

1. General

1. These Terms and Conditions ("T&C" or "the Terms") constitute a binding agreement between you and funcybet.com
2. The website funcybet.com (hereafter referred to as "Casino", "Website", "Company", "We", "Us", "Our") is managed by Green Forest Group N.V. This company is registered and incorporated under the laws of Curaçao, registration number 166599, its registered office located at Chuchubiweg 17, Curacao. Company is duly licensed and regulated by the Curaçao Gaming Authority (license no OGL/2024/[1856/1063](#)) and adheres strictly to all applicable gaming regulations and licensing requirements.
3. These Terms and Conditions apply to the usage of the Games through funcybet.com through related enabling internet, mobile or other platforms by you ("You" or "the Player").
4. Before you participate in any games of chance offered on our Website, please review the following Terms thoroughly. By registering with the Casino, You confirm your understanding of and agreement to these Terms and Conditions. If you do not agree with any provision of these Terms you must not use or continue to use the Website.
5. The Casino reserves the right to change the Terms and Conditions at its discretion. By accepting these Terms you fully understand and agree to be bound by the Terms and Conditions contained herein and as may be amended by Us from time to time.
6. The players might be notified of the Terms change within a reasonable time and will be informed thereof. The changes in Terms and Conditions require players to consent to their agreement with the updated terms of service. If no consent has been provided otherwise the account will be closed and justified balances shall be refunded.
7. The current English version of these Terms and Conditions prevails over the other editions and translations. During any dispute, the current English version of the Terms and Conditions takes precedence.
8. By accepting these Terms and Conditions, You also agree to be bound by all policies, rules, and guidelines published on the Website

2. Responsibility of the Parties

1. The responsibilities for the fulfillment of these Terms and Conditions are allocated as follows:
 1. "Casino" ("Company", "We", "Us", "Our", "Website") – provider of the facilities You use for entertainment purposes, Green Forest Group N.V.;
 2. "You" ("Player", "Your") – end user, a participant in the casino games of chance;
2. By accepting these Terms and Conditions you confirm your awareness of the fact that gambling may lead to losing money. The Casino is not liable for any possible financial damage arising from Your use of the Website.

3. In the unlikely case where a wager or bet has been confirmed or a payment has been performed in error, the Casino reserves the right to the following actions:
 1. to cancel all wagers or bets accepted containing such an error, effectively reverting the account to the prior state in full;
 2. to correct the mistake by re-settling all the wagers or bets at the correct terms that should have been available at the time that the wager or bet was placed in the absence of the error.
4. We reserve the right to reject or limit wagers. The User is not permitted to wager an amount exceeding his/her personal account. Wins are credited to the personal account of the User. You are not permitted to bet on any other person's behalf.
5. Games played on Our site should be played in the same manner as games played in any other setting. This means that players should be courteous to each other and avoid rude or obscene comments.
6. We reserve the right to require some verification in case of suspicious or fraudulent transactions.

Your Obligations as a Player

1. You agree that all information You provide during the term of validity of this agreement is true, complete, and correct, and that You shall immediately notify us of any change of such information;
2. You shall not be involved in any fraudulent, collusive, fixing or other unlawful activity in relation to Your or third parties' participation in any of the Games and shall not use any software-assisted methods or techniques or hardware devices for Your participation in any of the Games. We hereby reserve the right to invalidate any wager in the event of such behaviour;
3. You understand that cryptocurrency values can change dramatically depending on the market value;
4. You are not allowed to use any payment methods that belong to a Third party or person. If we determine during the security checks that you have violated this condition, your winnings will be confiscated and the original deposit will be returned to the owner of the payment account. The Company is not responsible for the lost funds deposited from third party accounts.

Limitation of Liability

1. You enter the Website and participate in the Games at your own risk. The Website and the Games are provided without any warranty whatsoever, whether express or implied
2. The Casino disclaims liability for issues related to hardware or software malfunctions, interruptions or losses in your Internet connection, or any other technical problems that might impede your access to the Website or disrupt your gameplay.

