

Approved for and on behalf of
Verse Corp B.V. by

Morganite Corporate Services B.V.
Managing Director

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Operational manual

This Operational Manual has been prepared by Verse Corp B.V. ("Company") in accordance with the requirements of the Curaçao Gaming Authority (CGA) and the Landsverordening op de kansspelen (LOK) and serves as a reference document demonstrating the Company's compliance with the applicable legal and regulatory framework governing the offering of online games of chance.

This Operational Manual shall be read together with the Company's AML/CFT/CPF Compliance Program, AML Policy, Customer Due Diligence procedures, transaction monitoring procedures, Responsible Gaming Policy, Player Complaints Policy, Information Security Policy and other applicable internal procedures. Where an AML/CFT/CPF control, verification requirement or transaction restriction is not described in detail in this Manual, the relevant AML/CFT/CPF Compliance Program and internal procedure shall apply.

1. Games of Chance

The Company offers a range of online games of chance through its licensed gaming platform. All games are provided through certified gaming software and are made available to eligible players in accordance with the applicable legal and regulatory requirements.

The Company offers the following categories of games of chance:

Slot Games

Slot Games are online games of chance in which players place wagers on individual game rounds. The outcome of each round is determined by a certified Random Number Generator (RNG), ensuring that each result is independent and random. This category includes slot games, scratch games and other games.

Live Casino

Live Casino games are conducted in real time by professional live dealers and streamed to players through the gaming platform. Outcomes are determined by the physical conduct of each game in accordance with the applicable game rules, while all betting transactions and game records are processed and recorded electronically by the gaming platform. The category includes Roulette, Blackjack, Baccarat, Poker, TV Show games and other live dealer games.

Virtual Sports

Virtual Sports are computer-generated simulations of sporting events on which players may place wagers. Each event is generated by certified software using predefined statistical and mathematical models, with outcomes determined by a certified Random Number Generator (RNG). Betting markets and odds are generated prior to each event, which is conducted automatically at regular intervals. The category includes virtual football, horse racing, speedway, dog racing, penalty shootouts and other virtual sporting events.

Turbo Games

Turbo Games are fast-paced online games of chance with short game rounds. Outcomes are determined by certified software using a certified Random Number Generator (RNG) in accordance with the applicable game rules and mathematical model, and winnings are calculated automatically based on the applicable payout structure. This category includes scratch games and other RNG-based instant-win games.

Table Games

Table Games are electronic versions of traditional casino table games offered through the Company's gaming platform. Outcomes are determined by certified software using a certified Random Number Generator (RNG) in accordance with the applicable game rules, and winnings are calculated automatically based on the applicable payout structure. This category includes Roulette, Blackjack, Baccarat, Poker, Keno (Lottery) and other table games.

Sports Betting

The Company offers fixed-odds sports betting on sporting and other permitted events through its licensed gaming platforms. Players may place pre-match and in-play bets on markets made available by the relevant sportsbook provider. Odds, markets, settlement rules and maximum payouts are determined in accordance with the applicable betting rules and provider configuration. All bets and settlements are recorded through the player account.

The Company maintains an up-to-date inventory of all games, game categories, gaming software, sportsbook products and third-party game suppliers offered through each licensed domain. The inventory is maintained separately from this Manual and is updated whenever a game, product, supplier or material integration is added, removed or changed. Third-party game and software suppliers shall be disclosed to the CGA and approved where required.

2. Payment Methods (Payment Possibilities)

The Company operates multiple gaming platforms under its license. Payment methods may vary depending on the specific platform and jurisdiction. The applicable payment methods for platforms are set out below:

- bank transfers,
- card payments via acquiring services,
- electronic wallets,
- cryptocurrency payments,
- mobile payment solutions.

Fiat currencies accepted by the Company must be tradable on international markets. Any virtual currency accepted by the Company must be tradable on internationally licensed virtual currency exchanges. The Company does not provide currency exchange or investment services through the player account. Prize money shall be paid in the same fiat or virtual currency used for the relevant gaming activity, subject to the available payment method and applicable payment-provider requirements.

All payment transactions are processed through licensed and/or regulated payment service providers, where applicable. The Company applies appropriate AML/CFT and KYC procedures in relation to all payment operations, particularly prior to processing withdrawals.

All payment transactions shall be recorded through the relevant player account. The Company shall not process off-account player transactions.

Safeguarding of Player Funds

The Company maintains arrangements designed to ensure that sufficient funds are available to meet player balances and prize payment obligations at all times. Player deposits and winnings are subject to appropriate safeguarding, segregation or ring-fencing measures in accordance with the Company's financial controls and applicable CGA requirements. The Company performs periodic reconciliation between player account balances, payment records and the funds maintained for the settlement of player liabilities.

3. Bet amounts

The minimum and maximum bet amounts are defined for each game or gaming product available on the Company's platforms. Betting limits are established by the Company and/or its game providers and are embedded within the gaming software.

Bet limits may vary depending on the game type, platform, provider, jurisdictional requirements and applicable risk management and responsible gaming policies.

The applicable minimum and maximum stake values are displayed within the gaming interface prior to the placement of a wager, allowing players to make informed decisions before confirming any bet.

The Company reserves the right to modify betting limits at any time for operational, compliance or responsible gaming purposes, including the implementation of player-specific limits where required.

4. Payouts

All winnings generated through the Company's gaming platform are calculated automatically in accordance with the applicable game rules, payout tables and betting outcomes. Upon completion of a game round or betting event, valid winnings are credited to the player's account balance without undue delay.

Players may request withdrawals of available funds via the payment methods supported on the relevant platform. All withdrawal requests are processed through the Company's payment systems and/or licensed payment service providers.

Withdrawal requests are subject to internal controls, including player identity verification (KYC), account activity checks and compliance screening procedures.

Withdrawal processing times may vary depending on the selected payment method, payment service provider and applicable compliance requirements. The Company aims to process approved withdrawal requests within a reasonable timeframe, subject to completion of all required verification procedures.

The Company reserves the right to suspend, delay or refuse withdrawal requests where necessary to comply with anti-money laundering (AML), counter-terrorist financing (CFT), fraud prevention or regulatory obligations, in accordance with the Company's AML Policy.

Players are provided with access to their current account balance and transaction history through the player account.

The transaction history is available for at least the minimum period required by applicable CGA requirements and shall include sufficient information to identify relevant deposits, withdrawals, wagers, winnings and account adjustments.

5. Gaming Software

The Company provides its gaming services through certified third-party software providers and/or proprietary gaming systems integrated into the Company's gaming platforms. All gaming content, including games of chance, is delivered through secure and controlled technical integrations.

The Company maintains an up-to-date inventory of the gaming software, games and material systems used in its operations.

New suppliers and material software integrations are subject to the Company's internal review and any applicable CGA notification or approval requirements.

6. Outcome Determination

The outcome of each game offered through the Company's gaming platform is determined in accordance with the specific mechanics of the relevant game type and is fully independent of the player, the Company and any third party.

For RNG-based games, outcomes are generated by a certified Random Number Generator (RNG) embedded in the gaming software. The RNG ensures that results are random, unpredictable and not subject to manipulation.

For live dealer games, outcomes are determined by the physical conduct of the game in real time, performed by trained dealers and broadcast via live streaming. All game actions are conducted in accordance with the applicable game rules.

For virtual sports and other simulation-based products, outcomes are generated by certified software using predefined mathematical and statistical models combined with RNG-based mechanisms where applicable.

All game outcome generation systems are subject to testing, certification and ongoing monitoring to ensure fairness, integrity and compliance with applicable regulatory requirements.

7. Quality Assurance

The Company maintains a quality control framework designed to ensure the reliability, integrity, and fairness of all gaming products and related integrations offered under its platform.

When the Company offers games supplied by third-party providers, the Company ensures that such providers are subject to a risk-based onboarding and ongoing monitoring process designed to confirm the reliability, integrity, and fairness of the gaming content integrated into the Company's platform. The Company requires evidence that the relevant games, game components, and related systems have been tested and certified by an accredited or otherwise approved testing laboratory, where applicable.

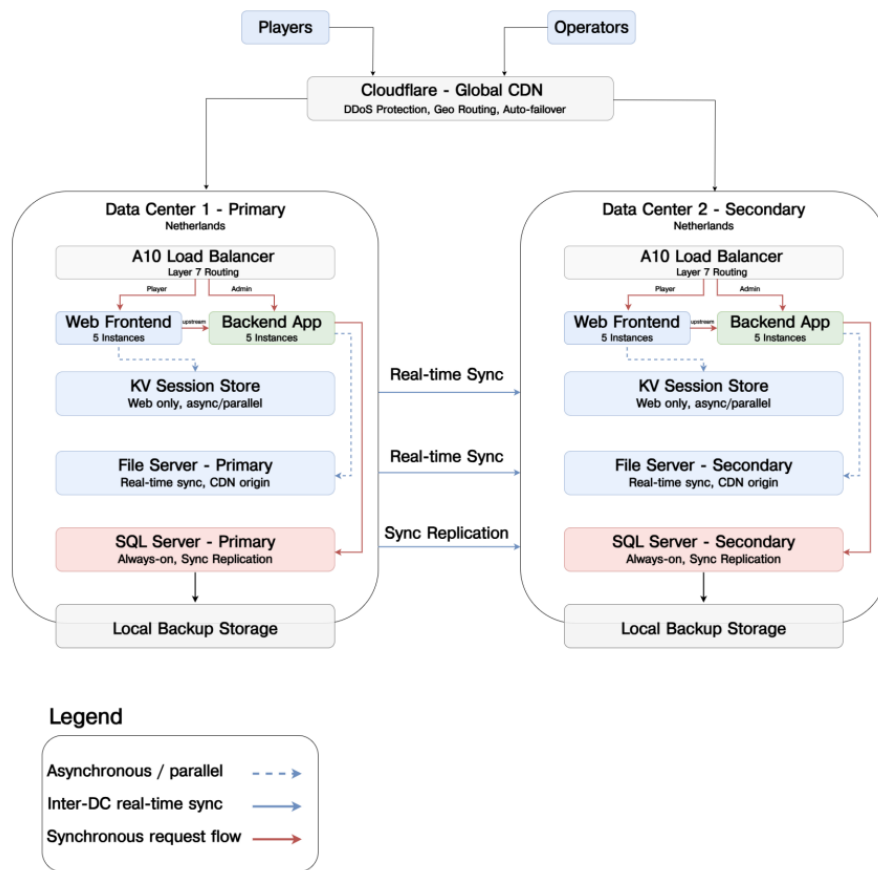
The Company maintains controls to monitor third-party providers on an ongoing basis, including tracking material software updates, new releases, changes to game parameters, and any incidents affecting game integrity or performance. Any significant change to a third-party game or its integration is subject to reassessment and, where necessary, renewed testing or certification before deployment.

Records of testing, certification, identified issues, remedial actions, and approvals are retained in accordance with the Company's document retention procedures and compliance procedures.

Technical infrastructure

The Company operates two data centres in the Netherlands using an active-active architecture with automatic failover and an RPO of zero during normal operations and single-data-centre failure scenarios. Player requests flow through the Web tier to Backend. Admin API calls route directly to Backend. All data is synchronized in real-time between datacenters.

Multi-Datcenter Gaming Platform Architecture



Request Flows

Player Requests: Cloudflare → A10 Load Balancer → Web Frontend → Backend App
 Database Admin API Requests: Cloudflare → A10 Load Balancer → Backend App
 → Database (Direct)

Infrastructure Components

Component	Details
Web Frontend	5 servers per DC • Player requests • Upstream to Backend
Backend App	5 servers per DC • From Web (players) & A10 (admin API direct)
KV Session Store	1 per DC • Web only • Async/parallel • Realtime sync
File Server	1 per DC • Primary/Secondary • Real-time sync • CDN origin
Database	SQL Always-On • Sync replication • Auto failover (RPO=0)
Load Balancer (A10)	Routes to Web (players) & Backend (admin API)
Local Backup	30-day retention • Database + Files + KV snapshots

Data Synchronization

Layer	Sync Method	RPO
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Database	Synchronous replication (Always-On)	0 seconds
KV Session Store	Real-time sync DC1 ↔ DC2	0 seconds
File Server	Real-time sync DC1 ↔ DC2	0 seconds

Failover Scenarios

Scenario	RTO	RPO
Single server failure	Immediate (A10 redirect)	0 seconds
Entire datacenter failure	< 5 minutes (Cloudflare + DB failover)	0 seconds
Complete infrastructure loss	4-7 hours (S3 archive restore)	24 hours

Service Level Objectives

Metric	Target
Annual Availability	99.99% (~53 minutes downtime/year)
RPO (normal operations)	0 seconds
RTO (datacenter failure)	< 5 minutes
Local backup retention	30 days
S3 archive retention	90 days

Key Architecture Features

- Zero single points of failure across both datacenters;
- Automatic transparent failover - no manual intervention;
- RPO of zero during normal operations and single-data-centre failure scenarios, subject to the disaster recovery objectives set out in this Manual;
- Global CDN for optimized content delivery;
- Dual request paths: players via Web, admin API direct to Backend;
- Real-time data synchronization between datacenters;
- Asynchronous non-blocking session storage and file access.

Digital Records and Data Retention

The Company maintains digital records relating to players, gaming activities and financial transactions in accordance with the requirements of the CGA and the LOK. These records are retained in electronic form and are made continuously available to the CGA through the certified Tier IV data center infrastructure located in Curaçao.

Player Identification

The following player identification information is maintained:

- Unique player identification code;
- Player account and wallet reference number.

Player Profile

The following player profile information is maintained:

- Player's age (derived from the recorded date of birth);
- Player's registered country and residential address.

Identification Records

The Company maintains identification and verification records, including:

- ID document type;
- ID document number.

Gaming and Financial Records

The Company maintains daily records of each player's gaming and financial activity, including:

- Daily totals of approved deposit transactions;
- Daily totals of approved withdrawal transactions;
- Daily totals of wagers (including all wagers and bonus wagers);
- Daily totals of losses;
- Daily totals of payouts;
- Daily totals of payouts (bonuses);
- Daily totals of blocked winnings;
- End-of-day account balance.

Gaming and financial information is aggregated on a per-player, per-calendar-day basis. Only approved financial transactions are included in regulatory reporting.

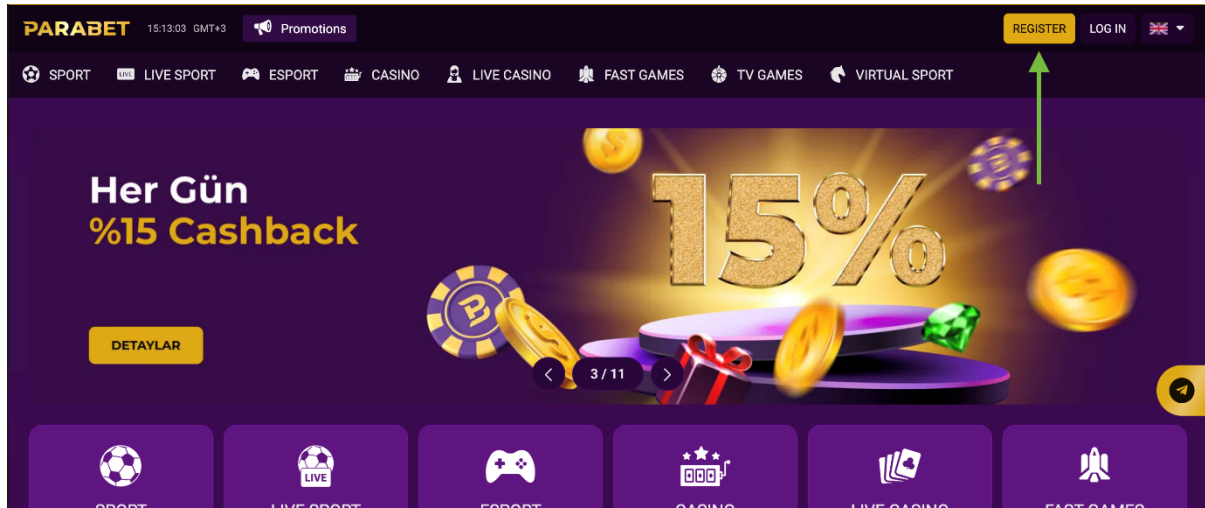
The Company implements reconciliation and validation controls to ensure that all regulatory records remain accurate, complete, and consistent across its player management, wallet, and betting systems. All aggregated data is reconciled with the underlying transactional records, duplicate records are prevented, and information is maintained in a complete, accurate, and auditable format. All personal data, customer account information, gaming records, transaction data, regulatory records, and other operational data processed by the Company are securely stored and retained for the period required by applicable legislation in a Tier IV-certified data center registered in Curaçao, in accordance with Article 5.9(1)(j) of the LOK. The Company ensures that these records remain continuously available to the CGA for supervisory, audit, and regulatory purposes and implements appropriate technical and organizational measures to protect them against unauthorized access, disclosure, alteration, loss, or destruction.

