior notice, to close the Player's account and refund the Player any funds remaining in the account, less any transaction fees incurred in processing the relevant payment.

5. KYC – IDENTITY VERIFICATION AND ANTI-MONEY LAUNDERING

5.1 Upon filling registration form of our Website, Player has to read through and agree with SuperBoss Terms and Conditions.

5.1.1 You are over the age of 18 or any legal age required for gambling or gaming activities under the law or jurisdiction that applies to you.

5.1.2 You are the rightful owner of the money in Your Account and all details provided by you to SuperBoss either during the registration process or at any time thereafter, including as part of any payment deposit transaction, are true, current, correct and complete and match the name(s) on the credit/debit card(s) or other payment accounts to be used to deposit or receive funds in your account.

5.1.3 You are fully aware that there is a risk of losing money when gambling by means of the services and you are fully responsible for any such loss. You agree that your use of the services is at your sole option, discretion and risk. In relation to your losses you shall have no claims whatsoever against SuperBoss.

5.1.4 You fully understand the methods, rules and procedures of the services and Internet gambling in general. You understand that it is your responsibility to ensure the details of bets and games are correct. You will not commit any acts or display any conduct that damages the reputation of SuperBoss.

5.2 By agreeing to the Terms you authorize us to undertake any verification checks we may require or that may be required by the third parties (including, regulatory bodies) to confirm your identity and contact details (the "Checks").

5.3 During these Checks we may restrict you from withdrawing funds from Your Account.

5.4 If any information that you have provided is untrue, inaccurate, misleading, does not match your ID or otherwise incomplete we reserve the right to terminate your account immediately and/or prevent you from using the services, in addition to any other action that we may choose to take.

5.5 At some point, Players will be requested to have their identity confirmed by sending photo copies of Government ID showing their identity and document proving resident address to support@SuperBoss.com or different email address that is being requested by us. SuperBoss reserves the right to additionally request a "selfie" photograph to show Player's full-face

5.6 SuperBoss reserves the right to request additional documents from its Players for the purpose of age and identity verification, account security and also ownership of payment methods used for deposits and withdrawals.

5.7 Anti-money laundering reporting

5.7.1 Money laundering and the financing of terrorism are some of the ever-growing threats for national and international economies throughout the world, forcing all vulnerable sectors to have measures in place for their prevention. Superboss is committed to have procedures in place for the prevention of the misuse of its services provided to account holders for money laundering, terrorism financing, fraud and other criminal purposes. Superboss is a limited liability company, duly incorporated and registered in accordance with the laws of Curaçao. This policy is written based on the international standards set by the FATF and the national legislation on AML. Combined these regulations provide a solid, internationally accepted standard for the procedures maintained for the prevention of the misuse of the services provided by Superboss. Proper identification of account holders, verification of the identity, monitoring of player activities and reporting of suspicious activities are part of the measures Superboss has in place in an effort to mitigate industry related risks. Superboss is committed to the highest national and international AML and FATF standards when providing its services and requires management and employees to follow these standards.

5.7.2 If you become aware of any suspicious activity relating to any of the Games on the Site, you must report this to us immediately by sending an email to the following address: support@superboss.com

5.7.3 We may suspend, block or close Your Account and withhold funds, in accordance with the Prevention of Money Laundering Act.

6. SECURITY

6.1 After opening Your Account, you must not disclose (whether deliberately or accidentally) your username and password to anyone else. If you have lost or forgotten Your Account details you may recover your password by clicking on the "Forgot your password?" link below the login window.

6.2 You are entirely responsible for maintaining the confidentiality of your password and you have sole responsibility for any and all activities that occur under your account. You remain liable for losses incurred by yourself or a third party on Your Account.

6.3 You must notify SuperBoss immediately of any unauthorized use or theft of Your Account or any other breach of security. If requested you agree to provide SuperBoss with evidence of such theft or unauthorized use. SuperBoss will not be liable for any loss that you may incur as a result of someone else using your password, either with or without your knowledge.

7. DEPOSIT AND WITHDRAWAL

7.1 If you would like to participate in wagers or games using the Superboss service, you must deposit money into your account.

7.2 You agree to:

7.2.1 Deposit money into your account only for the purpose of concluding a gambling transaction. In circumstances where we reasonably believe that you are depositing money without any intention of entering into a gambling transaction, we may verify your account in accordance with these Terms;

7.2.2 all money you deposit into your account does not contain any illegal funds and, in particular, does not come from any illegal activity or source;

7.2.3 all payments made to your account are authorized and you will not attempt to cancel a payment made to your account or take any action that will result in to the cancellation of such payment by a third party, in order to avoid any legal liability;

7.2.4 Only use debit or credit cards and other payment methods that are valid and belong to you legally. We also prohibit any deposits from corporate cards or business accounts;

7.2.5 Do not use third-party cards as a payment method, that is, from friends, relatives, partners, husbands or wives. You must only make a deposit from an account / system or credit card registered in your name;

7.2.6 in the event that we identify or reasonably believe that the payment method does not belong to you, we will void any winnings received from the respective deposit (s), we reserve the right to close your account and the initial deposit has been sent to the rightful account / credit card holder.

