

Response to GCB – Player Access Controls and Jurisdictional Restrictions

We hereby confirm that our platform implements robust technical and procedural measures to prevent access and participation by users from restricted jurisdictions, as well as by underage individuals. Below is a detailed overview of the mechanisms we have in place and when they are applied.

1. Restricted Jurisdictions

Access to our services is strictly prohibited for users from the following countries and regions: United States, the Netherlands, Curaçao, the province of Ontario (Canada), and all OFAC-sanctioned countries.

Access Restrictions:

IP Blocking:

We implement geo-blocking based on IP addresses to restrict access from prohibited jurisdictions. Any connection attempt from such IPs is automatically blocked.

Country Selection at Registration:

Prohibited countries are not included in the list of selectable countries during registration.

Manual entry of such countries is technically impossible.

Interface Warnings and Terms:

Our user interface, Terms & Conditions, and website footer clearly state that individuals from restricted jurisdictions are not permitted to use our services.

This information is presented clearly and placed in prominent, visible locations.

Ongoing Monitoring and Enforcement:

IP Activity Monitoring:

Our compliance team continuously monitors for access attempts from restricted regions, including through VPNs and proxy services.

Accounts identified as violating these restrictions are immediately blocked and investigated.

Database Audits and Geo-Analysis:

We regularly audit our user base to identify suspicious activity, such as discrepancies between the declared registration country and IP geolocation.

In such cases, we may request additional documentation to verify the user's actual country of residence.

Verification Procedures:

In line with applicable AML regulations and internal company policies, we reserve the right to request identity and address verification from users, particularly in cases of suspicious data or specific actions such as withdrawal requests.

These checks help us detect attempts to bypass jurisdictional restrictions.

2. Prevention of Underage Gambling

We strictly enforce an 18+ policy and do not allow underage individuals to access or use our platform.

Measures in Place:

Age Confirmation at Registration:

Users must check a box confirming they are over 18 years old.

Without this confirmation, registration cannot proceed.

Warnings in the Interface:

Age restriction notices are clearly displayed in the website footer, Terms & Conditions, and throughout the registration process.

Verification on Suspicion:

If there is any suspicion that a user may be underage, our compliance team initiates a manual age verification.

We request official identification documents and suspend access to the account until verification is completed.

The most important point to mention is that we work with a third party in terms of the platform, which does not allow us to be open worldwide. Access is limited strictly to the regions legally permitted for activity in this field. Any GEO that is restricted or sanctioned is automatically closed by the platform.

We regularly update and improve our compliance procedures to ensure ongoing alignment with GCB requirements and international standards.

We remain available to provide any additional documents or clarifications upon request.

Sincerely,
Compliance Team