

# Responsible Gaming Policy

Version 1.0 – May 2025

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## 1. Our Commitment

At **Bombastic.com**, we are committed to providing an entertaining and secure gaming experience that promotes safe play and minimizes the risk of gambling-related harm. We support a responsible approach to gaming and fully comply with the requirements of the Curacao Gaming Authority (CGA).

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## 2. Age Verification

Bombastic strictly prohibits underage gambling.

- No person under **18 years of age** is permitted to register, deposit, or play.
  - If a minor is found to have accessed the platform:
    - The account will be closed immediately
    - Deposits will be returned (except funds frozen under AML obligations)
    - Any winnings will be forfeited
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## 3. Responsible Gaming Tools

Bombastic offers a variety of tools to help players stay in control of their gaming.

### 3.1. Deposit Limits

Players can set deposit limits which will take immediate effect and also require a cooling off period to remove.

### 3.2. Cooling-Off Periods

Players can take a short break by activating a cooling-off period of 24 hours, 3 days, 7 days, 1 month, 3 months or 6 months which will take immediate effect.

### 3.3. Self-Exclusion

We support long-term self-exclusion options 1 day, 1 week, 2 weeks, 1 month, 3 months, 6 months, 9 months, 1 year, 3 years or lifetime which will take immediate effect. During exclusion, marketing communications are fully disabled.

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## 4. Player Awareness & Support

### 4.1. Self-Assessment

We encourage players to monitor their gambling behavior.

Self-assessment tools are available to help evaluate whether play remains within healthy limits.

One such tool is the [Gamblers Anonymous 20-Question Test](#). Players answering "yes" to 2 or more questions are encouraged to seek support and consider self-exclusion.

### 4.2. Reality Check Tools

- Session timer to help players track time spent gambling

Optional pop-up alerts showing session duration, total wagers, wins/losses

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## 5. Behaviour Monitoring

Our team monitors accounts for signs of problematic behavior, such as:

- High frequency or erratic deposits
- Repeated withdrawal reversals
- Long play sessions without breaks
- Agitation or distress in communications
- Attempts to circumvent deposit or loss limits

Where necessary, our support team will reach out with guidance or enforce protective restrictions.

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## 6. Support Resources

If you or someone you know is struggling with gambling, we recommend reaching out to trusted organizations for help:

- [GamCare](#)
  - [GambleAware](#)
  - [Gamblers Anonymous](#)
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## 7. Marketing & Communication

- Bombastic does **not** send marketing communications to:
    - Self-excluded players
    - Players in a cooling-off period
    - Underage individuals
    - Other vulnerable persons
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## 8. Contact Us

For questions or support related to responsible gaming, please contact:

**Email:** [support@bombastic.com](mailto:support@bombastic.com)

**Live Chat:** Available 24/7 on our homepage

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## 9. License & Oversight

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