

Responsible Gaming and Self-Exclusion Policy

1. RESPONSIBLE GAMING

- 1.1. Trendy Games B.V., registration number 170208, registered at Schottegatweg Oost 10 Unit 1-9 Bon Bini Business Center, Willemstad, Curacao ("us", "we", "our" or "Company") operates www.friday.bet (the "Site"). We are committed to making gambling a fun and entertaining experience while protecting our customers (the "Customers") from potential gambling problems.
- 1.2. Responsible Gaming means the set of social responsibility initiatives to ensure the integrity and fairness of Games and to promote awareness of harms with Gaming.
- 1.3. We are trying to provide our Customers with a responsible gaming environment while assisting them to take all actions to ensure that their gambling experience is entertaining and safe as well as not turning into a financial burden.
- 1.4. We encourage all of our Customers to bet only within their budget means. It is important to be aware of the following:
 - Minors are strictly prohibited from using the Company's website (any persons under 18 years of age).
 - Use child protection software.
 - Do not share your credit card details online with other people.
 - Once setting a username and confidential password (consider updating the password, periodically), this can decrease the number of fraudulent access.
- 1.5. Our high standards of Responsible Gaming prove the verification seal provided by the licensor.

2. Gaming Addiction and Gambling Problem

- 2.1. Online sports betting, casinos, poker, and games (including card games) are rapidly becoming more popular and with a wider range of choices and opportunities to bet. Online gambling has become a daily routine resulting in a high of pleasure. It is imperative to be aware of any chance in extreme behavior. Some points of measurements are:
 - Maintain control of the funds you spend gambling.
 - Maintain control of time spent on gambling.
 - Avoid chase losses.
 - Only gamble money that you can afford to spend.
- 2.2. If you think that you may have any intentions resembling gaming addiction, please contact the nearest addiction center, as soon as possible or contact the Company which will seek for professional assistance to help with your addiction.

2.3. If you feel that you may have a problem with gambling, ask yourself the following questions:

- Have others ever criticized your gambling?
- Have you ever lied to cover up the amount of money or time you have spent gambling?
- Do arguments, frustrations or disappointments make you want to gamble?
- Do you gamble alone for long periods?
- Do you stay away from work, college, or school to gamble?
- Do you gamble to escape from a boring or unhappy life?
- Are you reluctant to spend “gambling money” on anything else?
- Have you lost interest in your family, friends, or pastimes due to gambling?
- After losing, do you feel you must try and win back your losses as soon as possible?
- When gambling and you run out of money, do you feel lost and in despair, and need to gamble again as soon as possible?
- Do you gamble until your last money is gone?
- Have you lied, stolen, or borrowed just to get money to gamble or to pay gambling debts?
- Do you feel depressed or even suicidal because of your gambling?

If you have answered 'yes' to all or some of these questions, the more likely it is that you have a gambling problem and may wish to seek help and advice through the addiction centers.

2.4. There are many organizations that can provide support and assistance to people who developed a problem with gambling and we recommend that players contact a self-help organization for additional help.

2.5. The following websites offer advice and guidance. Each one contains help line numbers and an e-mail address that you may contact if you would like to get confidential support and advice:

- **BeGambleAware**, an independent non-profit charitable organization that provides services for the prevention and treatment of gambling addiction. By clicking on the link www.begambleaware.org, you can check whether you may have problems with gambling and consult about the necessary help.
- **GamCare**, a leading reputable organization providing advice, and practical assistance in resolving the social consequences of gambling in the UK can be visited at www.gamcare.org.uk.
- **Anonymous Players** is a community of men and women who have come together to solve personal problems related to gambling and to help other compulsive gamblers to solve their problems. There are regional representations of the organization around the world. Information about the services of Anonymous Players is available at www.gamblersanonymous.org.uk.

- **Gambling Therapy** provides support and advice for the gambling affected. Members of the group therapy gambling work in the UK, and abroad as well. Information about the site can be found at www.gamblingtherapy.org.
- **Responsible Gambling Council (RGC)** is an independent non-profit organization. For over 35 years, it has been a leader in preventing gambling problems in Canada and around the world. On the RGC website www.responsiblegambling.org you can find targeted programs for both prevention and assistance in solving the problem of gambling addiction.
- **Gamtalk** is a support community that helps people who need help with the problem of gambling. www.gamtalk.org community, you can get support from other Gamtalkers, find inspirational stories about recovering from a game problem, publish your own to inspire others. This is a safe place to share your thoughts, concerns, feelings, and inspiration regarding recovery.