8. Visual Elements

When accessed through the Game's website, the visual player interface elements, including, without limitation, buttons, menus, information panels, notifications, pop-up windows, icons, status indicators, and any other graphical elements, are presented to the player as part of the player flow implemented on the para-bets.com. A substantially similar player flow, together with the corresponding visual elements, is also implemented on khan-bet.com, operating in accordance with the same logic, structure, and sequence of player interaction. The visual elements shall at all times be designed to ensure accurate presentation of information, consistency of the player interface, and uniformity in the display of player actions, irrespective of the domain through which the player accesses the game.

Registration

1. The player goes to the <https://para-bets.com/>
2. To register, the player clicks the Register button in the upper right corner of the main page.



3. Clicking Register opens a registration form containing two fields, two checkboxes (pre-provided), and a Captcha:

- a. Phone number
- b. Password
- c. Age verification
- d. Promotion consent
- e. Captcha

Registration

150 TL ve üstü yatırıma
100 FS + %250

Hosgeldin Bonusu



Phone

 +90

123-123-45-46

an SMS code will be sent to this number

Password

••••••••



✓ Strong password

☒ I confirm that I am 18 years old and accept the [RGA And GT&C](#)

☒ I would like to receive information about promotions

✓ I'm not a robot


Privacy - Terms

REGISTER

LOG IN

4. After filling in the fields, the Register button proceeds to the step of confirming the phone number (the Register button becomes active only after entering all the data in the step, there is also a countdown button - 3 minutes to request a new confirmation code, it is also possible to return to the previous step by pressing Back)

Registration

150 TL ve üstü
yatırıma
100 FS + %250

Hoşgeldin Bonusu



+90 513 423 1948 98

We have sent an SMS with a confirmation code. You need to confirm the number for any changes

|

⌚

Get a code 0:52

BACK

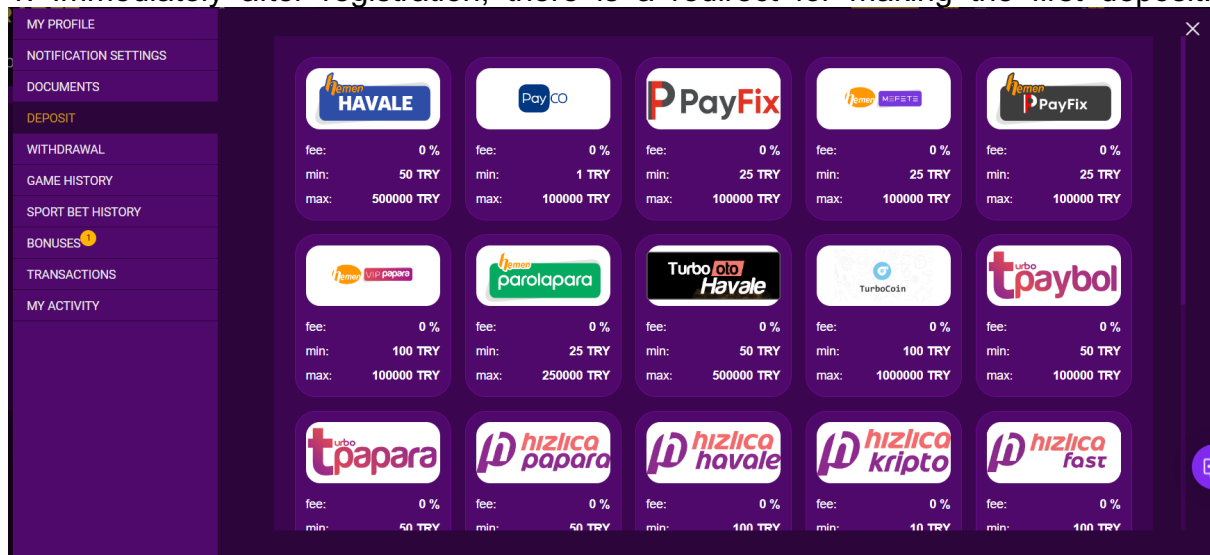
REGISTER

Restrictions:

1. The number of SMS verification codes received per day is 5;
2. The SMS verification code is valid for 20 minutes.

First deposit

1. Immediately after registration, there is a redirect for making the first deposit.



2. When clicking on any of the replenishment methods, the player checks whether the fields (First Name, Last Name, Passport ID) are filled in in the personal account. If there is no data, the replenishment form contains the following fields:

- a. Amount
- b. First Name
- c. Last Name
- d. Passport ID

A screenshot of the deposit form interface. The left sidebar is identical to the previous image. The main area shows a form titled 'Method name' with a sub-header 'min: 50 TRY max: 500000 TRY fee: 0 %'. Below this, there are four input fields: 'Amount', 'First name' (with placeholder 'Enter your name'), 'Last name' (with placeholder 'Enter your last name'), and 'Passport ID' (with placeholder 'Enter your ID'). A yellow 'DEPOSIT' button is at the bottom. To the right of the form is a 'details' section with a 'details text' label.

3. After filling in all the data and clicking the Deposit button, they are transferred to the back-systems and pulled up into the personal account, then reflected unchanged (fields in the not active state)

MY PROFILE

DOCUMENTS

DEPOSIT

WITHDRAWAL

GAME HISTORY

SPORT BET HISTORY

BONUSES

TRANSACTIONS

MY ACTIVITY

Fill in the details

In order to make transactions and play, it is necessary to fill in the data

Phone *

+23463446824

✓

Email *

12345678@inmail.com

1

VERIFY

First name *

Gordon

Turkish ID / Document ID *

1234567891

Lastname *

Ramsey

Date of birth *

01

01

2001

Username *

123456789

Address *

Churchilllaan 266/III, 1078 GA AMSTERDAM, Netherlands

SAVE

You can enter and save your data only once. To change your data, you will need to contact the support

ID #

12345678

Balance

30.00 TRY

^

Withdrawable:

30.00 TRY

Used:

30.00 TRY

Unused:

30.00 TRY

Bonus:

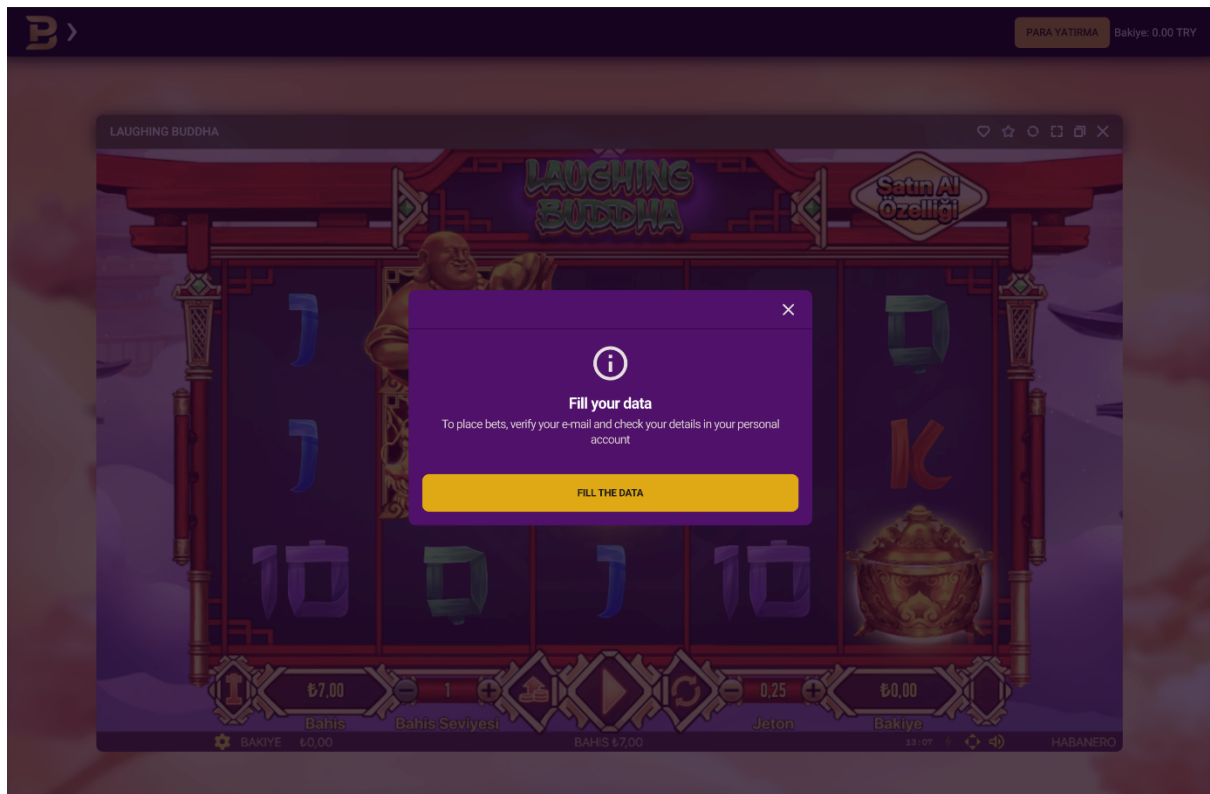
30.00 TRY

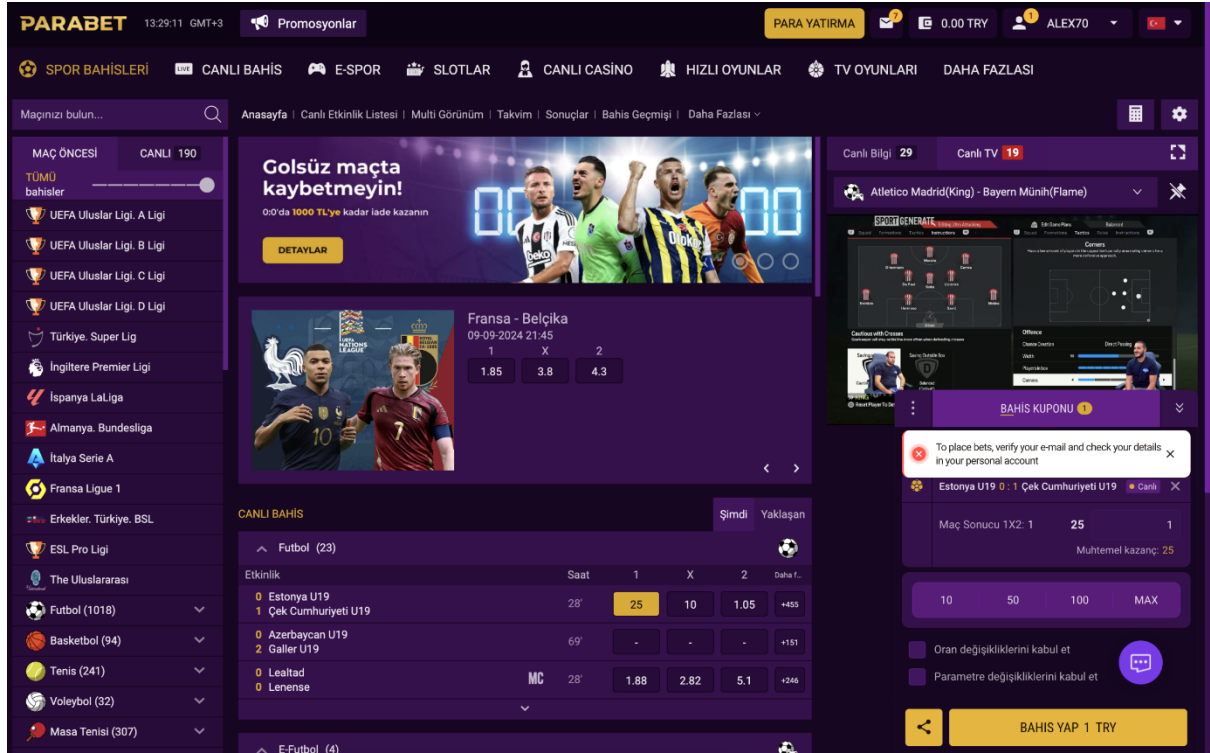
Bonus Rollover:

30.00 TRY

Game

When trying to make the first game (sports /casino), the player checks the fields (Address, Date of Birth, E-mail) in the personal account. If there are blank fields, a pop-up is displayed to the player, informing them that the game is possible only after clarifying the data in their personal account.



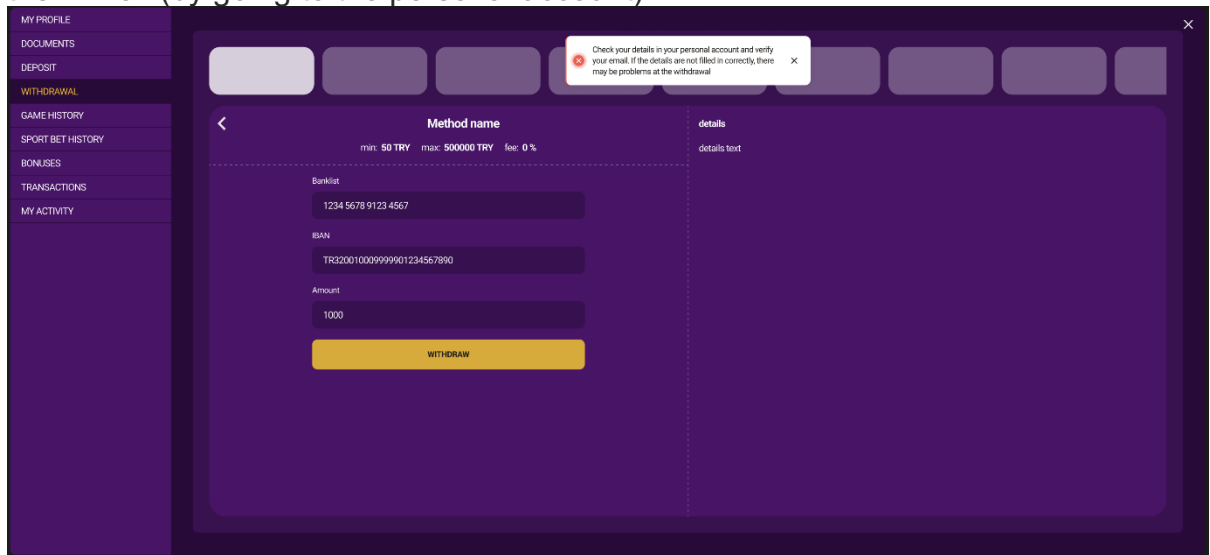


After filling in the fields (with e-mail verification), the player can independently return to the game selection.

Withdrawal of funds

At the withdrawal stage, when switching to the payment method, the player is shown a standard form with the fields that are necessary for the selected method.

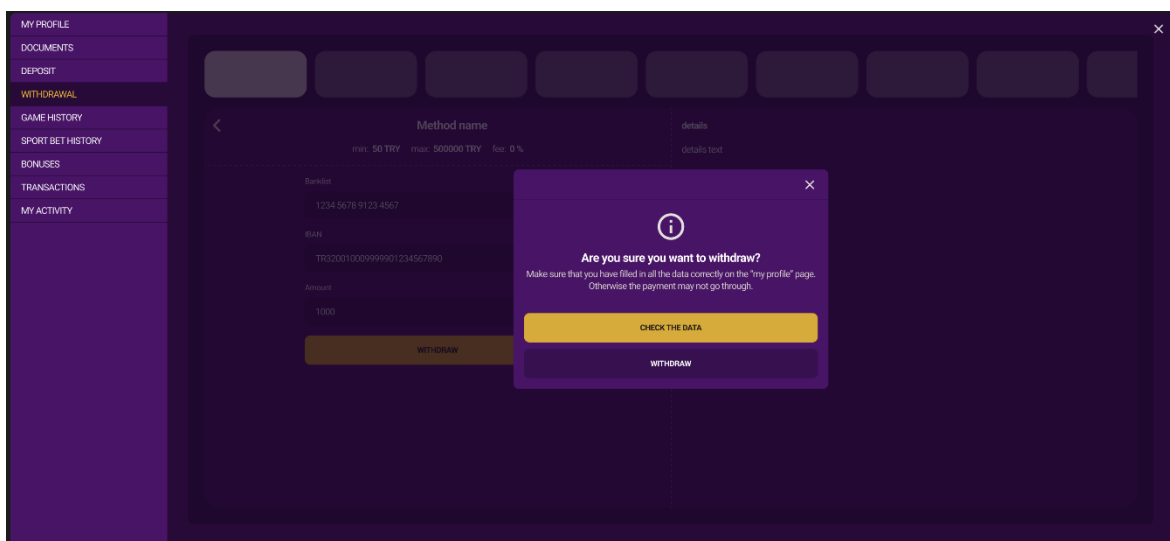
If the player's E-mail is not filled in (withdrawal of funds without wagering), then when you click the Withdraw button, a Toast is displayed with the requirement to confirm the E-mail (by going to the personal account).



