

Bridge Technologies B.V.

Responsible Gaming Policy

Version 1.1

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1 Definitions

CGA means Curacao Gaming Authority.

Cooling Off means a pre-determined period that can comprise hours, days or months which is set by the player during which time the player may not place any wagers whatsoever.

Games of Chance means any game in which one or more players, in exchange for the payment of money or monetary value, compete for prizes in the form of money or monetary value, and the outcome of which is determined either by chance only or by a combination of chance and players' insight or skill, with no possibility for players to significantly influence the outcome, including sports betting and poker

LOK is the National Ordinance on Games of Chance law of Curacao.

Marketing, promotion and advertising refer to all resources, messages and media that promote the operator's domain(s), brand(s), products, or services. This includes but is not limited to print and other media advertising content marketing, digital marketing, and social media campaigns.

Mandatory Requirements are the basic elements of a Responsible Gaming policy that must be implemented by all operators. These elements must reflect the target markets and players of the operator.

Minor means any person under the age of 18

Operator is a holder of a B2C license from the Curacao Gaming Authority (or holder of an Orange Digital Seal "Certificate of Operations")

Self-exclusion is an event where a player voluntarily bars themselves from all or certain online gaming- related activities with a specific operator.

Vulnerable Person is defined in the Clause 1.1 (h) of the LOK as

1. Under eighteen years of age.
2. Has no, or insufficient, control over his or her gambling behaviour, because of which he or she is, or threatens to become, addicted to one or more Games of Chance and, as a result, may cause harm to himself or herself or to other people.
3. Has been banned from playing any Game of Chance either by force or at his or her own request.
4. Has been declared bankrupt.

2 Policy Overview

We want you to enjoy your gambling experience on our website. We also want you to stay in control of your time and money. If you ever find yourself gambling more than you'd like, we have a number of free self-help tools available to you. Please also take a moment to check our tips below for safer, responsible gaming.

Tips for safer, responsible gaming

- *Before you play, decide how much money and time you're going to spend online*
- *Only gamble what you can afford to lose*
- *Don't try to "win back" or chase your losses*
- *Keep a clear head and don't gamble under the influence of drink or drugs*
- *Know when to take time out - don't gamble when you feel angry, upset or depressed*

Tools available to you

The following tools are designed to keep gambling fun. You may never need them, but they're here if you do:

- **Financial Limits**

Players can set deposit, loss and betting limits to avoid excessive spending. These limits can be adjusted directly by the player in their account and include:

Deposit limits: Restricting the maximum amount that the player can deposit within a period (daily, weekly, or monthly)

Loss Limit: Maximum loss value within a specific period.

Bet Limit: The amount the player can spend individual or cumulative bets within a given time frame.

Limits can be adjusted at any time. Reductions will be applied immediately, while increases require a 24-hour period.

- **Stay informed by checking your Account History**

You can check your Account History at any time, so you always know how much you've spent and how long you've played.

- **Keep track of your game time with Reality Checks**

Reality Checks remind you how much time you've spent logged into your account. You can set a length of time you'd like to play for and get notified when the time is up.

- **Take a break with Account Cool Off**

If you want to take a break from gambling, our Account Cool Off facility allows you to disable your casicherry.com account for a short period of time, whether its one day or 30 days. Once

your Cool Off period is over, you'll simply be able to re-access our website. There's no need to contact us.

- **Lock your account with Self-Exclusion**

If you want to take a longer break, you can block your account for six months or up to five years by either contacting Customer Services or select the option on the website through the "My Account" tab. If you wish to reactivate your account after the period of self-exclusion has expired, you may do so by calling our Customer Services team. A 24 hour "cooling off" period will be applied, after which your account will be re-activated.

If you are considering self-exclusion, you may wish to register with the Curacao Gaming Control Board and request a Voluntary Self-Exclusion form.

By signing and submitting the Request Form, you are acknowledging that you are a problem gambler, and you are agreeing to be excluded from all gaming activities in the local casinos on the island of Curaçao. This implies that you cannot gamble, receive or use, complimentary goods or services, be a member of a slot or players' club, receive credit from any casino, cash checks at a casino, or collect winnings or recover losses. Also, the casinos are to remove your name from their direct marketing lists. The form can be found here

https://gamingcontrol.spin-cdn.com/media/pdf_files/20191108_eng_self_exclusion_formulier_final_sep_2019.pdf

- **Gambling Support for players**

If you'd like to talk about any of the tools, please contact Customer Services

If you're concerned in any way about your gambling, you can get free, independent advice from these organisations who have trained advisers standing by to help you:

www.gamcare.org.uk – helps problem gamblers, as well as their family and friends

www.begambleaware.org – helps people make informed decisions about their gambling

www.gamblingtherapy.org – free online service for those who live outside the UK that provides practical advice and support to people affected by problem gambling.

You can also call the National Gambling Helpline for free, from 8am to midnight, 7 days a week, on 0808 8020 133.

- **Protecting children and young people**

You must be aged 18 or over to register an account. If you share a computer with anyone under the age of 18, we recommend that you use filtering software. These third-party sites offer simple solutions and advice:

www.netnanny.com

www.childnet.net

