

Company name
Reporting period

Great BDG Randon Entertainment N.V.
January 1, 2026 - June 15, 2026

Complaint type	Total opened	Total closed	Total pending
Account closures or restrictions	3	3	0
Alleged errors or unfairness in game outcomes	0	0	0
AML concerns	0	0	0
Bonus terms and conditions	4	4	0
Data protection	0	0	0
Deposit issues	0	0	0
Fraudulent games	0	0	0
Fraudulent practices	0	0	0
Issues with minors	0	0	0
KYC and verification	6	6	0
License or regulation	0	0	0
Responsible gaming issues	0	0	0
Technical or Software issues	0	0	0
Treatment of player balances	0	0	0
Unfair terms and conditions	0	0	0
Withdrawal issues	3	3	0

[illegible]