If the player has previously confirmed and verified only the Email field, and all other fields, or at least one field, in the personal account remain incomplete in the active

status, a pop-up shall be displayed at the withdrawal stage informing the player of the need to review the relevant details. Such pop-up shall include two buttons:

1. The player may be redirected to the personal account.
2. The player may confirm the withdrawal without performing any additional review in the personal account. The player shall bear sole responsibility for the accuracy and completeness of the information provided.



9. Responsible Gaming

The Company implements a range of technical and operational measures to prevent access to its gaming platforms by individuals who are not legally permitted to participate in gambling activities in accordance with the requirements of the CGA and the LOK.

Access to the platform is restricted to individuals aged 18 years or older. During the registration process, the Company applies automated age verification checks and requires players to provide accurate personal information. Where necessary, the Company may request additional identity documentation to verify the player's age and identity before allowing full access to gaming services. If the Company becomes aware that a player is under the legal gambling age, the account will be immediately suspended and closed.

The Company provides players with tools designed to help manage their gambling behavior. These tools are available through the player account settings and include:

- deposit limits (daily, weekly, monthly);
- cooling-off periods (24 hours to 3 months);
- self-exclusion options (1 year to permanent exclusion);
- reality checks and session timers.

During a cooling-off period, access to wagering functionality is disabled and deposit functionality is restricted. Withdrawals remain available, and marketing communications may be suspended for the duration of the cooling-off period.

During self-exclusion, the player account is suspended, and access to all gambling services is disabled. The Company blocks marketing communications to self-excluded players and implements system controls designed to prevent access to the platform for the duration of the exclusion period.

The Company maintains procedures designed to identify patterns of gambling behaviour that may indicate potential risk. Indicators may include:

- unusually frequent deposits;
- extended gaming sessions;
- repeated failed transactions due to insufficient funds;
- repeated cancelled withdrawals;
- frequent changes to responsible gaming limits;
- unusual communication with support related to gambling behaviour;
- maxing out a credit card;
- attempting to open multiple accounts to circumvent deposit or loss limits.

If such indicators are identified, the Company may take appropriate action including:

- contacting the player;
- recommending responsible gaming tools;
- applying additional safeguards;
- temporarily suspending the account; initiating operator-led exclusion where necessary.

These measures are intended to protect players and reduce potential gambling harm.

The Company will take reasonable steps to prevent self-excluded players from creating new accounts.

The Company may restrict or close a player account where necessary to protect the player or comply with regulatory obligations. This may occur if:

- the player displays signs of harmful gambling behavior
- the player attempts to bypass responsible gaming controls
- fraudulent or criminal activity is suspected

All such actions are documented and may be reviewed by the Curacao Gaming Authority.

The Company conducts marketing activities in accordance with responsible gaming principles. Marketing communications:

- are not directed at minors
- are not directed at self-excluded players
- must not portray gambling as a solution to financial problems
- must not misrepresent gambling as a guaranteed way to make money
- must not exploit vulnerable individuals
- All promotional offers must clearly state their terms and conditions.

10. Dispute Resolution

The Company handles player complaints and disputes according to:

- the LOK,
- applicable CGA policies,
- relevant civil and administrative law of Curacao,
- principles of fairness,
- proportionality and transparency.

Players have access to:

- an effective internal complaints procedure; timely resolution of complaints;
- free access to independent Alternative Dispute Resolution (ADR);
- clear information regarding regulatory escalation.

The Company shall make best efforts to resolve Complaints promptly and objectively. In the event of disagreement concerning any betting arrangement, including but not limited to payouts, settlement, odds, bonus application, account restriction, or voided transactions, the player shall first submit the matter through the Company's internal complaints procedure prior to escalation to ADR or court proceedings.

Nothing restricts a player's right to initiate proceedings before a competent court.

Grounds for Complaint

A player may submit a Complaint regarding any aspect of their relationship with the Company, including but not limited to:

- deposit issues
- withdrawal issues
- bonus terms and conditions
- account closures or restrictions
- alleged errors or unfairness in game outcomes
- responsible gaming issues
- treatment of player balances
- KYC and verification
- data protection
- technical or software issues
- AML concerns
- issues with minors
- fraudulent games
- fraudulent practices
- license or regulation
- unfair terms and conditions

Stages and Escalation of Complaint Resolution

Complaints may only be lodged by the registered player associated with the account. Pursuant to Article 1.3, section c of the LOK, players are prohibited from transferring, selling, donating, leasing, or otherwise assigning their claims against Company to third parties.

The Company operates a three-stage complaint handling process designed to ensure that player concerns are addressed fairly and efficiently.

Stage 1 - Player Interaction / Support Request

If the players have a concern/issue he shall first contact the Company's Customer Support team via email or live chat through the Company's websites.

At this stage, the Company will attempt to resolve the player's concern through standard customer support procedures.

Many issues are resolved at this stage without the need for a formal complaint.

Stage 2 - Formal Complaint

If the matter cannot be resolved through Customer Support, or if the player remains dissatisfied with the response received, the player may submit a formal Complaint.

A formal Complaint must be submitted through the Complaint Submission Form, which is accessible to registered players via their personal account on the Company's platform.

The completed Complaint Submission Form shall be submitted electronically to the Company.

The Complaint Submission Form shall include, at a minimum:

- i. the complainant's full name, address, and place of residence;
- ii. the complainant's account number;
- iii. the category of the complaint;
- iv. the date of the complaint and the date of the disputed event;
- v. a description of the disputed conduct;
- vi. any relevant transaction identifier, bet ID or similar reference where applicable;
- vii. the outcome or resolution expected by the player;
- viii. supporting documentation where available.

The purpose of the Complaint Submission Form is to ensure that the Company receives sufficient information to investigate the matter properly and, if necessary, to prepare the case file in the event of escalation to ADR.

Where a Complaint lacks sufficient information, the Company may request additional documentation prior to substantive review. Failure to provide requested information within a reasonable timeframe may result in rejection of the Complaint.

Upon completion of the internal complaints procedure, the Company will provide the player with a final written decision.

Stage 3 - Escalation to ADR

If the player remains dissatisfied with the outcome of the Complaint, the player may refer the Dispute to the designated Alternative Dispute Resolution (ADR) provider specified in Player Complaints Policy.

The player must submit the Dispute directly to the ADR provider.

Upon receiving notification of a Dispute from the ADR provider, the Company will provide the ADR provider with the relevant case file, which may include:

- the Complaint Submission Form submitted by the player;
- correspondence between the player and the Company;
- the Company's final decision regarding the Complaint;
- relevant account, transaction, or betting records;
- any applicable rules or terms governing the dispute.

Submitting a Complaint

Players may submit a complaint free of charge within six (6) months from the settlement of the bet or the incident giving rise to the complaint.

For peer-to-peer (P2P) games (e.g., poker) or ante post fixed odds betting, the six (6) month period commences upon the settlement of the bet or the conclusion of the relevant event, rather than the wager placement date.

For in-running betting, players are advised to submit Complaints promptly due to potential data retention limitations inherent to such products.

Complaint Handling and Timeline

Within one (1) week of receiving a formal Complaint, the Company will:

- confirm receipt of the Complaint in writing;
- explain the complaint handling procedure;
- provide an expected timeline for resolution.

The Company will assess and respond to Complaints within four (4) weeks.

If necessary, due to the complexity of the Complaint or the need to obtain additional information, this period may be extended once by an additional four (4) weeks. The player will be informed in writing if such extension is required.

The player will always receive a final determination of the Complaint in writing. Upon issuing the final decision, the Company will inform the player of their right to refer the Dispute to the designated ADR provider.

Complaints related to responsible gaming will be prioritized due to potential impacts on player wellbeing and will be addressed as soon as reasonably possible, typically within five (5) Business Days.

Access to ADR

If a Complaint remains unresolved, the player may refer the Dispute to the following CGA-certified ADR Provider:

CADRE <https://cadre.online/>

The Company agrees to participate in the ADR process in good faith and to comply with the outcome of the ADR decision, subject to applicable law and regulatory obligations.

The ADR decision shall not be binding on the player and shall not limit or restrict the player's right to initiate proceedings before a competent court.

The ADR process is expected to be completed within ninety (90) calendar days from the date the ADR Provider accepts the Dispute for review, unless the complexity of the case requires an extension.

Once the ADR Provider has issued its final determination, the same Dispute may not be submitted to another ADR entity.

If the player withdraws from the ADR process after it has commenced, the Dispute may not be resubmitted to ADR unless the ADR Provider determines that a procedural error occurred during the initial review.

Curacao Gaming Authority Escalation

The CGA will not resolve or make decisions on complaints regarding gambling-related transactions between players and Company.

Players may contact the CGA if they believe the Company has breached regulatory obligations.

Complaint information may be used by the CGA for supervisory and enforcement purposes.

Record-Keeping

The Company keeps a log of all complaints, including those: resolved internally (whether upheld or rejected)

- unresolved,
- escalated to ADR,
- escalated to legal proceedings.

All complaint records will be securely maintained for at least five (5) years, or the period required under applicable data protection or statutory limitation rules.

11. Employee training

The Company provides mandatory training to its employees to ensure they are adequately trained to perform their duties in compliance with applicable legal and regulatory requirements, including the requirements of the CGA, and to support the prevention of money laundering, terrorist financing, fraud, corruption and other criminal activities, as well as to promote responsible gambling and responsible advertising.

Employee training objectives are to:

- ensure that all employees understand and comply with applicable legal, regulatory and internal requirements, including AML/CFT obligations in accordance with the requirements of the CGA;
- educate employees on the risks associated with money laundering, terrorist financing, fraud, corruption and other criminal activities relevant to the gaming industry;
- promote Responsible Gambling principles;
- equip employees with the knowledge and skills necessary to communicate professionally and responsibly with players, including the appropriate handling of vulnerable customers and complaints;
- promote responsible advertising and marketing practices in accordance with applicable legal and regulatory requirements.

Induction Training

All new employees who will handle customers or their transactions, irrespective of their level of seniority, must undergo a mandatory induction training program as part of their induction process.

This training will cover the nature and process of money laundering and terrorist financing, basic AML/CFT principles, CGA requirements, company-specific policies, explanation on customer due diligence and objective and subjective indicators for reporting unusual transactions and the need to report any unusual transactions to the appropriate designated officer. They will also be trained on the money laundering methods and trends in the gambling sector. The training shall include anti-bribery and anti-corruption principles, crime prevention and fraud awareness, responsible gaming principles and player protection, effective communication with players, and responsible advertising and marketing practices.

Annual Refresher Training

Employees must complete refresher training annually to stay updated of current and new developments regarding money laundering and terrorist financing techniques, methods and trends, on regulatory changes, new risks, and best practices.

Role-Specific Training

Employees in high-risk roles (e.g., Compliance, Customer Service, Finance) will receive additional, targeted training relevant to their specific duties.

Training Content

- overview of relevant laws, AML/CFT regulations, and guidelines from the CGA;
- detailed training on the Verse Corp B.V. 's AML/CFT policies, including CDD, KYC, and transaction monitoring procedures;
- training on identifying suspicious activity (recognizing red flags, transaction patterns, and customer behavior that may indicate money laundering or terrorist financing);
- training on reporting procedures (instructions on the internal reporting process for suspicious activities and compliance with UTR requirements, etc);
- training on the Verse Corp B.V. 's Responsible Gambling policies, including player protection principles, identification of at-risk behaviour, and appropriate customer interaction and escalation procedures.

Training will be delivered through a combination of in-person workshops, online courses, and interactive modules. Employees must pass an assessment at the end of each training program to demonstrate their understanding of the material.

Annex 1

Terms and Conditions

Last updated: March 15, 2026

Please read this information carefully for your own benefit.

www.Para-bets. is operated by Verse Corp B.V. (hereinafter referred to as the "Company," "Para-bets.com," "We," "Us," or "Our"), whose registered office is located at Abraham de Veerstraat 1, Willemstad, Curaçao. Company registration number is 162608. Verse Corp B.V. holds a license from the Curaçao Gaming Authority under license number OGL/2024/1641/1039.

The competent authority and supervisory regulator for this license is the Curaçao Gaming Authority (CGA).

Interpretation and Definitions

The words of which the initial letter is capitalized have meanings defined under the following conditions.

The following definitions shall have the same meaning regardless of whether they appear in the singular or plural, or whether they are capitalized or lowercase.

For the purposes of these Terms and Conditions:

Account means the unique account you register on the Website after accepting and agreeing to these Terms and Conditions to access our Service or parts of our Service. Company (referred to in this Agreement as "Company," "We," "Us," or "Our") means Verse Corp B.V.

Service/Website means www.para-bets.com

References to "you," "your," "customer," "user," or "player" mean the individual accessing or using the Service, or the company or other legal entity on whose behalf such individual accesses or uses the Service, as applicable.

Games mean the Casino, Live Casino, Sportsbook, Card Games, and other games that may be made available on the Website from time to time. Para-bets.com reserves the right to add or remove Games from the Website at its sole discretion.

1. Introduction

1.1. By using, visiting and/or accessing any part of the www.para-bets.com and or any sub-domain, website or mobile application that we own or operate (the "Website") and/or registering an Account on the Website you agree to be bound by these Terms and Conditions, our Privacy Policy, our Player Complaints Policy, our Cookies Policy and any other rules applicable to our betting or gaming products available on the Website (together the "Terms"), and are deemed to have accepted and understood all the Terms.

1.2. The Terms become effective immediately upon completion of the registration process, which includes checking the box confirming acceptance of the Terms, and successfully creating an Account. By using any part of the Website after creating an Account, you agree that the Terms apply to your use of the Website.

1.3. You should read the Terms carefully, if you do not agree with them and/or cannot accept them, please do not use, visit or access the Website.

1.4. These Terms may be changed by us from time to time for any reason (including compliance with applicable legislation or requirements of regulators). The current version of the Terms will be available on the Website. If such changes are made, we

may take appropriate steps to notify you of these changes (e.g., by email), but you are solely responsible for checking for any changes, updates, and/or modifications. Updated Terms will be posted on the Website with an updated "Last Updated" date and will apply from the stated effective date. If you continue to use the Website after such changes come into effect you are deemed to have accepted such changes to the Terms.

1.5. These Terms may be published in multiple languages for informational purposes and for the convenience of players. The English version is the sole legal basis for the relationship between you and us, and in the event of any discrepancies regarding translation, the English version of these Terms shall prevail.

1.6. Consent to Receive Communications. By registering an Account, you agree to receive service-related communications (including confirmation requests, security alerts, and complaint handling messages) via email and/or in-product messages. Marketing communications (if any) will be processed in accordance with applicable law and your marketing preferences. You may opt out of receiving marketing communications by selecting the appropriate option in your Account settings on the Website or within the services, in an email you receive from us, or at any time by emailing or contacting our customer support team.

2. Your Account

2.1. Legal requirements

2.1.1. By registering an Account you declare that you are over 18 years of age or of a higher minimum legal age as stipulated in the jurisdiction of your residence under the laws applicable to you. It is your sole responsibility to know whether the services available on the Website are legal in the country of your residence. Persons who are under age of 18 years are not allowed to use the Website and/or any services available on it.

2.1.2. You are not allowed to register on the Website and use our services if you are a resident of Aruba, Australia, Bonaire, Curacao, France, Iran, Iraq, Netherlands, Saba, Spain, St Maarten, Statia, U.S.A or the U.S.A dependencies, United Kingdom, Austria. We reserve the right to refuse customers from any other countries over and above the aforementioned jurisdictions at our own discretion.

2.2. Registration of Account

2.2.1. In order to place bets, play games and deposit money you need to register the Account on the Website.

2.2.2. To register the Account, you must provide complete and up-to-date information including a mobile number, e-mail address, username, password and other mandatory information requested on the registration form.

