

**VentureGamez N.V.**

# **Responsible Gaming Policy**

**MAY, 2025**

Playing at Venturegamez N.V. should be fun and enjoyable. Our mission is to entertain you but we understand the potential risks of problem gambling. We have provided below some ways to make sure your gambling is within controllable limits along with suggesting some places to go to if you need help.

**Here are some tips:**

- Jobs are for making money, but gambling is for entertainment. Treat it as an entertainment expense, like a ticket to the cinema, rather than a way to make money.
- Only gamble with money you can afford to lose.
- Know your limits and be clear about them before you start betting.
- Take a break. Gambling continuously without taking a break will impact your judgment.
- Don't gamble when you're upset or depressed. Talk to mates or family or get in touch with a Help Organization Do other stuff. Sometimes less is more, so make gambling a part of a well-balanced lifestyle.
- Don't go chasing losses. Set your limits, and stay in control.

**KNOW YOUR LIMITS:**

Since at Venturegamez N.V. we believe that your ability to play safely is very important, we have tools that are there for you to use if you feel the need to have a break. In the Limits Section of your account, you will find:

**1. Deposit Limits**

This will limit the amount you can deposit during a certain period. Once you have reached this sum you will not be able to make any new deposits until your limit is reset.

**2. Take a Break**

You may feel in control but would like a break to consider your gambling, or maybe you are in the middle of a busy time and don't want to spend time or energy on gambling. If this is the case, taking a break may help you.

Take a Break can be applied to your account from twenty-four (24) hours up to a maximum of thirty (30) days During this period, you will be restricted from accessing your Venturegamez N.V. account and we will stop any contact or marketing offers.

**3. Self-Exclusion**

Should you be unable to control your gambling and decide to make a much longer break or even a permanent one, then it is possible to self-exclude. Choosing to self-exclude will mean that it will

not be possible to reopen your account once in effect for periods ranging from six (6) months to one (1) year or even Permanent by clicking here.

In order to request a longer self-exclusion please contact us via live chat or email [compliance@venturegameznv.com](mailto:compliance@venturegameznv.com).

#### **SELF ASSESSMENT TEST:**

If you are not sure about your gambling activity please feel free to conduct the GamCare Self-Assessment Test by clicking here.

The assessment consists of statements to evaluate and give a score on a scale of one to ten (1-10) according to how much they apply to you. The result will provide you with a breakdown of how gambling is affecting your life and will give you personalized recommendations for your next steps.

#### **PROFESSIONAL SUPPORT:**

- **Gamblers Anonymous:** It is a fellowship of men and women who share their experience, strength, and hope with each other that they may solve their common problem and help others to do the same. They offer various aids for compulsive gamblers including a forum, a chat room, literature, and most importantly a meeting finder.
- **GamCare:** Founded in 1997, GamCare is the leading provider of information, advice, and support for anyone affected by problem gambling. They operate the National Gambling Helpline, provide treatment for problem gamblers and their families, create awareness about responsible gambling and treatment, and encourage an effective approach to responsible gambling within the gambling industry.

#### **ADDITIONAL TIPS:**

Many banks, fintech banks, and e-wallet providers across Europe now offer gambling blocks that allow their customers to block gambling transactions on their accounts. If you want to implement these, your bank should explain how to do this, or could even do it for you. Please be aware that these blocks are not permanent, they can be switched on and off with varying delays, so it's also a good idea to have other support in place if you want to stop gambling completely.

Some banks may also allow you to set a spending limit for a single debit card transaction, or temporarily freeze your card if you feel like your spending is getting out of control. This will vary from bank to bank so check what protections your bank can put in place for you.

Another way of taking some time away from online gambling is to put a "blocker" on your device, well-known ones are Gamblock or Betblocker.

Please note that Venturegamez N.V. takes no responsibility for the performance or quality of the software.

#### **PREVENTING UNDERAGE GAMBLING:**

It is illegal for anybody under the age of eighteen (18) to open an account or gamble with Venturegamez N.V. We take our responsibilities in this area very seriously and follow a few steps to verify our customers are over 18.

Anyone under the age of eighteen (18) found using this site will have winnings forfeited and the

account will be closed with immediate effect.

We also advise that you familiarise yourself with the built-in parental tools on your Mobile/Tablet/PC/TV devices and limit the amount of time your children spend online.

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