

1. Privacy & Management of Personal Data

The Coldbet management team and its employees take the safety of your personal data and general confidentiality very seriously.

We are committed to improving the transparency of how we use and protect your data. We have included changes to this Privacy Policy to comply with the standards of the General Data Protection Regulation (GDPR).

This Privacy Policy sets out our data processing methods and your options concerning how your personal information is used.

Coldbet understands and takes responsibility for providing you, our customers, with clear information about how we use cookies, and we guarantee that people using our website can make the right choice.

If you have any requests, questions, or suggestions regarding your personal data or any general questions regarding methods of processing and using the services that are provided to you, please contact us.

We also kindly ask that you send detailed information to about any pages on our website where you are concerned about the use of cookies.

1. Privacy

Coldbet undertakes to protect your personal data.

This Privacy Policy explains what information we collect when our services are used, why we collect this information, and how we use it.

Please note this Privacy Policy will be agreed between you and Coldbet (hereinafter "We", "Us" or "Our", if applicable).

We may periodically make changes to this Privacy Policy and notify you of these changes by publishing the modified terms on our platforms.

We recommend that you review this Privacy Policy regularly.

2. Consent To Personal Data Processing

RIGHTS OF THE PERSONAL DATA SUBJECT

The processing of your personal data at Coldbet starts only after you have clearly expressed the approval that establishes and confirms freely given, explicit, informed, and unambiguous expression of your consent to the processing of your personal data (hereinafter "Consent").

The Consent you give us freely, voluntarily and in your interest is explicit, informed, and conscious.

Your consent to the processing of personal data may be given to us by you or your representative in any form that allows to confirm that it was received, namely:

- IN WRITING

In this event the Consent should contain the following information:

surname, first name, patronymic (if applicable), address of the subject of personal data, number of the main identification document, document issue date and the issuing authority, or surname, first name, patronymic, address of the representative of the personal data subject, the number, issue date, and issuing authority of their main identification document, the requisites of the notarized power of attorney or other document confirming the authority of that representative (upon receipt of the consent from the representative of the personal data subject)

the postal address of Coldbet receiving the consent of the personal data subject

the purposes of processing the personal data

a list of the personal data, for the processing of which the consent of the subject of personal data is given

the name and address of the person (legal entity) that is processing the personal data on behalf of Coldbet, if the processing is delegated to such person (entity)

a list of actions on personal data to which the consent is given; general overview of the personal data processing methods

the period during which the consent of the subject of personal data is valid, as well as the method of its withdrawal

the signature of the personal data subject

- BY WAY OF IMPLICATIVE ACTIONS OF a personal data subject which express their will to establish a legal relationship with Coldbet, not in the form of an oral or written expression of their will, but by their behavior, from which such intention can be concluded (for example, registration on the Coldbet website, registration to Coldbet services, execution of monetary transactions into their personal account obtained through registration on the Coldbet website, which is a condition for participating in betting in accordance with the Terms and Conditions of Coldbet, registration of bets through their personal account and receipt of winnings through their personal account, compliance with the rules established by the gambling operator, etc.).

Coldbet does not require your Consent to process your personal data in the following cases:

- where the processing of personal data is necessary to achieve the objectives provided for by international treaties or laws of local jurisdictions, for the performance and discharge of the functions, powers, and duties conferred by law;**
- where processing of personal data is necessary for the administration of justice, the execution of a court decision or a decision by another legal body or an official subject to execution in accordance with local laws;**
- where processing of personal data is necessary to protect the life, health, or other vital interests of the subject of personal data if obtaining their consent is not possible;**
- where processing of personal data is necessary for the purposes of exercising the rights and legitimate interests of Coldbet or third parties, or for the achievement of socially significant purposes, provided that this does not violate the rights and freedoms of your personal data;**
- where processing of personal data is carried out for statistical or other research purposes, subject to obligatory anonymization of your personal data, except when personal data is processed for marketing purposes;**
- where access to the personal data that is being processed has been provided by you to an unlimited number of persons;**
- where personal data that is being processed is subject to publication or mandatory disclosure in accordance with the laws of local jurisdictions.**

The company shall only obtain, store and process the data of individuals who are customers of the company. A customer of the company is an individual who has agreed to the company's terms and conditions and fulfilled the conditions in paragraph 2.22.

The company has the right to unilaterally refuse to store, provide or process any personal data belonging to a customer without offering a reason.