2.2.3. By registering the Account on the Website you agree to specify your legal name. We may take action to check the accuracy of the information you provide. You're not allowed to change this data, but there are cases in which you can individually request for changing of data by contacting Website customer support, such as an honest mistake etc.

2.2.4. If you choose, or you are provided with a username, password or any other piece of information as part of our security procedures, you must treat such information as confidential, and you must not disclose it to any third party. We are not responsible for any abuse or misuse of your Account by third parties due to your disclosure, whether intentional or accidental, whether active or passive, of your login details to any third party. We will never ask you to reveal your password and will never initiate contact with you to ask you for the memory joggers associated with your password.

2.2.5. Employees, former employees of service providers and/or affiliated persons are not permitted to register the Accounts on the Website and cannot exploit the services

and promotions available on it. Same rules apply to family members of the above mentioned. Violation of this rule will result in the Account being permanently closed and the referred Accounts will be considered as fraudulent. Any winnings derived from such activities will be deemed as forfeited by the account holder and only the deposited amount will be returned to the account holder.

2.2.6 You cannot transfer, sell, or pledge your Account to another person. This prohibition includes the transfer of any assets of value of any kind, including but not limited to ownership of Accounts, winnings, deposits, bets, rights and/or claims in connection with these assets, legal, commercial, or otherwise. The prohibition on said transfers also includes however is not limited to the encumbrance, pledging, assigning, usufruct, trading, brokering, hypothecation and/or gifting in cooperation with a fiduciary or any other third party, company, natural or legal individual, foundation and/or association in any way shape or form

2.3. Account issues

2.3.1. If you forget your password or think that somebody knows details of your personal data, moreover if you suspect that another user is taking an unfair advantage through cheating or collusion you must report the suspicion to us.

2.3.2. We reserve the right to declare any bet or transaction void partially or in full if we, at our own discretion, would deem it obvious that any of the following circumstances have occurred:

- 1) the Account holder or people associated with the Account holder may directly or indirectly influence the outcome of an event;
- 2) the Account holder and or people associated with the Account holder are directly or indirectly avoiding the rules of the Website;
- 3) the result of an event or the bet has been directly or indirectly affected by criminal activity;
- 4) the odds of an event have significantly been changed due to a public announcement in relation to the event;
- 5) bets have been placed that would not have been accepted otherwise, but they were accepted during periods when the Website have been affected by technical problems;
- 6) due to an error, such as a mistake, misprint, technical error, human error, force majeure or otherwise, bets have been offered, placed and or accepted due to this error.

2.3.3. When we close or suspend an Account for whatever reason, we reserve the right to close any future Accounts that may be registered by the same person, device, address, or that may use the same payment wallets or credit cards and void/cancel all bets and transactions of that Accounts.

2.3.4. We offer two-factor authentication (2FA) as additional protection from unauthorized use of your Account. You are responsible for maintaining the confidentiality and security of your registration information and login credentials and ensuring that they cannot be accessed by others.

2.4. By registering the Account on the Website you undertake, declare and warrant that:

2.4.1. You are over 18 years of age or such higher minimum legal age of majority as stipulated in the laws of jurisdiction applicable to you and, under the laws applicable to you, you are allowed to participate in the Games offered on the Website.

2.4.2. You will use this Website and your Account solely and exclusively for the purpose of your genuine participation in the Games and not for any financial or other operations; your participation in the Games will be strictly in your personal non-professional capacity for recreational and entertainment reasons only.

2.4.3. You participate in the Games on your own behalf and not on behalf of any other person;

2.4.4. You are not resident in Aruba, Australia, Bonaire, Curacao, France, Iran, Iraq, Netherlands, Saba, Spain, St Maarten, Statia, U.S.A or the U.S.A dependencies, United Kingdom, Austria.

2.4.5. All information that you provide to Para-bets.com is true, complete, and correct, and that you shall immediately notify us of any change of such information.

2.4.6. You are solely responsible for reporting and accounting for any taxes applicable to you under relevant laws for any winnings that you receive from Para-bets.com.

2.4.7. You are solely responsible for any applicable taxes that may be payable on funds received by you as a result of your use of the Service.

2.4.8. All money that you deposit into your Account is not tainted with any illegality and, in particular, do not originate from any illegal activity or source.

2.4.9. You understand that by participating in the Games you take the risk of losing money deposited into your Account.

2.4.10. You shall not be involved in any fraudulent, collusive, fixing or other unlawful activity in relation to your or third parties' participation in any of the Games and shall not use any software-assisted methods or techniques or hardware devices for your participation in any of the Games. Para-bets.com hereby reserves the right to invalidate or close your Account or invalidate your participation in a Game in the event of such behavior.

2.4.11. In relation to deposits and withdrawals of funds into and from your Account, you shall only use credit cards and other financial instruments that are valid and lawfully belong to you.

2.4.12. The computer software that we make available to you is owned by Para-bets.com or other third Parties and protected by copyright and other intellectual property laws. You may only use the software for your own personal, recreational uses in accordance with all rules, terms and conditions hereby established and in accordance with all applicable laws, rules and regulations.

2.4.13. Games played on the Website should be played in the same manner as games played in any other setting. You shall be courteous to other players and representatives of Para-bets.com and shall avoid rude or obscene comments, including in chat rooms.

2.4.14. Para-bets.com shall not be treated as a financial institution.

2.5. In the event of a breach of any of the representations, warranties, or obligations referred to in paragraph 2.4., Para-bets.com reserves the right to close or suspend your Para-bets.com Account at its sole discretion and void any bets to the extent applicable under Curacao law.

2.6. Verification (KYC), Anti-Money Laundering and counter-terrorist financing, and Risk-Based Controls

2.6.1. We implement customer due diligence and risk controls to: (i) comply with applicable anti-money laundering and counter-terrorist financing requirements; (ii) prevent fraud, chargebacks, and misuse of funds; (iii) protect the integrity of the Games; and (iv) fulfill our obligations under the Company's internal anti-money laundering and counter-terrorist financing programs.

2.6.2. Verification is applied on a risk-based and proportionate basis. This means that low-risk players may be subject to lighter checks initially, while higher-risk players (or higher-risk activities) may require additional verification and monitoring.

2.6.3. When you create an Account, we request (mandatory) minimum information, such as your full name, date of birth and country/address of residence, place of birth, citizenship, and identification number (if available). You must provide accurate information.

2.6.4. We may continually monitor account activity and transactions (including, but not limited to, using fraud detection tools and sanctions checks) to identify unusual

patterns, security risks, or potential misuse. If any unusual, suspicious, or potentially illegal transactions (including, but not limited to, money laundering, terrorist financing, or fraud) are detected, the Company has the right and obligation to promptly report such transactions to the relevant authorities in Curacao. The user agrees that such information may be disclosed without prior notice to the user and without their consent.

2.6.5. Data Retention. We retain verification and transaction records for the period required by applicable law and regulations.

3. Multi Accounts

3.1. You can sign up (register) and use only one Account on the Website.

3.2. Only one Account for each household, IP address and computer or device is allowed. If two or more users share the same household, IP address and computer or device we must be informed by the respective Accounts' holders in advance.

3.3. If you sign up or attempt to register more than one Account, for whatever reason, we may block or close any or all of your Accounts at our discretion. We may also void all the bets that have been placed in the duplicate Accounts, block bonuses and gifts and void withdrawal requests. In addition, any returns, winnings, or bonuses have been gained or accrued during the duplicate account lifecycle will be forfeited from you.

4. Payouts

4.1. When the outcome of a Game you participate in becomes determined or, where applicable, Para-bets.com has confirmed the relevant result of an event and settled the markets; all winnings will be available on your Account.

4.2. If Para-bets.com mistakenly credits your Account with winnings that do not belong to you, whether due to a technical or human error or otherwise, the amount will remain property of Para-bets.com and the amount will be deducted from your Account. If prior to Para-bets.com becoming aware of the error you have withdrawn funds that do not belong to you, without prejudice to other remedies and actions that may be available at law, the mistakenly paid amount will constitute a debt owed by you to Para-bets.com. In the event of an incorrect crediting, you are obliged to notify Para-bets.com immediately.

4.3. KYC. Para-bets.com will carry out additional verification and identification procedures for any withdrawal or reserves the right to carry such verification procedures at any level of withdrawals. All transactions will be checked to prevent money laundering.

5. Deposits

5.1. To have a possibility to place bets and play for real money you have to deposit money into your Account. You can deposit at any time online by using your debit or credit card, e-wallet, via a bank transfer or via all available deposit methods. All available deposit methods you can find in "Deposit page" on the Website. Cash or cheques are not an accepted method of deposit. Please note that some of the methods may not be available in some countries.

5.2. We accept payments in various currencies. Any payment received by Para-bets.com in a currency other than the currency of your Account will be converted into the currency of your Account, at the prevailing exchange rate. Please note that any exchange premiums are payable by you.

5.3. KYC. Para-bets.com reserves the right to use additional procedures and means to verify your identity (KYC) when effecting deposits into an Account and to close an Account if you fail to send these documents to Para-bets.com.

5.4. Para-bets.com does not grant any credit for the use of its services.

5.5. By depositing you confirm that all deposits are authorized and you won't try to decline them or take any action which will cause such payment to be reversed by the third party, in order to avoid any legitimate liability.

5.6. As a prevention of money laundering, a deposit must be wagered at least once before a withdrawal can be made. Please note that if wagering requirements are in place, the wagering requirement needs to be respected before a withdrawal is requested.

5.7. Para-bets.com doesn't allow making 3rd party deposits (including but not limited to a friend, relative, partner, spouse). All payments have to be made from an Account/system or credit card that is registered on the Account holder. If the 3rd party deposits are noticed all winnings will be forfeited and sent back to Para-bets.com, and the deposit will be returned to the rightful owner of an Account/credit card. If banking transfer requires a charge while returning money back to the rightful owner it will be paid by a receiver.

6. Withdrawals

6.1. You have to provide your KYC documents, credit card pictures (both sides, front and back. The card number should be with the first 6 and last 4 digits of the card clearly readable, while the remaining digits of the card number and CVV / CVC code should not be visible) and bank statement, copy of a personal identification document, proof of address, proof of ownership of any other used payment method when claiming the withdrawal for the first time. We may request that you provide legal identification for example certified copies of passports, ID cards or other such documentation as we feel is required in the circumstances. We may also carry out phone verification, face verification or other such verification as is required to ensure that you are who you say you are.

6.2. Para-bets.com reserves the right to change the maximum allowed sum for each payment system per one transaction at any time and without prior notification.

6.3. A withdrawal request will not be processed until all wagering requirements have been met.

6.4. It will not be possible to withdraw funds marked as "Bonus", as well as funds stuck in an aborted game.

6.5. Para-bets.com has the right to refuse withdrawal if the total bet amount is less than the amount of the last deposit. You have to turn over the initial deposit at least one time before being able to withdraw.

6.6. All withdrawal requests are processed within two (2) banking days, but there are cases where these timing can be longer, depending on payment channels, additional account checks and public holidays.

6.7. A user cannot withdraw funds in excess of his/her Account balance.

6.8. Withdrawals will be made to your bank account or other withdrawal methods available to you in "Cashier". The withdrawals are processed by the method used by the user to deposit funds into Account balance.

6.9. When a withdrawal is canceled, the funds are returned back to your Account and you can make use of those funds accordingly on the Account. Para-bets.com does not assume any responsibility for any funds lost during gameplay following a withdrawal cancellation either by you or by us.

6.10. Please be advised that our products are consumed instantly during gameplay. Thus, we cannot provide refunds, returns of monies, or cancellation of the requested service when playing. If you play a Game with real money, the money will be drawn from your Account instantly.

6.11. You may only withdraw the maximum amount of Euro 1,000 (or the equivalent in your Account currency) in any 24 hour and maximum amount of Euro 15,000 (or the

equivalent in your Account currency) in a 30 days period unless a larger amount has been agreed by us.

6.12. You can only have one pending withdrawal (ie. requested but not processed) per payment method at any one time. Furthermore, depending on the method used, you can make only one withdrawal request per 24 hours period.

6.13. If you win more than Euro 15,000 (or the equivalent in your Account currency), Para-bets.com reserves the right to divide the payout into monthly instalments of maximum Euro 15,000 (or the equivalent in your Account currency), until the full amount is paid out.

6.14. The maximum daily winning amount for one Customer cannot exceed Euro 100,000 or the equivalent in your Account's currency. The "day" means the time between 00:00 GMT and 23:59 GMT.

7. Account Closure

7.1. You may close your Account at any time and request a withdrawal of the balance of the Account, subject to the deduction of relevant withdrawal charges. To close your Account, you must first cancel any open bets if applicable, and contact the Website customer support. The effective closure of the Account will correspond to the termination of Para-bets.com. In case the reason behind the closure of the Account is related to concerns about possible gambling addiction you shall inform Para-bets.com. Before closing your account, Para-bets.com reserves the right to require you to undergo verification/KYC if necessary, including to comply with anti-money laundering and counter-terrorist financing obligations. Para-bets.com will not require any additional information beyond that requested when the account was opened, unless such information is strictly necessary to comply with applicable anti-money laundering and counter-terrorist financing obligations.

7.2. The method of repayment will be at our absolute discretion.

7.3. Para-bets.com reserves the right to close your Account and to refund to you the "Available to withdrawal" balance, subject to the deduction of relevant withdrawal charges, at Para-bets.com's absolute discretion and without any obligation to state a reason or give prior notice.

7.4. Para-bets.com reserves the right to cancel and remove any bonus amount awarded to you if not been used within 1 month from the date awarded.

7.5. Para-bets.com reserves the right to refuse a withdrawal claim in case of fraud, in which case an Account will be suspended and the payment not processed.

7.6. Para-bets.com will review all player Accounts and classify them at its discretion. Once a player is classified as a "bonus hunter" or "bonus abuser", all winnings and bonuses will be void and the Account will be suspended and the payment not processed.

7.7. Para-bets.com reserves the right to close an inactive player Account.

Account closure means the termination of Account services, with the loss of player access to it and the inability to subsequently use the Account to access Para-bets.com. An inactive player Account is defined as an Account on which no deposits, bets, or withdrawals (hereinafter referred to as activity) have been recorded for 365 calendar days. The inactivity period begins on the calendar day following the last activity.

7.7.1. Inactive Accounts with a zero balance are subject to closure no earlier than the month following the month in which 365 calendar days have passed since the last activity. No later than 14 calendar days prior to Account closure, the player will be sent a warning notice of the impending Account closure via any available communication channel. Account closure will occur no later than the 15th day of the month following the month in which the warning notice was sent, unless the player resumes activity.

7.7.2. Inactive Accounts with a balance. If an inactive Account has a positive balance, no later than 14 calendar days before the first debit, the player will be sent a warning notice about the Account being declared inactive and about the first debit via any available communication channel.

If the player has not resumed activity within 365 days since the last recorded activity, €50 will be debited from the Account balance. Thereafter, if there is no activity, €50 will be debited monthly for 12 months or until the balance reaches zero.

If the Account balance is below €50, or if there is a positive balance after 12 months of debiting, the remaining funds will be debited in a lump sum until the balance reaches zero.

Debits are made monthly from the 5th to the 15th of the relevant month in the national currency at the exchange rate set by the national bank on the 5th of the month. If the 5th of the month falls on a weekend or holiday, the exchange rate in effect on the next preceding business day will apply.

If the player resumes activity during the debit period, the debit process will be ceased from the moment such activity is recorded. Previously debited funds are non-refundable. The player may continue using their Account as usual.

If there is no activity after the debit period ends and the balance reaches zero, the Account will be closed within 30 calendar days after a warning notice is sent via any available communication channel.

7.8. You acknowledge that compliance, security, and integrity holds may delay withdrawals and account closures. We are not responsible for delays that are reasonably necessary to comply with the law or prevent fraud or abuse.

8. Responsible Gambling and Self Exclusion

8.1. For most of our users, gambling is fun, enjoyable, and exciting. However, we also know that for some of our users, gambling has negative side effects. In medical science, gambling has been considered a pathological condition for many years.

8.2. We have been mindful of this issue since day one and do everything we can to help. By responsible gambling, we mean a set of measures a gambling provider can use to help reduce the likelihood of negative side effects. If they have already occurred, we also strive to take proactive action against them.

8.3. The most important instrument against negative side effects from gambling are knowledge and education about the risks of gambling too support our Users self-control to prevent them from suffering from negative side effects. Our support team is available to assist you by email at any time, at no additional cost to you: support@Para-bets.com. Naturally, our support team will not disclose any information about you to anyone without your consent.

