

Responsible gaming

Arrow Wood is committed to Responsible Gambling and we take our responsibilities towards our customers very seriously. We aim to provide an environment in which you can bet in a safe, fair and above all responsible manner. If you feel you may have a problem when it comes to controlling your gambling, please consider using one of our tools aimed at helping this:

- 1. Bby selecting a deposit limit per day, week or month;**
- 2. By using our “time out” facility to allow you to suspend your account activity for the following durations - 24 hours, one week, one month or any other period as you may reasonably request up to a maximum of 6 weeks; or**
- 3. Opting for a self-exclusion, the minimum period being six months which means your account will be blocked for a set amount of time. Self-exclusions cannot be undone and may only be unlocked by contacting customer services when the self-exclusion time runs out.**