

# Responsible Gaming

**Atlas Tech Solutions B.V. / pro1bet.com**

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**Approved By:** Executive Management

1. Gambling problems are associated with poor mental health and can manifest in depression, anxiety, and suicidal thoughts. They also have an adverse effect on family relationships, work, academic performance, and can lead to bankruptcy or crime. Gambling should be an enjoyable pastime and not a way to make money. Unfortunately, in some cases abuse of gambling can lead to problems. We take care of our customers and make every effort to provide a safe and reliable service which our customers can use without any damaging consequences.
2. Our company does not allow underage gambling (for persons under the age of 18). We do not advertise our products and services to minors or mentally vulnerable people. We guarantee that our advertising, sponsorship, and marketing activities do not contain any information aimed at attracting underage persons to the Service.
3. If you share your computer with underage persons, you should make sure that they do not have access to usernames, passwords, and banking details. There is software available for limiting access to gambling, for example NetNanny and Cyber Patrol.
4. We regularly carry out checks to determine the age of our customers to guarantee that all our players have reached the legal age.
  - In some cases our checks cannot confirm the customer's age and we request the added information to confirm that the player has reached the legal age.
  - Availability personal account may be limit and funds are frozen until we receive the necessary information and the fact that you have reached the legal age will be confirmed unambiguously.
  - The legal age for betting and gambling is determined by laws of your country and is usually 18 years.
  - Our customers should understand that they are the guarantors of their legal registration on Pro1bet.com.
5. Our advertising campaigns and ads do not mislead customers or misrepresent the services that we offer. Customers are informed about their chances of winning and possible risks. Services are provided for payment, excessive spending is not encouraged. To test the level of your gambling addiction, please answer "Yes" or "No" to the questions below:
  - Is your spending out of control?
  - Do you typically borrow money or steal to continue gambling?
  - Have you been spending less time with your family and loved ones lately?
  - Have opinions of others about your activity on gambling Services started to irritate you?
  - Have you lost interest in your hobbies or usual leisure activities?
  - Are you feeling depressed or sometimes even think of suicide because of losing?
  - Have you ever lied to cover up the amount of time or money that you have spent on gambling?If you answered "Yes" to most of the questions above, then it is likely that you have a gambling problem.
6. It's never too late to admit that you have an addiction and to address it. We value our customers and will certainly never contribute to the problem. Please read the following tips to help you reduce the risk of developing a gambling addiction:
  - Do not consider gambling as your main source of income.

- Put a cap on the amount of money and time you want to spend and do not exceed the limits you set.
  - Only gamble with money that you can afford to lose.
  - Avoid the temptation to chase your losses.
  - Do not gamble if you are under the influence of alcohol or drugs, or are feeling depressed.
7. For customers who want to set limits on their gambling, we offer a voluntary self-exclusion service, which allows you to close your account or restrict your gambling activities for one of the following periods: 1 month, 6 months or 1 year. Once your account has been self-excluded, it will be closed until the selected time period has elapsed. Once the self-exclusion period has ended, you will be able to recommence your use of any Services on the website.
- You can request that the restrictions are removed from your account before the self-exclusion period has ended; however, the final decision rests with the Company.
- If you want to set limits on your online activity then contact us at [block@Pro1bet.com](mailto:block@Pro1bet.com). We may limit the maximum amount of your stake. You can amend these amounts in any time but any change will be realized only in 24 hours after the last update.
8. During the self-exclusion period you must not attempt to open a new Account and you must accept that the Company shall have no financial liability and shall not be held otherwise accountable if you continue gambling or using a new Account with the Service under a different name or address. In exceptional cases, a customer's account may be unblocked before the self- exclusion period expires.

#### **Risk Warning**

You understand that by participating in the games, you risk losing the money deposited to your account on Pro1bet.com. In some jurisdictions, online gambling may be illegal. You understand and agree that Pro1bet.com is not able to provide you legal advice or guarantees regarding the legality of your use of the services of the Website. The Company does not affirm that the services of the Website comply with legal requirements in your jurisdiction. You use the services provided by Pro1bet.com by your own choice and at your sole discretion, as well, assuming the risk of liability, making a decision as to whether the use of the services of the Website is legal in accordance with the current legislation of your jurisdiction. You log in the Website and participate in the games at your own risk. We can not guarantee that any returns, deposits, winnings, or bonuses which the player as the resident of the restricted by the master holder of the license, software, and payments providers countries have gained or accrued using any means of encrypted connections over the Internet from their devices to a network with the purpose to falsify their geolocation would not be forfeited and may not be reclaimed by us on demand. Such actions on the part of the players will be regarded as a violation of these Terms and Conditions and we reserve the right not to open, suspend, close your account, withhold payment of your winnings, and apply such funds on account of any damages caused by you.

**Approved by:**  
Executive Corporate Management  
**Andrii Iudintsev**  
Managing Director

