

General Terms and Conditions

AE Group B.V.

Registered Address: Abraham Mendez Chumaceiro Boulevard 03, Willemstad, Curacao

Registration Number: 143574

Curacao Gaming Authority License Number: OGL/2024/216/0606

Website: www.efbet.net

1. General Rules

1.1 The present Terms and Conditions regulate the registration on the site, any use of the services offered and all bets accepted by AE Group B.V./efbet.net/ .

1.2 AE Group B.V./efbet.net/ shall reserve the right to amend the present Terms and Conditions at any time without prior notification. All editions shall indicate the number of the revised version and the validity start date. All registered customers will be informed if any changes concerning the present Terms and Conditions have been made.

1.3 AE Group B.V./efbet.net/ shall reserve the right to refuse the whole or part of any bet at any time, without any argumentation and to void any ambiguous bets. AE Group B.V./efbet.net/ shall provide warranty to its Customers that no bets made by them shall unreasonably be declared void.

2. The Customer

2.1. Each natural person could be client of AE Group B.V./efbet.net/, if meeting the legal requirements for playing in the respective country. Individuals under eighteen years of age shall not be entitled to register for the site of AE Group B.V./efbet.net/ and all deposited funds or money won by such individuals shall be forfeited in favour of AE Group B.V.

2.2 AE Group B.V./efbet.net/ shall reserve the right to refuse opening of any betting account at any time, without any notification.

2.3 AE Group B.V./efbet.net/ shall reserve the right to close unilaterally any account. The disposal of the money /returning them to the user or confiscation in favour of AE Group B.V. shall be decided by AE Group B.V. for each case separately.

2.4 Residents of the USA, France, Belgium shall not be entitled to open player's accounts. Internet gambling may be wholly or partially restricted in some jurisdictions. If Internet gambling is illegal in your jurisdiction you shall not be authorized to complete your registration or open a betting account. efbet.net shall bear no responsibility for Internet gambling by residents of jurisdictions where this is illegal.

2.5 AE Group B.V./efbet.net/ shall reserve the right, at any time, to transfer and/or license, without any prior notice, any right, liability and/or operating of any AE Group B.V./efbet.net/ account to another legal entity, subject to AE Group B.V./efbet.net/ guaranteeing the fulfilment of the transferred liability.

3. Registration at the system of efbet.net

3.1 Each client shall register personally in the system of efbet.net by filling in the Registration Form and sending it to AE Group B.V./efbet.net/.

3.2. The Clients must register themselves in the system of efbet.net in person and shall bear the full responsibility for the reliability of the data provided by them, such as:

- client's name
- exact location of the client
- valid email
- valid number of home/mobile phone
- information, required for financial payments between efbet.net and the client – number of credit/debit card, bank account etc./.

3.3. Each client is entitled to register only one user account. In case of a change in the data, provided in Art. 3.2., the client must update the information entered in the first registration form. The client is fully liable for keeping up-to-date the information in the user account.

AE Group B.V. is not liable for registrations, which have not been made in person, as well as for registrations, with erroneous, false or outdated data, entered by the client. In such cases AE Group B.V. is entitled to close the user account as stipulated in Article 2.3.

In case the registration is made using inaccurate information the account shall be closed. In such cases, following an investigation all funds in the betting account shall be remitted to the player or forfeited in favor of AE Group B.V. as the case may be.

A player registration may be refused or closed at the operator's sole discretion, but contractual obligations already made will be honored.

In case of refusing of registration all personal information, such as payment provider's information, payment details and etc. will be kept only if required for any investigation procedures. After finishing the investigation that data will be destroyed by the operator. All other personal data will be kept for a 10 years period, observing the requirements for the protection of personal data under the current legislation. Any such person shall be forfeited to the Authority.

3.4. All Customers should at all times be able to guarantee not to be:

- Acting on behalf of a third party
- Depositing money of unclear origin
- Depositing money through a credit card which they are not authorized to use or knowingly receiving money from such credit card.
- Using the services, offered by AE Group B.V., for money laundering.

Players are prohibited from selling/transferring and/or acquiring of accounts to /from other players.

All customers/players have right to close their account by following the relative procedure, determined by AE Group B.V .

3.5. The use of robotic, mechanical, electronic or other devices for automatic decision making in any play or „Sport bets” as a guest or Customer shall be strictly prohibited.

