

Information Security Policy

1. PRIVACY

igame are committed to protecting your personal information. This Privacy Policy lets you know what information igame collect when you use our services, why igame collect this information, and how igame use the collected information.

Please note that this Privacy Policy will be agreed between you and YOUR WEBSITE. ('We', 'Us' or 'Our', as appropriate). This Privacy Policy is an integrated part of YOUR WEBSITE's Terms and Conditions.

igame may periodically make changes to this Privacy Policy and will notify you of these changes by posting the modified terms on our platforms. igame recommend that you revisit this Privacy Policy regularly.

2. INFORMATION COLLECTED

igame consider information that may be used to identify an individual, including, but not limited to, first and last name, date of birth, home or other physical address, email address, phone number or other relevant information to be Personal Information ('Personal Information'). You may be asked to provide Personal Information when you use our website, register for an account, or use our services. The Personal Information that igame collect may include information such as contact information (including telephone number), shipping information, billing information, transaction history, website usage preferences, and feedback regarding the Services. This information is held by us on servers based in Germany and elsewhere from time to time. When you interact with the services, our servers keep an activity log unique to you that collects certain administrative and traffic information including source IP address, time of access, date of access, web page(s) visited, language use, software crash reports, and type of browser used. This information is essential for the provision and quality of our services. igame do not collect Personal Information about you without your knowledge.

3. MEANS OF COLLECTING AND PROCESSING DATA

igame may automatically collect certain data as discussed above and receive Personal Information about you where you provide such information through the services or other communications and interactions on the YOUR WEBSITE site. igame may also receive Personal Information from online vendors and service providers, and from customer lists lawfully acquired from third-party vendors. In addition, igame may engage the services of third-party service providers to provide technical support, process your online transactions, and maintain your account. igame will have access to any information you provide to such vendors, service providers, and third-party e-commerce services, and igame will use the Personal Information as set out in this Privacy Policy below. This information will only be disclosed to third parties outside the company in accordance with this Privacy Policy. igame take steps to ensure that our arrangements with third-party service providers and online vendors protect your privacy.

4. INFORMATION USE

igame use the Personal Information igame collect from you to deliver our Services, to provide customer support, to undertake necessary security and identity verification checks, to process any of your online transactions, to assist your participation in third-party promotions, meet certain business requirements, and for any other purpose related to the operation of the Services. As such, igame may share your Personal Information with our carefully selected partners (including any other parties that have data sharing arrangements with the latter).

Your Personal Information may also be used by us to provide you with (1) promotional offers and information regarding our products and services; and (2) promotional offers and information regarding the products and services of our partners, in order to enlarge the range of provided products and improve our customer service. From time to time, igame may request information from you via surveys or contests. Participation in these surveys or contests is completely voluntary and you have the choice of whether or not to disclose such information. Information requested may include contact

information (such as name, correspondence address, and telephone number), and demographic information (such as zip or postal code or age). By accepting any contest prize or winnings from us, you consent to the use of your name for advertising and promotional purposes without additional compensation, except where prohibited by law. Unless you have elected not to receive promotional information, igame may also use your Personal Information (including your email address and phone number) to provide you with information regarding our products, services, and promotions, including other gaming products (including online poker, casino, betting, backgammon) and products and services from third parties carefully selected by us.

5. CERTAIN EXCLUDED DISCLOSURES

igame may disclose your Personal Information if required to do so by law, or if igame believe in good faith that such action is necessary to (1) comply with any legal process served on us, any of our sites, or the services or in circumstances where igame are under a substantially similar legal obligation; (2) protect and defend our rights or property; or (3) act to protect the personal safety of users of the services or the public. If, in our sole determination, you are found to have cheated or attempted to defraud us, the company, or any other user of the services in any way including but not limited to game manipulation or payment fraud, or if igame suspect you of fraudulent payment, including the use of stolen credit cards, or any other fraudulent activity (including any chargeback or other reversal of a payment) or prohibited transaction (including money laundering), igame reserve the right to share this information (together with your identity) with other online gaming sites, banks, credit card companies, appropriate agencies, and relevant authorities. (4) For the purpose of research on the prevention of addiction, data can be made anonymous and passed on to the respective institutions.

6. ACCESS

You may 'opt out' of receiving any promotional communications either by choosing to opt out via your account settings available on our sites or the services or in an email you

receive from us, or at any time by sending an email, or by writing to us at Customer Service.

In addition, You may contact us if you (1) want to confirm the accuracy of the Personal Information igrade have collected about you; (2) would like to update your Personal Information; and/or (3) have any complaint regarding our use of your Personal Information. If requested, igrade will (1) update any information you have provided to us, in case you prove the necessity for such changes, or (2) mark any information to prohibit future use for marketing purposes. For the avoidance of doubt, nothing in this Privacy Policy shall prevent us from retaining your Personal Information where igrade are required to do so by law.

7. COOKIES

Information placed on your device

When accessing our services, igrade may store information on your device. This information is referred to as cookies, which are small text files that are stored on your device when you visit online pages that record your preferences. igrade also use Local Shared Objects or 'flash cookies'. 'Flash cookies' are similar to browser cookies. They allow us to remember things about your visits across our sites. Neither cookies nor flash cookies can be used to access or use other information on your computer. igrade only use these methods to track your use of our services. Cookies help us monitor traffic to the site, improve our services, and make it easier and/or more relevant for your use. igrade use flash cookies and third-party cookies to help us show you more relevant and desirable advertisements.

Strictly necessary cookies

Strictly necessary cookies are essential to allow a user to move around a website and use its features, such as accessing secure areas of the website or making financial transactions. Without these cookies, igrade would not be able to make our websites work efficiently.

During the registration process

These cookies will hold information collected during your registration and will allow us to recognize you as a customer and provide you with the services you require. iGame may also use this data to better understand your interests while online and to enhance your visits to our platforms.

On our website

For visitors to our website, iGame use cookies to collect information. Our servers use three different types of cookies:

'session-based' cookie: This type of cookie is only allocated to your computer for the duration of your visit to our website. A session-based cookie helps you move around our website faster and, if you're a registered customer, it allows us to give you information that is more relevant to you. This cookie automatically expires when you close your browser.

'persistent' cookie: This type of cookie will remain on your computer for a period of time set for each cookie. Flash cookies are also persistent.

'Analytical' cookies: This type of cookie allows us to recognize and count the number of visitors to our site and see how visitors use our services. This helps us improve the way our sites work, for example, by ensuring you can find what you are looking for easily.

You have the ability to accept or decline cookies. Most web browsers automatically accept cookies, but, if you prefer, you can usually modify your browser setting to decline cookies. The Help menu on the menu bar of most browsers will tell you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie, and how to disable cookies altogether.

Flash cookies

You can modify your Flash Player settings to prevent the use of flash cookies. The Settings Manager of your Flash Player allows you to manage your preferences. To disallow flash cookies from all third-party content, go to the 'Global Storage Settings' panel of the Settings Manager and de-select the checkbox labeled 'Allow third-party flash content to store information on your computer' and close the Settings Manager. Alternatively, you can also adjust your settings for specific websites you visit through the 'Website Storage Settings' panel which is also found in the Settings Manager.

If you are using an old version of Flash Player or older web browser, the Settings Manager may not be available to you. iGame recommend that you ensure that you refresh your Flash Player and browser to the latest available versions.

If you choose to decline cookies, you may not be able to experience all of the interactive features on our sites.

8. CONSENT TO USE OF ELECTRONIC SERVICE PROVIDERS

In order to play real money games on our services, you will be required to send money to and receive money from us. iGame may use third-party electronic payment systems to process such financial transactions. By accepting this