

Last updated: 15/04/2026

Operator: Aflame Ltd. (Cyprus) / XO Corporation N.V. (Curaçao) on behalf of SuperBoss.com

Governing Law: Laws of Curaçao

1. Introduction

SuperBoss (hereinafter "the Company", "we", "us", "our") shall handle and store personal data provided in the manner described in this Policy. This Privacy & Security Policy provides an overview of how we collect and process your personal data and tells you about your rights under Curaçao Ordinance No. 84 of 4 September 2010: Laying Down Rules on the Protection of Personal Data.

We like to make things easier for our customers, and that includes being clear and open about how and why we use your personal information. This Policy applies to our website (SuperBoss.com), applications, products, and services associated with this Policy.

It describes how we collect, use and process your personal data, whether you are just visiting our website or placing a bet, and how we comply with our legal obligations to you. Your privacy is important to us, and we are committed to protecting and safeguarding your data privacy rights.

2. Who We Are?

SuperBoss.com is managed by Aflame Ltd. (Cyprus) and all services are provided by XO Corporation N.V., authorized by the Government of Curaçao to conduct gaming operations.

If you have any concerns about how we handle your personal information, you can contact us at: privacy@superboss.com

3. Information We Collect

3.1. Information you provide to us

We collect information about you during the account creation process, including but not limited to: your name, date of birth, residential address, email address, telephone number, credit/debit card details, and any other information required to register and/or use our Services.

We may also collect information from you if you request customer support.

3.2. Information from your device

We collect information from the devices you use to access SuperBoss, including: IP address, hardware model, operating system and version, browser type, preferred language, device motion information, mobile network information, and location data.

We also collect server logs, including dates and times of access, pages viewed, app crashes, system activity, and the third-party site or service you were using immediately before visiting our site.

3.3. Information from external sources

To comply with legal and regulatory obligations (including AML and KYC), we perform verification checks using third-party databases. This helps us minimize risks and prevent crime.

We may also collect information from affiliates, service providers, publicly available sites (including social media), and fraud prevention agencies.

4. Cookies Policy

SuperBoss uses cookies to deliver a better and personalized service. Cookies are small text files stored in your web browser that enable us to recognize your computer when you visit our website.

We use the following categories of cookies:

4.1. Strictly Necessary Cookies – Making our website work

These cookies are essential for you to move around the site and access secure areas (e.g., logging in, placing bets). Without these cookies, parts of our site will not work correctly.

4.2. Cookies for Fraud and AML Prevention

These cookies help us protect our customers and business by ensuring customers are genuine, have not registered multiple accounts, and are not engaging in fraud, money laundering, or other illegal activities. Without these cookies, you will be unable to use our website.

4.3. Functionality Cookies

These cookies allow our website to remember choices you have made (e.g., account number, bet slip selections) and keep you logged in as you navigate. Without these cookies, you may experience difficulty using certain features.

4.4. Analytical Cookies

These cookies collect information about how people use our website (e.g., number of visitors, popular pages, error messages). They help us keep content relevant and improve functionality.

4.5. Targeting Cookies (Marketing & Advertising)

These cookies deliver adverts and content more relevant to you, limit how often you see an advert, and measure advertising effectiveness. Without these cookies, adverts you see will not be tailored to your interests.

Controlling cookies: You can adjust your browser settings to reject or delete cookies. However, disabling strictly necessary cookies will prevent you from using our services.

5. How and Why We Use Your Personal Information

We use your information in the following categories:

5.1. Performance of a contract – To provide the services you have requested (e.g., processing bets, withdrawals).

5.2. Compliance with legal or regulatory obligations – Including KYC, AML, fraud prevention, safer gambling, and licensing requirements.

5.3. Running our business effectively – Including analytics, business insights, and protecting our commercial interests (e.g., detecting misuse or breaches of Terms).