3. Without prejudice to the generality of the preceding provision, the Casino, its directors, employees, partners, service providers:

1. do not warrant that the software or the Website is/are fit for their purpose;
2. do not warrant that the software and Website are free from errors;
3. do not warrant that the Website and/or Games will be accessible without interruptions;
4. shall not be liable for any loss, costs, expenses or damages, whether direct, indirect, special, consequential, incidental or otherwise, arising in relation to Your use of the Website or Your participation in the Games.

4. You hereby agree to fully indemnify and hold harmless Green Forest Group N.V., its directors, employees, partners, and service providers for any cost, expense, loss, damages, claims and liabilities howsoever caused that may arise in relation to your use of the Website or participation in the Games.

5. You acknowledge that the Casino has the sole discretion to determine any violations of these Terms and Conditions, which may result in sanctions such as suspension, restrictions on communication channels, or permanent bans from participating in games of chance on the Website.

6. Nothing published by or on behalf of Green Forest Group N.V. constitutes solicitation or recommendation to enter into any security or investment. Neither content nor data published by Green Forest Group N.V. should be relied upon for investment, trading, or security purposes. Links to other sites do not constitute endorsement and should not be deemed as such, nor should such links be considered approval by Green Forest Group N.V. of the linked site, its owner, or its content. It is strongly advised that anyone perform independent research prior to making financial or investment decisions, along with seeking the advice of a qualified professional.

7. If You breach any provision of these T&C or Green Forest Group N.V. has a reasonable ground to suspect that You have breached them, Green Forest Group N.V. reserves the right not to open, suspend, close Your Member Account, withhold payment of your winnings and apply such funds on account of any damages due by You.

3. Restricted Countries Policy

1. The Casino accepts players only from those countries and geographic regions where online gambling is allowed by law. Your consent to the Terms and Conditions confirms that You are solely responsible for participating in games of chance offered by the Website and do not breach laws applicable to You in the local jurisdiction.
2. Depositing real funds and playing for real money is subject to the laws of Your country, and it is Your sole responsibility to abide by your local regulations. Players are strongly recommended to inquire about the existing and applicable

gambling laws and regulations before participating in games of chance on the Website.

3. The Casino reserves the right to verify Your identity during the KYC (Know Your Customer) procedure. Should You breach the Restricted Countries Policy, the Casino does not guarantee the availability of a refund in case You manage to complete payment in breach of the Policy. Notwithstanding the above, the Casino will apply reasonable measures to remit the funds.
4. Any winnings obtained from the bonus regardless of the event or reason that occurred, issued to the Player from the country listed as Restricted or Restricted for receiving bonuses is automatically considered void.
5. For more information on countries restricted from receiving bonuses in the Casino, please see [Bonus Terms and Conditions](#).
6. Users from the following countries and their territories ("Restricted Countries List") are not allowed to deposit and play real money games: United States of America, Puerto Rico, Greece, United Kingdom (including any overseas territories), Isle of Man, Jersey, Gibraltar, Spain, France and its overseas territories (Guadeloupe, Martinique, French Guiana, Réunion, Mayotte, St. Martin, French Polynesia, Wallis and Futuna, New Caledonia), Netherlands, Sweden, Israel, Lithuania, Slovakia, Belgium, Angola, Albania, Iraq, Uganda, Pakistan, Islamic Republic of Iran, Panama, Lebanon, Zimbabwe, Mauritius, Nicaragua, Yemen, Central African Republic, Côte d'Ivoire, Sudan, Liberia, Syrian Arab Republic, Cayman Islands, Somalia, Congo, North Korea, Eritrea, Haiti, Sierra Leone, Ethiopia, Myanmar, South Sudan, Burkina Faso, Libya, Mali, Barbados, Rwanda, Czech Republic, Serbia, Cuba, Portugal, Georgia, Hungary, Ukraine, Estonia, Bulgaria, Latvia, Lichtenstein, Poland, Romania, Russia, Cyprus, Curacao, Turkey, Brazil, Germany, Australia and other FATF blacklisted and sanctioned countries, to play at the Casino. This includes both FIAT and Cryptocurrencies.
7. The Casino cannot guarantee successful processing of withdrawals or refunds in the event that Player breaches this Restricted Countries policy.