3. Setting Time Limitation

- 3.1. We offer a service that reminds our users of the time they spend on our website. If you wish to request that this reminder limit be addressed to your account please contact our Customer Support Department via e-mail support@friday.bet.

4. Staying in Control

- 4.1. We want to get to know all of our Customers so that they can reveal their own, their whole and their secrets. Together we offer you a variety of ways to prevent an unhealthy gaming environment and adopt a problematic gaming policy. Please contact our Customer Support Department via e-mail support@friday.bet for further information.

5. Protection of Minors

- 5.1. If you share your computer with young children, make sure that information such as your username, password and credit card details are safe. If you need any help with this, please contact us via e-mail support@friday.bet. You can also use software designed to prevent children from accessing your computer. In order to protect minors from accessing the site we recommend you install third party applications and/or Internet filtering software on your platform. Such applications can use to monitoring or restricting access of underage family members to the restricted content on the Internet. These include:

- <http://www.cyberpatrol.com/>
- <http://www.gamblock.com/>
- <http://www.solidoak.com/>
- <http://www.netnanny.com/>

6. Under Age

- 6.1. Account opening and/or gaming or betting for persons under 18 years of age is prohibited. The Company reserves the right to request users to prove that they are living with an official identity and to freeze their accounts until this is fulfilled.

7. SELF EXCLUSION

- 7.1. Self-exclusion is a free program where you ban yourself from online gambling for a set period of time. We allow customers to self-exclude themselves from their accounts on the Company's Site for periods from 6 (six) up to 5 (years) or permanently.
- 7.2. The moment such modification is enforced on the account for a requested by the Customer period, there will no possibility for that account to be reactivated under any circumstance unless the agreed-upon period has expired.
- 7.3. Request for self-exclusion can be submitted to the company via e-mail support@friday.bet. By requesting self-exclusion you agree to the following terms and conditions, which will be effective from the minute you receive a confirmation email of your chosen self-exclusion, this email will be sent to the email address used to register your account.
- 7.4. On receipt of an email request for account closure, the requested account will be placed on a 24 hour "cooling-off" period which will disable your account, allowing no gambling activity. We will take all reasonable measures to make sure the player does not receive any promotional offers. This suspension is irrevocable during the "cooling-off" period. Once this time has passed, while your account remains closed, we will inform you about available from 6 months up to 5 years or permanent self-exclusions. If we do not receive a response within a further 24 hours, your account will be reopened.
- 7.5. Your account will not be accessible during the self-exclusion period. Accounts self-excluded permanently will never be reinstated. Accounts self-excluded with a defined end date can be reinstated upon your request only if 24h cooling off period since account exclusion passed. In this case we may reinstate certain accounts in our sole discretion.
- 7.6. We will use all reasonable endeavors to ensure compliance with our responsible gambling self-exclusion policy. However, you accept that we will not be held responsible or liable if you succeed to open any new accounts. In addition, we will not be held liable or accountable if you continue to deposit and wager using additional accounts which have previously not been disclosed. Any future wagers, bonuses, rewards, and entries in any promotions during a requested self-exclusion time will be forfeited, resulting in no return of stakes or payment of winnings. We will not be able to reinstate these if the account is reopened after the self-exclusion period. By requesting self-exclusion you agree to the following terms and conditions:
- You should not attempt to deposit or place any wager on any of your accounts from which you have requested to be excluded during your selected self-exclusion.
 - You should not attempt or proceed to open any new accounts during your self-exclusion period, or indefinitely if a permanent self-exclusion has been selected.
 - If you succeed in opening a new account during a self-exclusion period, we will endeavour to close any and all such accounts at our earliest detection.

- Our responsibility is only to take reasonable steps to prevent you from gambling on any of our products. It is also the customer's responsibility to refrain from breaching these agreed terms.
- A self-exclusion request is a voluntary request made by you. If you proceed to act contrary to such a request, none of our employees or affiliated persons shall be held accountable or liable for any losses you may suffer. Any losses incurred during your self-exclusion period will not be refunded.
- If you act contrary to a self-exclusion request, we retain discretion to terminate or void any wagers you have placed and to take other appropriate action. Also, if we have suspicions or further investigation provides evidence that you have actively attempted to disguise the source of your account or accounts, which affects our ability to block your account or accounts promptly, the company retains discretion to terminate or void any wagers you have placed and to take other appropriate action.
- Once your selected self-exclusion has come to an end, your account will be automatically reopened.