3.6. The Customer may replenish only one account for betting. Any other accounts, even if replenished, shall be closed.

4. Accounts

4.1. In order to use the services offered by AE Group B.V./efbet.net/, the Customer should have a valid registration and sufficient funds, deposited in his account.

4.2. The minimum deposit in an account shall be EUR 5 or the equivalent amount in another currency.

4.3. The deposits in the account may be effected in one of the currencies listed in the website. We shall charge deposit fees on any withdrawal made, following the fees and conditions listed in the table below. Once the first deposit has been made Customers may not change the currency of their account. Funds deposited in one account may not be transferred to another account.

4.4. The payout from a Customer’s account to AE Group B.V./efbet.net/ shall be effected through the Customer’s bank account through the electronic portfolios used by AE Group B.V./efbet.net/ or to a deposit debit/credit card used.

4.6. Each customer shall be wholly responsible for maintaining the secrecy of his/her account, including his/her user name, personal account number and password by third parties. AE Group B.V./efbet.net/ shall bear no responsibility if the customer provides his/her user name, personal account number and password to third parties. AE Group B.V./efbet.net/ shall not refund any losses resulting from the use of customer data by third parties. The customer is not entitled to any objection based on his/her relations with third parties.

4.7. The Customer should not allow any third parties using the Customer's log-in details.

4.8. AE Group B.V./efbet.net/ shall not effect any payments out of a Customer's account to such customer, until the identity, age and domicile of the Customer have been verified.

4.9. If no transaction/ log in or log out activity is recorded on a Customer's account within 12 (twelve) months, AE Group B.V./efbet.net/ shall apply a monthly fee in amount of 5 (five) Euro (or the equivalent amount) on such account.

In accordance of the Directive of Inactive Accounts 2011 and following the procedures on the applied rule AE Group B.V./efbet.net/ shall inform its customer with a notice 30 (thirty) days prior to the application of the inactive account fee.

4.10. Limits, set by the customer:

A registered Customer may for a definite period of time by written notice or electronic notice to AE Group B.V./efbet.net/:

- limit the amounts of the bets/losses

- set a limit on the amount of time during which the customer may play in any one session;

5. Bets

5.1. The minimum value of multiple bet is € 0.25 or the equivalent in another currency. The minimum amount for a single bet is € 0.50 or the equivalent amount in another currency.

5.2. Credit bets shall not be accepted. The funds required should be available in the Customer's betting account before the bet is accepted by AE Group B.V./efbet.net/.

5.3. Bets shall only be accepted until the start of the sporting event or until some other time set by AE Group B.V./efbet.net/. For live betting events, bets shall be accepted until the event starts.

5.4. If AE Group B.V./efbet.net/ shall accidentally accept a bet after the moment indicated in 5.3., AE Group B.V./efbet.net/ shall reserve the right to void the bet.

5.5. By placing a bet, customers declare that they do not know the outcome of the events, which they bet on and that they may not influence the outcome of the events in any way.

5.6. AE Group B.V./efbet.net/ shall reserve the right to refuse the whole or part of any bet and void any ambiguous bets. AE Group B.V./efbet.net/ shall inform the Customer by e-mail, and the total intended stake shall be refunded to the betting account of the Customer. Where a selection is voided in Single bets the stakes shall be refunded. For bets on more than one event, the stake will run on to the remaining selections and the selection made void shall be settled to win with a rate of 1 (one).

5.7. Repeated requests containing one and the same selections by one and the same or different Customers, may subsequently be voided subject to the following conditions:

5.7.1. Where AE Group B.V./efbet.net/ believes that the Customers are acting in collusion or as a syndicate.

5.7.2. Where the bet requests are registered within a short time of one another.

5.8. In any of the cases indicated in item 5.7 AE Group B.V./efbet.net/ may pay out only the amount which would have been accepted for one Customer, placing one bet.

5.9. In case of a slip made by the Customer when placing a bet, the selfsame keep the right to void this bet if send a notice immediately to the customer service, but not later than 5 /five/ minutes after the action. If the event has already been started, or the mentioned bet is on Live Betting event /Betting in Running/, the bet can't be void.

efbet /AE Group B.V./ keep the right to refuse the void action if the rules listed above is not observed.

5.10. All bets shall be subject to acceptance by AE Group B.V./efbet.net/ and shall be acknowledged to the Customer at the time the bet is made or immediately after that.