4. Games Availability and Rules

1. By accepting these Terms and Conditions you confirm that you know and understand the rules of the games offered on the Website. It is at your discretion to familiarise yourself with the theoretical payout percentage of each game.
2. Certain games may be unavailable in certain jurisdictions, as required by the policies of game providers which may change from time to time.
3. Using a VPN to bypass a provider's block is strictly prohibited and may lead to confiscation of winnings and further legal action.
 1. Absolute restriction

5. Fees and Taxes

1. You are fully responsible for paying all fees and taxes applied to your winnings according to the laws of the jurisdiction of your residence.

6. Use of the Player's Account

1. Eligibility to Use Green Forest Group N.V. Services

You may participate in any of the Games if and only if:

1. You are over eighteen (18) years of age or such higher minimum legal age of majority as stipulated in the jurisdiction of Your residence;
2. It may be an offence for persons under the Relevant Age to make use of the Website.

If we are unable to confirm that You are of the Relevant Age, then we may suspend Your Account until such time that we are able to confirm that You are the Relevant Age.

If You are subsequently proven to have been under the Relevant Age at the time You made any gambling or gaming transactions with us, then:

- Your Account will be closed;
- All transactions made whilst You were underage will be made void, and all related funds deposited by You will be returned by the payment method used for the deposit of such funds, wherever practicable;

3. You are legally allowed to participate in the Games offered on the Website under the laws applicable to You;
4. You participate in the Games strictly in your personal non-professional capacity for recreational and entertainment reasons only;
5. You participate in the Games on your own behalf and not on behalf of any other person.

2. Account registration

1. In order for you to be able to place wagers using any of the Website, you must first register with Green Forest Group N.V. and open an account ("Member Account").
2. You are allowed to have only one Member Account. Only one Account for each household, IP, PC is allowed. If you attempt to open more than one Member Account, all accounts you try to open may be blocked or closed and any bets may be voided. Also any returns, deposits, winnings or bonuses which you have gained or accrued during such time as the Duplicate Account was active will be forfeited by you and may be reclaimed by us, and you will return to us on demand any such funds which have been withdrawn from the Duplicate Account. If you wish to open another account, you may do so by contacting the Manager on our support address. If a new account is opened, the old account will be closed. If you notice that you have more than one registered Member Account you must notify us immediately. Failure to do so may lead to your Member account being blocked for access.
3. You must enter all mandatory information requested into your registration form, including :

- Valid e-mail address; if you do not enter a valid email address, we will be unable to help you recover any "forgotten passwords". It is your sole responsibility to ensure that the information you provide is true, complete and correct.

- Name;
- Address;
- Country;
- Date of Birth.

4. As part of the registration process You will have to choose Your username and password for Your login into the Website. It is Your sole and exclusive responsibility to ensure that Your login details are kept securely. You must not disclose your login details to anyone. Green Forest Group N.V. is not responsible for any abuse or misuse of Your Member Account by third parties due to Your disclosure, whether intentional or accidental, whether active or passive, of your login details to any third party.
5. Green Forest Group N.V. reserves the right to refuse to register an Account or close Your Account. However all Real money funds within Your Account will be returned and all contractual obligations already made honoured.

3. Closing of Account

1. You may close your account by contacting customer support. Green Forest Group N.V. will return to You any and all funds from Your Member Account subject to the deduction of relevant withdrawal charges. The method of repayment will be at our absolute discretion.
2. Green Forest Group N.V. reserves the right to close Your Member Account and to refund to You the "Account balance", subject to the deduction of relevant withdrawal charges, at Green Forest Group N.V.'s absolute discretion and without any obligation to state a reason or give prior notice
3. The Company reserves the right to ask for proof of age from the player and limit access to the Website or suspend the Player Account to those players who fail to meet this requirement.

