
Re: Palau Holdings N.V. Deboarding

From CEG Tech Department <tech@curacao-egaming.com>

Date Wed 10/9/2024 7:00 AM

To Emely Curiel <emely@G-force-corporate-services.com>

Cc julian@vistagaming.com <julian@vistagaming.com>; Info <info@G-force-corporate-services.com>; Gouloud Hammoud <gouloud.hammoud@G-force-corporate-services.com>; marketing <marketing@curacao-egaming.com>

Dear Sir/Madam,

Curaçao eGaming ("CEG") has received fully completed questionnaires in relation to deboarding the brands cyberbingo.com and vegascrestcasino.ag for the operator Palau Holdings N.V.

As the next step, please find below the requirements:

1. All information relating to Curacao eGaming and the Verification Seal, must be removed from the above website, including all references to CEG and 1668/JAZ.
2. Provide an e-mail/contact to whom we should forward any future complaints if any are received.
3. Duly notify all players of the cancellation of the license.
4. Resolve all open player complaints (if any).
5. Settle outstanding invoices (if any).
6. Resolve any other matters pertaining to the license (if any).
7. Please provide a certified copy of the UBO's passport and a certified copy of proof of address (e.g. utility bill). **Please note that documents must be presented with a certified English translation (if applicable).**

Please complete the above requirements by: **14 October 2024.**

Once the above has been actioned, we will proceed to the next step of the deboarding process. Please note that B2C Operators who are not compliant are in material breach and brands are not deboarded as issues have not been resolved.

Best regards,

CEG | Tech Department

curacao-egaming.com



On Mon, Oct 7, 2024 at 7:37 PM Emely Curiel <emely@g-force-corporate-services.com> wrote:

Dear CEG team,

The operator Palau Holdings N.V. would like to deboard the brands and company, please find attached brand deboarding questionnaires and operator deboarding questionnaire for further handling.

Thank you.

Kind regards,



Emely Curiel

G-Force Corporate Services B.V.

"Building TRUST is our commitment"

Kaya Richard J. Beaujon z/n

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