

Curriculum Vitae

Personal information

Surname / First name	Micallef John		
Address	46, Parish Street, Santa Venera, SVR1260, Malta		
Telephone(s)	Home: +356 21498487 Work: +356 21422564	Mobile:	+356 79254072
E-mail	jmicallef@rnglabs.net		
Nationality	Maltese		
Date of birth	20 November 1984		
Gender	Male		
Marital Status	Married		

Work experience

July 2014 – To Date	Director at RNG Labs International Ltd. RNG Labs International Ltd focuses mainly on providing assurance on Information Systems, and in particular focuses on the gaming industry, where it is one of the approved Systems and Compliance auditing companies by the Malta Gaming Authority. As a Director, I am responsible to coordinate and manage all the work engagements carried out by RNG Labs, and preparing the final reports or other deliverables before final review. Further information is available on the company's website: www.rnglabs.net
March 2015 – To Date	CTO and Co-Founder at RGOAL RGOAL is a company which offers alternative dispute resolution and out of court settlement opportunities. It offers the opportunity to gambling customers who are not satisfied with any situation with their operator, to file a dispute which is then assessed and adjudicated accordingly, to provide a cheaper and faster means to both players and operators instead of having to resort to courts. We offer our European service under the brand MADRE (madre-online.eu) and outside of Europe under the brand CADRE (cadre.online). With respect to out of court settlement, RGOAL, which is approved by the European Commission both as an ADR and OOC entity, offers the possibility to online customers of large platforms to file disputes if they deem that the platform has somehow violated their terms of service. This service is offered as ADROIT (adroit.legal). As CTO I am responsible for the overall development of the RGOAL software and management of the platform. I am also the main liaison with all the technical representatives of the gaming companies involved.
July 2014 – To Date	Managing Director at Beacon Services Beacon Services Ltd is a company focused on providing specialized assistance on the gaming industry, and in particular on regulatory compliance. The company is able to provide the necessary support to acquire a gaming license from several different jurisdictions, and to maintain the necessary compliance throughout its operation. We also provide detailed expertise on anti-money laundering where we can assist companies by assigning one of our staff members as their MLRO and providing all the required assistance to set up tailor made anti-money laundering policies and implementing them in practice.
March 2014 – July 2014	Licensing and Compliance Analyst at Tipico Ensuring that the company is compliant within its regulated jurisdictions: mainly Malta, Italy, Denmark, Belgium and Schleswig-Holstein, through the use of appropriate internal procedures, liaison with regulators and monitoring of operations.
June 2008 – March 2014	Information Systems Assurance Consultant at RSM Malta

Main activities and responsibilities:

I am part of a team of information system auditors with RSM that are responsible for any IT assurance that the firm provides from time to time. Since joining RSM I have undergone both internal and external training. During my employment, main responsibilities related to the conduct of Remote Gaming System Reviews for the Malta Gaming Authority and in the IT review (of both gaming and non-gaming companies) as part of the statutory financial audit. I am also involved in Consultancy projects relating to IT Project Management. I also carry out audits on gaming companies as part of the MGA's licensing and compliance process.

Financial Audits

As part of the financial auditing process, I am responsible for auditing the technical part for clients which are utilising various forms of online or integrated systems. This includes reviewing company policies and procedures, back-end systems, as well as the financial application being used and analysing the manner in which all data inputs and outputs are interacting with this application. A detailed review of the internal controls and checks, both system and manual, is conducted to ensure the correct functioning of the system as a whole, as well as compliance with recognized standards.

I.T Consultancy

I have been involved in a variety of different types of consultancy. These include project management, I.T strategic reviews, data quality reviews, data cleansing assignments, as well as compliance audits based on the ISO 27001 standard. These assignments relate to both private companies as well as to local government institutions.

Qualifications

December 2013

CISA (Certified Information Systems Auditor) – awarded by ISACA (Information Systems Audit and Control Association)

May 2010

B.Sc.(Hons) Computing and Information Systems – awarded by University of London
Thesis Title: “An Investigation into the current European online gambling system:
An I.T. insight of the problems of setting up jurisdictions over the Internet”

May 2006

Certificate of Higher Education
Awarded by the University of Malta for obtaining credits during a two year period
attending a course in B.Ed Maths.

May 2004

A-Levels: Pure Maths, Physics
Intermediate Levels: Computing, English, Religion, Systems of Knowledge
Tuition: Junior College

May 2002

O-Levels: Maltese, Italian, English Language, English Literature, German, Mathematics,
Physics, Religion, Environmental Studies.
Tuition: St. Aloysius College

Languages

Fluent: Maltese, English, Italian
Basic: German