7. KYC Procedure

1. Know Your Customer (KYC) is the obligatory player verification procedure designed to ensure that the casino account holder is: i) a real person; ii) the funds deposited are of legitimate origin and belong to the casino account holder and iii) the funds released to the Player by the Casino will reach the destination payment account and person.
2. Typical KYC documentation required to consider the verification complete is listed below. Please note that the Casino reserves the request for additional documentation at its sole discretion.

1. Proof of identity: government-issued identification that must contain the following info: full name, date of birth, issuance/expiry dates, and the photo;

Examples: passport, identity card, driver's license.

2. Proof of payment: the document confirming that You sent the payment to the Casino. In principle, it must show the sum debited, the name of the payment account holder, and the payment date. However, given the variety of payment methods available, their verification procedures might be slightly different.
3. Proof of address: the document confirming Your place of residence stated during the registration process showing: your full name, residence address, and the issuance/expiry dates. Please note that You should submit the proof of residence no older than 90 days (3 months) of issuance.
3. Once the Know Your Customer procedure has been completed, You will be informed by email. You can also inquire about your procedure status by contacting customer service. Kindly note that the completion of Know Your Customer does not preclude the casino from requesting additional information (including, but not limited to the new proof of identity if the old one has expired or proof of address if You state the change in residence, etc.)
4. Non-provision on the Know Your Customer documentation prevents You from receiving payments from the Casino, of which you will be informed by email. The Casino will make reasonable efforts of several attempts to contact you using the details stated in your account.

Note that the absence of contact from You or the continued refusal to complete the requested procedure(s) might result in account suspension and consequent closure. The outstanding account balance before account suspension or closure would be subject to payment after You complete the requested procedures.

5. The funds confirmed to be obtained with ill-gotten means or during any violation of the Casino Terms and Conditions would be retained by the Casino.

8. Payments Policy

1. You may participate in any Game only if you have sufficient funds on your Green Forest Group N.V. Account for such participation. For that purpose you shall use the payment methods available on the Website to deposit your funds. Green Forest Group N.V. will not give you any credit whatsoever for participation in any Game.
2. Green Forest Group N.V. can, under certain circumstances, credit a player's account with a so-called "bonus". The conditions for the crediting of the bonus (e.g. First Deposit Bonus) and the amount of the bonus is determined by Green Forest Group N.V. and set out on the website from time to time. If an account contains both the Real money funds and bonus funds, the bonus funds will only be available for wagering once the existing Real money funds have been used. Before fulfilling the bonus turnover conditions if you transfer or withdraw the main deposit amount, bonus funds and all winnings from this bonus will be forfeited.

3. Kindly note that bonuses come with specific bonus terms and conditions ("Bonus Terms and Conditions"). These can be found here ([Bonus Terms and Conditions](#)).
4. You are able to opt out from receiving offers via emails from Green Forest Group N.V. However, we still reserve the right to send you important information regarding your account, despite you being opted out from regular email send-outs.
5. Green Forest Group N.V. is not a financial institution and thus should not be treated as such. Your account will not bear any interests and no conversion or exchange services (including fiat-crypto exchange) will be offered at any time.