5.4. With your consent – For marketing purposes (see Section 6).

6. Marketing and Profiling

We will send you offers and information only if you have given your consent. We tailor our marketing to be relevant to you by analyzing information such as your age, location, betting interests, and how you interact with us. This is known as "profiling".

You have the right to opt out of direct marketing and personalized marketing at any time via your SuperBoss account settings.

Even if you opt out of marketing, we may still send you important service information related to your account and transactions.

7. Fraud, Money Laundering and Illegal Activity

When you set up an account, place bets, or request withdrawals, we carry out identity verification, fraud prevention, and anti-money laundering checks. We validate your information against third-party crime prevention databases and publicly available sources.

We share your personal data with organizations that verify details and detect illegal activity. Where necessary, we share data with fraud prevention agencies, police, law enforcement, debt recovery agencies, and other similar bodies.

We also monitor for event manipulation, match-rigging, or other forms of cheating.

8. Sharing Your Personal Data

We do not share your personal information with third parties except where compelled or permitted by law, including:

- Police or other law enforcement agencies
- Courts and statutory authorities (e.g., tax matters)
- Regulators, external legal advisors, debt recovery agencies
- Fraud prevention and AML databases

If ownership of our business changes or we undergo a reorganization, we will transfer your personal information to the new owner so they can continue to provide services.

We never share your data with companies outside our group for their own marketing purposes without your prior consent.

9. Data Retention

We hold your personal information only as long as we have a valid legal reason, including providing services, meeting legal/regulatory obligations, resolving disputes, and enforcing agreements.

Your personal data will be maintained for at least 5 years from the date of the last transaction on your account. After this period, data may be destroyed with approval from the relevant authority.

When we no longer need your data, we delete it securely.

10. Your Privacy Rights

You have the following rights under Curaçao Ordinance No. 84:

10.1. Right to opt out of marketing – You can opt out at any time via your account settings.

10.2. Right to correct inaccuracies – You can update your personal details via your SuperBoss account or by contacting support@superboss.com.

10.3. Right to object – You may object to certain activities if you believe your privacy rights outweigh our legitimate business interests. Exercising this right usually means closing your account.

10.4. Right to erasure ("right to be forgotten") – You may request deletion of your data in specific circumstances (e.g., unlawful processing, withdrawal of consent). We will not delete data as long as we have a legal or regulatory obligation to retain it.

10.5. Right to access – You may request a copy of the personal information we hold about you. We will ask for valid proof of identity and respond within one month.

10.6. Right to data portability – You may request your data in a machine-readable format (CSV file), including personal details, betting history, and payment records.

To exercise any of these rights, contact: privacy@superboss.com

11. Security and Your Responsibilities

11.1. Passwords and PINs

You are entirely responsible for maintaining the confidentiality of your password and PIN. Choose complex passwords, change them periodically, and never use the same password on multiple websites.

If you have lost or forgotten your account details, you may recover your password via the "Forgot your password?" link on the login page.

You must notify SuperBoss immediately of any unauthorized use or theft of your account by emailing support@superboss.com.

11.2. Shared computers

If you log in from a shared computer, cookies may cause your email address or username to display to subsequent users. You can avoid this by clearing cookies after each session. Always log out when using a shared device.

11.3. No disclosure of credentials

You must not disclose your username and password to anyone else. You remain liable for all activities that occur under your account, whether by you or a third party.

12. Complaints and Dispute Resolution

If you believe your privacy rights have been infringed, or you disagree with a decision we have made about your privacy rights, you have the right to complain to the Office of the Commissioner for Personal Data Protection (Curaçao).

As a first step, please contact us at privacy@superboss.com so we may attempt to resolve your concern.

13. Changes to This Policy

We may update this Privacy & Security Policy from time to time. If we make any changes, we will notify you by posting a notice on our website or by email. It is important to check this policy regularly. Your continued use of our services after changes become effective constitutes your acceptance of the updated policy.

This Privacy & Security Policy is an integral part of the General Terms and Conditions of SuperBoss.com.