

Omega Sports Solutions N.V.

Age Verification

Global Policy

Policy Document	Age Verification
Category	Company Process Document
Scope	Procedure relevant to Omega Sports Solutions N.V.
Purpose	To outline the company policy in regards to Age Verification
Version	1.1

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Purpose

The Purpose of this document is to set out the principles and intent of Omega Sports Solutions N.V. (hereafter referred to as 'Omega Sports') to enable Omega Sports to outline the age verification process for FUN88 and indicate the conditions of operating in already entered and planned Territories.

Scope

Brands: This policy applies to FUN88 operated by Omega Sports.

Departments: This policy applies to Customer Service, Marketing (and all associated sub departments- Acquisition, Retention, Affiliate, Search Engine optimization, Internal Traffic Generation), Information Technology, Risk, Payments, and Compliance.

Policy

Age Verification process:

- a. Warning potential customers that underage gambling is an offence;
- b. Requiring customers to affirm that they are of legal age;
- c. Periodically reviewing its age verification systems and implementing local industry standard improvements that may be made as technology advances and as information improves;
- d. Ensuring that relevant staff are properly trained in the use of any age verification procedures; in particular customer services staff must be trained appropriately;
- e. Carrying out secondary age verification checks in any circumstances which give the operator reason to suspect that the person may be underage;

If on completion of age verification the customer is shown to be underage, Omega Sports shall return to the customer any money paid in respect of the use of the gambling facilities. No winnings shall be paid.

Requirements

- Omega Sports does not allow customers under the age of 18 or 21 as applicable to gamble and has systems and monitoring in place to ensure as far as practicable that underage customers aren't able to create accounts and gamble.
- Omega Sports shall abide by the licence issuer rules and regulations pertaining to under age gambling , for more details please refer to Curacao Gaming Regulatory Manual <https://portal.gamingcontrolcuracao.org/page/license-conditions>
- Omega Sports verifies the Age of the customer through the following verification and Identification process:
 - This verification and identification process includes:
 - That the customer is not able to continue with the registration until the “over 18” or “over 21” as applicable tick box is checked
 - The date of birth registration field doesn't allow for an input below the age of 18 or 21 as applicable with a pre-calculated algorithm.
 - Through the Risk based approach program operated by Omega Sports that dictates when customers reaching a certain threshold on deposit or withdrawal stage will be required to produce the KYC verification documents and based on the program, when the customer is identified as a higher risk customer.
 - Confirming the customer's identity number by checking public available records where available; or
 - Confirming the customer's identity by having them provide a valid government-issued photo ID such as a passport or driving licence when there is a suspicion that the customer is maybe underage through customer interaction and game play activity behaviour, or
- Should the customer be proven to be underage:
 - Their account will be frozen;
 - The status of the account will be set to 'Closed' and a note placed on the account;
 - All wagers will be treated as void and any deposits made will be refunded to the form of payment used. Where this is not possible, a parent or guardian must give details of an alternative payment method.
- Omega Sports will monitor the effectiveness of its age verification procedure in preventing underage persons from gambling.