5.11. The Customer should make sure that he/she understands the Terms and Conditions of the request to bet, including the Rules section before confirming the placing of the bet.

5.12. When placing bets on the Internet, you are solely responsible for your own account transactions. Please make sure that you have checked your bets for any errors before sending them in. Once a transaction is completed it may not be amended. efbet.net shall bear no responsibility for any missing or duplicated bets, made by the Customer and shall not entertain any discrepancy requests because a play is missing or duplicated. In this case the customer may cancel his bet in the manner described in item 5.9.

5.13. All bets made to AE Group B.V./efbet.net/ shall be considered to have been placed and received in the Republic of Curacao. Any agreements between AE Group B.V./efbet.net/ and the Customer shall be deemed to have been concluded in the Republic of Curacao.

5.14. By playing any play at AE Group B.V./efbet.net/, the Customer shall provide warranties that he/she is familiar with the rules of such plays and shall acknowledge that the rules of each play are available in the section Sports Betting Rules, Poker Rules or Casino Rules.

5.15. AE Group B.V./efbet.net/ may set maximum amount of bets for certain sports, leagues, countries, matches or customers.

5.16. AE Group B.V./efbet.net/ shall reserve the right to set the amount of a bet, over which a company employer shall decide whether to accept the bet and under what conditions.

6. Payout

6.1. Maximum Payout Limits for one column (with single or multiple matches) for specific leagues, countries, championships and sports:

Any bet, involving a selection from the following type of football leagues, shall be subjected to a Maximum Payout Limit of EUR 50 000 or another currency equivalent:

England - Premiership and Championship, Germany, Spain, Italy, France, Netherlands, Scotland, CL, EL, WC, EURO.

Any bet, involving a selection from the following type of hockey or football leagues, shall be subjected to a Maximum Payout Limit of EUR 25 000 or another currency equivalent:

Austria, England - League One and Two, Argentina, Belgium, Brasil, Germany - 2. Bundesliga, Greece, Denmark, Ireland, Mexico, Norway, Finland Ice Hokey Championship, Croatia, Chile, Sweden, Switzerland, Scotland - 2nd and 3rd Division, Japan, Football - Olympics.

Any bet, involving a selection from the following type of hockey or football leagues, shall be subjected to a Maximum Payout Limit of EUR 10,000 or another currency equivalent:

Austria - 1st Division, Belgium - 2nd Division, Bosnia&Herzegovina, Bulgaria, Ecuador, Estonia, Cyprus, Columbia, Costa Rica, Poland, Russian Ice Hockey Championship – Super league, USA, Slovakia, Slovak Ice Hockey Championship – Super league, Ukraine, Hungary, Finland, Czech Republic, Czech Ice Hockey Championship - Super league, Czech Ice Hockey Championship – First League, Tennis, Basketball.

Any bet, involving a selection from a championship or a type of sport not mentioned above, shall be subjected to a Maximum Payout Limit of EUR 5,000 or another currency equivalent.

6.2. The Customers shall not be entitled to make more than one bet, using one and the same or similar combination of events, if the possible payout is higher than the one indicated in item 6.1 and 6.2.

6.3. All winnings shall be paid by crediting them to the betting account of the Customer in AE Group B.V./efbet.net/.

6.4. Generally the winnings shall be paid in the currency of the Customer's account.

7. Odds

7.1. AE Group B.V./efbet.net/ shall offer only fixed odds betting . All bets shall be settled at the odds on offer at the moment of accepting the bet. AE Group B.V./efbet.net/ shall reserve the right to change the odds at any time.

7.2. By placing/confirming a bet, the customer declares that he/she accepts and agrees with the General Terms and Conditions applied, the individual and specific Terms and Conditions for

particular games and sports and any other AE Group B.V./efbet.net terms and conditions related to the particular bet of the customer.

8. Events

8.1. Any suspected irregularities in the game or the sporting event may lead to AE Group B.V./efbet.net/ withholding payments until a full investigation has taken place. Any bets placed on such events may be voided and the stakes shall be returned.

8.2. AE Group B.V./efbet.net/ shall offer odds on virtual sports competitions, virtual horse races and virtual dogs races, organized and conducted in entirety /incl. determine the results/ by external, independent of the company-organizer provider.

9. Errors and omissions

9.1 AE Group B.V./efbet.net/ shall bear no responsibility for printing errors, which may occur on its websites and printed materials.