7.2.7 in case you have made a payment but the deposit has not been credited to your account for any reason, you must provide a check or receipt to support within 30 days from the date of payment. If the check or receipt is provided later than this period, some third-party electronic payment processors and/or financial institutions have the right to refuse to

- 7.3 If a bank transfer is required to return money to the rightful owner, all bank charges are borne by the recipient.
- 7.4 We do not accept funds sent to us. We reserve the right to use third party electronic payment processors and / or financial institutions to process payments made by you and to you in connection with your use of the services. To the extent that they do not conflict with the terms of this Term, you agree to be bound by the Terms of such third party electronic payment processors and / or financial institutions.
- 7.5 Full credit / debit card information is never stored by Superboss and is always encrypted for your safety.
- 7.6 By accepting these Terms, you agree to the obligation to contact us in the event of a problem that you may have before requesting a refund from your bank during or after using our services. Failure to comply with the above obligation is a material breach of these Terms.
- 7.7 Please note that Superboss products and services are consumed immediately upon placing a bet / playing a game. As such, Superboss cannot provide refunds or cancellation of your service while playing. If you play the game for real money, money will be withdrawn from your account instantly.
- 7.8 In the event of a suspicious or fraudulent payment, as well as other fraudulent activities (including but not limited to the use of stolen credit cards, canceling a payment, making a deposit to exchange money between payment systems, providing false information) Superboss reserves the right to block your account, cancel all bets and winnings, or use the funds in the gaming account of such Player to compensate for his own losses and potential losses of third parties. We have the right to inform the relevant authorities or organizations (including credit agencies) of any payment fraud or other illegal activity. However, under no circumstances will SuperBoss be liable for any unauthorized use of credit cards, regardless of whether or not the credit cards have been reported stolen.
- 7.9 If Superboss mistakenly credits your account with winnings that do not belong to you, whether due to technical error, human error or otherwise, the incorrectly credited amount will remain the property of Superboss. If, before we learn of the error, you have withdrawn funds that do not belong to you, without prejudice to any other remedies and actions that may be available to us by law, the amount mistakenly paid will constitute your debt to Superboss. In the event of incorrect credits, you must immediately notify Superboss by email.
- 7.10 In accordance with our regulatory obligations, we may request additional information about the source of any funds you have deposited. This may include copies of bank statements, payrolls, and / or additional evidence of another source of funds, such as proof of sale of property or probate income. If we ask for information about your source of funds, you must provide it within 28 days.
- 7.11 If you do not provide the requested information within the specified period, we will continue to restrict your account until the information is provided and verified by us. Superboss may, acting reasonably, restrict or close any account if the response to such requests is unsatisfactory. We may also transfer such information to any appropriate authority if required by applicable law.
- 7.12 You acknowledge and agree that your Account is not a bank account and, therefore, is not insured, guaranteed, sponsored or otherwise protected by any bank or other insurance system. In addition, the money deposited into your account does not bring any interest. We keep all client funds separately from the company's funds in an accredited banking institution in accordance with the Gambling Market Regulation Rules, the bank, in turn, acknowledges that your funds are kept solely for this purpose. and:a) he will not attempt to enforce or enforce any charges, debits, offset or other claims against the aforementioned accounts; as well asb) He will not merge accounts with any other accounts in relation to any debt owed to her by Superboss.
- 7.13 You acknowledge and agree that exchange rates for all currencies, including the cryptocurrencies rate, are subject to change and SuperBoss is not responsible for any changes in exchange rates.
- 7.14 When making a withdrawal request, the following points should be taken into account:
- 7.14.1 All information in your profile must be completed, your email address, phone number confirmed;
- 7.14.2 All KYC checks mentioned in point 5 above are complete;
- 7.14.3 Funds must be withdrawn by the same method used to fund the deposit. The speed of crediting funds will depend on your bank, as well as the type of payment system;
- 7.14.4 If a payment method is not available as a withdrawal option, you will be offered alternative methods.
- 7.14.5 Regardless of the withdrawal amount or other purpose that the casino administration may have in the event of a fraud investigation, the player identification procedure must be carried out by sending us a copy or digital photo of your documents certifying identity such as Passport. or ID (photo page), utility bill (mobile phone bill not accepted). If you made deposits to your account using a plastic card, you must also send us copies of the front and back of this card. The first six digits and the last four digits of the card number (if you have an embossed card number, note that the same digits must be covered on the front and back of the card) must be visible, the CVV2 code must be painted over.

campaign. These bonus funds cannot be withdrawn / disbursed directly, but must be used to place bets on the Website. Depending on the promotion, these bonus funds may be converted to real money after meeting a specific set of criteria for the promotion. Please refer to the specific Promotional Terms and Conditions.

7.14.7 When a withdrawal request is made, the Player cannot have active bonus rounds (free spins), free bets or risk free bets available for use in sports betting, and free bets on sporting events, the final results of which have not yet been announced. To complete the withdrawal, you need to play or cancel all active bonus rounds, free bets and risk free bets.

7.14.8 After making a withdrawal request, the amount declared by the player is not frozen. While the requested money has not yet been paid and remains in the game account, the Player has the opportunity to use the funds in the game.

7.14.9 When making payments, Superboss has the right to ask the Player for identification documents. These measures are taken to prevent fraud and protect your money and may result in a slight delay. We apologize for any inconvenience this may cause. Superboss is guided by the international KYC (Know Your Customer) principles, which oblige to identify the identity of the customer before payment. Superboss reserves the right to require the Player to go through additional identification methods, including but not limited to video identification, Selfie to face document and other methods.