In addition you also can take a self-test, if You are already gambling addicted at: <https://www.begambleaware.org/gambling-problems/do-i-have-a-gambling-problem/> And you can also find additional information about gambling addictions at: <https://www.begambleaware.org/safer-gambling/>

Helpful hints for responsible gambling. We recommend you think about the following hints, before gambling in order to insure gambling stays fun for You and without any negative side effects:

Set yourself a deposit limit:

Before you start to gambling think about how much you can afford to gamble with according to Your financial situation. Play with amounts which are for fun and for Your entertainment

Do not try to win back a loss at every cost:

Try to not take to huge risks to win back what You lost before at any cost. Play for Entertainment and not to earn money.

Set yourself a time limit:

Set yourself a time limit and do not break it. Keep in mind gambling should stay in balance with your other hobbies and not be Your only hobby.

Play smart:

It is smarter to not play, when You are extremely stressed, depressed or under too much pressure. Also do not play when you are under the influence of Medications, Drugs or Alcohol.

Take breaks:

You should take breaks when You notice, that You get tired or can't concentrate anymore

Only one account:

To make it easier to have an overview how much time and money You spend on gambling it is highly advised to not create more than one Account per Person.

Minor Protection:

To use our Service, You have to be 18 years or older. To avoid abuse, keep Your login data safe from any minors near You.

Principally we recommend a filter program to avoid minors, especially children, to access any context on the internet, which is not healthy for them.

For parents we can recommend a list of internet filters, to support them, from keeping their children from any context, which was not made for them:

<https://famisafe.wondershare.com/internet-filter/best-internet-filters.html>

8.5. Self-Exclusion: In case You are diagnosed with a gambling addiction or try to stay away from gambling for a different reason, we want to assist you to stay away from anything, that does nothing good for you. "Self-Exclusion" means, that You exclude yourself, out of Your own choice, from all gambling services. This exclusion cannot be undone for a set amount of time. If you wish to self-exclude yourself from gambling, please message our support and give them a time span between 6 months and 5 years. They also will explain you all future steps and what is needed from you.

Please keep in mind that Self Exclusion is permanent for the set time span and will not be undone for your own protection.

During Self Exclusion you are not allowed to create a new Account and every attempt to create a new Account during Self Exclusion is a violation of our Terms of Service and may result in the permanent ban of your original account.

9. Personal Information

9.1. We will comply with applicable data protection laws in respect of the personal information you supply to us. Your personal information is processed in accordance with our Privacy Policy, which is available on the Website.

10. Prohibited Conduct & Irregular Play

10.1. Criminal Activity

In the case when any irregularity (including a suspicion of attempted money-laundering or fraud) has been noticed, Para-bets.com reserves the right to close Accounts and/or report about criminal or other suspicious activities provided through one or multi Accounts to the relevant existing regulatory or law enforcement authorities. All offenders' Account balances will be blocked, withdrawals will be void, deposits and winnings will be forfeited.

10.2. Collusion and cheating

Para-bets.com is eligible to disable users Accounts and forfeit their Account balances (including deposits and winnings) if they will be noticed of gaining, attempting to gain an advantage of trading information of their cards or establishing a collusive agreement with other users to take an unfair advantage. These advantages may

consist of chip dumping and transfer, discussing a hand during play, multiple using a single Account, soft playing. Para-bets.com provides the rigorous examination of play by both manual and automated ways and investigates all related user complaints. In addition, Para-bets.com provides proactively and randomly examining gameplays and Accounts.

10.3. Fraudulent activity

Once Para-bets.com noticed a fraudulent, unlawful, dishonest or improper activity (including using the VPN, proxy or similar service that masks or manipulates the identification of your real location, or making bets, wagers or poker play through a third party or on behalf of a third party) on the Website, we are eligible to block user's Account with forfeiting of all Account balances without prior notification. In such cases, Para-bets.com reserves the right to report fraudulent activity to existing regulatory and law enforcement authorities including but not limited to banks, credit card companies and/or any person or entity that has the legal right to such information, and/or taking legal action against such user.

11. Live Chat

11.1. As part of your use of the Website, Para-bets.com may provide you with a chat facility, which is moderated by us and subject to controls. We reserve the right to review the chat and to keep a record of all statements made on such a facility. Your use of the chat facility should be for recreational and socializing purposes, and is subject to the following rules.

11.2. You shall not make any statements that are sexually explicit or grossly offensive, including expressions of bigotry, racism, hatred, or profanity.

11.3. You shall not make statements that are abusive, defamatory or harassing or insulting to the Website or Para-bets.com.

11.4. You shall not make statements that advertise, promote or otherwise relate to any other online entities.

11.5. You shall not make statements about Para-bets.com, the Website, or any other Internet site(s) connected to Para-bets.com that are untrue and/or malicious and/or damaging to Para-bets.com.

11.6. You shall not collude through the chat rooms or separate chat. Any suspicious chats will be reported to the relevant regulatory or law enforcement authority.

11.7. In the event if you breach any of the above provisions relating to the chat facility, Para-bets.com shall have the right to remove the chat room or immediately terminate your Account. Upon such termination, Para-bets.com shall refund to you any funds which may be in your Account over and above any amount which may be owing to us at such time (if any).

12. Crashed & Aborted Games

12.1. Para-bets.com strives to provide the Services with due care and professionalism, but does not guarantee uninterrupted, error-free, or continuous availability of the Website or Services. Maintenance, updates, network congestion, third-party outages, and security measures may cause interruptions.

12.2. No Warranties (to the extent permitted). To the maximum extent permitted by applicable law, the Services are provided "as is" and "as available," without warranties of any kind, either express or implied, including implied warranties of merchantability, fitness for a particular purpose, and non-infringement.

12.3. Para-bets.com is not liable for any downtime, server disruptions, lagging, or any technical or political disturbance to the gameplay. Refunds may be given solely at the discretion of Para-bets.com.

12.4. Para-bets.com shall accept no liability for any damages or losses which are deemed or alleged to have arisen out of or in connection with Website or its content, including without limitation, delays or interruptions in operation or transmission, loss or corruption of data, communication or lines failure, any person's misuse of the Website or its content or any errors or omissions in content.

12.5. In the event of a casino system malfunction, all wagers are void.

12.6. In the event a Game is started but miscarried because of a failure of the system, Para-bets.com shall refund the amount wagered in the Game to you by crediting it to your Account or, if an Account no longer exists, by paying it to you in an approved manner; and if you have an accrued credit at the time the Game miscarried, credit to your Account the monetary value of the credit or, if an Account no longer exists, pay it to you in an approved manner.

12.7 Nothing in the Terms excludes or limits any liability that cannot be excluded or limited under applicable law, including liability for fraud, willful misconduct or gross negligence where such limitations are prohibited.

13. Duties

13.1. Para-bets.com reserves the right to assign or otherwise lawfully transfer its rights and obligations under the Terms. You shall not assign or otherwise transfer your rights and obligations under these Terms.

14. Complaints and Dispute Resolution

14.1. If you have any questions, you can contact us by email at support@Para-bets.com or via the live chat available on the Company's website, providing detailed information about your request. If the issue remains unresolved, the player can submit a complaint via the official complaints form, following our Player Complaints Policy, available on the Website.

14.2. Para-bets.com will make every effort to promptly resolve any complaint received in accordance with the established procedure. You will receive a final written decision in accordance with the Player Complaints Policy.

14.3. If the complaint is not resolved to your satisfaction internally, you may refer it to an independent, CGA-certified alternative dispute resolution (ADR) provider, as described in the Complaints Policy:

CADRE <https://cadre.online/>

14.4. ADR services are provided to you free of charge. The Company covers the costs of alternative dispute resolution.

14.5. The outcome of the ADR process is binding on the Company. However, the outcome is not binding on the player and does not limit their right to pursue legal action.

14.6. The Curacao Gaming Authority (CGA) does not mediate or adjudicate individual player disputes. In the event of a suspected violation of regulatory requirements or misconduct, or any disclosure of violations, the CGA may be contacted in accordance with the CGA guidelines.

15. Agreement & Admissibility

15.1. These Terms, the Privacy Policy, the Cookies Policy and any document expressly referred to in them and any guidelines or rules posted on the Website constitute the entire agreement and understanding between you and Para-bets.com with respect to this Website and save in the case of fraud it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between you and Para-bets.com with respect to this Website.

15.2. A printed version of these Terms and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relate to these

Terms to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form.

15.3. If any provision of these Terms is held to be illegal or unenforceable, such provision shall be severed from these Terms and all other provisions shall remain in force unaffected by such severance.

15.4. These Terms are governed by the laws of Curacao and the parties agree to the jurisdiction of the Curacao courts and to the rules of arbitration in accordance with applicable law.

16. Copyright

16.1. We are the sole owners of the trademark Para-bets.com and the Para-bets.com logo. Any unauthorized use of the Para-bets.com trademark and the Para-bets.com logo may result in prosecution.

16.2. <https://Para-bets.com/> is the uniform resource locator of the Website operated by Para-bets.com and no unauthorized use may be made of this URL on another website or digital platform without our prior written consent.

16.3. Para-bets.com is the owner or the rightful licensee of the rights to the technology, software and business systems used within this Website.

16.4. The contents and structure of the Para-bets.com's Website pages belong to Para-bets.com, all rights reserved. The copyright in this Website including all text, graphics, code, files, and links belongs to Para-bets.com and the site may not be reproduced, transmitted or stored in whole or in part without our written consent. Your registration and use of our system do therefore not confer any rights whatsoever to the intellectual property contained in our system.

16.5. Links to the Website and any of the pages therein may not be included in any other website without the prior written consent of Para-bets.com.

16.6. You agree not to use any automatic or manual device to monitor the Website pages or any content therein.

16.7. Any unauthorized use or reproduction may be prosecuted.

17. Promotions: Terms & Conditions

17.1. Every individual promotion will come with its own set of specific promotional terms and conditions (the "Promotional Terms") in addition to these Terms. You should therefore read these Terms in combination with the applicable Promotional Terms for any competition, bonus or promotion you wish to enter.

17.2. By participating in promotions you agree to be bound by these Terms and Promotional Terms.

17.3. If for any reason, a promotion does not have the Promotional Terms, such promotion will by default be governed by these Terms.

17.4. Each of the Promotion Terms regulating the implementation of any promotion is independent of the rest of the Terms. In case if one of the provisions being unsuitable or incorrect, the remaining Promotion Terms remain in force.

17.5. Participation in a promotion will be deemed to constitute full and unconditional acceptance of the Terms which includes these Promotional Terms and any applicable Promotional Terms and that our decisions are final and binding in all respects.

17.6. Para-bets.com reserves the right to terminate or cancel any current promotion without prior notification. Any user who infringes the Promotional Terms will be disqualified from any reward derived from said promotion.

17.7. Para-bets.com has the rights to withhold any credits, bonuses, coupons, loyalty points or prizes awarded as part of a promotion at its own discretion.

17.8. Para-bets.com has the right to inform users about current promotions or any updates by e-mail, SMS, chat, Whatsapp, social media, mobile phone, Internet browser notification or mobile application.

17.9. Para-bets.com disclaims any liability for inaccurate information, whether caused by the Website, user's equipment used in a promotion, or by human or technical errors related to the submission of entries.

17.10. Bonuses and Bonus money

17.10.1 Para-bets.com regularly offers you different bonuses and rewards that are credited to your Account. A bonus at Para-bets.com can mean free spins, cashback, free bet, extra money to play directly and the extra money you receive after making a deposit. A bonus usually follows with the wagering requirements that have to be met in order to withdraw the funds. In these cases, we recommend you to read the bonus rules before using.

17.10.2. Bonus rules

17.10.2.1. A bonus is awarded the bonus balance.

17.10.2.2. When the wagering requirements for the bonus are met the bonus amount is transferred to the main balance and may be withdrawn at any time.

17.10.2.3. If the bonuses are abused by a user, Para-bets.com has the right to use punitive measures towards him, namely: delete, decline all current bonuses and bonus winnings; to block the user's Account immediately. In that case, Para-bets.com disclaims any liability for the withdrawal or compensation of the funds that had been on the Account before it was blocked.

17.10.2.4. Any outside bet spread combination on Roulette games covering 24 or more (64%) of the 37 unique number spots on the table. E.g. betting on Red and Black - covers 36 of the 37 possible outcomes - in this case all winnings and bonuses will be voided.

17.10.2.5. Using bonuses to play games with accumulated benefits in the course of gameplay (Ex: Free Spins meters or other game features unlocked following some gameplay) and coming back to the game following the zeroing-out of the wagering requirements to trigger or unlock the feature and collect the accumulated benefits or related winnings - in this case all winnings and bonuses will be voided.

17.10.2.6. The funds won using bonuses cannot be withdrawn until all bonuses are wagered

17.10.2.7. Malfunction voids all pays and plays. Para-bets.com has a right to withdraw any winnings caused by malfunction up to the latest deposits.

17.10.2.8. Users should read and be aware of any applicable bonus policy and follow its terms in order to receive the bonus.

17.10.2.9. All bonuses have an expiry date. The standard expiry date for bonus money is 30 days. The expiry date can differ for specific bonuses. In such an event, the expiry date will be indicated in the relevant bonus' terms and conditions. Betting requirements need to have been fulfilled at the expiry date. We may cancel or debit bonus credit from the player Account after the expiry date.

17.10.2.10. The standard betting requirement for casino bonus money is 30 times the bonus amount received and for sportsbooks it is 15 times the bonus amount received. This may differ for specific promotions provided that it is specified accordingly in the relevant terms and conditions.

17.10.2.11. The wagering requirements of a bonus means the total amount of bets you must stake before the bonus and any accrued winnings are transferred into your cash balance and can be withdrawn. The wagering requirements for each bonus are set out in the specific terms for the bonus and will be expressed as a multiple of the bonus amount, or of the bonus plus the deposit amount. The wagering requirement for bonuses will be set out in the terms specific to that bonus. Not all bets will count

towards the wagering requirements. Bets on Blackjack, Roulettes, Arcade games (Heads or Better, Dice Twister, etc) Video poker games (Jacks or Better, Aces and Faces, etc), Baccarat, Casino Hold'em, 2 Ways Royal, Craps and Sic Bo games contribute 5% of actual wagering on these games towards your wagering requirements. Table games wagering contribution is 10%, Sic Bo, Royal Craps, Baccarat, Red dog 0%. Most of Slot games contribute 100%. These percentages can be changed from time to time so please make sure to contact the Website customer support each time to find out a certain game's wagering contribution.

17.11. Wagering requirements

17.11.1. After getting the bonus it is transferred to the bonus balance up to the moment of reaching the wagering requirements.

17.11.2. The wagering requirements are a multiplier that represents the number of times you have to play a bonus before you are able to withdraw any winnings. After reaching the wagering requirements, a bonus or accrued winnings are transferred into main balance.

17.11.3. Wagering requirements for bonuses will be null when the balance is lower than Euro 0.10 (or the equivalent in your Account currency).

17.11.4. The funds won using bonuses cannot be withdrawn until all bonuses are wagered.

17.11.5. You can make a withdrawal before you have fulfilled the wagering requirements, but then you will lose your bonus money. If you decide to make such a withdrawal you have to contact the Website customer support team.

17.11.6. Every user has the right to abandon the bonuses by making the request to Website customer support in order to zero the bonus balance.

17.12. Free Spins With free spins, you get to play free on a game on the Website with the same chance of winning as when you play with your real money. Winnings on free spins are converted to bonus money and usually need to be wagered.

18. Sports Betting Rules

18.1. Para-bets.com accepts bets or/and wagers for sporting events that are presented on the Website. All such bets/wagers are subject to the rules applicable to each sport, e.g. Basketball, Tennis, E-Sports, etc.

18.2. You cannot make wagers exceeding your Account balance.

18.3. Once a bet has been placed and confirmed, a user cannot change or cancel a bet. It is therefore in the user's interest to ensure that all details of their bet are correct before placing a bet.

18.4. Before an event starts, Para-bets.com reserves, at its own discretion, the right to void or cancel part or whole of a bet even after its acceptance without providing any reason to the user. After the event start, Para-bets.com reserves, at its own discretion, the right to void or cancel part or whole of a bet, even after its acceptance if there is a valid reason for this, such as: - a mistake in the wording (palpable error) of the event, odds or starting time; - the user attempt to bypass Para-bets.com limits (potential payout) and risk management by placing multiple, identical or similar bets or opening multiple Accounts; - the user is getting an advantage of any public announcement or secret information he has access to that determines the outcome of the bet; - the user combines related bets; - the user is actively participating in the event, e.g. as a Player, Referee, Manager or has direct or indirect relationship with events participants; - Website suffers a technical error offering wrong odds or events; - any other valid reason duly communicated to the user upon request.

