

Responsible Gaming Policy

Version 1.0 — WoT N.V.
Effective Date: July, 2025

1. Introduction

WoT N.V. is committed to maintaining a safe, transparent, and responsible gaming environment in accordance with the Curacao Gaming Authority (CGA). This Responsible Gaming Policy defines the framework, tools, and procedures ensuring that gambling remains an enjoyable activity while preventing harm.

We acknowledge that while most players gamble responsibly, a small number may develop issues impacting their financial, social, or mental wellbeing. This policy safeguards players, prevents underage gambling, and sets out our compliance obligations.

2. Scope and Objectives

Applies to all brands/domains under WoT N.V.'s CGA license, and to all employees and third parties.

Objectives:

1. Prevent underage gambling.
 2. Provide effective player control tools.
 3. Monitor and identify risky behaviours.
 4. Intervene proportionately and responsibly.
 5. Ensure transparent, responsible marketing.
 6. Train staff to manage Responsible Gaming matters.
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3. Protection of Minors

- **Age Restriction:** strictly 18+.
 - **Declaration:** players must confirm legal age via checkbox at registration.
 - **Verification:** date of birth collected after registration; government-issued ID required before first withdrawal.
 - **Ongoing Checks:** additional verification may be required at thresholds or suspicious activity.
 - **Enforcement:** any underage account is immediately blocked.
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4. Player Information and Accessibility

- Dedicated **Responsible Gaming Section** available on website.
 - Contains: principles, tools, support contacts, links to GamCare, GambleAware, Gamblers Anonymous.
 - **Homepage:** visible link to RG section.
 - **Footer:** includes under-18 prohibition, operator name/address, CGA license number, CGA Digital Seal, links to support.
 - **T&Cs:** Responsible Gaming policy included and accessible in one click.
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5. Player Control Tools

Deposit Limits

- Set daily, weekly, or monthly.
- No deposits allowed once limit reached.
- Increases effective after 24 hours; decreases immediate.

Cooling-Off (Temporary Restriction)

- Players may block access for 24h, 7d, 1m, or up to 180d.
- Deposits disabled; withdrawals available; account accessible.
- Applied automatically and cannot be shortened.

Self-Exclusion

- Options: 1y, 3y, 5y, 10y, lifetime.
 - Applies across all brands/domains.
 - Account closed, log-in blocked, all marketing stopped.
 - Reactivation only possible post-period with written request.
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6. Behaviour Monitoring and Interventions

Indicators: sudden deposit spikes, cancelled withdrawals, extended sessions, failed deposits, frequent limit changes, multiple accounts.

Procedures:

- Logged in PAM system.
 - Neutral communication offering tools.
 - Interventions: mandatory limits, temporary suspension, or permanent exclusion.
 - RG measures never delay withdrawals.
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7. Staff Training

- All customer-facing staff trained in Responsible Gaming.
 - Training covers: recognising problem signs, sensitive dialogue, directing to tools/support.
 - Annual refresh or as required by CGA.
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8. Advertising and Marketing

- No targeting minors or vulnerable groups.
 - Gambling not portrayed as financial solution or investment.
 - Clear terms for all bonuses.
 - All materials include Responsible Gaming message.
 - Affiliates/influencers must comply with this policy.
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9. Enhanced Responsible Gaming Measures

- **Reality Checks:** session timers, pop-up reminders, custom alerts.
 - **Additional Limits:** loss, time, or wagering caps.
 - **Pop-Ups:** triggered by risky behaviour with support links.
 - **Filtering Tools:** recommendation of BetBlocker, Gamban, GamBlock.
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10. Governance and Reporting

- Responsible Gaming Officer appointed.

- Annual report to management on effectiveness & improvements.
- Material policy changes reported to CGA.

11. Policy Review

Reviewed annually or earlier due to regulatory updates, operational changes, or best practices.