

Self-Exclusion Policy

If you believe that you are no longer able to manage your gambling responsibly, we offer you the option to self-exclude from betting with us. To initiate the self-exclusion process, please visit our [Responsible Gambling](#) page.

1. Overview

While gambling is a source of enjoyment for most individuals, it can have adverse effects on some. This policy outlines our commitment to responsible gambling and minimizing harm to vulnerable consumers.

2. What is Responsible Gambling?

“Responsible Gambling” is a broad concept that aims to ensure gambling is conducted in a manner whereby the potential for harm associated with problem gambling is minimized. It respects the responsibility of individuals for their own actions, but also acknowledges a responsibility on the part of service providers.

3. What is Problem Gambling?

Problem gambling occurs when individuals lose control over the amount of money and time devoted to gambling.

4. Customer Care Principles

At Rarebet, we prioritize creating a safe environment for our customers. We actively promote responsible gambling practices and provide tools to help customers maintain control.

5. Responsible Gambling Policy

We share responsibility with governments, communities, and individuals in helping customers control their gambling. Our methods include allowing customers to self-exclude temporarily or permanently, providing information on responsible gambling, training staff, and referring customers affected by problem gambling to support services.

Our goals include minimizing harm, enabling informed decisions, providing timely assistance to those affected by gambling, promoting a shared understanding of responsible gambling, and ensuring a safe environment in the gambling industry.

6. Minors

As a responsible operator, we are committed to protecting minors by actively taking steps to exclude minors from placing a wager using our betting platforms. Our services are designed to appeal to, and be used by persons who are at least 18 years old.

7. Filtering Options

Filtering options can be enabled to help prevent persons from entering online casinos or online sports betting websites. If minors have access to the device that you use to access our betting platforms, we encourage you to use filtering software to prevent access to our betting platforms by minors.

8. Additional Help

In the case of needed help please contact our support team at support@rare.bet or on our live chat system and one of our agents will be able to give you the details of associations and help phone numbers available in your country.

9. Conditions and Processes

Self-exclusion involves a temporary or permanent halt to betting. Users agree to the terms and conditions upon selecting a self-exclusion period. The duration options are 24 hours, 7 days, 14 days, 30 days, 90 days, or permanent.

Upon email confirmation, a cooling-off period is initiated during which the account is disabled.

Permanent self-exclusions remain in place indefinitely. Users are not allowed to make withdrawals during self-exclusion.

We strive to ensure compliance with our policy but are not liable if users attempt to open new accounts during the self-exclusion period. Any attempts to breach the agreed terms may result in the termination or voiding of wagers.

Upon the completion of the selected self-exclusion period, the account will automatically reopen, with confirmation sent via email to the registered address.