18.5. Para-bets.com reserves the right to cancel all bets of an event, if there is any change regarding the venue of the event.

18.6. Para-bets.com reserves the right to cancel all bets if there are radical changes in the circumstances of an event such as the length of playing time, the distance in a race speed or the number of periods, etc.

18.7. Winnings will be credited to the user Account following confirmation of the final result.

18.8. The outcome of a market is settled once this is determined. Para-bets.com takes the right to settle the game results in case a market is not determined earlier in the game. This rule works in terms of the normal duration of the match being concluded and if no any conditions are stated in the market description on the Website. For example: Example 1: Match-winner 1X2 market of an event is determined after the end of the normal duration (regular time) of the event. Football (Soccer) 1x2 Match Winner is determined after the 90 min, including any extra minutes called by the referee of the match as "normal duration". When the game is played in Overtime (the regular time cannot determine the winner), all markets state that this is a subject to pay "include overtime" after completion of the game. If there are any penalty kicks (or other decisive moments) they're not taken into consideration, unless another stated in the market. If the beginning of the game is delayed for whatever reasons, the event can be kept open and all bets can remain open 48 hours from the official start time. Nevertheless, Para-bets.com reserves the right to void such bets on its direction and refund the Users' stakes back. All bets can remain open and be calculated due to the game results by the decision of Para-bets.com when the organizer continues the abandoned event within 48 hours after starting time. In case the abandoned event does not continue with the decision of the organizer within 48 hours after its starting, Para-bets.com will settle all determined markets that were completed on the pitch. In addition, Para-bets.com will cancel another and refund the stakes to players. There are exceptions to the general rule: The 48 hours rule is not supported in the Tennis games. All bets are available until the referee or official representative determines the winner. Nevertheless, there are cases in which a player retires. In this situation, all markets that are determined on the court are settled accordingly and all the rest declared void and stakes returned to players. If there are any doubts about the retirement of a player before the last point is concluded, the market of the match winner is cancelled. Nevertheless, all markets that relate to the specific sets or games that are determined, are settled accordingly. Baseball games. The 48 hours rule is supported. When two teams are playing 2 games in a row they are considered as Game 1 and Game 2 and will be settled as chronologically played with all bets valid. For the avoidance of doubt, if Team A plays Team B twice, the result of Game 1 will count for bets offered on Game 1 as originally scheduled and the result of Game 2 will count for bets offered on Game 2, as originally scheduled. The 48 hours rule is valid. (e.g. if a football match is abandoned in the second half, the markets of the first half will be settled normally). (e.g. in the example above, the markets of the second match have not decided) will be void and stakes will be refunded to customers.

18.9. Explanation of specific Betting Types If there is at least one Scorer when the match is abandoned, all bets made on the first Goalscorer will be applied and on the last will be canceled. A player will be determined as a winner according to Goalscorer market at any time, and other players' bets are void. Head 2 Head Bets These bets mean the prediction about taking the higher position, getting more points or results between two players. Head 2 Head bets will work if both players will do the best in the event. If two players get the same result or play out a draw, all bets will be void. Outright Bets These bets mean the prediction about taking the higher position, getting more points or results among the players (3+). Outright bets will work if all participants will actively take part in the event. If there are participants that do not take part in the event, all odds that were placed on other participants will be amended and settled with

a reduction in the odds. The reduction includes the same margin applied to the missing participants. If two or more participants take the same result (play in a draw), the applicable odds will be equal to the accepted odds divided by the number of tie participants (e.g. with equal odds 2.70 and three tie participants the final odds will be: $2.70 / 3 = 0.90$), unless the official representative chooses only one winner with an additional statistic criterion (e.g. assists). Booking markets These are yellow and red cards. The yellow one counts as one card and the red - two. If a player gets two yellow cards in a row that are changed into a red card, this counts as three cards. In general, a player cannot receive more than three cards. A settlement will be based on all available card data that will appear during the normal event's playing time. The cards are shown after the final whilst won't be considered. The cards of a player who did not take part in the game (players that have already been replaced, coaches, players on the bench who have not taken part in the game) will not be considered. Booking markets with points In general, a player cannot get over 35 points during the game. A yellow card brings 10 points, the red one is counted as 25 points, and the second yellow-red card– 25. The second yellow card for a player who leads to a red card is not counted. Corners The corners are considered for the relevant market settlement only if they have been taken. If the corner is given but not taken, it will not be counted. Intervals The period from 00:01 until the completion of the minute indicated as the end minute is stated as the first interval. To exclude doubts, the interval 1-15 min is considered the period from 00:01 to 15:00 and the interval 30-45 min is considered the period from 30:01 until the end of the First Half accordingly. The interval 75-90 min is considered the period from 75:01 to the end of Full Time. The referee on its direction considered the last time interval from the minute indicated until the end of the period.

18.10. Bets by order and from bookmakers as well as betting agents are not permitted. Bets on events in which the bettor is participating ("participating" in this sense relates to those persons involved as a sportsperson, athlete, as an owner, trainer or functionary of a participating club) or those which are commissioned by any person participating, are not permitted. In addition, bets on league, cup or other events in which the respective club/ organization is participating may not be placed or commissioned by those persons considered to be participating in the respective event. In the case of violation of these regulations, Para-bets.com reserves the right to refuse payment of any winnings and already invested stakes as well as to cancel any bets. Para-bets.com takes no responsibility for knowing if the user is a member of one of the mentioned groups. This means that - Para-bets.com is entitled to undertake any necessary measures at any time after the user has become known as being a member of one of the mentioned groups.

18.11. Live scoreboard details added on Para-bets.com are for information purposes and are not a basis for settlement. All persons should ensure scoreboard details are correct before placing their bets.

Terms and Conditions

Last updated: March 15, 2026

Please read this information carefully for your own benefit.

www.khan-bet.com is operated by Verse Corp B.V. (hereinafter referred to as the "Company," "Khan-bet.com," "We," "Us," or "Our"), whose registered office is located at Abraham de Veerstraat 1, Willemstad, Curaçao. Company registration number is 162608. Verse Corp B.V. holds a license from the Curaçao Gaming Authority under license number OGL/2024/1641/1039.

The competent authority and supervisory regulator for this license is the Curaçao Gaming Authority (CGA).

Interpretation and Definitions

The words of which the initial letter is capitalized have meanings defined under the following conditions.

The following definitions shall have the same meaning regardless of whether they appear in the singular or plural, or whether they are capitalized or lowercase.

For the purposes of these Terms and Conditions:

Account means the unique account you register on the Website after accepting and agreeing to these Terms and Conditions to access our Service or parts of our Service. Company (referred to in this Agreement as "Company," "We," "Us," or "Our") means Verse Corp B.V.

Service/Website means www.khan-bet.com.

References to "you," "your," "customer," "user," or "player" mean the individual accessing or using the Service, or the company or other legal entity on whose behalf such individual accesses or uses the Service, as applicable.

Games mean the Casino, Live Casino, Sportsbook, Card Games, and other games that may be made available on the Website from time to time. Khan-bet.com reserves the right to add or remove Games from the Website at its sole discretion.

1. Introduction

1.1. By using, visiting and/or accessing any part of the www.khan-bet.com and or any sub-domain, website or mobile application that we own or operate (the "Website") and/or registering an account on the Website you agree to be bound by these Terms and Conditions, our Privacy Policy, our Player Complaints Policy, our Cookies Policy and any other rules applicable to our betting or gaming products available on the Website (together the "Terms"), and are deemed to have accepted and understood all the Terms.

1.2. The Terms become effective immediately upon completion of the registration process, which includes checking the box confirming acceptance of the Terms, and successfully creating an account. By using any part of the Website after creating an account, you agree that the Terms apply to your use of the Website.

1.3. You should read the Terms carefully, if you do not agree with them and/or cannot accept them, please do not use, visit or access the Website.

1.4. These Terms may be changed by us from time to time for any reason (including compliance with applicable legislation or requirements of regulators). The current version of the Terms will be available on the Website. If such changes are made, we may take appropriate steps to notify you of these changes (e.g., by email), but you are

solely responsible for checking for any changes, updates, and/or modifications. Updated Terms will be posted on the Website with an updated "Last Updated" date and will apply from the stated effective date. If you continue to use the Website after such changes come into effect you are deemed to have accepted such changes to the Terms.

1.5. These Terms may be published in multiple languages for informational purposes and for the convenience of players. The English version is the sole legal basis for the relationship between you and us, and in the event of any discrepancies regarding translation, the English version of these Terms shall prevail.

1.6. Consent to Receive Communications. By registering an account, you agree to receive service-related communications (including confirmation requests, security alerts, and complaint handling messages) via email and/or in-product messages. Marketing communications (if any) will be processed in accordance with applicable law and your marketing preferences. You may opt out of receiving marketing communications by selecting the appropriate option in your account settings on the website or within the services, in an email you receive from us, or at any time by emailing or contacting our customer support team.

2. Your Account

2.1. Legal requirements

2.1.1. By registering an Account you declare that you are over 18 years of age or of a higher minimum legal age as stipulated in the jurisdiction of your residence under the laws applicable to you. It is your sole responsibility to know whether the services available on the Website are legal in the country of your residence. Persons who are under age of 18 years are not allowed to use the Website and/or any services available on it.

2.1.2. You are not allowed to register on the Website and use our services if you are a resident of Aruba, Australia, Bonaire, Curacao, France, Iran, Iraq, Netherlands, Saba, Spain, St Maarten, Statia, U.S.A or the U.S.A dependencies, United Kingdom, Austria. We reserve the right to refuse customers from any other countries over and above the aforementioned jurisdictions at our own discretion.

2.2. Registration of Account

2.2.1. In order to place bets, play games and deposit money you need to register the Account on the Website.

2.2.2. To register the Account, you must provide complete and up-to-date information including a mobile number, e-mail address, username, password and other mandatory information requested on the registration form.

2.2.3. By registering the Account on the Website you agree to specify your legal name. We may take action to check the accuracy of the information you provide. You're not allowed to change this data, but there are cases in which you can individually request for changing of data by contacting Website customer support, such as an honest mistake etc.

2.2.4. If you choose, or you are provided with a username, password or any other piece of information as part of our security procedures, you must treat such information as confidential, and you must not disclose it to any third party. We are not responsible for any abuse or misuse of your Account by third parties due to your disclosure, whether intentional or accidental, whether active or passive, of your login details to any third party. We will never ask you to reveal your password and will never initiate contact with you to ask you for the memory joggers associated with your password.

2.2.5. Employees, former employees of service providers and/or affiliated persons are not permitted to register the accounts on the Website and cannot exploit the services and promotions available on it. Same rules apply to family members of the above

mentioned. Violation of this rule will result in the account being permanently closed and the referred accounts will be considered as fraudulent. Any winnings derived from such activities will be deemed as forfeited by the account holder and only the deposited amount will be returned to the account holder.

2.2.6. You cannot transfer, sell, or pledge your Account to another person. This prohibition includes the transfer of any assets of value of any kind, including but not limited to ownership of accounts, winnings, deposits, bets, rights and/or claims in connection with these assets, legal, commercial, or otherwise. The prohibition on said transfers also includes however is not limited to the encumbrance, pledging, assigning, usufruct, trading, brokering, hypothecation and/or gifting in cooperation with a fiduciary or any other third party, company, natural or legal individual, foundation and/or association in any way shape or form

2.3. Account issues

2.3.1. If you forget your password or think that somebody knows details of your personal data, moreover if you suspect that another user is taking an unfair advantage through cheating or collusion you must report the suspicion to us.

2.3.2. We reserve the right to declare any bet or transaction void partially or in full if we, at our own discretion, would deem it obvious that any of the following circumstances have occurred:

- 1) the Account holder or people associated with the Account holder may directly or indirectly influence the outcome of an event;
- 2) the Account holder and or people associated with the Account holder are directly or indirectly avoiding the rules of the Website;
- 3) the result of an event or the bet has been directly or indirectly affected by criminal activity;
- 4) the odds of an event have significantly been changed due to a public announcement in relation to the event;
- 5) bets have been placed that would not have been accepted otherwise, but they were accepted during periods when the Website have been affected by technical problems;
- 6) due to an error, such as a mistake, misprint, technical error, human error, force majeure or otherwise, bets have been offered, placed and or accepted due to this error.

2.3.3. When we close or suspend an Account for whatever reason, we reserve the right to close any future Accounts that may be registered by the same person, device, address, or that may use the same payment wallets or credit cards and void/cancel all bets and transactions of that Accounts.

2.3.4. We offer two-factor authentication (2FA) as additional protection from unauthorized use of your Account. You are responsible for maintaining the confidentiality and security of your registration information and login credentials and ensuring that they cannot be accessed by others.

2.4. By registering the Account on the Website you undertake, declare and warrant that:

2.4.1. You are over 18 years of age or such higher minimum legal age of majority as stipulated in the laws of jurisdiction applicable to you and, under the laws applicable to you, you are allowed to participate in the Games offered on the Website.

2.4.2. You will use this Website and your Account solely and exclusively for the purpose of your genuine participation in the Games and not for any financial or other operations; your participation in the Games will be strictly in your personal non-professional capacity for recreational and entertainment reasons only.

2.4.3. You participate in the Games on your own behalf and not on behalf of any other person;

2.4.4. You are not resident in Aruba, Australia, Bonaire, Curacao, France, Iran, Iraq, Netherlands, Saba, Spain, St Maarten, Statia, U.S.A or the U.S.A dependencies, United Kingdom, Austria.

2.4.5. All information that you provide to Khan-bet.com is true, complete, and correct, and that you shall immediately notify us of any change of such information.

2.4.6. You are solely responsible for reporting and accounting for any taxes applicable to you under relevant laws for any winnings that you receive from Khan-bet.com.

2.4.7. You are solely responsible for any applicable taxes that may be payable on funds received by you as a result of your use of the Service.

2.4.8. All money that you deposit into your Account is not tainted with any illegality and, in particular, do not originate from any illegal activity or source.

2.4.9. You understand that by participating in the Games you take the risk of losing money deposited into your Account.

2.4.10. You shall not be involved in any fraudulent, collusive, fixing or other unlawful activity in relation to your or third parties' participation in any of the Games and shall not use any software-assisted methods or techniques or hardware devices for your participation in any of the Games. Khan-bet.com hereby reserves the right to invalidate or close your Account or invalidate your participation in a Game in the event of such behavior.

2.4.11. In relation to deposits and withdrawals of funds into and from your Account, you shall only use credit cards and other financial instruments that are valid and lawfully belong to you.

2.4.12. The computer software that we make available to you is owned by Khan-bet.com or other third Parties and protected by copyright and other intellectual property laws. You may only use the software for your own personal, recreational uses in accordance with all rules, terms and conditions hereby established and in accordance with all applicable laws, rules and regulations.

2.4.13. Games played on the Website should be played in the same manner as games played in any other setting. You shall be courteous to other players and representatives of Khan-bet.com and shall avoid rude or obscene comments, including in chat rooms.

2.4.14. Khan-bet.com shall not be treated as a financial institution.

2.5. In the event of a breach of any of the representations, warranties, or obligations referred to in paragraph 2.4., Khan-bet.com reserves the right to close or suspend your Khan-bet.com account at its sole discretion and void any bets to the extent applicable under Curacao law.

2.6. Verification (KYC), Anti-Money Laundering and counter-terrorist financing, and Risk-Based Controls

2.6.1. We implement customer due diligence and risk controls to: (i) comply with applicable anti-money laundering and counter-terrorist financing requirements; (ii) prevent fraud, chargebacks, and misuse of funds; (iii) protect the integrity of the Games; and (iv) fulfill our obligations under the Company's internal anti-money laundering and counter-terrorist financing programs.

2.6.2. Verification is applied on a risk-based and proportionate basis. This means that low-risk players may be subject to lighter checks initially, while higher-risk players (or higher-risk activities) may require additional verification and monitoring.

2.6.3. When you create an Account, we request (mandatory) minimum information, such as your full name, date of birth and country/address of residence, place of birth, citizenship, and identification number (if available). You must provide accurate information.

2.6.4. We may continually monitor account activity and transactions (including, but not limited to, using fraud detection tools and sanctions checks) to identify unusual

patterns, security risks, or potential misuse. If any unusual, suspicious, or potentially illegal transactions (including, but not limited to, money laundering, terrorist financing, or fraud) are detected, the Company has the right and obligation to promptly report such transactions to the relevant authorities in Curacao. The user agrees that such information may be disclosed without prior notice to the user and without their consent.