7.14.10 If you do not provide the requested documents within two weeks from the date of the withdrawal request, the withdrawal will be canceled and we reserve the right to block your account. In this case, Superboss has the right to suspect illegal activity.

7.14.11 Without limiting our ability to rely on other remedies that may be available to us, we may cancel any of your withdrawal requests if we suspect that you acting in violation of the current Superboss Terms and Conditions of Service.

7.15 All deposits must be wagered at least 1 time before requesting a withdrawal. For example, the Player replenishes the account with 300 euros. In this case, in order to withdraw funds without a commission, the player only needs to make a bet turnover in the Games in the amount of UAH 300 (x1 turnover of bets from the deposit) or higher. Players with loyalty status "Beginner" should make a bet turnover not less than x2.

7.15.1 If the player voluntarily refuses to make the minimum turnover, Superboss has the right to withhold a commission in the amount of the costs incurred (up to 20% of the withdrawn amount) for withdrawing the winnings if the bet turnover is not fulfilled.

7.15.2 If you place bets at a bookmaker's office, only bets with the odds greater than 1,9 will be counted in turnover.

7.15.3 In case the player makes the most of the minimum turnover in Plinko, Plinko XY, Turbo Plinko, Plinko X, Easter Plinko, Rocket Dice, Dice, Lightning Dice, Scratch Dice, Dice High, Dice & Roll, More Dice & Roll, Irish Lucky Dice, Nicer Dice 40, Nicer Dice 100, Roll The Dice, Lucky Streak Dice 1, Lucky Streak Dice 2, Lucky Streak Dice 3, Almighty Sparta Dice, Ancient Troy Dice, Asgardians Dice, Little Panda Dice, Sugar Glider Dice, Voodoo Dice, Troll Dice, Rocket Dice XY, Dice: Hold the Spin, Hell Hot 20 Dice, Hell Hot 100 Dice, Hell Hot 40 Dice, Superboss has the right to withhold a commission in the amount of the costs incurred (up to 20% of the withdrawal amount) for the withdrawal of winnings.

7.16 Superboss reserves the right to carry out additional checks of your funds before withdrawing.

7.17 Regardless of the amount withdrawn, Superboss has the right to verify the funds won. After making sure that there are no glitches in the software and that the winnings are fair, Superboss will transfer all funds to the player's account. Payments may be limited in part or in full at the time of verification. Verification can take from 1 to 21 days from the date of application for withdrawal.

7.18 Depending on the selected method, the withdrawal of funds may be accompanied by a commission. In addition, your bank may charge fees for wire transfers or processing fees on its own. The amount of this commission may change from time to time.

7.19 Superboss reserves the right to make payments according to the terms and conditions:

7.19.1 For the players who successfully completed verification (KYC) and there are no requests for verification of documents, a withdrawal amount **up to 1000 EUR** (or the equivalent in your currency) will be paid in 24 hours, except for weekends and holidays.

7.19.2 For the players who successfully completed verification (KYC) and there are no requests for verification of documents, a withdrawal amount **from 1001 EUR to 3000 EUR** (or the equivalent in your currency) will be paid in 60 hours, except for weekends and holidays.

7.19.3 For the players who successfully completed verification (KYC) and there are no requests for verification of documents, a withdrawal amount **from 3001 EUR to 6000 EUR** (or the equivalent in your currency) will be paid in 144 hours, except for weekends and holidays.

7.19.4 For the players who successfully completed verification (KYC) and there are no requests for verification of documents, a withdrawal amount **from 6001 EUR to 15000 EUR** (or the equivalent in your currency) will be paid in 14 days, except for weekends and holidays.

documents, a withdrawal amount **higher than 15000 EUR** (or the equivalent in your currency) will be paid in 30 days, except for weekends and holidays. If your status is "Boss" or "SuperBoss", you can contact your VIP-manager to discuss increasing your withdrawal limits.

7.19.6 Once your withdrawal request has been approved, we are not responsible for delays in payments caused by third-party electronic payment processors and financial institutions and/or third-party clearing institutions.

7.19.7 The equivalent of the amount in your currency is taken into account at the exchange rate at the time of withdrawal request.

7.20 Superboss reserves the right to change withdrawal limits in the event that suspicious player activity is noticed.

7.21. REFUND POLICY

7.21.1. If you would like to make a refund, please contact support@superboss.com

7.22.2. To check the refund, you must provide these documents:

- photos of both sides of your passport, driver's license, or any other form of ID,
- proof of address (proof of address would need to be a photo of a paper document posted to you in the last 90 days, it could be e.g. a government-issued document, a bank document, a bill, or similar.

Alternatively, you can upload the original PDF of a utility bill, or a bank statement.

7.22.3. A refund request will only be considered if it is requested within the first twenty-four (24) hours of the alleged transaction, or within thirty (30) calendar days if a Player alleges that another individual has accessed his/her Player Account.

7.22.4. It may take up to 7 business days for a refund to be decided.

7.22.5. If a refund is decided upon, the amount of the refund shall be returned to the Player's account, the Player shall be informed and the procedure shall be finalized within 48 hours after the decision has been made.

7.22.6. Before a refund is processed all bonuses and winnings in your balance will be deducted prior to calculating the amount to be refunded.

8. FINANCIAL LIMITATIONS AND RESPONSIBILITIES

8.1 It is your responsibility to ensure that the details of any transaction which you place are correct before confirming the bet.

