



Responsible Gaming Policy

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1. Introduction

- 1.1. Vavada offers its players a wide and high quality selection of online games and other entertainment. Vavada cares about its customers, which is why we provide you with recommendations for responsible online casino gaming. Grounded in a responsible and fair attitude to the gaming process and to each client in particular, Vavada adheres to the policy of responsible gaming among its clients. The goal of the Vavada Responsible Gaming Policy is to minimize the negative impacts of gambling. The key objective of this policy is prompt adoption of appropriate measures aimed at ensuring a responsible attitude towards gambling among customers. The mission of Vavada is to create one of the safest and most technically advanced gaming platforms for people aged 18 and over. Each of our clients can choose their preferred type of entertainment without extra costs and receive the best service. The entire selection that we offer is completely safe, since the main principles of Vavada are fairness, reliability, and safety. We will do everything in our power to avoid even the slightest problems that may arise during gambling. In addition to this, the company respects the rights of people who gamble in moderation for the purpose of entertainment. Vavada is committed to the following three core principles of responsible gaming: safety for every player, security for the game, and gambling addiction prevention. We regularly study the recommendations of leading medical centers and research institutes in order to create an online gaming infrastructure that is as safe, transparent, and reliable as possible.

2. Player safety

- 2.1. Vavada cares about the safety of its customers. The protection of players encompasses prohibition of gambling by persons under 18 years of age, as well as player privacy protections, including the reliable storage and processing of player data and payment information.

3. Gambling addiction prevention

- 3.1. Most gamblers who spend their leisure time gambling online bet on sporting events and play for fun in moderation. Certain habits (such as shopping, sports, eating, and consuming alcohol) that are considered social norms can be highly addictive and cause dependency in some people. Vavada strongly encourages players with signs of gambling addiction to suspend their gaming activities. If you observe changes in your gaming behavior, we recommend that you contact relevant organizations for prompt and professional counseling and support.

4. Player's Personal Responsibility

- 4.1. The main principle of Vavada with respect to its responsible gaming policy is that all final decisions to continue playing and betting amounts are made solely by the player. That is why the most effective way to prevent the emergence of gambling addiction is to comply with the rules of responsible gambling and exercise self-control over one's propensity to gamble. Vavada is fully aware of its responsibility to help its customers make responsible decisions, which is why Vavada provides the most reliable and most understandable selection of games, along with all of the necessary information, and adheres to strict internal policies.

5. Ensuring the Protection of Minors

- 5.1. Vavada prohibits minors (persons under the age of 18) from participating in any form of entertainment on its website. Players must confirm their date of birth upon registration, and operators must conduct a government-issued ID verification before allowing deposits or wagers. Vavada takes this matter very seriously, but we also look to parents and guardians for

cooperation in this matter. Your credentials (username and password) must be stored in a secure place known only to you. We also recommend installing a special browsing filter that will prevent children and teenagers from accessing inappropriate content.

6. Responsible Attitude Toward Problem Gaming

- 6.1. Vavada offers a wide range of games and entertainment that are just forms of enjoyable pastime for most players. Gamblers who are addicted to gambling and who have difficulty identifying and controlling risks and establishing acceptable limits may not fully enjoy our offerings or perceive them as a form of entertainment. Vavada cares about its customers; therefore, we reserve the right to temporarily block access to games in order to ensure customer safety. As mentioned above, most people play for fun. Moderate gambling while exercising control over one's financial decisions is quite acceptable. However, for some people, gambling may lead to a serious gambling problem that must be addressed immediately.

7. What is Problem Gaming?

- 7.1. Problem gaming is a type of behavior that harms peoples' lives, work, families, and health. Such people must not gamble for a long time, as this can lead to serious negative consequences. In 1980, pathological gambling was officially recognized as a psychological disorder by the international classification system. It is defined as a continued, persistent, and growing addiction to gambling despite the repercussions that it result in, such as breakdown of family, loss of property, slowing of career advancement, etc.

