

Responsible Gaming Policy

TECHCORE HOLDING B.V.

Version: August 18, 2025

Foreword

Playing with TECHCORE HOLDING B.V. (Fairspin) can be an enjoyable form of entertainment and Customer might even win some money. But Customer cannot win every time. Losing is a part of the game and Customer has to be ready for it. Therefore, Customer should play responsibly, and not risk money that Customer cannot afford to lose. We want all Customer gaming experiences to be positive, regardless of whether Customer wins or not. Knowing when to stop is one of the most important aspects of gambling responsibly. For that reason, We are offering a number of tools, and give regular feedback about Customer gambling habits to make it easier for Customer to keep track and stay in control.

No Underage Play

It is illegal for anyone under the age of 18 to open a Member Account and/or to gamble at Our online casino. We reserve the right to request proof of identity from Customer and may suspend a Member Account until adequate age verification has been conducted. Local legislation might differ from the general rules that apply at Our online casino. If Customer is unsure whether Customer is allowed, or at a legal age, to play with Us, Customer shall contact a local solicitor or legal counsel.

Quick Tips

We want to encourage a culture of positive play where gambling is something fun and happens within each player's personal limits. Here are a few tips for playing responsibly:

- Set a personal budget and make sure Customer stick to it.
- Only play for the fun of it, not to make money.
- Only gamble when sober and in a clear state of mind.
- Make sure Customer take regular breaks.

If the fun is overshadowed by negative emotions, it may be time to take a break or to start using the tools and support services We offer.

Customer is given the opportunity to indicate the limits of Customer's gambling behavior in terms of the maximum amount of time to be allowed access to the interface; the maximum amounts of money to be deposited into the account or to spend through the account. If Customer wants to set up the limits, Customer shall notify Our customer support via email at support@fairspin.io.

External Organizations

Gambling problems and the consequences that sometimes come with them can be difficult to handle on Customer own. That is why We recommend turning to an organization that specializes in helping people with gambling-related issues to get the support needed in such situations. There are several who offer free and confidential help.

- www.gamcare.org.uk
- www.begambleaware.org
- www.gamblingtherapy.org
- www.gamblersanonymous.org.uk

Parental Control

Customer shall remember to keep Customer's account information and passwords secret. There is free software that Customer can download that will help protect Customer's children from online gambling, two well-recognised options include Net Nanny and CYBERsitter. Our customer support team is always happy to answer any questions Customer may have about safety and the use of Our site.

Your Family and Friends

Consequences of excessive gambling do not only affect the player, but can also have an impact on family and friends. As an affected other, it can be reassuring to know that there is support for both Customer and Customer loved one. If Customer is worried about a relative or a friend, We recommend that Customer reaches out to one of the support organizations available. Customer shall not hesitate to contact Our customer support team at support@fairspin.io who will help guide Customer in the right direction.

Signature of Executive Director:

Eduards Kalnins

A handwritten signature in blue ink, appearing to be 'EK', is written over a horizontal line.

Date: August 18, 2025