2.6.5. Data Retention. We retain verification and transaction records for the period required by applicable law and regulations.

3. Multi Accounts

3.1. You can sign up (register) and use only one Account on the Website.

3.2. Only one Account for each household, IP address and computer or device is allowed. If two or more users share the same household, IP address and computer or device we must be informed by the respective Accounts' holders in advance.

3.3. If you sign up or attempt to register more than one Account, for whatever reason, we may block or close any or all of your Accounts at our discretion. We may also void all the bets that have been placed in the duplicate Accounts, block bonuses and gifts and void withdrawal requests. In addition, any returns, winnings, or bonuses have been gained or accrued during the duplicate account lifecycle will be forfeited from you.

4. Payouts

4.1. When the outcome of a Game you participate in becomes determined or, where applicable, Khan-bet.com has confirmed the relevant result of an event and settled the markets; all winnings will be available on your Account.

4.2. If Khan-bet.com mistakenly credits your Account with winnings that do not belong to you, whether due to a technical or human error or otherwise, the amount will remain property of Khan-bet.com and the amount will be deducted from your Account. If prior to Khan-bet.com becoming aware of the error you have withdrawn funds that do not belong to you, without prejudice to other remedies and actions that may be available at law, the mistakenly paid amount will constitute a debt owed by you to Khan-bet.com. In the event of an incorrect crediting, you are obliged to notify Khan-bet.com immediately.

4.3. KYC. Khan-bet.com will carry out additional verification and identification procedures for any withdrawal or reserves the right to carry such verification procedures at any level of withdrawals. All transactions will be checked to prevent money laundering.

5. Deposits

5.1. To have a possibility to place bets and play for real money you have to deposit money into your Account. You can deposit at any time online by using your debit or credit card, e-wallet, via a bank transfer or via all available deposit methods. All available deposit methods you can find in "Deposit page" on the Website. Cash or cheques are not an accepted method of deposit. Please note that some of the methods may not be available in some countries.

5.2. We accept payments in various currencies. Any payment received by Khan-bet.com in a currency other than the currency of your Account will be converted into the currency of your Account, at the prevailing exchange rate. Please note that any exchange premiums are payable by you.

5.3. KYC. Khan-bet.com reserves the right to use additional procedures and means to verify your identity (KYC) when effecting deposits into an Account and to close an Account if you fail to send these documents to Khan-bet.com.

5.4. Khan-bet.com does not grant any credit for the use of its services.

5.5. By depositing you confirm that all deposits are authorized and you won't try to decline them or take any action which will cause such payment to be reversed by the third party, in order to avoid any legitimate liability.

5.6. As a prevention of money laundering, a deposit must be wagered at least once before a withdrawal can be made. Please note that if wagering requirements are in place, the wagering requirement needs to be respected before a withdrawal is requested.

5.7. Khan-bet.com doesn't allow making 3rd party deposits (including but not limited to a friend, relative, partner, spouse). All payments have to be made from an Account/system or credit card that is registered on the Account holder. If the 3rd party deposits are noticed all winnings will be forfeited and sent back to Khan-bet.com, and the deposit will be returned to the rightful owner of an Account/credit card. If banking transfer requires a charge while returning money back to the rightful owner it will be paid by a receiver.

6. Withdrawals

6.1. You have to provide your KYC documents, credit card pictures (both sides, front and back. The card number should be with the first 6 and last 4 digits of the card clearly readable, while the remaining digits of the card number and CVV / CVC code should not be visible) and bank statement, copy of a personal identification document, proof of address, proof of ownership of any other used payment method when claiming the withdrawal for the first time. We may request that you provide legal identification for example certified copies of passports, ID cards or other such documentation as we feel is required in the circumstances. We may also carry out phone verification, face verification or other such verification as is required to ensure that you are who you say you are.

6.2. Khan-bet.com reserves the right to change the maximum allowed sum for each payment system per one transaction at any time and without prior notification.

6.3. A withdrawal request will not be processed until all wagering requirements have been met.

6.4. It will not be possible to withdraw funds marked as "Bonus", as well as funds stuck in an aborted game.

6.5. Khan-bet.com has the right to refuse withdrawal if the total bet amount is less than the amount of the last deposit. You have to turn over the initial deposit at least one time before being able to withdraw.

6.6. All withdrawal requests are processed within two (2) banking days, but there are cases where these timing can be longer, depending on payment channels, additional account checks and public holidays.

6.7. A user cannot withdraw funds in excess of his/her Account balance.

6.8. Withdrawals will be made to your bank account or other withdrawal methods available to you in "Cashier". The withdrawals are processed by the method used by the user to deposit funds into Account balance.

6.9. When a withdrawal is canceled, the funds are returned back to your Account and you can make use of those funds accordingly on the Account. Khan-bet.com does not assume any responsibility for any funds lost during gameplay following a withdrawal cancellation either by you or by us.

6.10. Please note that the provision of services on the Website begins immediately upon the commencement of gaming. Therefore, once gaming activity has commenced, refunds, returns of deposited amounts, or cancellation of the requested service are not possible. A refund may be available if there is no gaming activity.

A refund may be requested within seven (7) calendar days from the date of deposit, provided that the funds in question have not been used in any gaming activity. Refunds

are processed separately from standard withdrawals and require successful completion of the KYC (Know Your Customer) verification process.

If any portion of the deposit has been used in gaming, the deposit is non-refundable, and any further withdrawal requests will be treated as winnings.

Refunds are made to the same payment method used to make the deposit.

All refund requests must be sent within the specified seven-day period to support@khan-bet.com.

6.11. You may only withdraw the maximum amount of Euro 1,000 (or the equivalent in your Account currency) in any 24 hour and maximum amount of Euro 15,000 (or the equivalent in your Account currency) in a 30 days period unless a larger amount has been agreed by us.

6.12. You can only have one pending withdrawal (ie. requested but not processed) per payment method at any one time. Furthermore, depending on the method used, you can make only one withdrawal request per 24 hours period.

6.13. If you win more than Euro 15,000 (or the equivalent in your Account currency), Khan-bet.com reserves the right to divide the payout into monthly instalments of maximum Euro 15,000 (or the equivalent in your Account currency), until the full amount is paid out.

6.14. The maximum daily winning amount for one Customer cannot exceed Euro 100,000 or the equivalent in your Account's currency. The "day" means the time between 00:00 GMT and 23:59 GMT.

7. Account Closure

7.1. You may close your Account at any time and request a withdrawal of the balance of the Account, subject to the deduction of relevant withdrawal charges. To close your Account, you must first cancel any open bets if applicable, and contact the Website customer support. The effective closure of the Account will correspond to the termination of Khan-bet.com. In case the reason behind the closure of the Account is related to concerns about possible gambling addiction you shall inform Khan-bet.com. Before closing your account, Khan-bet.com reserves the right to require you to undergo verification/KYC if necessary, including to comply with anti-money laundering and counter-terrorist financing obligations. Khan-bet.com will not require any additional information beyond that requested when the account was opened, unless such information is strictly necessary to comply with applicable anti-money laundering and counter-terrorist financing obligations.

7.2. The method of repayment will be at our absolute discretion.

7.3. Khan-bet.com reserves the right to close your Account and to refund to you the "Available to withdrawal" balance, subject to the deduction of relevant withdrawal charges, at Khan-bet.com's absolute discretion and without any obligation to state a reason or give prior notice.

7.4. Khan-bet.com reserves the right to cancel and remove any bonus amount awarded to you if not been used within 1 month from the date awarded.

7.5. Khan-bet.com reserves the right to refuse a withdrawal claim in case of fraud, in which case an Account will be suspended and the payment not processed.

7.6. Khan-bet.com will review all player Accounts and classify them at its discretion. Once a player is classified as a "bonus hunter" or "bonus abuser", all winnings and bonuses will be void and the Account will be suspended and the payment not processed.

7.7. Khan-bet.com reserves the right to close an inactive player Account.

Account closure means the termination of Account services, with the loss of player access to it and the inability to subsequently use the Account to access Khan-bet.com.

An inactive player Account is defined as an Account on which no deposits, bets, or withdrawals (hereinafter referred to as activity) have been recorded for 365 calendar days. The inactivity period begins on the calendar day following the last activity.

7.7.1. Inactive Accounts with a zero balance are subject to closure no earlier than the month following the month in which 365 calendar days have passed since the last activity. No later than 14 calendar days prior to Account closure, the player will be sent a warning notice of the impending Account closure via any available communication channel. Account closure will occur no later than the 15th day of the month following the month in which the warning notice was sent, unless the player resumes activity.

7.7.2. Inactive Accounts with a balance. If an inactive Account has a positive balance, no later than 14 calendar days before the first debit, the player will be sent a warning notice about the Account being declared inactive and about the first debit via any available communication channel.

If the player has not resumed activity within 365 days since the last recorded activity, €50 will be debited from the Account balance. Thereafter, if there is no activity, €50 will be debited monthly for 12 months or until the balance reaches zero.

If the Account balance is below €50, or if there is a positive balance after 12 months of debiting, the remaining funds will be debited in a lump sum until the balance reaches zero.

Debits are made monthly from the 5th to the 15th of the relevant month in the national currency at the exchange rate set by the national bank on the 5th of the month. If the 5th of the month falls on a weekend or holiday, the exchange rate in effect on the next preceding business day will apply.

If the player resumes activity during the debit period, the debit process will be ceased from the moment such activity is recorded. Previously debited funds are non-refundable. The player may continue using their Account as usual.

If there is no activity after the debit period ends and the balance reaches zero, the Account will be closed within 30 calendar days after a warning notice is sent via any available communication channel.

7.8. You acknowledge that compliance, security, and integrity holds may delay withdrawals and account closures. We are not responsible for delays that are reasonably necessary to comply with the law or prevent fraud or abuse.

8. Responsible Gambling and Self Exclusion

8.1. For most of our users, gambling is fun, enjoyable, and exciting. However, we also know that for some of our users, gambling has negative side effects. In medical science, gambling has been considered a pathological condition for many years.

8.2. We have been mindful of this issue since day one and do everything we can to help. By responsible gambling, we mean a set of measures a gambling provider can use to help reduce the likelihood of negative side effects. If they have already occurred, we also strive to take proactive action against them.

8.3. The most important instrument against negative side effects from gambling are knowledge and education about the risks of gambling too support our Users self-control to prevent them from suffering from negative side effects. Our support team is available to assist you by email at any time, at no additional cost to you: support@khan-bet.com. Naturally, our support team will not disclose any information about you to anyone without your consent.

In addition You also can take a self-test, if You are already gambling addicted at:

<https://www.begambleaware.org/gambling-problems/do-i-have-a-gambling-problem/>

And You can also find additional information about gambling addictions at:

<https://www.begambleaware.org/safer-gambling/>

8.4. Helpful hints for responsible gambling. We recommend you think about the following hints, before gambling in order to insure gambling stays fun for You and without any negative side effects:

Set yourself a deposit limit:

Before you start to gambling think about how much you can afford to gamble with according to your financial situation. Play with amounts which are for fun and for your entertainment.

Do not try to win back a loss at every cost:

Try to not take to huge risks to win back what You lost before at any cost. Play for entertainment and not to earn money.

Set yourself a time limit:

Set yourself a time limit and do not break it. Keep in mind gambling should stay in balance with your other hobbies and not be Your only hobby.

Play smart:

It is smarter to not play, when You are extremely stressed, depressed or under to much pressure. Also do not play when you are under the influence of medications, drugs or alcohol.

Take breaks:

You should take breaks when You notice, that You get tired or can't concentrate anymore

Only one account:

To make it easier to have an overview how much time and money You spend on gambling it is highly advised to not create more than one Account per person.

Minor Protection:

To use our Service, You have to be 18 years or older. To avoid abuse, keep Your login data save from any minors near You.

Principally we recommend a filter program to avoid minors, especially children, to access any context on the internet, which is not healthy for them.

For parents we can recommend a list of internet filters, to support them, from keeping their children from any context, which was not made for them:

<https://famisafe.wondershare.com/internet-filter/best-internet-filters.html>

8.5. Self-Exclusion: In case You are diagnosed with a gambling addiction or try to stay away from gambling for a different reason, we want to assist you to stay away from anything, that does nothing good for you. Self-Exclusion means, that You exclude yourself, out of Your own choice, from all gambling services. This exclusion cannot be undone for a set amount of time. If you wish to self-exclude yourself from gambling, please message our support and give them a time span between 6 months and 5 years. They also will explain you all future steps and what is needed from you.

Please keep in mind that Self Exclusion is permanent for the set time span and will not be undone for your own protection.

During Self Exclusion you are not allowed to create a new Account and every attempt to create a new Account during Self Exclusion is a violation of our Terms of Service and may result in the permanent ban of your original account.

9. Personal Information

9.1. We will comply with applicable data protection laws in respect of the personal information you supply to us. Your personal information is processed in accordance with our Privacy Policy, which is available on the Website.

10. Prohibited Conduct & Irregular Play

10.1. Criminal Activity

In the case when any irregularity (including a suspicion of attempted money-laundering or fraud) has been noticed, Khan-bet.com reserves the right to close Accounts and/or report about criminal or other suspicious activities provided through one or multi Accounts to the relevant existing regulatory or law enforcement authorities. All offenders' Account balances will be blocked, withdrawals will be void, deposits and winnings will be forfeited.

10.2. Collusion and cheating

Khan-bet.com is eligible to disable users Accounts and forfeit their Account balances (including deposits and winnings) if they will be noticed of gaining, attempting to gain an advantage of trading information of their cards or establishing a collusive agreement with other users to take an unfair advantage. These advantages may consist of chip dumping and transfer, discussing a hand during play, multiple using a single Account, soft playing. Khan-bet.com provides the rigorous examination of play by both manual and automated ways and investigates all related user complaints. In addition, Khan-bet.com provides proactively and randomly examining gameplays and Accounts.

10.3. Fraudulent activity

Once Khan-bet.com noticed a fraudulent, unlawful, dishonest or improper activity (including using the VPN, proxy or similar service that masks or manipulates the identification of your real location, or making bets, wagers or poker play through a third party or on behalf of a third party) on the Website, we are eligible to block user's Account with forfeiting of all Account balances without prior notification. In such cases, Khan-bet.com reserves the right to report fraudulent activity to existing regulatory and law enforcement authorities including but not limited to banks, credit card companies and/or any person or entity that has the legal right to such information, and/or taking legal action against such user.

11. Live Chat

11.1. As part of your use of the Website, Khan-bet.com may provide you with a chat facility, which is moderated by us and subject to controls. We reserve the right to review the chat and to keep a record of all statements made on such a facility. Your use of the chat facility should be for recreational and socializing purposes, and is subject to the following rules.

11.2. You shall not make any statements that are sexually explicit or grossly offensive, including expressions of bigotry, racism, hatred, or profanity.

11.3. You shall not make statements that are abusive, defamatory or harassing or insulting to the Website or Khan-bet.com.

11.4. You shall not make statements that advertise, promote or otherwise relate to any other online entities.

11.5. You shall not make statements about Khan-bet.com, the Website, or any other Internet site(s) connected to Khan-bet.com that are untrue and/or malicious and/or damaging to Khan-bet.com.

11.6. You shall not collude through the chat rooms or separate chat. Any suspicious chats will be reported to the relevant regulatory or law enforcement authority.

11.7. In the event if you breach any of the above provisions relating to the chat facility, Khan-bet.com shall have the right to remove the chat room or immediately terminate your Account. Upon such termination, Khan-bet.com shall refund to you any funds which may be in your Account over and above any amount which may be owing to us at such time (if any).

12. Crashed & Aborted Games

12.1. Khan-bet.com strives to provide the Services with due care and professionalism, but does not guarantee uninterrupted, error-free, or continuous availability of the Website or Services. Maintenance, updates, network congestion, third-party outages, and security measures may cause interruptions.

12.2. No Warranties (to the extent permitted). To the maximum extent permitted by applicable law, the Services are provided "as is" and "as available," without warranties of any kind, either express or implied, including implied warranties of merchantability, fitness for a particular purpose, and non-infringement.

12.3. Khan-bet.com is not liable for any downtime, server disruptions, lagging, or any technical or political disturbance to the gameplay. Refunds may be given solely at the discretion of Khan-bet.com.