8. Cases of Gambling Addiction

- 8.1. Only qualified professionals can diagnose gambling addiction.
- 8.2. Below, you can find some material that will help you evaluate your gaming behavior.
- 8.3. It is worth a special note that it is particularly difficult to identify addictions that are not associated with consumption of a substance because the line between pleasure and addiction is very blurry. However, there are some signs that can help detect gambling addiction. If at least five of the following symptoms are present, then there is a high chance that gambling addiction will progress:
 - 8.3.1. The player spends too much time gambling; the player is always thinking about gambling;
 - 8.3.2. The player's bets are constantly increasing;
 - 8.3.3. The player has made several unsuccessful attempts to stop or control gaming;
 - 8.3.4. When opportunities for play are limited, the person becomes anxious and irritable;
 - 8.3.5. The person uses gambling as a way to avoid a problem or escape negative feelings;
 - 8.3.6. The player tries to recoup losses after losing;
 - 8.3.7. The player lies about gaming behavior;
 - 8.3.8. The player commits illegal acts;
 - 8.3.9. The player's relationships with relatives deteriorate;
 - 8.3.10. The player borrows money to continue playing.

9. Organizations that Providing Gambling Counseling

Vavada is committed to promoting safe gambling practices and providing players with access to professional support when needed. If you or someone you know is experiencing problems related to gambling, we strongly encourage seeking help from qualified organizations that specialize in counseling, education, and recovery support.

The following international organizations offer free, confidential services to individuals affected by gambling-related issues:

- **GamCare**
GamCare is a leading provider of information, advice, and support for anyone affected by gambling harms in the United Kingdom. Their trained counselors offer both online and telephone support, including live chat and treatment referrals.
Website: www.gamcare.org.uk
- **Gamblers Anonymous**
Gamblers Anonymous is a global support community of men and women who have joined together to address their gambling addiction through mutual support. The organization operates local and online meetings around the world.
Website: www.gamblersanonymous.org.uk
- **Gambling Therapy**
Gambling Therapy provides multilingual support to anyone affected by problem gambling. Their services include live support, forums, and access to self-help tools.
Website: www.gamblingtherapy.org
- **BeGambleAware**
BeGambleAware offers extensive information and support for responsible gambling and treatment resources across the UK.
Website: www.begambleaware.org

We encourage players to contact these organizations if they feel their gambling habits are becoming problematic. Seeking help is a sign of strength, and support is always available.

10. Self-Exclusion

- 10.1. "Self-Exclusion" means that you voluntarily exclude yourself from all gambling services provided by Vavada. If you wish to self-exclude from Vavada, please contact our support and provide the time frame for such exclusion. They will also explain the necessary future steps and what is needed from you. Please note that self-exclusion on other websites and/or casinos and/or authorities may not automatically apply to Vavada, so if you have decided to exclude yourself from all gaming, please make sure you have completed the self-exclusion procedure on each platform and/or casinos and/or authority including Vavada, otherwise your partial self-exclusion may not be effective and all your bets at Vavada will be considered valid. Please be aware that Self-Exclusion is permanent for the duration you select and cannot be reversed for your own protection. During the self-exclusion period you are not allowed to create a new account and any attempt to create a new account during the self-exclusion period is a violation of our Terms of Use and may result in a permanent ban of your original account. In case Vavada detects signs of problematic behavior, such as (but not limited to), self-exclusion on third-party sites and/or casinos, chasing losses, erratic gambling patterns, and excessively prolonged periods of play, Vavada will reach out to the player to determine if the player should be excluded.

11. Basic Rules for Responsible Gambling

- 11.1. By following the rules below, you will be able to enjoy games without causing harm to your mental health:
- 11.2. Play only in a relaxed and focused state;
- 11.3. Take regular breaks;
- 11.4. Set aside your monthly gaming budget in advance;
- 11.5. Set a permanent maximum limit;
- 11.6. Before each game, determine the maximum amount of winnings and stop playing as soon as you reach that amount;
- 11.7. Before playing, determine the amount you can lose;
- 11.8. Never play while intoxicated or under the influence of drugs;
- 11.9. Do not play when depressed.
- 11.10. Use Self-Exclusion if you are diagnosed with a gambling addiction or try to stay away from gambling for a different reason.
- 11.11. Vavada Online calls on all players to gamble responsibly and to follow the rules set out in this article. You can also contact support by writing to admin@vavada.net