9.2 AE Group B.V./efbet.net/ shall reserve the right to void or make another decision for any bet placed on obviously bad line and/or bet, placed after the event has started.

9.3 In case of special circumstances at the discretion of AE Group B.V./ efbet.net /, it is entitled to a certain outcome, result, event prediction and / or assumptions adopted for a given interval of time to determine that they are winning with price "1" to cancel them or take any other decision for the odds apply in determining earnings.

9.3.1. Special circumstances include, but are not limited to technical errors made in publishing the information in the current program prior information in the media or other sources and others.;

9.3.2. In the event that due to technical error, the site is entered incorrect price efbet entitled to all the assumptions adopted for this odd to determine that they are winning with the coefficient "1" or to pay for those earnings estimates after incorrectly entered prices are corrected by efbet.

10. Exclusion and limitation of liability

10.1. The contents of AE Group B.V./efbet.net/ websites shall be provided "as is". Pursuant the provisions of the applicable law, no warranty of any kind, either express or implied is made by AE Group B.V./efbet.net/ regarding the accuracy, reliability or content of the sites. AE Group B.V./efbet.net/ shall reserve the right to revise the sites or to withdraw the access to them at any time.

10.2. AE Group B.V./efbet.net/ shall bear no responsibility for materials created and posted by third parties that AE Group B.V./efbet.net/ websites have a link in and to.

10.3. In no event shall AE Group B.V./efbet.net/ be liable for any collateral or consequential damage or loss however caused.

10.4. AE Group B.V./efbet.net/ shall bear no responsibility for any computer malfunctions, failure of the telecommunication service or the Internet connections, nor for any attempt by you to participate in games using methods, means or ways not provided by us.

10.5. Although we shall undertake all reasonable measures to ensure that the software and the files are free from any computer viruses, we cannot and do not guarantee that the software and the files are free from such problems practicable to such suspension.

10.6. We may temporarily suspend the whole or any part of the Service for any reason at our sole discretion. We may, but we shall not be obliged to, give you as much notice as is reasonably needed.

10.7. If AE Group B.V./efbet.net/ is found liable in any court of law in any way, then its liability shall be limited to the amount of the relevant stake or the amount in the Customer's betting account, whichever is the lesser.

11. Copyright and access to the websites

11.1. By accessing the AE Group B.V./efbet.net/ Internet sites you agree with the Terms and Conditions of the present agreement. You should not visit our sites, if you do not agree with these Terms and Conditions.

11.2. The contents of AE Group B.V./efbet.net/ websites shall be subject to copyright and All rights reserved. The reproduction, transfer, distribution or storage of part or all of the contents in any form without the prior written permission of AE Group B.V./efbet.net/ shall be prohibited, except in compliance with the following permission. AE Group B.V./efbet.net/ shall consent to you storing on your computer or in the form of print-out copies of extracts from these sites for your personal use only. Individual documents in our websites may be subject to additional Terms and Conditions, indicated in those documents.

11.3. The Customer shall acknowledge that the Poker and Casino software, "the design" of Poker and Casino and all material, which may be visually or audibly presented to the Customer in the customer's use of the Poker or Casino room is either the intellectual property (including, but not limited to, copyright, domain name rights and trademarks) of Poker or Casino or of its licensor's and in this respect the Customer shall acknowledge that the same has no rights whatsoever to use or lay claim to any intellectual property belonging to Poker or Casino and/or its licensors.

12. Miscellaneous

12.1. As a prerequisite of your using of this website, you shall warrant to AE Group B.V./efbet.net/, that you shall not use the website for any purpose that is unlawful or prohibited by the present Terms and Conditions, provisions and notices.

12.2. If any part of this agreement is determined to be invalid or unenforceable pursuant to any applicable law, including, but not limited to the warranty disclaimers and liability limitation set forth above, then the invalid or unenforceable provision shall be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision, and the remainder of the agreement shall continue in effect.

12.3. By accessing the AE Group B.V./efbet.net/ websites you agree with the Terms and Conditions of the present agreement.

12.4. In case of any discrepancies between the English language version of the present rules and their version in any other language, the English language version shall be deemed to be correct.

12.5. Any rights not expressly granted herein shall be reserved.

13. Jurisdiction

These Terms and Conditions shall be governed by the laws of Curacao. Any dispute arising out of or in connection with these Terms and Conditions shall be submitted to the competent courts of Curacao.