The procedures for the withdrawal of your consent to the processing of your personal data, obtaining information about the availability of your personal data in Coldbet, and clarifying, blocking, and destroying your personal data which Coldbet holds on request are governed by the "General Data Protection Regulation" (GDPR) and are carried out by us in full.

3. Objectives Of Information Collection

We collect and process information that can be used for personal identification purposes, including, but not limited to, first name and surname, date of birth, credit card details, home or other address, e-mail address, telephone number or other appropriate Personal information (hereinafter "Information").

You may be asked to provide personal information when using our website, registering an account or using our services.

The personal information we collect may include such information as:

contact details (including phone number, e-mail address)

information on residency (your geographic postal address)

payment information

transaction history

preferences when using the website

feedback on Services

data collected from messaging platforms such as Telegram, Facebook Messenger, WhatsApp, Viber, etc., via their APIs. This may include phone numbers, account IDs, and other identifying information

This information is collected, processed, and stored by us on servers, according to the requirements of the legislation of your state.

When you interact with services, our servers store your unique activity log, which collects certain administrative and traffic information, including:

source IP address

access time

date of access

visited web pages

language used

software crash reports

type of browser used

This information is needed to ensure we provide services of the highest quality.

We never collect personal information about you without your knowledge.

4. Means Of Gathering And Processing Data

We may automatically collect certain data, as discussed above, and receive Personal Information about you where you provide such information voluntarily through the services or other communications and interactions on the Coldbet site.

This includes information that we may collect via integration with messaging platforms such as Telegram, Facebook Messenger, WhatsApp, Viber, etc., including, but not limited to, by sending messages related to your account, and via other communication methods.

We may also receive personal information from online vendors and service providers, and from customer lists lawfully acquired from third-party suppliers.

In addition, we may use the services of third-party service suppliers for technical support of your online transactions and for maintaining your account.

We will have access to any information you provide to such suppliers, service providers, and third-party e-commerce services. We will use the Personal Information in accordance with the provisions of this Privacy Policy.

This information will be disclosed to third parties outside the company only in accordance with this Privacy Policy and the legislation of your state.

5. The Use Of Data

We use the personal information that you provide to us to deliver our Services, to provide customer support, to ensure the necessary security, for the identity verification and checks, to process any of your online transactions, as well as to assist your participation in third-party promotions, that meet certain business conditions, or to send messages via instant messengers like Telegram, Facebook Messenger, WhatsApp, Viber or via other ones, and for any other purposes related to the operation of our gaming Services.

Therefore, during the provision of our services we may share your personal information with our carefully selected partners (including any other parties that have arrangements with you about the sharing of your data).

Your personal information may also be used by us to provide you with:

promotional offers and information about our products and services

promotional offers and information about our partners' products and services, in order to enlarge the range of products provided to you and improve our customer service

From time to time, we may request information from you via surveys or competitions. Participation in these surveys or competitions is completely voluntary and you have the choice of whether or not to disclose your personal information.

Information requested may include contact details (such as name, correspondence address, telephone number), and geographic information (such as postal code or postal address), age.

By taking part in any competition or accepting winnings (prizes) from us, you consent to the use of your name for promotional purposes without additional remuneration, except where prohibited by law.

If you have not unequivocally decided whether to receive promotional information from us, we may use your personal information (including your e-mail address and phone number) to provide you with information regarding our products, services, and promotions, including other gaming products (including online poker, casino, betting, backgammon etc.) and third-party products and services carefully selected by us.

6. Information Disclosure

We do not disclose your Personal Information to companies, organizations or individuals not associated with Coldbet.

We may disclose your Personal Information to companies, organizations or individuals not associated with Coldbet if you have given us consent to these actions.

You agree that Personal Information will only be disclosed to third parties when we are re-quired to use messaging platforms API like Telegram, Facebook Messenger, WhatsApp, Viber or other ones in accordance with their privacy policies.

We may disclose your Personal Information if required to do so by applicable law, or if we believe in good faith that such actions are necessary to:

comply with any legal issue or process that concerns us, any of our websites or services or in circumstances where we are essentially bound by legal obligation

protect our rights or property

protect the personal safety of our service users or the public

If, in our opinion and sole determination, you are found to have deceived us or attempted to deceive us, or any other service user in any way including but not limited to:

game tampering

payment fraud

If we have grounds to suspect you of payment fraud, including the use of stolen credit cards, or any other fraudulent activity, including any payment reversal or other, payment cancellation, or prohibited transactions, including money laundering, we reserve the right to share this information together with your identity information with other online gaming sites, banks, credit card companies, appropriate regulatory agencies, and relevant law enforcement authorities.

