

Regulatory Complaints Report of Alisium B.V. (the Company)

Legal Basis: Curacao Gaming Authority (CGA) Player Complaints Policy Guidelines, Section 6 Record-Keeping and Reporting

Reporting Period: 01/07/2025 - 31/12/2025

In accordance with the requirements stipulated in the CGA Player Complaints Policy Guidelines, Section 6 the Company hereby reports the following:

Total number of complaints made during the reporting period.	0
Total number of settled complaints (upheld and rejected) during the reporting period	0
Number of pending or unresolved complaints during the reporting period	0
Number of complaints under Responsible Gaming category	0
Number of complaints excluding Responsible Gaming category	0
Number of complaints referred to ADR during the reporting period	0
Number and detail of complaints for which a player has taken legal action during the reporting period	0