8.2 Your transaction history can be accessed by clicking "Payment history" in Your Account on the Website.

8.3 We reserve the right to refuse the whole or the part of any transaction requested by you at any time in our sole discretion. No transaction shall be deemed accepted until you receive a confirmation from us. If you did not receive a confirmation that your transaction has been accepted, you should contact Support.

8.4 SuperBoss determines the maximum and minimum amounts and reserves right to make changes to these amounts without giving prior notice. In addition to this, SuperBoss reserves the right to apply special limitations to individual player accounts or certain group of players.

8.5 Payments of winning amounts are subject to conditions set out by SuperBoss. If due to error or technical malfunction Player was able to wager above the determined limits, SuperBoss reserves the right not to pay the winning amounts which is over the limit.

8.6 SuperBoss reserves the right to reject and/or return Player's deposits if it has detected that the deposited amounts will not be used for wagering (especially in case of reasonable suspicions of money laundering, fraud and abuse). We also reserve the right to subtract all payment processing costs from the players' funds.

8.7 All financial limitations can be applied to either individual or a group of Players.

8.8 We reserve the right to use third party electronic payment processors, electronic wallets and/or merchant banks to process payments initiated by Players. You agree to be bound by these entities' Terms and Conditions given that they were presented to you as part of registration for individual account with such electronic payment processor or wallet.

8.9 Players should immediately alert SuperBoss support team if any undue amount has been credited to their accounts. Otherwise, the amounts credited either directly or indirectly as results of bets with funds resulting from such error will be considered null and void. SuperBoss has full rights to recollect such funds and take any necessary actions for funds recovery regardless of how much time has passed and amounts in question.

8.10 If Player's account balance drops to negative due to incorrectly processed bets, the player's account will be blocked

is taken by the player, SuperBoss reserves the right to suspend and later close down such account.

9. COLLUSION, CHEATING, FRAUD AND CRIMINAL ACTIVITY

9.1 The following activities are not allowed and constitute a material breach of the Terms:

9.1.1 providing information to third parties;

9.1.2 using an unfair advantage or influence (commonly known as cheating), including the exploitation of bugs, loopholes or errors in our software, the use of automated players (also known as 'bots'); or the exploitation of an 'error';

9.1.3 undertaking fraudulent activities to your advantage including the use of a stolen, cloned or otherwise unauthorized credit or debit card as a source of account deposits;

9.1.4 taking part in any criminal activities including money laundering and any other activity with criminal consequences;

9.1.5 colluding or attempting to collude and intending to participate, directly or indirectly, in any collusion scheme with any other player in the course of any game you play or will play on the Website.

9.1.6 if SuperBoss becomes aware that a Player has received a bonus knowingly for the purpose of maximizing profit and in order to withdraw said bonus by fraudulent means, or in any other attempt to misuse the bonus, SuperBoss reserves the right to immediately confiscate any winnings, close the account and refuse any payments. An example of adventitious play is the postponement of a game round, including freespins and bonus rounds, to a time when the Player no longer needs to wager the bonus and/or has made a new deposit. In the event that improper play is discovered, SuperBoss reserves the right to refuse any payouts and/or confiscate any winnings.

9.2 Any free funds received from SuperBoss (bonuses, comp point etc.) also cannot be a subject for abuse by any means.

9.3 SuperBoss will take all reasonable steps to prevent collusion or any attempts to collude; detect them and the corresponding players; and deal with the corresponding players accordingly. We will not be liable for any loss or damage which you or any other player may incur as a result of collusive, fraudulent or otherwise illegal activity or cheating and any action we take in this respect is at our sole discretion.

9.4 If you suspect a person is colluding, cheating or undertaking a fraudulent activity you shall as soon as reasonably practicable report this to us by e-mail support@SuperBoss.com.

9.5 If SuperBoss has a suspicion that you may be engaging in or have engaged in fraudulent, unlawful or improper activity, including, without limitation, money laundering activities, or conduct otherwise in violation of the Terms, your access to the services may be terminated immediately and/or your account blocked. If your account is terminated or blocked in such circumstances, SuperBoss is under no obligation to refund to you any funds that may be in Your Account. SuperBoss shall be entitled to inform relevant authorities, other online service providers and banks, credit card companies, electronic payment providers or other financial institutions of your identity and of any suspected unlawful, fraudulent or improper activity and you will cooperate fully with SuperBoss to investigate any such activity.

10. OTHER PROHIBITED ACTIVITIES

10.1 You must not use any abusive or aggressive language or images; swear, threaten, harass or abuse others, including other users, or behave in this manner towards SuperBoss staff that operate or support the Website.

10.2 You shall not corrupt or flood the Website with information causing the Website to malfunction, nor shall you take any actions that may affect the functioning of the Website in any way, for example (but not limited to) releasing or propagating viruses, worms, logic bombs or any similar actions. Any multiple submissions or "spam" are strictly prohibited. You must not interfere or tamper with, remove or otherwise alter in any way any information available on the Website.

10.3 You must not attempt to gain an unauthorized access to the Website, the servers where the Website is stored or any server, computer or database connected to the Website. You must not attack the Website via a denial-of-service attack or any similar type of attack. In case when this provision is breached, we will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such breach your right to use the Website will cease immediately.

10.4 We will not be liable for any loss or damage caused by a denial-of-service attack, viruses or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material that you suffer as a result of using the Website or downloading any material posted on the Website, or on any website linked to the Website.