For the purpose of public research on the prevention of addiction, your data can be passed on to the relevant institutions.

7. Access

You may 'opt out' of receiving any promotional communications either:

by choosing to opt out via your account settings available on our sites or through our services

in response to a promotional email you receive from us

at any time by sending an e-mail, or by writing to our Customer Services

In addition, you may contact us at any time if you:

want to find out what of your personal information we collect, process, and store, and also from which sources we have obtained it

want to confirm the accuracy of the personal information we have collected about you

would like to update your personal information; and/or

have any complaint regarding our use of your Personal Information

If required, we will update any information you have provided to us, given that you prove the necessity for such changes and verify your identity.

For the avoidance of doubt, nothing in this Privacy Policy shall allow us to retain your Personal Information if we are required to provide it by the law of your country.

8. Cookies

INFORMATION STORED ON YOUR DEVICE

When accessing our services, with your consent we may store information on your device. This information is referred to as ‘cookies’, which are small text files containing letters and numbers for recording your preferences. Cookies are stored on your device when you use our services while visiting our websites and online pages.

We also use local shared objects or ‘flash cookies’. ‘Flash cookies’ are similar to browser cookies. They allow us to remember your visits across our sites.

Neither cookies nor flash cookies can be used to access your device or use information on your computer.

We only use cookies and ‘flash cookies’ for monitoring.

We only use these methods to track your use of our services to record your preferences.

Cookies help us monitor traffic to our site, improve our services, make it easier for you to access them and increase your interest in our services.

We use flash cookies and other cookies to help us show you more relevant and targeted advertisements.

STRICTLY NECESSARY COOKIES

Strictly necessary cookies are used to allow users to navigate the website and use its features, such as accessing secure areas of the website or making financial transactions. Without these cookies, you would not be able to use our websites efficiently.

THE REGISTRATION PROCESS

These cookies will hold information collected during your registration and will allow us to recognize you as a customer and provide you with the services you require. We may also use this data to better understand your online interests and preferences and to constantly enhance your visits to our platforms and use of our services.

OUR WEBSITE

We use cookies to collect information for visitors to our website.

Our servers use three different types of cookies:

‘Session-based’ cookies: This type of cookie is only allocated to your computer for the duration of your visit to our website. A session-based cookie helps you navigate our website faster and, if you are a registered customer, allows us to give you information that is more relevant to you. This cookie automatically expires when you close your browser.

‘Persistent’ cookies: This type of cookie will remain on your computer for a set period of time for each cookie. Flash cookies are also persistent.

‘Analytical’ cookies: This type of cookie allows us to recognize and count the number of visitors to our site and see how visitors use our services. This helps us improve the way our sites work, for example, by ensuring you can log in and find what you are looking for easily.

You make a decision and you always have a choice of whether to accept or decline cookies.

Most web browsers automatically accept cookies, but, if you prefer, you can modify your browser settings to keep control over your cookies.

You can use your web browser to:

delete all cookies;

block all cookies;

allow all cookies;

block third-party cookies;

clear all cookies when the browser is closed;

open a "private browsing"/"incognito" session that allows you to browse the Internet without storing data locally;

install add-ons and plug-ins to extend browser options.

Where can I find information about managing cookies?

Information about cookies in Internet Explorer

Information about cookies in Chrome

Information about cookies in Firefox

Information about cookies in Safari

Information about cookies in Opera

For more information on how to manage cookies through your web browser, please visit www.aboutcookies.org.

You will get access to instructions for deleting and controlling cookies.

We warn you that we are not responsible for the content of external websites, and by disabling cookies you will not be able to use all the features of our Coldbet website.

FLASH COOKIES

You can modify your Flash Player settings to prevent the use of flash cookies. The settings manager of your Flash Player allows you to manage your preferences.

If you choose to decline all cookies in the browser, unfortunately you will not be able to use some of the features and services on our websites, and some services will not work correctly, for example, we will not be able to save your chosen interface language.

9. Consent To Use Of Electronic Service Providers

In order to play real money games on our services, you will be required to transfer money to and receive money from us. To facilitate such services we may use third-party electronic payment systems to process the required financial transactions.

