

Morganite Corporate Services B.V.
Managing Director
Approved:



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Responsible Gaming Policy

Verse Corp B.V. ("Company") committed to maintaining a safe, compliant and socially responsible gaming environment.

This Responsible Gaming Policy outlines the measures, controls and support mechanisms implemented by the Company to promote responsible gambling, protect players and reduce the risk of gambling-related harm.

The Company operates under a Responsible Gaming framework in accordance with the requirements of the Curaçao Gaming Authority (CGA) and the Landsverordening op de kansspelen (LOK).

Gambling on the Company's platform should be treated as a form of entertainment and leisure activity, not as a way to generate income or resolve financial difficulties.

The Company regularly reviews and updates this Responsible Gaming Policy to ensure continued compliance with regulatory requirements and industry best practices.

Any material changes to this policy may be reported to the Curaçao Gaming Authority as required.

1. Minimum Age Requirement

Access to the Platform is strictly limited to individuals 18 years of age or older.

The Company applies age verification procedures during the registration process and may request additional documentation to confirm a player's identity and age.

If the Company becomes aware that a player is under the legal gambling age, the account will be immediately suspended and closed.

The Company does not knowingly target or engage in marketing directed at minors. If you share your device with minors, we strongly recommend using parental control software to prevent unauthorized access.

2. Responsible Gaming Tools

The Company provides players with tools designed to help manage their gambling behaviour.

These tools are available through the player account settings and include:

- deposit limits (daily, weekly, monthly);
- cooling-off periods (24 hours to 3 months);
- self-exclusion options (1 year to permanent exclusion);
- reality checks and session timers.

Players may also contact Customer Support to activate or modify these tools. Requests to increase an existing limit will only take effect after a 24-hour cooling-off period.

3. Self-Assessment Tools

Players are encouraged to periodically assess their gambling behaviour using independent self-assessment tools.

One commonly used tool is the Gamblers Anonymous 20 Questions Test, available at <https://www.gamblersanonymous.org/20-questions>

These tools help players identify potential gambling-related risks and determine whether additional support may be required.

Players are also able to access their betting and transaction history through their account for transparency and self-monitoring.

Players experiencing gambling-related difficulties are encouraged to seek support from independent organizations such as:

Gamblers Anonymous: <https://www.gamblersanonymous.org>

BeGambleAware: <https://www.begambleaware.org>

These organizations provide confidential assistance, information and support services.

4. Behaviour Monitoring

The Company maintains procedures designed to identify patterns of gambling behaviour that may indicate potential risk.

Indicators may include:

- unusually frequent deposits;
- extended gaming sessions;
- repeated failed transactions due to insufficient funds;
- repeated cancelled withdrawals;
- frequent changes to responsible gaming limits;
- unusual communication with support related to gambling behaviour.
- maxing out a credit card;
- attempting to open multiple accounts to circumvent deposit or loss limits.

If such indicators are identified, the Company may take appropriate action including:

- contacting the player;
- recommending responsible gaming tools;
- applying additional safeguards;
- temporarily suspending the account;
- initiating operator-led exclusion where necessary.

These measures are intended to protect players and reduce potential gambling harm.

5. Cooling-Off Periods. Self-exclusion

Players may activate a cooling-off period, which temporarily restricts gambling activity. The cooling-off restriction becomes effective immediately.

Available cooling-off durations include 24 hours, 7 days, 1 month, 3 months.

During a cooling-off period:

- wagering is disabled
- deposits are not permitted
- withdrawals remain available
- marketing communications may be suspended

Players may choose to self-exclude from gambling activities.

Self-exclusion options include 1 year, 3 years, 5 years, 10 years, lifetime exclusion.

During self-exclusion:

- the account is suspended
- gambling activity is not permitted
- marketing communications are blocked

Self-exclusion cannot be cancelled before the selected period expires.

The Company will take reasonable steps to prevent self-excluded players from creating new accounts.

At the end of the self-exclusion period, the player must submit a written request to the Customer Support (via email or live chat) to unblock their account.

6. Operator initiated Exclusion

The Company may restrict or close a player account where necessary to protect the player or comply with regulatory obligations.

This may occur if:

- the player displays signs of harmful gambling behaviour
- the player attempts to bypass responsible gaming controls
- fraudulent or criminal activity is suspected

All such actions are documented and may be reviewed by the Curacao Gaming Authority.

7. Deposit Limits

Players may set limits on the amount of money they deposit.

Once the limit is reached, additional deposits cannot be made until the limit resets.

Requests to reduce limits take effect immediately, while requests to increase limits are subject to a 24-hour waiting period.

8. Responsible Marketing

The Company conducts marketing activities in accordance with responsible gaming principles.

Marketing communications:

- are not directed at minors
- are not directed at self-excluded players
- must not portray gambling as a solution to financial problems
- must not misrepresent gambling as a guaranteed way to make money
- must not exploit vulnerable individuals

All promotional offers must clearly state their terms and conditions.

9. Training and readiness

The Company train Customer Support to handle player interactions professionally and effectively in accordance with the requirements of the CGA.

10. Responsible Gaming Contact

Players may contact the Responsible Gaming team for confidential assistance at any time.

Responsible Gaming contact email: rg@versecorps.com

All requests are handled confidentially.