14. Privacy Policy

SECURITY

AE Group B.V.(efbet Group) is a company performing business as an on-line operator, incorporated in the Republic of Curacao.

AE Group B.V.(efbet Group) holds permission to operate in the world wide web as an international operator.

We grant access to playing games of Sports Book and casino through high security networks using encryption of the user name and the password.

The users of the website efbet.net may not use Sports Book or casino for any commercial purposes or on behalf of another person. Each using of Sports Book or the Casino Games by you is only for your own private purposes.

Users shall keep the confidentiality of their user name, ID and password, and shall not disclose them to anybody. Users shall not use other people's user name, user ID and password for access to the website. You shall be responsible for all transactions made in respect of your player account in which your user name and password for access to the website have been used. We consider that each person who identifies itself by proper input of your user name and password is you yourself, and all transactions in which your user name and password have been properly input are considered valid.

It shall be your responsibility to make sure that you understand the rules and procedures of the games in Sports Book and the Casino Games, and your using of on-line gambling as a whole, before you play such games.

We are using the best methods available today for the encryption of the username and password, as well as any other sensitive information transferred to and from the client application and our servers, thus ensuring the user's and our own security against manipulation attempts by third parties. Users shall not be entitled to break in, access or attempt to break in or access or otherwise by-pass the established rules on security. If we have a suspicion that a user has attempted to or may attempt to violate the rules on security, access or otherwise by-pass the established rules on security or Software, we will be entitled to terminate with immediate effect your access to the Sports Book and Casino Games and/or have your account blocked, and we reserve the right to inform the applicable authorities.

We will only use your personal information in accordance with our Privacy Policy, which is set out in full at the website of efbet.net. The company reserves the right to amend the Privacy Policy at any time. However, efbet.net reserves the right to ask you to provide us with additional details and any such additional information will be kept confidential. We further reserve the right under certain circumstances to disclose certain details to relevant authorities should this be required by law, a state or a regulatory body. The subject of the provisions of the privacy policy is the right to disclose personal information to bodies or authorities whose purpose is to investigate money laundering, fraud and other criminal activity, and such information will be limited to the extent required by law.

PRIVACY STATEMENT

As the operating company of the website www.efbet.net, AE Group B.V. aims to actively work towards enhancing trust in data protection and thus takes all possible steps to inform its users of all relevant security measures.

COLLECTING USER DATA

In order to place real time bets through the website efbet.net, you must first register in our database and therewith provide the following personal data:

- * Gender
- * Proper name and family name
- * Date of birth
- * Residence
- * E-mail
- * Confirmation that you are over 18 years old
- * You authorize us efbet/ AE Group B.V./ to use any means that we consider as necessary, at any time, in order to verify your identity and creditworthiness with any third party providers of information.

When you wish to deposit funds from/to your user account by means of a credit card, the following data will be required:

- * Proper name and family name of the card holder (in the same way as inscribed on the face of your card)
- * Name of the bank issuing the credit card
- * Number of the credit card
- * Expiry date of the credit card

When you wish to transfer your winnings to your bank account, the following personal data will be required:

- * Proper name and family name of the account holder
- * Name of the bank
- * IBAN
- * SWIFT

Before authorization of your first dividend, you will be asked to send us a copy of an official document containing your photograph (such as a passport, ID document), by fax or scanned and sent to us via e-mail.

USE OF PERSONAL DATA

All personal data are stored in the company's database. People e.g. Customer support and/or Risk/Payment Manager in AE Group B.V./efbet.net/ have access to all personal data stored in the company's database.

Supply of personal data to third parties is on an opt-in basis in case of direct marketing.

Data Protection Statement

AE Group B.V./efbet.net/ takes protection of data extremely seriously and complies with the data protection act 1998. We are committed to respecting customer privacy. This Privacy and Site Usage policy sets out our data processing practices carried out through the use of the Internet and the World Wide Web.

DISCLOSURES

We will not disclose personal information to other companies or associated or subsidiary companies and to business partners, However we may inform you (by e-mail, telephone, text message, mail or otherwise) about products and services (including those of other companies and organizations) that we consider may be of interest to you.