12.4. Khan-bet.com shall accept no liability for any damages or losses which are deemed or alleged to have arisen out of or in connection with Website or its content, including without limitation, delays or interruptions in operation or transmission, loss or corruption of data, communication or lines failure, any person's misuse of the Website or its content or any errors or omissions in content.

12.5. In the event of a casino system malfunction, all wagers are void.

12.6. In the event a Game is started but miscarried because of a failure of the system, Khan-bet.com shall refund the amount wagered in the Game to you by crediting it to your Account or, if an Account no longer exists, by paying it to you in an approved manner; and if you have an accrued credit at the time the Game miscarried, credit to your Account the monetary value of the credit or, if an Account no longer exists, pay it to you in an approved manner.

12.7 Nothing in the Terms excludes or limits any liability that cannot be excluded or limited under applicable law, including liability for fraud, willful misconduct or gross negligence where such limitations are prohibited.

13. Duties

13.1. Khan-bet.com reserves the right to assign or otherwise lawfully transfer its rights and obligations under the Terms. You shall not assign or otherwise transfer your rights and obligations under these Terms.

14. Complaints and Dispute Resolution

14.1. If you have any questions, you can contact us by email at support@khan-bet.com or via the live chat available on the Company's website, providing detailed information about your request. If the issue remains unresolved, the player can submit a complaint via the official complaints form, following our Player Complaints Policy, available on the Website.

14.2. Khan-bet.com will make every effort to promptly resolve any complaint received in accordance with the established procedure. You will receive a final written decision in accordance with the Player Complaints Policy.

14.3. If the complaint is not resolved to your satisfaction internally, you may refer it to an independent, CGA-certified alternative dispute resolution (ADR) provider, as described in the Complaints Policy:

CADRE <https://cadre.online/>

14.4. ADR services are provided to you free of charge. The Company covers the costs of alternative dispute resolution.

14.5. The outcome of the ADR process is binding on the Company. However, the outcome is not binding on the player and does not limit their right to pursue legal action.

14.6. The Curacao Gaming Authority (CGA) does not mediate or adjudicate individual player disputes. In the event of a suspected violation of regulatory requirements or

misconduct, or any disclosure of violations, the CGA may be contacted in accordance with the CGA guidelines.

15. Agreement & Admissibility

15.1. These Terms, the Privacy Policy, the Cookies Policy and any document expressly referred to in them and any guidelines or rules posted on the Website constitute the entire agreement and understanding between you and Khan-bet.com with respect to this Website and save in the case of fraud it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between you and Khan-bet.com with respect to this Website.

15.2. A printed version of these Terms and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relate to these Terms to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form.

15.3. If any provision of these Terms is held to be illegal or unenforceable, such provision shall be severed from these Terms and all other provisions shall remain in force unaffected by such severance.

15.4. These Terms are governed by the laws of Curacao and the parties agree to the jurisdiction of the Curacao courts and to the rules of arbitration in accordance with applicable law.

16. Copyright

16.1. We are the sole owners of the trademark Khan-bet.com and the Khan-bet.com logo. Any unauthorized use of the Khan-bet.com trademark and the Khan-bet.com logo may result in prosecution.

16.2. <https://khan-bet.com/> is the uniform resource locator of the Website operated by Khan-bet.com and no unauthorized use may be made of this URL on another website or digital platform without our prior written consent.

16.3. Khan-bet.com is the owner or the rightful licensee of the rights to the technology, software and business systems used within this Website.

16.4. The contents and structure of the Khan-bet.com's Website pages belong to Khan-bet.com, all rights reserved. The copyright in this Website including all text, graphics, code, files, and links belongs to Khan-bet.com and the site may not be reproduced, transmitted or stored in whole or in part without our written consent. Your registration and use of our system do therefore not confer any rights whatsoever to the intellectual property contained in our system.

16.5. Links to the Website and any of the pages therein may not be included in any other website without the prior written consent of Khan-bet.com.

16.6. You agree not to use any automatic or manual device to monitor the Website pages or any content therein.

16.7. Any unauthorized use or reproduction may be prosecuted.

17. Promotions: Terms & Conditions

17.1. Every individual promotion will come with its own set of specific promotional terms and conditions (the "Promotional Terms") in addition to these Terms. You should therefore read these Terms in combination with the applicable Promotional Terms for any competition, bonus or promotion you wish to enter.

17.2. By participating in promotions you agree to be bound by these Terms and Promotional Terms.

17.3. If for any reason, a promotion does not have the Promotional Terms, such promotion will by default be governed by these Terms.

17.4. Each of the Promotion Terms regulating the implementation of any promotion is independent of the rest of the Terms. In case if one of the provisions being unsuitable or incorrect, the remaining Promotion Terms remain in force.

17.5. Participation in a promotion will be deemed to constitute full and unconditional acceptance of the Terms which includes these Promotional Terms and any applicable Promotional Terms and that our decisions are final and binding in all respects.

17.6. Khan-bet.com reserves the right to terminate or cancel any current promotion without prior notification. Any user who infringes the Promotional Terms will be disqualified from any reward derived from said promotion.

17.7. Khan-bet.com has the rights to withhold any credits, bonuses, coupons, loyalty points or prizes awarded as part of a promotion at its own discretion.

17.8. Khan-bet.com has the right to inform users about current promotions or any updates by e-mail, SMS, chat, Whatsapp, social media, mobile phone, Internet browser notification or mobile application.

17.9. Khan-bet.com disclaims any liability for inaccurate information, whether caused by the Website, user's equipment used in a promotion, or by human or technical errors related to the submission of entries.

17.10. Bonuses and Bonus money

17.10.1 Khan-bet.com regularly offers you different bonuses and rewards that are credited to your Account. A bonus at Khan-bet.com can mean free spins, cashback, free bet, extra money to play directly and the extra money you receive after making a deposit. A bonus usually follows with the wagering requirements that have to be met in order to withdraw the funds. In these cases, we recommend you to read the bonus rules before using.

17.10.2. Bonus rules

17.10.2.1. A bonus is awarded the bonus balance.

17.10.2.2. When the wagering requirements for the bonus are met the bonus amount is transferred to the main balance and may be withdrawn at any time.

17.10.2.3. If the bonuses are abused by a user, Khan-bet.com has the right to use punitive measures towards him, namely: delete, decline all current bonuses and bonus winnings; to block the user's Account immediately. In that case, Khan-bet.com disclaims any liability for the withdrawal or compensation of the funds that had been on the Account before it was blocked.

17.10.2.4. Any outside bet spread combination on Roulette games covering 24 or more (64%) of the 37 unique number spots on the table. E.g. betting on Red and Black - covers 36 of the 37 possible outcomes - in this case all winnings and bonuses will be voided.

17.10.2.5. Using bonuses to play games with accumulated benefits in the course of gameplay (Ex: Free Spins meters or other game features unlocked following some gameplay) and coming back to the game following the zeroing-out of the wagering requirements to trigger or unlock the feature and collect the accumulated benefits or related winnings - in this case all winnings and bonuses will be voided.

17.10.2.6. The funds won using bonuses cannot be withdrawn until all bonuses are wagered

17.10.2.7. Malfunction voids all pays and plays. Khan-bet.com has a right to withdraw any winnings caused by malfunction up to the latest deposits.

17.10.2.8. Users should read and be aware of any applicable bonus policy and follow its terms in order to receive the bonus.

17.10.2.9. All bonuses have an expiry date. The standard expiry date for bonus money is 30 days. The expiry date can differ for specific bonuses. In such an event, the expiry date will be indicated in the relevant bonus' terms and conditions. Betting requirements

need to have been fulfilled at the expiry date. We may cancel or debit bonus credit from the player Account after the expiry date.

17.10.2.10. The standard betting requirement for casino bonus money is 30 times the bonus amount received and for sportsbooks it is 15 times the bonus amount received. This may differ for specific promotions provided that it is specified accordingly in the relevant terms and conditions.

17.10.2.11. The wagering requirements of a bonus means the total amount of bets you must stake before the bonus and any accrued winnings are transferred into your cash balance and can be withdrawn. The wagering requirements for each bonus are set out in the specific terms for the bonus and will be expressed as a multiple of the bonus amount, or of the bonus plus the deposit amount. The wagering requirement for bonuses will be set out in the terms specific to that bonus. Not all bets will count towards the wagering requirements. Bets on Blackjack, Roulettes, Arcade games (Heads or Better, Dice Twister, etc) Video poker games (Jacks or Better, Aces and Faces, etc), Baccarat, Casino Hold'em, 2 Ways Royal, Craps and Sic Bo games contribute 5% of actual wagering on these games towards your wagering requirements. Table games wagering contribution is 10%, Sic Bo, Royal Craps, Baccarat, Red dog 0%. Most of Slot games contribute 100%. These percentages can be changed from time to time so please make sure to contact the Website customer support each time to find out a certain game's wagering contribution.

17.11. Wagering requirements

17.11.1. After getting the bonus it is transferred to the bonus balance up to the moment of reaching the wagering requirements.

17.11.2. The wagering requirements are a multiplier that represents the number of times you have to play a bonus before you are able to withdraw any winnings. After reaching the wagering requirements, a bonus or accrued winnings are transferred into main balance.

17.11.3. Wagering requirements for bonuses will be null when the balance is lower than Euro 0.10 (or the equivalent in your Account currency).

17.11.4. The funds won using bonuses cannot be withdrawn until all bonuses are wagered.

17.11.5. You can make a withdrawal before you have fulfilled the wagering requirements, but then you will lose your bonus money. If you decide to make such a withdrawal you have to contact the Website customer support team.

17.11.6. Every user has the right to abandon the bonuses by making the request to Website customer support in order to zero the bonus balance.

17.12. Free Spins With free spins, you get to play free on a game on the Website with the same chance of winning as when you play with your real money. Winnings on free spins are converted to bonus money and usually need to be wagered.

18. Sports Betting Rules

18.1. Khan-bet.com accepts bets or/and wagers for sporting events that are presented on the Website. All such bets/wagers are subject to the rules applicable to each sport, e.g. Basketball, Tennis, E-Sports, etc.

18.2. You cannot make wagers exceeding your Account balance.

18.3. Once a bet has been placed and confirmed, a user cannot change or cancel a bet. It is therefore in the user's interest to ensure that all details of their bet are correct before placing a bet.

18.4. Before an event starts, Khan-bet.com reserves, at its own discretion, the right to void or cancel part or whole of a bet even after its acceptance without providing any reason to the user. After the event start, Khan-bet.com reserves, at its own discretion, the right to void or cancel part or whole of a bet, even after its acceptance if there is a

valid reason for this, such as: - a mistake in the wording (palpable error) of the event, odds or starting time; - the user attempt to bypass Khan-bet.com limits (potential payout) and risk management by placing multiple, identical or similar bets or opening multiple Accounts; - the user is getting an advantage of any public announcement or secret information he has access to that determines the outcome of the bet; - the user combines related bets; - the user is actively participating in the event, e.g. as a Player, Referee, Manager or has direct or indirect relationship with events participants; - Website suffers a technical error offering wrong odds or events; - any other valid reason duly communicated to the user upon request.

18.5. Khan-bet.com reserves the right to cancel all bets of an event, if there is any change regarding the venue of the event.

18.6. Khan-bet.com reserves the right to cancel all bets if there are radical changes in the circumstances of an event such as the length of playing time, the distance in a race speed or the number of periods, etc.

18.7. Winnings will be credited to the user Account following confirmation of the final result.

18.8. The outcome of a market is settled once this is determined. Khan-bet.com takes the right to settle the game results in case a market is not determined earlier in the game. This rule works in terms of the normal duration of the match being concluded and if no any conditions are stated in the market description on the Website. For example: Example 1: Match-winner 1X2 market of an event is determined after the end of the normal duration (regular time) of the event. Football (Soccer) 1x2 Match Winner is determined after the 90 min, including any extra minutes called by the referee of the match as "normal duration". When the game is played in Overtime (the regular time cannot determine the winner), all markets state that this is a subject to pay "include overtime" after completion of the game. If there are any penalty kicks (or other decisive moments) they're not taken into consideration, unless another stated in the market. If the beginning of the game is delayed for whatever reasons, the event can be kept open and all bets can remain open 48 hours from the official start time. Nevertheless, Khan-bet.com reserves the right to void such bets on its direction and refund the Users' stakes back. All bets can remain open and be calculated due to the game results by the decision of Khan-bet.com when the organizer continues the abandoned event within 48 hours after starting time. In case the abandoned event does not continue with the decision of the organizer within 48 hours after its starting, Khan-bet.com will settle all determined markets that were completed on the pitch. In addition, Khan-bet.com will cancel another and refund the stakes to players. There are exceptions to the general rule: The 48 hours rule is not supported in the Tennis games. All bets are available until the referee or official representative determines the winner. Nevertheless, there are cases in which a player retires. In this situation, all markets that are determined on the court are settled accordingly and all the rest declared void and stakes returned to players. If there are any doubts about the retirement of a player before the last point is concluded, the market of the match winner is cancelled. Nevertheless, all markets that relate to the specific sets or games that are determined, are settled accordingly. Baseball games. The 48 hours rule is supported. When two teams are playing 2 games in a row they are considered as Game 1 and Game 2 and will be settled as chronologically played with all bets valid. For the avoidance of doubt, if Team A plays Team B twice, the result of Game 1 will count for bets offered on Game 1 as originally scheduled and the result of Game 2 will count for bets offered on Game 2, as originally scheduled. The 48 hours rule is valid. (e.g. if a football match is abandoned in the second half, the markets of the first half will be settled normally). (e.g. in the example above, the markets of the second match have not decided) will be void and stakes will be refunded to customers.

18.9. Explanation of specific Betting Types If there is at least one Scorer when the match is abandoned, all bets made on the first Goalscorer will be applied and on the last will be canceled. A player will be determined as a winner according to Goalscorer market at any time, and other players' bets are void. Head 2 Head Bets These bets mean the prediction about taking the higher position, getting more points or results between two players. Head 2 Head bets will work if both players will do the best in the event. If two players get the same result or play out a draw, all bets will be void. Outright Bets These bets mean the prediction about taking the higher position, getting more points or results among the players (3+). Outright bets will work if all participants will actively take part in the event. If there are participants that do not take part in the event, all odds that were placed on other participants will be amended and settled with a reduction in the odds. The reduction includes the same margin applied to the missing participants. If two or more participants take the same result (play in a draw), the applicable odds will be equal to the accepted odds divided by the number of tie participants (e.g. with equal odds 2.70 and three tie participants the final odds will be: $2.70 / 3 = 0.90$), unless the official representative chooses only one winner with an additional statistic criterion (e.g. assists). Booking markets These are yellow and red cards. The yellow one counts as one card and the red - two. If a player gets two yellow cards in a row that are changed into a red card, this counts as three cards. In general, a player cannot receive more than three cards. A settlement will be based on all available card data that will appear during the normal event's playing time. The cards are shown after the final whilst won't be considered. The cards of a player who did not take part in the game (players that have already been replaced, coaches, players on the bench who have not taken part in the game) will not be considered. Booking markets with points In general, a player cannot get over 35 points during the game. A yellow card brings 10 points, the red one is counted as 25 points, and the second yellow-red card– 25. The second yellow card for a player who leads to a red card is not counted. Corners The corners are considered for the relevant market settlement only if they have been taken. If the corner is given but not taken, it will not be counted. Intervals The period from 00:01 until the completion of the minute indicated as the end minute is stated as the first interval. To exclude doubts, the interval 1-15 min is considered the period from 00:01 to 15:00 and the interval 30-45 min is considered the period from 30:01 until the end of the First Half accordingly. The interval 75-90 min is considered the period from 75:01 to the end of Full Time. The referee on its direction considered the last time interval from the minute indicated until the end of the period.

18.10. Bets by order and from bookmakers as well as betting agents are not permitted. Bets on events in which the bettor is participating ("participating" in this sense relates to those persons involved as a sportsperson, athlete, as an owner, trainer or functionary of a participating club) or those which are commissioned by any person participating, are not permitted. In addition, bets on league, cup or other events in which the respective club/ organization is participating may not be placed or commissioned by those persons considered to be participating in the respective event. In the case of violation of these regulations, Khan-bet.com reserves the right to refuse payment of any winnings and already invested stakes as well as to cancel any bets. Khan-bet.com takes no responsibility for knowing if the user is a member of one of the mentioned groups. This means that - Khan-bet.com is entitled to undertake any necessary measures at any time after the user has become known as being a member of one of the mentioned groups.

18.11. Live scoreboard details added on Khan-bet.com are for information purposes and are not a basis for settlement. All persons should ensure scoreboard details are correct before placing their bets.