By agreeing to and accepting this Privacy Policy, you expressly and voluntarily consent to the transfer to third parties of your personal information which is necessary for the processing and completion of monetary transactions including, when necessary, to the transfer of your personal information outside of your country.

We take steps to ensure that your privacy is protected when using third party payment systems.

10. Consent To Security Reviews

We reserve the right to conduct a security review at any time to validate the registration details provided by you and to verify your financial transactions and the correct use of our services by you, in order to prevent potential breaches of our Terms and Conditions and of any applicable law.

By using our services and thereby agreeing to our Terms and Conditions, you authorize us to use your Personal Information and to disclose your Personal Information to third parties for the purposes of validating the information you provide

during registration and use of our Services, including, where necessary, the transfer of your personal information outside your country.

Security reviews may include but are not limited to ordering a credit report and otherwise verifying the information you provide against third-party databases.

11. Security

We understand the importance of providing security and the methods needed to secure the confidentiality, integrity, and accessibility of information. We store all personal information we receive directly from you in an encrypted and password-protected database stored within our secure network behind active up-to-date firewall software.

Our Services support SSL Version 3 with 128-bit encryption.

We also take measures to ensure our subsidiaries, agents, partners, affiliates, and suppliers employ adequate security measures.

However, sending information via the internet is usually not completely secure, and we cannot guarantee the security of your data while it is being sent.

ANY DATA, WHICH YOU SEND, IS SENT AT YOUR OWN RISK.

Coldbet has all security procedures and features in place to protect your data after it is received.

12. Protection Of Minors

Our services are not intended for persons under the age of eighteen (18) or the lawful age in their respective jurisdiction.

Any person who provides their information to us through any part of the services confirms to us that they are eighteen (18) years of age (or the lawful age in their respective jurisdiction) or older.

It is our policy to uncover attempts by minors to access our services which may require an additional security review.

If we become aware that a minor has attempted to or has submitted personal information via our services, we will not accept their information and will take all steps to purge the information from our records.

13. International Transfers

Personal Information collected by us may be stored and processed in any country in which we or our affiliates, suppliers, partners or agents provide gaming services and services of our gaming platform.

This may include the transfer of data to messengers such as Telegram, Facebook Messenger, WhatsApp, Viber, etc., in accordance with their privacy policies.

By using our services, you expressly consent to any transfer of information outside your country (including to countries that may not be considered as having adequate privacy laws).

Nevertheless, we take steps to ensure that our agents, partners, affiliates, and suppliers comply with our standards of privacy and this Privacy Policy regardless of their location.

14. Third-Party Relationships

We cannot ensure the protection of any information that you provide to a third-party website that links to our services or of any other information collected by any third party managing it in compliance with our affiliate program (if applicable) or otherwise, since these third-party online services and websites are not owned by us and are operated independently from us.

Be careful.

Any information collected by these third parties is governed by the privacy policy, if any, of such third party.

15. Legal Disclaimer

We are not responsible for events beyond our direct control.

Due to the complex and ever-changing nature of our technologies and business, we provide comprehensive, but we do not guarantee an error-free, operation regarding the confidentiality of your personal information when you visit other websites using links located on our website. Websites that are beyond our control, and especially not covered by this Privacy Policy, should provide you with an opportunity to familiarize yourself with their security policies. If you visit other websites, you should be aware that the operators of these websites can collect your personal information, which they will use in accordance with their privacy policy, which will differ from ours.

Be careful.

We do not guarantee the security of your data, while it is being transmitted through channels of communication.

ANY DATA, WHICH YOU SEND, IS SENT AT YOUR OWN RISK.

We are also not responsible for any direct or indirect damage arising from the unlawful use or theft of your Personal Information.

16. Consent To Privacy Policy

Your use of our services is your voluntary agreement with our Privacy Policy and you thereby give us the right to collect, process, and store your personal data.

This Privacy Policy should be read in conjunction with our Terms and Conditions and any additional applicable Terms and Conditions published on our platforms and websites.

We may periodically make changes to this Privacy Policy and will notify you of these changes by publishing the modified terms on our platforms and websites.

Your continued use of our services following any changes to this Privacy Policy constitutes your acceptance of the changes.

This is our entire and exclusive Privacy Policy on May 16, 2018, it supersedes any earlier version and applies only to cold.bet.

We recommend that you revisit this Privacy Policy regularly.