

Self-Exclusion Policy

TECHCORE HOLDING B.V.

Version: August 18, 2025

Keeping track of how much time and money Customer spends playing is something TECHCORE HOLDING B.V. (Fairspin) recommends all Our players, and Customer can easily do so by following Customer transaction history.

Cooling Off

If Customer wants to take a break from gambling, We offer the option of suspending a Member Account for the period Customer needs, giving Customer some time to cool off and reflect on gambling situation. Customer can easily self-exclude for 1 day, 7 days, 1 month or 3 months by filling out the designated form. If Customer wishes to self-exclude permanently, Customer will need to complete the KYC process to prevent any future account re-creation.

Customer can still contact Our customer support at support@fairspin.io if Customer has any questions after blocking.

Does Customer Have a Gambling Problem?

Determining whether Customer gambling is in the safe zone may not always be easy. However, there are a few common warning signs that Customer should be aware of:

- Does Customer ever play for larger sums than Customer intends to?
- Does Customer gambling impact Customer's work or social life?
- Has Customer tried to reduce the time spent gambling and failed?
- Has Customer ever lied to or hidden gambling activity from Customer's family or friends?
- Does Customer think a big win is the answer to Customer's problems?

If Customer feels like Customer gambling activity has become a problem, the first thing Customer should do is limit Themselves from gambling. Customer can easily self-exclude for 1 year, 3 years, 5 years, 10 years or lifetime by following the steps mentioned above. This way, Customer will feel safer knowing Customer cannot log in and play again in a moment of weakness. Customer can leverage software products such as Betfilter and Gamban that block access to gambling sites from Customer's computer or any other device Customer might have. Moreover, Customer is always welcome to contact Us at support@fairspin.io if Customer needs additional assistance.

Signature of Executive Director:

Eduards Kalnins



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