

Great BDG Randon Entertainment N.V. , 146093 , Curacao

The current reporting period: 1 July 2025 –31 December 2025

Total number of complaints made during the reporting period.	zero-complaint ("nil")
Total number of settled complaints (upheld and rejected) during the reporting period	zero-complaint ("nil")
Number of pending or unresolved complaints during the reporting period	zero-complaint ("nil")
Number of complaints under Responsible Gaming category	zero-complaint ("nil")
Number of complaints excluding Responsible Gaming category	zero-complaint ("nil")
Number of complaints referred to ADR during the reporting period and the subsequent outcomes of each	zero-complaint ("nil")
Number and detail of complaints for which a player has taken legal action during the reporting period	zero-complaint ("nil")

We have not received any complaints.