10.5 It is prohibited to sell or transfer accounts between players or to deliberately lose chips or games in order to transfer chips to another player. An intentional loss of the game or a chip occurs when you lose a hand or a game in order to transfer money to another user.

benefit from website's vulnerabilities are revealed during inspection, SuperBoss may decide to restrict the access to the sports betting section as well as temporarily or permanently block the user's account. The decision regarding payouts in such cases is at SuperBoss's discretion.

11. INFORMATION ON OUR WEBSITE

11.1 We may, in our absolute discretion, alter or amend any service offered via the Website at any time for the purpose of maintaining the Website.

11.2 In the case of certain special details, for example; if bets of a certain age group (Youth/U18/U21), gender (women) or team status (substitutes) are not specified or marked, all bets on that match may be cancelled. In case of incomplete names or insignificant spelling errors, all bets shall remain valid. If the gender of the team is not mentioned in the title, the matches are considered as men's matches. In the case of a women's team event, it must be indicated in the bet ticket, otherwise all bets on the event will be cancelled.

11.3 The time and date specified in the bet ticket indicate the time when bets are starting to be accepted for the event (except Live events) and do not necessarily match the actual start date and time of the event.

12. BONUS TERMS

12.1 The following rules and conditions apply to all promotions unless different rules are announced by SuperBoss. In order to be able to withdraw, you must fulfill the "Wagering requirements" in accordance with the rules.

12.2 In order to withdraw the bonus amount and winnings, the bonus amount must be rolled over according to the amount which is specified in the promotion terms and conditions of the particular promotion you chose to receive.

12.3 Bonus conditions can vary or change according to the section where the bonus is used. SuperBoss reserves the right to exclude any player from available promotions without any explanation.

12.4 Cash-out bets, system coupons, draw no bets or returned bets are not calculated for wagering of bonus or the main balance wagering.

12.5 The bets you place with deposited balance will also be calculated for bonus wagering.

12.6 By taking any bonus, you are confirming to have read through and agreed with bonus wagering terms. Bonus wagering conditions must be met before requesting a withdrawal.

12.7 If any user carries out a fraudulent activity, cheats or violates the general terms and conditions of SuperBoss, their balance will be blocked and their SuperBoss account will be terminated.

12.8 It is not possible for a member whose bonus usage is terminated by the risk management team of SuperBoss to benefit from any further bonus.

12.9 All bonuses are valid for 30 days unless otherwise stated.

12.9.1 Boss Points are valid for 6 months. The maximum number of points on one account is 30,000 at a time.

12.10 If you do not complete the wagering requirement for an active bonus by the expiration date, the bonus will be cancelled along with the winnings you have received.

12.11 A member can only benefit from a particular promotion once. In case if any members who share the same IP, e-mail address and similar personal information, only one of them will be able benefit from the promotions.

12.12 A member is not allowed to register more than one account in the system. This means only one account is allowed to be registered per person, household, family, household address, email address, credit card number, e-wallet account or shared computer environment (example: a library, workplace, fraternity, university or school). Any attempt to try to deceive management by registering multiple accounts to gain bonus money will be deemed as bonus abuse and will result in the account(s) being suspended and the removal of your funds.

12.13 Only one member of a family can benefit from the promotions. SuperBoss reserves the right to request any identification document or information, proof of residency and similar information from its members at any time. If any requested document or information is not presented by the member in a reasonable time, the winnings of the member may be blocked.

12.14 In case of violation of the bonus rules, all coupons of the member will be canceled, and users will be left with their original deposit amount.

12.15 If a member places a "sure bet", their winning(s) will be cancelled and they will be left with their main deposit in their account.

12.16 Members who receive "Cashback" bonus, can use it in any section or can request a withdrawal.

without any notice in advance.

12.18 It is the obligation of the members to follow the current updated rules and conditions of any promotion.

12.19 Superboss reserves the right to limit the list of games in which the game is available for bonus funds. The list of such games can be specified in the support service

12.20. Withdrawal of funds is not available while the player has activated or purchased gifts: bonuses, prize from a gift spin or a gift spin.

12.21. The player has the right to request that a gift be written off after its purchase only before the start of the game. If, after purchasing a bonus or a gift spin, the player has made at least one bet, then the gift cannot be withdrawn.

12.22. All **no** deposit bonuses are issued with the maximum possible win x3 of the bonus amount

12.23. If the maximum winnings in the bonus freespins are not specified, they are calculated by the formula: for deposit $(bet * \text{number of rounds} * 15)$, for no deposit $(bet * \text{number of rounds} * 3)$

12.24. The maximum winnings from deposit bonuses can be no more than 15 times the amount of the received bonus, unless otherwise stated in the promotion.

12.25 CASINO BONUS GAME CONTRIBUTION TO WAGERING

100%: Slots, 10% Mystery Joker 6000, Head and Tails *

10%: Roulette, Live casino, Blackjack, Poker, Dreamcatcher, Sports betting etc.

1%: Atlantic City Blackjack GOLD, Oasis Poker Classic, BlackJack Lucky Sevens. Hi Lo

0%: Baccarat, collection of games "Crash"

12.25.1 These rates may change from time to time, so please consult the support team in each case to find out the current rates for the specific game.

12.25.2 When wagering a deposit bonus, the real money balance is first used for placing bets. If your real money balance is insufficient, the bonus balance is used for placing bets.