15. Money laundering reporting

At efbet.net all customers must at all times guarantee not to be:

- Acting on behalf of another party;
- Depositing money originating from criminal activity;
- Depositing money through a credit card which the customer is not authorized to use or knowingly receiving money from such credit card;
- Using the payer account for money laundering.

All transactions are checked to prevent money laundering by third parties /payment providers or processors. Suspicious transactions will be reported to the relevant authority.

16. Processing of Complaints

All player complaints are initially managed by the customer support team and escalated to the Customer Service Manager where resolution has not been reached. In exceptional cases, complaints may be further escalated to senior management.

We aim to resolve all complaints as quickly and fairly as possible in accordance with the Player Complaints Policy published on the website.

You may view your account balance and transaction history at any time through your account on the website. Should any claim or dispute arise in relation to past or current transactions, the player must first follow the Operator's internal complaints procedure.

If a complaint cannot be resolved internally, the player may escalate the matter to the independent Alternative Dispute Resolution (ADR) provider ABC-ADR Limited, www.abc-adr.com, certified by the Curacao Gaming Authority (CGA), in accordance with the Player Complaints Policy. ADR decisions shall be binding on the Operator in accordance with applicable regulatory requirements.

17. Deposits/Withdrawals

AE Group B.V./efbet.net/ provides to its customers/players various payment methods that can be used to deposit or to withdraw funds. In such circumstances customers/players shall not treat AE Group B.V./efbet.net/ as a financial institution nor expect interests on their deposits.

Players shall know that there are limits applicable on withdraw pursuant to Regulations (LN 176 of 2004 – Regulation 36).

Players shall know that amounts may be remitted only to the same account from where the funds paid into the player's account originated (LN 176 of 2004 – Regulation 37).

AE Group B.V./efbet.net/ takes its rights to restrict on withdrawals of funds not used for wagering/betting.

*If the full amount of the deposit is not wagered at least once or the sum of all bets made are below the deposit amount, prior to request a withdrawal, efbet.net reserves the right to apply a charge to the customer account to cover all reasonable costs relating to both Deposit and Withdrawal. If necessary the value of the withdrawal requested may be reduced accordingly. Cancelled/Voided bets are not considered earned/realized. efbet reserves the right to apply

additional charges to cover all administrative costs related to the deposit and withdrawal if the bets made in efbet's sportsbook are placed on a lower than 1.5 odd (single or accumulator bets)

*Bank Transfers:

Cash withdrawal to foreign banks - a 15 to 25 Euro commission

Cash withdrawal to accounts at Eurobank UniCredit Bulbank - 1 euro

Cash withdrawal to accounts in BGN at other Bulgarian banks - 1 euro

Cash withdrawal to accounts in foreign currencies at other Bulgarian banks - a 15-25 Euro commission

IMPORTANT: You are entitled a withdrawal within 24 hours.

All amounts of money stated above apply for other currencies, when pre-calculated in the respective currency.

17.1. Credit/Debit Cards

Depositing – You can make secure online payments instantly by using the services provided by Nova Zvezda OOD and by using VISA and Master Card/Maestro credit/debit cards. Simply click on "Deposit" and choose Credit Card as a payment option on the efbet website Deposits are instant and Nova Zvezda OOD apply no charges for using this method.

The credit card holder's name must be the same as the registered account name. If there is a mismatch of the names, the account will be suspended. All bets placed prior to suspension will stand win or lose.

If your account has been suspended, please contact us.

The minimum deposit is EUR 5

17.2. Moneybookers

Depositing – You can make secure online payments instantly using Moneybookers.

You can transfer funds directly from your Moneybookers account to your efbet account via the efbet website, simply click on "Deposit" and choose Moneybookers as a payment option. You can choose between many payment providers via Moneybookers.

Deposits are instant and efbet applies no charges for using this method.

A minimum deposit amount of EUR 5 or currency equivalent, apply.

The name and email address you have registered with Moneybookers must match the name and the email address that you have on file with efbet. efbet will remove any bonuses awarded where such details differ.

To open a Moneybookers account or to make a deposit into Moneybookers, visit www.moneybookers.com today.

Withdrawing – If you have used Moneybookers as your method of deposit, all withdrawals will be processed back to your Moneybookers account.

efbet applies a 3% charge for using this method.

*If the full amount of the deposit is not wagered at least once or the sum of all bets made are below the deposit amount, prior to request a withdrawal, efbet.net reserves the right to make a charge to the customer account to cover all reasonable costs relating to both Deposit and Withdrawal. If necessary the value of the withdrawal requested may be reduced accordingly. Cancelled/Voided bets are not considered earned/realized.

