

Responsible Gaming

JB is committed to providing a safe, fair, and responsible entertainment environment. We are licensed and regulated by the Curaçao Gaming Authority (CGA) and follow its responsible gaming standards.

Age Verification & Access

- 18+ only (or higher where local law requires).
- Age verification occurs at registration. We verify identity and age before enabling gambling features. Where verification cannot be completed, accounts remain restricted.
- We do not target minors or vulnerable persons in any marketing or communication.

Play Responsibly — Tools You Control

To help you stay in control, you can set the following at any time (effective immediately unless otherwise stated):

- Deposit Limits (daily / weekly / monthly).
- Loss & Wagering Limits (daily / weekly / monthly).
- Session (Time) Limits and Reality Checks (periodic on-screen reminders with the option to log out).
- Time-Out / Cooling-Off: choose 24 hours, 7 days, 1 month, or 3 months. During a cooling-off period, you cannot deposit or wager.
- Self-Exclusion: choose 1 year, 3 years, 5 years, 10 years, or lifetime. During self-exclusion, access is blocked, and re-registration is prohibited.
- Limit changes that reduce protection may take effect after a cooling period; increases take effect immediately.

Advertising & Vulnerable Persons

Our advertising and promotions are designed not to target vulnerable persons, including minors and those at risk of problem gambling. Influencer/affiliate content must display clear 18+ messaging and must not depict gambling as a solution to financial or personal problems.

Support & Assistance

If gambling stops being fun, please seek help:

- Gambling Therapy — <https://www.gamblingtherapy.org>
- GamCare — <https://www.gamcare.org.uk>
- Your local support services (availability varies by jurisdiction)

You can also contact our Responsible Gaming Team at rg@jb.com (or via live chat) for tool assistance or account reviews.

Underage Gambling

Updated on: 21 Oct 2025 (日期仅供内部参考) - by Gonzalo

We prohibit underage use. Parents/guardians should secure devices and consider content filters. If you suspect an underage account, contact rg@jb.com immediately.

Account Reviews & Source-of-Funds

We operate a risk-based compliance program. We may request proof of identity, address, payment method ownership, and source-of-funds to ensure play remains affordable and lawful.

Contact

Responsible Gaming: rg@jb.com

Complaints & escalations: complaints@jb.com

Privacy: privacy@jb.com

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