12.26 MAIN BALANCE WAGERING:

12.26.1 In order to be eligible to withdraw from your balance, you must roll (play with) your main balance minimum of 1.9 odd on a match or matches at least once.

12.26.2 Or, you must wager your main balance at the casino section once.

12.27 If you use a promo code for a bonus within a promotion that was received from a third party, SuperBoss reserves the right to cancel this bonus and/or confiscate winnings that occurred when wagering this bonus. This rule applies to personalized promo codes and promotions that are sent personally to players.

13. MATCH RESULTS

13.1 It is essential to determine the results of sports activities according to the results of the field. Any subsequent changes to these results will not be considered for betting purposes.

13.2 If a bet is closed incorrectly, the situation is corrected as soon as possible and reflected in the accounts of the customers. If too much money will be uploaded to a customer's account as a result of incorrect closing, all other bets played with that money will be void.

13.3 If the match is postponed, it is expected to be played within 72 hours. Bets that are not played after 72 hours are refunded. If the date of the postponed match is determined within 72 hours, SuperBoss decides whether to return the bet or finalize on the next match.

13.4 Football matches after 70 minutes (x 4x12 min period "(NBA) in basketball 40 min and 4x 10 min period 35 basketball (eurobasketball) 35min, hockey (NHL) 54min, (eurohockey) European hockey 50min, American 50 minutes in football, 5 shots in baseball, 60 minutes in bandy) if they are interrupted and not completed within 24 hours, bets will be considered completed and will be settled on the basis of scores at the time the matches are interrupted (except tennis, table tennis, beach volleyball, badminton). In all other cases, bets will be considered incomplete (including live bets) and returned.

13.5 If the match is not considered interrupted and completed, bets (including live bets) are determined at the time of interruption and are not linked to the final outcome of the match (for example, the team will not score but already scored,

13.6 Bets will be refunded if two or more participants share some finish positions and only one of them is officially declared as a winner.

13.7 Unless explicitly stated, the organizer considers it necessary to cover the necessary rounds, matches or series of matches (eg playoffs, playouts, post-season matches) following the end of the regular season for the classification, league winners, promotion / relegation, etc. , SuperBoss will take into account the results of these matches based on final league classifications, elevations, relegations, etc. For example, the NHL winning bets will be based on Stanley Cup Winners.

13.8 In order to proceed to the next stage / round of a match, bets that require participants to complete two or more stages will remain valid without any postponement of the current match dates.

13.9 Walkover bets that require a single stage to advance to the next stage of the match (including possible overtime / additional matches, e.g. replay), bets will be void if the match did not result within 72 hours of the start of the match.

13.10 Regardless of whether or not specified in bets, the field in which the match is played is referred to as "Neutral Field" and bets are not considered as a reason for the bets to be void, but bets will be void if the place where the match is held is not even the usual field.

13.11 In the case of bets on time and periods, they should be interpreted as follows: within the first 30 minutes": 0 hours 29 minutes and 59 seconds; "10 min to 20 mins": valid for 10 minutes and 0 seconds to 19 minutes and 59 seconds.

13.12 All medals won by a team / nation shall be counted as one (1) medal regardless of the number of team members.

13.13 All complaints made in writing to the account within 5 days after the event result is announced shall be accepted.

14. ACCEPTANCE, CALCULATION AND SETTLEMENT OF BETS

SuperBoss offers the following bet options:

- "Single" – placing bet on a single event. Win on "single" bet is sum of stake multiplied by the odds offered for the given market on the Website.
- "Parlay" – placing bet on several events not connected with each other. Win on "Parlay" bet is the sum of stakes multiplied by odds of each chosen market of events selected by Player. Player can include any events that are not dependant on each other in parlays. "Parlays" are calculated as winners if outcome of all events are predicted correctly. If outcome of even one event on Parlay is predicted incorrectly, the entire bet loses.
- "System" – a combined Parlay from the events chosen by the client. "System winnings" are counted according to the winning Parlays that are included in the system.

14.1 For Parlay and System bets in competitions, wagering on prediction of the next round can be selected strictly for one single team within the same group. Bets including multiple teams will be considered invalid and refunded even if the system automatically accepts them. SuperBoss reserves the right to re-evaluate such bets prior to final settlement.

14.2 There may be changes with the types of bets (Handicap, Total, etc.) and the odds coefficients of the match after the day bet was placed. Conditions of accepted bets remain the same unless technical errors occur.

14.3 Player is solely responsible for correct placement of bets. Once the Player's bets are confirmed, they cannot be cancelled or changed (unless Player selects to Cash Out). SuperBoss accepts no responsibility for incorrect or accidental duplicate bets. It is Player's responsibility to double check correctness of all bets before confirming them.

14.4 If Player's bet won as result of a technical error, such bet shall be considered invalid. Bets that have been incorrectly calculated by the system for technical reasons shall be re-evaluated and finalized according to official results.

14.5 SuperBoss reserves the right to cancel deliberate bets on events that were falsely resulted as well as incorrectly displayed on the Website.

14.6 SuperBoss reserves the right to refuse bets from certain Player's and and/or restrict them from placing Parlay and System without providing reason.

14.7 SuperBoss has the right to cancel the result of the bet in case of human errors or software failures (obvious typos in the coefficients, inconsistencies in the coefficients in various positions, etc.) without the right to recalculate. In the event of any dispute, the decision made by SuperBoss management will be final.

