

iGaming Hosting Agreement

Client (Subscriber): Luxsoft N.V.
Seru Loraweg 17 C
Willemstad, Curaçao

Provider(Operator): Sincere Networks B.V.
Fokkerweg 26
Willemstad, Curaçao

Date/version: August 4, 2026 / Version 1

Attachments: N/A

Our general Terms of Service are applicable and can be found at: <https://sincere.cloud/files/ToS.pdf>



E-Commerce Park
Blue NAP Americas (Tier IV)



sales@sincere.cloud
info@sincere.cloud



(+599 9) 788 8080
(+31) 10 669 0220

1. General Terms of Service

This Agreement incorporates and is subject to the Operator's General Terms of Service (found at: <https://sincere.cloud/files/ToS.pdf>). In the event of conflict, the terms of this Agreement shall prevail with respect to the specific services described herein.

2. Service Description

The Operator shall provide the Subscriber with access to a virtual hosted server in the SNDC2 facilities, which are collocated in the Blue NAP Americas datacenter, a certified Tier IV datacenter located in Curaçao.

Server Specifications

CPU:	2 CPU Cores
RAM:	4GB
Storage:	100GB
Bandwidth:	100Mbit/s, with a 5TB/month quota
IP Addresses:	1 Curaçao IPv4 and IPv6 Address

The above specifications may be updated upon written agreement of the Parties.

3. Nature of Service

The services are unmanaged:

- The Operator provides the physical infrastructure, virtualization environment, and connectivity.
- The Subscriber is solely responsible for installation, configuration, management, maintenance, and security of all software, applications, and data hosted on the server.
- The Operator does not provide system administration, monitoring, backup, patching, or troubleshooting unless otherwise agreed in writing.



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4. Subscriber Responsibilities

This service is intended to be used for Curaçao licensed iGaming operators with a license granted by the Curaçao Gaming Authority to store and process the information in compliance with the applicable laws and regulations as stipulated by the Curaçao Gaming Authority. Subscriber must ensure that all activities conducted on the server comply with the laws and regulations of Curaçao.

The Subscriber is solely responsible for implementing adequate security measures, including but not limited to firewalls, encryption, and access controls.

The Subscriber is responsible for all content, data, and use of the server.

5. Operator's Obligations

The Operator ensures that the physical hosting infrastructure is maintained in a certified Tier IV location in Curaçao.

The Operator shall comply with any audit requests from Curaçao Gaming Authority, including but not limited to the Curaçao Gaming Authority (CGA), in relation to the services. Such compliance may be carried out without (prior) notification to the Subscriber and without the need for a court order or legal judgment.

In the event of an audit, inspection, or data access request by the Curaçao Gaming Authority (CGA) or any other competent regulatory body, the Operator shall notify the Subscriber in writing of such request simultaneously with or immediately after granting access, and provide the Subscriber with a copy of the request, unless such notification is explicitly prohibited by applicable law.

The Operator is responsible for ensuring network and facility uptime consistent with Tier IV standards, subject to the General Terms of Service.

The Operator, its employees, and contractors shall maintain strict confidentiality regarding all Subscriber data on the server. The Operator shall not access, view, copy, or use such data for any purpose, except as explicitly required to maintain physical infrastructure or to comply with a valid regulatory request from the CGA.



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6. Acceptable Use Policy (AUP)

The Subscriber agrees not to use the services for:

Activities that violate Curaçao or applicable international laws and regulations.

- Hosting or distribution of illegal content, including but not limited to: child exploitation material, adult entertainment, pirated software, or content infringing intellectual property rights.
- Activities that interfere with the integrity of the Operator's network or services, including denial of service attacks, spamming, or unauthorized access attempts.
- Running cryptocurrency mining or other resource-intensive activities without prior written consent from the Operator.
- Operating Content Delivery Networks (CDNs) or streaming media services without explicit written approval, in line with the General Terms of Service.

Violations of the AUP may result in suspension or termination of services without refund.

7. Term and Termination

The Agreement shall commence upon acceptance by both Parties and remain in effect until terminated in accordance with the General Terms of Service.

Either Party may terminate the Agreement as set forth in the General Terms of Service.

8. Governing Law

This Agreement shall be governed by and construed under the laws of Curaçao.



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9. Entire Agreement

This Agreement, together with the General Terms of Service, constitutes the entire agreement between the Parties with respect to the hosting of the cloud server.

Subscriber ID: 118
Service ID: 277
VM ID: 20093

Agreement start date: August 4, 2026

Billing cycle/term: Quarterly


Solutions for Management and
Employment Support N.V.
(Local managing director of
the Client/subscriber)
05-08-2026


Sincere Networks B.V. (dba Sincere
Cloud)
(Provider/operator)



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