

RESPONSIBLE GAMING POLICY

Bullish Entertainment B.V.

DOCUMENT CONTROL

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1. DEFINITIONS

For the purposes of this Policy, the following terms have the described definition:

CGA means Curacao Gaming Authority.

Cooling Off means a pre-determined period that can comprise hours, days or months which is set by the player during which time the player may not place any wagers whatsoever.

Games of Chance means any game in which one or more players, in exchange for the payment of money or monetary value, compete for prizes in the form of money or monetary value, and the outcome of which is determined either by chance only or by a combination of chance and players' insight or skill, with no possibility for players to significantly influence the outcome, including sports betting and poker

LOK is the National Ordinance on Games of Chance law of Curacao.

Marketing, promotion and advertising refer to all resources, messages and media that promote our domain(s), brand(s), products, or services. This includes but is not limited to print and other media advertising content marketing, digital marketing, and social media campaigns.

Mandatory Requirements are the basic elements of a Responsible Gaming policy that must be implemented by us.

Minor means any person under the age of 18

Self-exclusion is an event where a player voluntarily bars themselves from all or certain online gaming related activities with a specific operator.

Vulnerable Person is defined in the Clause 1.1 (h) of the LOK as:

- Under eighteen years of age.
- Has no, or insufficient, control over his or her gambling behaviour, because of which he or she is, or threatens to become, addicted to one or more Games of Chance and, as a result, may cause harm to himself or herself or to other people.
- Has been banned from playing any Game of Chance either by force or at his or her own request.
- Has been declared bankrupt.

Account means a unique account created for You to access our Service or parts of our Service.

Company (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to Bullish Entertainment B. V.

Service refers to the Website.

Website refers to <http://milaspins.com/>

You mean the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

2. POLICY OVERVIEW

<http://milaspins.com/> is owned and operated by Bullish Entertainment B.V. bearing Registration Number: 162815 and registered at: Kaya Richard J. Beaujon Z/N Landhuis Joonchi II Z/N, Curaçao. <http://milaspins.com/> is licensed and regulated by the Curaçao Gaming Authority (CGA) in Curaçao

3. RESPONSIBLE GAMBLING AND SELF EXCLUSION

Gambling means for the majority of our Users, entertainment, fun and excitement. But we also know that for some of our Users gambling has negative side effects. In the medical science is pathologic gambling since many years as serious sickness recognised.

Since our first day we have thought about this problem and try our best to help. Under “Responsible Gambling” we understand multiple steps of measures, with which a gambling provider can help to lower the possibility of negative side effects appearing.

In case they already appear we also try to take active steps against them.

The most important instrument against negative side effects from gambling is knowledge and education about the risks of gambling to support our users' self-control in order to make sure they do not suffer from negative side effects.

4. INFORMATION AND CONTACT

Our Support will help you via email at all times without any additional costs for you.

Our Support will of course not give out any information about You without your consent to anyone else. In addition, you can also take a self-test, if you are already gambling addicted at:

<https://www.begambleaware.org/gambling-problems/do-i-have-a-gambling-problem/> You can also find

additional information about gambling addictions at: <https://www.begambleaware.org/safer-gambling/>

5. HELPFUL HINTS FOR RESPONSIBLE GAMBLING

We recommend you think about the following hints, before gambling in order to ensure gambling stays fun for You and without any negative side effects:

Set yourself a deposit limit:

Before you start gambling think about how much you can afford to gamble according to Your financial situation. Play with amounts which are for fun and for Your entertainment.

Do not try to win back a loss at every cost.

Try to not take too huge risks to win back what You lost before at any cost. Play for Entertainment and not to earn money.

Set yourself a time limit:

Set yourself a time limit and do not break it. Keep in mind gambling should stay in balance with your other hobbies and not be Your only hobby.

Play smart:

It is smarter to not play when You are extremely stressed, depressed or under too much pressure. Also do not play when you are under the influence of Medications, Drugs or Alcohol.

Take breaks:

You should take breaks when You notice that You get tired or can't concentrate anymore.

Only one account:

To make it easier to have an overview of how much time and money You spend on gambling it is highly advised to not create more than one Account per Person

6. MINOR PROTECTION

To use our Service, You have to be 18 years or older. To avoid abuse, keep Your login data safe from any minors near You. Principally we recommend a filter program to avoid minors, especially children, to access any context on the internet, which is not healthy for them.

For parents we can recommend a list of internet filters, to support them, from keeping their children from any context, which was not made for them:

<https://famisafe.wondershare.com/internet-filter/best-internet-filters.html>

7. SELF-EXCLUSION

In case You are diagnosed with a gambling addiction or try to stay away from gambling for a different reason, we want to assist you to stay away from anything that does nothing good for you. "Self-Exclusion" means that You exclude yourself, out of Your own choice, from all gambling services. This exclusion cannot be undone for a set amount of time. If you wish to self-exclude yourself from gambling, please message our support and give them a time span between 6 months and 5 years. They also will explain to you all future steps and what is needed from you.

Please keep in mind that Self Exclusion is permanent for the set time span and will not be undone for your own protection.

During Self Exclusion you are not allowed to create a new Account and every attempt to create a new Account during Self Exclusion is a violation of our Terms of Service and may result in the permanent ban of your original account.