Deposits into Your Member Account

1. To deposit Real money funds into your Member Account, you can transfer Real money funds from your personal wallets or other Real money funds related accounts. The maximum amount of deposit depends on the payment method you decide to use and will appear when choosing the payment method.
2. Deposited amounts are available on the Account within a reasonable amount of time after the confirmation of the deposit. Before a withdrawal can be made, all previous deposits need to be confirmed.
3. We reserve the right to use additional procedures and means to verify your identity (Know Your Client) when effecting deposits into your Account. This could include (but is not limited to) a selfie with a document or form of identification.
4. It's the responsibility of the player to ensure that all documents as a part of the KYC process are genuine. Faked or fraudulent documents provided may result in a confiscation of deposits and potential winnings of the player.
5. Green Forest Group NV is not an exchange and therefore does not execute any conversion between Bitcoin and any Fiat currency.
6. You may only use your own personal credit/debit card or other payment method to fund your Account. The name appearing on the credit cards, or registered on the payment accounts used for deposits or payouts must correspond to the name registered on your Account.
7. Players depositing via card may have the deposited amount being displayed on their bank statement in EUR or USD. Additional conversion fees might be charged by your bank.
8. When depositing using cryptocurrencies, kindly ensure you're depositing an amount greater than or equal to, the minimum deposit limit for that particular currency, as displayed on the deposit page of your account. Deposits below this limit cannot be processed by our payment processor and will not reach your account and nor can it be returned back to you.
9. In the unlikely event of a player depositing crypto currency funds to another crypto currency network address (such as but not limited to:

sending BTC to a BCH address). Green Forest Group N.V. will not attempt to recover the amount unless it exceeds \$5000. In such cases, a fee of 0.1 BTC will be charged in order to recover the lost funds to cover expenses to pursue the recovery, however it's not a guarantee to get the funds recovered.

Kindly note that you have to report the mis-sending of funds within 7 days of occurrence and that this whole procedure is in line with standard exchange practices. Furthermore, the retrieval of private keys for the bitcoin on their balance is not possible.

10. All payments with Piastrix are processed via a third party group entity, located in Cyprus, SMGWW Ltd.

Withdrawals From Your Member Account

1. While Green Forest Group N.V. will endeavour to pay out withdrawals immediately, some withdrawals may take longer than others. Green Forest Group N.V. shall try to pay out withdrawals within 1 hour, however in some cases, withdrawals may take longer; this would clearly be stated when you choose a method of withdrawal.

2. If we mistakenly credit your Member Account with winnings that do not belong to you, whether due to a technical error in the pay-tables, or human error or otherwise, the amount will remain our property and will be deducted from your Member Account. If you have withdrawn funds that do not belong to you prior to us becoming aware of the error, the mistakenly paid amount will (without prejudice to other remedies and actions that may be available at law) constitute a debt owed by you to us. In the event of an incorrect crediting, you are obliged to notify us immediately by email.

3. You acknowledge that the funds played at Green Forest Group N.V. are consumed instantly and We do not provide any refunds or cancellation of the already wagered funds. Green Forest Group N.V. reserves the right to payout substantial wins in monthly installments.

4. Green Forest Group N.V. agents reserve the right to carry out additional verification procedures during withdrawal processing, if deemed necessary by the Green Forest Group N.V. payments team. Such verifications may include copies of a player's passport, national Identity Card, copies of a player's utility bills, and/or copies of the debit/credit cards used to deposit. This rule applies for both FIAT and Cryptocurrency players.

5. In order to make a withdrawal, a player must play through active deposited amounts at least once prior to withdrawal. This procedure is in line with anti money laundering practices. The player is fully responsible for paying all fees and taxes applied to their winnings according to the laws of the jurisdiction of the player's residence.

6. The website supports payouts via Original Credit Transfer (OCT) from Visa and via Payment Transfer from Mastercard. Additional requirements are that the respective credit card is not a corporate credit card and the card is issued in a supported country. Please note that even for supported countries the Website is not able to guarantee successful credit card payment processing in all cases, since banks issuing credit cards may

block or reject such transactions at their own discretion. Please note that the internal operating currency of the Website is Euro. If you transact in other currencies, the amount deducted from your credit card may be insignificantly higher than displayed at the time of transaction due to currency conversions on the side of your bank and/or website's payment processing system.