Moneybookers withdrawals will be credited to your Moneybookers account within 24 Hours of your withdrawal request if KYC procedure is completed.

17.3. Neteller

Depositing – You can instantly transfer funds in USD, GBP and Euros directly from your NETeller account to your efbet account via the efbet website, simply click on “Deposit” and choose Neteller as a payment option.

Deposits are instant and efbet apply no charges for using this method.

A minimum deposit amount of EUR 5 or currency equivalent, made via Neteller, apply.

The name and email address you have registered with NETeller must match the name and the email you have on file with efbet in order for your NETeller transaction to be accepted. If you are a long time client with efbet, please ensure that we have your accurate email information on file.

You can fund your account using Ukash or Paysafe vouchers through the Netteler system.No fees will apply on deposits or withdrawals made to websites using Neteller.

To open a NETeller account visit www.neteller.com today.

Withdrawing – If you have deposited funds via NETeller, all withdrawals will be processed back to your NETeller account.

efbet applies a 3% charge for using this method.

*If the full amount of the deposit is not wagered at least once or the sum of all bets made are below the deposit amount, prior to request a withdrawal, efbet.net reserves the right to make a charge to the customer account to cover all reasonable costs relating to both Deposit and Withdrawal. If necessary the value of the withdrawal requested may be reduced accordingly. Cancelled/Voided bets are not considered earned/realized.

The maximum amount that can be withdrawn in any seven day period is EUR 14000 or currency equivalent. Larger amounts can be withdrawn with prior arrangement with efbet.

NETeller withdrawals will be credited to your account within 1 Hour of your withdrawal request, if KYC procedure is completed.

18. Exceptional Circumstances

18.1. A bet can be declared void, and in that event, is settled with the odds of 1.00 if it meets the conditions specified in the rules for the various types sports and games, published in the Sports Betting Rules section.

18.2. efbet.net reserves the right, at its own discretion, to declare a Bet void, totally or partly, if it suspects that:

Bets have been offered, placed and/or accepted due to an Error;

Bets have been placed after the event has started;

Syndicate Betting has occurred;

Arbitrage Betting has occurred In fluence Betting has occurred; and/or

A Result has been affected by criminal actions - directly or indirectly.

18.2.1 "Error" is a mistake, misprint, misinterpretation, mishearing, misreading, mistranslation, spelling mistake, technical hazard, registration error, transaction error, manifest error, Force Majeure and/or similar.

18.2.2 "Syndicate Betting" is an act, prohibited by efbet.net, where an Account Holder, or parties acting in association with an Account Holder, evades the Rules of efbet.net - directly or indirectly.

18.2.3 "Influence Betting" is an act, prohibited by efbet.net, where an Account Holder, or parties acting in association with an Account Holder, can influence the outcome of a match or an event - directly or indirectly.

18.2.4 "Arbitrage Betting" is a practice prohibited by efbet.net, where a customer uses the so-called "errors" for his/her profit.

18.3. Customer winnings are based on official results announced by AE Group B.V./ efbet.net / and in accordance with the rules of the various games.

18.4. Bets on events, in which the customer is directly involved or has access to inside information regarding the outcome of events, are not allowed. Where there is a suspicion of a violation of this rule, efbet.net retains the right to void the bet and refuse to pay out winnings. It also retains the right to take any further action to protect its legitimate interests and to comply with other laws and regulations.

18.5. We further reserve the right to cancel bets even subsequently if any such bet was won by the customer as a result of a fault or error, inclusive of but not limited to an error or fault in transmission. In any such case, the stake of the bet or game shall be re-credited to the player's account. We reserve the right to hold a customer liable for any damage caused to or suffered by us as a result of such customer knowingly taking advantage of a technical or administrative error when making and/or receiving payments.

18.6 AE Group B.V./ efbet.net / reserves the right to suspend payment of winnings if it finds that there is a reasonable doubt that activity is carried out by one or a group of participants in order to predetermine the outcome of an event or if there is a suspicion regarding the credibility of the competition. Any bets placed on such events may be voided and the stakes shall be returned.

Rules last changed: 01.07.2026

The present Terms and Conditions shall be governed by the laws of the Republic of Curacao.