14.8 If the starting time of a match/event is changed, all bets will be refunded.

14.9 If the coefficients of a match are given correctly, but the teams' names are written in the wrong order (generally with matches played on neutral grounds), SuperBoss reserves the right to refund bets on the match due to the discrepancy in the odds coefficients.

14.10 Calculation of Bets

calculated after the match ends.

14.10.2 If the statistics of SuperBoss differ from the official sources, the statistics of SuperBoss shall be considered valid with the live betting results.

14.10.3 SuperBoss confirms the results according to the information obtained from official sources (including event videos) after the end of the events. Calculation of bets is based on the outcomes displayed in the Results section at SuperBoss. In case of discrepancies or errors with the information obtained from differing sources, SuperBoss management settles the accuracy of the result. In situations like this, final outcomes on the SuperBoss results page are considered valid.

14.10.4 If Players opt to challenge results on SuperBoss, only objections based on official sources will be re-evaluated. Any objections based on sources of information other than official do not qualify for re-evaluation.

14.10.5 Official results may be obtained from the official websites of respective sports Leagues, Tournaments that specific match was part of, Teams etc.

14.11 Late Bets:

14.11.1 Bets placed after the start of the event are invalid and refunded in all cases except Live Bets. They also can't be included in "Parlay" and "System" bets. Any placed bet for which its result is already known (including Live Bets) are considered invalid and will be refunded 1x1.

14.11.2 If a Player disputes the start time of the event, he/she must send an official document proving that the event start time was indeed at the claimed date and time.

14.11.3 If there are objections to start time of the event, and if the organizer or relevant organization does not provide the official start time, information that SuperBoss possesses will be considered correct. Bets on the event will be deemed accepted/declined according to this time.

14.11.4 If there is a refund for a bet, it will be settled with odds of 1x1 for single event betslip. With "Parlay" and "System" bets, the individual odds will be changed to 1x1 and the total odds will result in 1x1 accordingly.

14.12 Neutral Field: If the match is transferred to the Neutral Field, Bets shall remain valid. The bets shall be refunded if the match is transferred to the opponent's field. Bets remain valid if teams are from the same city and move to another field within their city. In international matches, bets are refundable only if the match is moved to the opponent's field.

14.13 Results of Events, Dates and Resolution of Disputes:

14.13.1 If the result of the finished competition is cancelled or changed for any reason (disqualified player / participant / team, etc.), bets are calculated according to the initial result.

14.13.2 Results announced by official sources at the end of the competition shall be regarded as valid ground for settlement of respective bets. In some exceptional cases, (multiple complaints of Players, controversy in the news and official sources) at discretion of SuperBoss, video demonstration may be organized to indisputably confirm the factual outcome of the competition.

14.13.3 SuperBoss reserves right to delay and/or withhold payments in case of system errors in betting coupons or games. In case of such errors, SuperBoss at its own discretion can cancel or refund bets, remove certain betting markets or entire events in the case of any inaccuracies regarding the description, conditions and results of bets.

14.13.4 All disputes arising out of bet outcomes, its settlement or any issues in this regard, are open to discussion for 10 calendar days from the end of the match/event.

14.13.5 If there is more than one winner or team in the competition, the odds of bets placed on the competition are divided between respective winners or teams. However, winnings cannot be less than 1.0 odd. For example, one participant's win odds are 1.6, while the other's is 3.4 in a certain match. If both of them are pronounced as winners, the odds of betting on the first participant's win are calculated as 1.0, and the second as 1.7.

14.13.6 If a sports team member is removed from roster (disqualification) prior to the start of the match, the bets on the match are returned by multiplying with "1" odd.

14.13.7 If one of the participants cannot take part in the event for any reason, bets will be deemed invalid (unless cancellation happens according to special rules of individual sport).

- Event / Tournament is cancelled;
- Event / Tournament is considered invalid;
- The place of event has been changed;
- Event / Tournament is suspended.

For example, there are two results in the "Who is taller" bet, if one of the participants refuses to participate before the start of

14.14 Events unfinished within scheduled time:

14.14.1 If an event does not complete within the scheduled time specified by SuperBoss, it is considered to be incomplete. Even if the match eventually continues, result of the event shall be deemed as interrupted.

14.14.2 If Football, Basketball, Baseball, Hockey or Rugby matches are postponed for any reason for more than 30 hours and time of resuming the match is not known after 30 hours; all bets will be returned with 1x1 odds.

14.14.3 However, if the matches are resumed within the following timeframes, the matches are considered to be completed:

- For football – 70 min.
- For Futsal – 30 min.
- For NBA basketball – 40 min.
- For European basketball – 35 min.
- For NHL ice hockey – 54 min.
- For Bandy – 60 min.
- For European hockey – 50 min.
- For American Football – 50 min.
- For baseball – 5 periods (Inning).
- Handball – 50 min.

14.14.4 Although results after the specified time period will be considered valid, settlement of the betslips shall be made 30 hours later.

14.14.5 If unfinished events are defined as cancelled, all bets will be refunded, except for scores already unchangeable at the time the event stoppage (unless specified in the sports rules). Time-based bets (Half, etc.) for incomplete matches are returned unconditionally.

14.15 Acceptance and settlement of Toto bets are as follows:

14.15.1 Currencies of tournaments are TRY, EUR, USD, RUB, CAD (More markets will come)

14.15.2 The game pool, which is common to all participants, is maintained by the SuperBoss in the main currency.

14.15.3 The amount of the bet placed by the participant is converted into the main currency of the tournament at the current exchange rate and is added into accounts.