7. Players withdrawing via bank transfer will have their funds sent in EUR. Additional conversion fees might be charged by your bank. All Bank Transfer payouts are in principle processed within three to ten (3 to 10) banking days. Please mind that you will not be able to request a Bank Transfer for USD payouts.

8. Upon a player winning a significant amount of money defined according to Green Forest Group N.V.'s own discretion, the winnings will need to be verified with the relevant game provider. This means the withdrawal may take longer than the average.

9. Neither We, nor our payments processor will charge any fees in regards to your withdrawal. However, kindly note that your bank might.

10. We reserve the right to make a phone call to the number provided in your user account, which at our own discretion can be a necessary part of the KYC procedure. Withdrawals may be terminated until the account is fully verified. We will make reasonable efforts trying to contact you regarding the withdrawal of the funds, but if we are not able to reach you (by email or phone) in two (2) weeks as from the date of the request for withdrawal, account will be locked, since you have failed to pass the KYC procedure.

11. In case you provide false or incompleting Personal Data, the withdrawal can be refused and the Player Account terminated, of which you will be informed by email. Reporting by the Casino to applicable regulatory bodies of actions performed by the player may be required.

12. Kindly note that withdrawals have to be made to the same method that you deposited with. If you, for example, deposited with Skrill, the winnings from that deposit has to be sent back via Skrill.

6. Refund Policy

1. If you wish to request a refund, you need to do so within the first 24 hours of the transaction in question for it to be considered (or within 30 calendar days if you claim that another person has gained access to your account).
2. If you've made credit card deposits to your account, we reserve the right to process all withdrawal requests up to the total amount of deposits as refunds, against the purchases made. If you've withdrawn more funds than what you have deposited, we'll pay out any additional amounts via another payment option.
3. Prior to any amounts being processed, all bonuses and winnings in your balance will be removed prior to calculation of the refund amount.

4. If it's the case where any credit card purchases are deemed to carry a bigger than necessary risk for security or legal reasons, by your payment processor or the casino, we will initiate refunds of the transactions in question back to the card, and notify the appropriate authorities and parties.
5. Contact our support team at support@Green Forest Group NV to inquire about the possibility of a refund. List of required documents to proceed with the refund (please note that additional documents could be requested): photo of ID, photo or screenshot of the payment system, photo or screenshot of the document confirming the current address.

9. Fraud Prevention

1. The Casino utilizes a strict anti-fraud policy and various tools to prevent and detect fraudulent activities that could compromise the integrity and fairness of the gambling environment.
2. If You are suspected, including, but not limited to:
 1. participating in any type of collusion with other players;
 2. development of strategies aimed at gaining of unfair winnings;
 3. fraudulent actions against other online casinos or payment providers;
 4. chargeback transactions with a credit card or denial of some payments made;
 5. creating two or more accounts with the intent of assuming the other person's identity regardless of the purpose;
 6. engaging in low-risk gameplay - systematically covering only red/black outcomes in roulettes or systematically covering seventy (70) or more percent of the table (more than 25 of 36 numbers on the table) with the intent to disguise the origin and/or transfer the funds between players within the Casino;
 7. using any kind of robots and programmed devices to participate in game play;
 8. becoming bankrupt in the country of your residence;
 9. other types of cheating.

The Casino reserves the right to terminate such Player Account and suspend and/or cancel all payouts to the player. This decision is at the sole discretion of the Company and the player will not be notified or informed about the reasons for such actions. The Company also reserves the right and may be obliged to inform applicable regulatory bodies of the fraudulent actions performed by the player.

