



CUSTOMER DUE DILIGENCE (CDD) FORM

Version No: 1.0.

Approved on: May 10, 2026

SECTION 1 – CUSTOMER INFORMATION

Field	Information
• Full Legal Name:	
• Tax ID No:	
• Username / Account ID:	
• Onboarding Date:	
• Date of Birth:	
• Place of Birth:	
• Nationality:	
• Gender:	
• Residential Address:	
• Country of Residence:	
• Phone Number:	
• Email Address:	

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Field	Information
• Occupation:	_____
• Employer Name:	_____
• Business Name:	_____
• Source of Funds:	_____
• Source of Wealth:	_____

Type of Customer:

- Recreational Player: ☐
- Professional Player: ☐
- VIP Customer: ☐
- Affiliate/Business Partner: ☐
- Expected Deposit Size: _____
- Expected Activity Level: _____
- Payment Methods Used: _____

SECTION 2 – IDENTITY VERIFICATION

Proof of Identity Submitted

Document Type	Document Number	Issuing Country	Expiration Date
• Passport ☐			
• Driver's License ☐			
• National ID ☐			

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Verification Status

- Verified ☐
- Pending ☐
- Rejected ☐

Verification Method

- Manual Review ☐
- Automated Verification ☐
- Biometric Verification ☐
- Video Verification ☐

Reviewer Notes:

SECTION 3 – PROOF OF ADDRESS

Document Type	Date Issued Verified
---------------	----------------------

- | | |
|---------------------|--------------------------|
| • Utility Bill | ☐ |
| • Bank Statement | ☐ |
| • Government Letter | ☐ |

Document issue date must be under 3 months

Address Verification Status

- Verified ☐
- Pending ☐
- Rejected ☐

Reviewer Notes:

SECTION 4 – RISK ASSESSMENT

Customer Risk Rating

- Low Risk ☐
- Medium Risk ☐
- High Risk ☐

Risk Indicators

Indicator	Yes No	
Politically Exposed Person (PEP)	☐	☐
Sanctions Match	☐	☐
High-Risk Jurisdiction	☐	☐
Multiple Linked Accounts	☐	☐
Third-Party Payment Activity	☐	☐
Unusual Transaction Activity	☐	☐
Adverse Media Findings	☐	☐

Risk Assessment Notes:

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SECTION 5 – SOURCE OF FUNDS / WEALTH VERIFICATION

Documents Submitted

Document Type	Reviewed	Accepted
Bank Statements	☐	☐
Payslips	☐	☐
Tax Returns	☐	☐
Business Documents	☐	☐
Investment Records	☐	☐

Additional Notes:

SECTION 6 – TRANSACTION MONITORING

Monitoring Check	Status
Deposit Activity Reviewed	☐
Withdrawal Activity Reviewed	☐
Payment Method Ownership Confirmed	☐
Gameplay / Transaction Consistency Reviewed	☐

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Monitoring Check Status

Fraud Indicators Detected ☐

Monitoring Notes:

SECTION 7 – ENHANCED DUE DILIGENCE (EDD)

EDD Required?

- Yes ☐
- No ☐

If Yes, indicate reason:

- PEP ☐
- High-Risk Jurisdiction ☐
- Large Transactions ☐
- Suspicious Activity ☐
- Source of Funds Concerns ☐
- Other: _____ ☐

Additional Measures Taken

- Senior Management Approval ☐
- Additional Documentation Requested ☐
- Video Verification Completed ☐
- Enhanced Monitoring Applied ☐

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For EDD cases the Compliance Office must require in all cases:

- Source of funds verification, including information relating to the customer's business, occupation, employment, or other lawful activity from which the customer derives funds.
- Source of wealth verification, including the origin of the customer's overall wealth and expected financial activity throughout the business relationship.
- Additional identity documentation.
- Video verification interviews.
- Senior management approval.
- Enhanced transaction monitoring.
- Independent database verification.

EDD Notes:

SECTION 8 – FINAL REVIEW & APPROVAL

Item	Status
Identity Verified	☐
Address Verified	☐
Risk Assessment Completed	☐
Sanctions Screening Completed	☐
Source of Funds Reviewed	☐
Account Approved	☐

Final Decision

- Approved ☐
- Approved with Monitoring ☐

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- Rejected ☐
- Escalated for Review ☐
- Pending Additional Information ☐

Compliance / Reviewer Name: _____

Signature: _____

Date: _____

INTERNAL USE ONLY

Field Information

Case Number: _____

Review Date: _____

Next Review Date: _____

Compliance Notes: _____

OPTIONAL ATTACHMENTS CHECKLIST

- Government ID
- Selfie / Liveness Check
- Proof of Address
- Bank Statements (no older than 3 months).
- Source of Wealth Documents
- Payment Method Verification
- Additional Supporting Documents |