14.15.4 The winnings are distributed from the pool, which is equivalent to 90% of the total amount of the draw participants' game tickets. When 9 or more results are correctly predicted, all options win.

14.15.5 The accumulated toto pool carried over from previous draws is given to the first category of accurate predicted results (15 correct results) consisting of previous draws.

14.15.6 If any participant cannot predict the results correctly in any of the 5 categories, the pool of that category is added to the accumulated toto pool for the next draw.

14.15.7 SuperBoss reserves the right to expand the toto pool and to set a minimum bet limit for each tournament.

15. SPORT TYPES AND THEIR RULES AND CONDITIONS

15.1 Bets placed on football matches (including Cup matches) are accepted for normal playing time (2 halves of 45 minutes each). Extra times are considered in MLS championship bets.

15.2 The second yellow card, which results for the player to be sent off, is considered as red, meaning that the player received 1 yellow and 1 red card.

15.3 Bets on Futsal, Handball, Rugby, Water Polo, Beach Soccer, Field Hockey, Hockey, Bandy matches are accepted for the regular game time.

15.4 In player substitution bets, substitutions made in half time (unless there is specific half time option) will be treated as the made in the first half of the event.

15.5 In sports with two outcome possibility (no chance for a draw) such as Basketball, Baseball, American Football and Handball, it is specified if overtime is counted or not.

15.6 On Basketball bets, unless otherwise specified, bets on ball losses, ball steals, rebounds and blocks will only be finalized according to the statistics of players.

15.7 Tennis Game Time

starts (except team competitions). However, all bets will remain valid if there is a replacement of one or more players for any reason in team competitions.

15.7.2 If any player is disqualified or sent off for any reason all the placed bets will counted as valid: Remaining bets will be the subject of a return;

- Games sets and results
- Games sets and handicaps
- Games sets and totals
- Games sets and specific calculations

15.7.3 All bets will counted as valid if there is any change on game court, change of the cover of court or if closed gaming court is replaced with the open one.

15.7.4 If a player withdraws from the match before the competition starts, all the bets placed on their win will be returned.

15.7.5 If a player decides to withdraw or is disqualified for any reason in tennis competitions, all the bets that have taken until that moment will be valid, and the remaining bets will be returned.

16. TYPES AND SYMBOLS OF BETS

16.1 Bet symbols and their descriptions are as follow:

16.1.1 Victory of the first team is symbolized as (W1);

16.1.2 A draw is symbolized as (X);

16.1.3 Victory of the second team is symbolized (W2);

16.1.4 Victory of the second team or draw is symbolized as (2);

16.1.5 Victory of first and second team is symbolized as (12). It expresses the win prediction of first or second team, and that the match will not end in a draw;

16.1.6 Cash out – This action is symbolized as (\$);

16.1.7 Handicap bets provide a chance to bet on the weaker team to lose by no more than certain amount of points (2.5).

17. PRIVACY POLICY & COOKIES

17.1 We are required to comply with data protection requirements in the way SuperBoss uses any personal information collected during your visit to the Website. We therefore take our obligations in relation to the way we use your personal information very seriously. SuperBoss shall handle all personal information provided by you strictly in accordance with the Privacy Policy.

17.2 By providing us with the information you agree with our right to process your personal information for the purposes described in the Terms or purposes of Website administration or compliance with the legal or regulatory obligation.

17.3 It is SuperBoss's policy to not disclose any personal information to anyone except to the employees that need an access to your data to provide you with the service.

17.4 We will retain copies of all your communications with us (including copies of any emails) in order to maintain the accurate records of the information that we have received from you.

17.5 SuperBoss uses 'cookies' in order to provide a certain functionality of the Website. A cookie is a small text file that is placed on your computer when you access the Website, which allows us to recognize you when you come back to the Website. More information about deleting or controlling cookies is available at www.aboutcookies.org. Please note that by deleting our cookies or disabling cookies you may not be able to access the certain areas or use the certain features of the Website.

18. RESPONSIBLE GAMING

18.1 We endorse responsible gaming and want you to enjoy your wagering experience on our site, while remaining aware of the social and financial harms associated with problem gambling. We warn that gambling may cause addiction and losing money, therefore SuperBoss.com takes all reasonable efforts to ensure that its services are used for fun and entertainment, and not for profit-making goals. For more information see the Responsible Gaming page.

19. COMPLAINTS

19.1 If you wish to make a complaint regarding the Website, as a first step you should as soon as reasonably practicable contact Support Service about your complaint.

outcome of any claim.

19.3 You acknowledge that our random number generator will determine the outcome of the games played on the Website and you accept the outcomes of all such games. If there is any discrepancy between the gaming results on your computer and the results on our server, the results on our server shall be final and binding. If there is any discrepancy between your on-screen display and the balance in your account, the balance held on SuperBoss's server is deemed to be the balance in your account and this determination shall be final and binding. You will forfeit any amounts shown to be in Your Account that result from human error or technical default.

20. INTERPRETATION

20.1 The original text of these General terms and Conditions is in English and any interpretation of them will be based on the original English text. If the General terms and Conditions or any documents or notices related to them are translated into any other language, the English version shall in all events prevail.



(SMES) Solutions for Management and Employment Support N.V.

Managing Director

20.04.2026