3. In the event of chargeback at the account, the casino reserves the right to:
 1. charge the player a sum equivalent to the players available balance funds in order to compensate damages and expenses suffered by an incurred as a result of chargeback;

2. claim further damages and financial losses from the player by contacting them via one of the methods provided during the registration process (i.e. phone, e-mail, etc.);
 3. close player's personal account and/or discard all and any winnings gained as a result of such act or attempt to act.
4. The Casino has zero tolerance to advantage play. Any player who will try to gain advantage of casino welcome offers or other promotions agrees that Company reserves the right to void bonuses and any winnings from such bonuses, for the reasons of:
 1. use of stolen cards;
 2. chargebacks;
 3. creating more than one account in order to get advantage from casino promotions;
 4. providing incorrect registration data;
 5. providing of forged documents;
 6. any other actions which may damage the Casino;
5. The Casino reserves the right to apply restriction measures if any actions from the above would be detected in Your account, including, but not always limited to: voiding of any winnings obtained in violation and indefinite barring to the casino account access.
6. Green Forest Group N.V. reserves the right to declare a wager void partially or in full if Green Forest Group N.V., at its own discretion, would deem it obvious that any of the following circumstances have occurred:
 1. You, or people associated with you may directly or indirectly influence the outcome of an event, to obtain an unlawful advantage;
 2. You and or people associated with you are directly or indirectly avoiding the rules of Green Forest Group N.V.;
 3. The result of an event has been directly or indirectly affected by criminal activity;
 4. Wagers have been placed that would not have been accepted otherwise, but that were accepted during periods when the website have been affected by technical problems;
 5. Due to an error, such as a mistake, misprint, technical error, force majeure or otherwise, wagers have been offered, placed and or accepted due to this error;
 6. If a player's deposit fee is too low and is flagged by blockchain or similar site as "not enough fee to relay" Green Forest Group NV reserve the right to confiscate the winnings if Green Forest Group NV at their own discretion deem the transaction and behavior of the player to be fraudulent in nature.

7. The Casino will retain any payments if Your account raises reasonable suspicions or if You have been involved in manipulating the casino systems. Criminal charges will be brought against any player or any other person(s) who has/have manipulated the casino system or attempted to do so. The Casino reserves the right to terminate and/or change any games or events that were proven to be externally manipulated to restore the gameplay to a pre-violation state.
8. Should you become aware of any possible errors or incompleteness in the software, you agree to refrain from taking advantage of them. You agree to report to the Casino any error or incompleteness immediately. Should You fail to fulfill such obligations, the Casino has a right to full compensation for all costs related to the error or incompleteness, including any costs incurred in association with the respective error/incompleteness and the failed notification.
9. Funds deposited to the Casino are intended for entertainment purposes only. As a money laundering prevention measure, any deposit is subject to wagering 3x times - meaning the player must place bets 3x times before the funds become available for withdrawal. The Casino will cancel any payments until the player has sufficiently wagered the deposits connected.
10. Should the Casino become aware of any user who has accepted the bonus or a promotion with sole purpose of creating a positive expected value on bonus return by using known practices aimed at securing a cash out of said bonus or at any way try to take advantage of bonuses received by Green Forest Group N.V., then Green Forest Group N.V. will enforce immediate confiscation of winnings and closure of the account with the right to withhold any further withdrawals.

An example of advantage play would be delaying any game round in any game, including free spins features and bonus features, to a later time when you have no more wagering requirement and/or performing new deposit(s) while having free spins features or bonus features still available in a game, the Casino reserves the right to withhold any withdrawals and/or confiscate all winnings.

10. Intellectual Property Rights

1. Under no circumstances shall the use of the Website grant to any user any interest in any intellectual property rights (for example copyright, know-how or trademarks) owned by us or by any third party whatsoever.
2. No rights whatsoever are granted to use or reproduce any trade names, trademarks or logos which appear on the Website except as specifically permitted in accordance with the Terms of Use.

11. Assignment

1. Green Forest Group N.V. reserves the right to assign or otherwise lawfully transfer this Agreement. You shall not assign or otherwise transfer this Agreement.

12. Applicable Law and Jurisdiction

1. The Terms and Conditions stipulated below are effective as of July 30th 2025. Before using the website please read Terms and Conditions carefully. The fact of using the website confirms your consent with the Terms and Conditions.
2. Do you have any questions regarding the terms and conditions? Do they sound very bureaucratic and confusing? They're not meant to, but if you feel that way, please contact our support team.
3. These terms and conditions and your entire relationship with Green Forest Group N.V. is governed exclusively by Curacao Law. The Courts of Curacao shall have exclusive jurisdiction to entertain any dispute arising herefrom. In the event of a complaint or dispute, you may first contact our complaints team, subject to our Complaints Handling Procedure. Your complaint will be dealt with as a 'ticket' and members of our team will determine whether your complaint is valid and provide a remedy. If you are still unsatisfied you may subject your complaint to Alternative Dispute Resolution in Curacao as per the Complaints procedure below.

13. Dormant Accounts

1. If you have not logged in or logged out for six consecutive months, your account obtains Inactive (dormant) status. The Casino reserves the right to charge Your account for a monthly administrative fee of a minimum 5 EUR (or an equivalent amount in Your account active balance currency) as long as Your account has a positive balance.
2. By submitting the consent with these Terms and Conditions, You authorize the Casino to debit this fee from Your account at the beginning of the month following the day on which Your account has obtained Inactive status, of which You will be informed by email. The Casino will stop deducting the administrative fee if your account is reactivated or the account balance reaches zero.

14. Complaints Procedure

1. All players are offered the designated procedure of addressing their complaints to the casino.
2. You may contact our customer service according to the instructions located at the Website to give us any complaints regarding our services.
3. Complaints are handled in the support department and escalated in the organisation of Green Forest Group N.V. in the case that support personnel do not solve the case immediately. The player shall be informed about the state of the complaint to a reasonable level.
4. In the event of any dispute, you agree that the records of the server shall act as the final authority in determining the outcome of any claim.
5. You agree that in the unlikely event of a disagreement between the result that appears on your screen and the game server, the result that appears on the game server will prevail, and you acknowledge and agree that our records will be the final authority in determining the terms and circumstances of your participation in the relevant online gaming activity and the results of this participation.

6. When we wish to contact you regarding such a dispute, we will do so by using any of Your Contact Details.
7. Casino is to acknowledge a complaint started by the account holder only. It is forbidden to and you can therefore not assign, transfer, hand over or sell your complaint to the third party. The casino will dismiss the complaint if the matter is handed over to be conducted by the third party and not the original account owner.
8. You may escalate the complaint to the gambling authority or request a review by a designated gambling dispute resolution service should You not be satisfied with the Casino resolution.

15. Expiry Period

1. You agree that any claim and/or cause of action arising out of or related to these Terms and Conditions or a service provided by the Casino must be filed within six (6) months after such claim or cause of action arose.

16. Non-Transferability

1. You can not assign, pledge, or transfer ownership under any title whatsoever to claims arising from these Terms and Conditions, the use of the Website or participation in the Games against the Casino without consent of the Casino. This prohibition is designed as a non-transferability clause ex article 83 paragraph 2 of book 3 of the Civil Code of Curacao and includes the transfer of any assets of value of any kind, including but not limited to ownership of accounts, winnings, deposits, bets, rights and/or claims in connection with these assets, legal, commercial, or otherwise. The prohibition on said transfers also includes however is not limited to the encumbrance, pledging, assigning, usufruct, trading, brokering, hypothecation and/or gifting in cooperation with a fiduciary or any other third party, company, natural or legal individual, entity in any way shape or form.

17. Responsible Gaming

Green Forest Group N.V. adheres to its own self regulated Responsible Gaming Policy which is aligned with Curacao Law. You should never use online gaming as a method of success, or to enhance your lifestyle. Our website is for entertainment purposes only. You should always game within your means. If you require to limit your depositing, contact us and we will set limits in communication with you. If you require cool off period(s) this functionality is available on our website. We are able to recommend gambling aware institutions that may assist you with problem gambling if this is required. We shall close your account upon request if gambling is becoming addictive or a problem. You should never chase your losses.