

CURRICULUM VITAE

STEVEN EISDEN

First name Steven, Jose
Last name Eisdén
Date of birth 26 May, 1972 (ID 72.05.26.02)
Place of birth Willemstad, Curacao
Gender Male
Home Address Montanje Abou # 47b
Telephone 564 1707
Nationality Dutch
Marital Status Married
Children 1
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EDUCATION & QUALIFICATION

Year	Institute	Diploma/Certification
2022	AMLFC Institute	AMLFC professional
2022	Compliance Caribbean	AML Online Gaming
2016-2019	Inter-Continental University of the Caribbean (ICUC)	Master Business Administration (MBA)
1996-2000	Higher Education: HEAO/ HTS of Alkmaar, the Netherlands	Bachelor Business Engineering (BBE)
1992-1996	Secondary Education: M.T.S Curacao Netherland Antilles	General Construction Management

PROFESSIONAL EXPERIENCE

• **2021 – Up to date**

DEPUTY DIRECTOR BY STARKEAST SERVICES B.V

I am responsible for the International Business Development activities. I am primarily engaged in the overall identifying, planning, defining, negotiating, coordinating and closing of new business opportunities, in order to maximize the business potential.

Accountabilities:

- Explore and Identify opportunities in order to maximize the business potential.
- Identify the client needs and ensure they comply with local and International Compliance Rules & Regulations.
- Serves as a liaison between Trusted customers and Trusted Partners.
- Screens potential business deals by analyzing market strategies, deal requirements and Compliance.
- Establishing and maintaining effective relationships with Trusted customers and Trusted Partners.
- Develops negotiating strategies and positions by studying integration of new opportunities with company strategies and operations.
- Monitors market development and stays abreast of important developments and Coordinator strategies.

• **(2016 – 2020)**

FIDUCIARY SERVICES CONSULTANT (FREELANCE)

As a Fiduciary services Consultant, I am the primary local relationship contact. As a client's local representative, I fulfill a coordinating and processing role, ensuring all aspects of the initial phase of a company's lifecycle are achieved successfully.

Accountabilities:

- Identify the client needs and conduct initial compliance check.
- Sourcing the suitable Trust Services Provider and supervision of incorporation of Legal Entities.
- Acting as Individual directors (Nominee Director)
- Sourcing and coordinating third party Accounting services.
- Providing of International Commodity Trade assistant.

• **8 years 2007 – 2015**

PROJECT MANAGEMENT CONSTRUCTIONS (Freelance) Curacao

As project manager, I was responsible for providing construction coordination between developer and contractors. I was engaged in the overall planning, financials, quality and construction coordination from beginning to completion. I was completely responsible for on time delivery of high quality Residential & Commercial construction projects with project valued of USD 0.5 million to USD 2 million.

Accountabilities:

- Provide construction coordination between developers, contractors.
- Plan, direct, coordinate and manage construction activities in assigned project area to ensure project progress and completion in accordance with overall project plan.
- Provide field engineering and various forms of inspection for construction works as needed.
- Recommends and monitors implementation of appropriate corrective action to quality issues.
- Undertake comprehensive project planning in close consultation with the stakeholders.
- Select and oversee workers to complete specific pieces of the project, within time and budget.

• **3 years 2004 – 2007**

BUSINESS ANALYST by Curacao Surveillance Services (CSS)

As the business analyst I was responsible for monitoring the business efficiency operations to maximize the business potential. Focus was on the effective use of resources, both people and technology.

Accountabilities:

- Perform the business process analysis and identify areas for improvement and proposing modifications, in order to enhance the efficiency and cost effectiveness of all operations and compliance with the local rules and legislation.
- Responsible for reviewing all the current and future operations needs to ensure productivity to meet the business requirements and objectives.
- Responsible for streamlining operations and creating a teamwork environment to enhance productivity.
- Record and monitor the operations utilization to ensure smooth and timely services.
- Following to customers feedback, urgent requirements, emergencies, and act in proper manner to customer satisfaction.
- Provide a variety of statistical and workload reports.
- Reporting directly to the General Manager.

• **2 Years 2002 – 2004**

ASSISTANT GENERAL MANAGER by Worldwide Logistic Services / Quality Shipping

I was responsible for assisting with the daily activities in the company.

Accountabilities:

- I contribute to the development and to ensure alignment with the long-term corporate strategic business imperatives and strategic objectives.
- Oversees the daily activities and assists in the drafting of the guidelines to ensure consistent structure and quality of content and its alignment with the long-term organization's plans.
- Establishing and maintaining effective relationships with new international clients (Shipping Companies / Containers Lines).
- I develop and communicate inventory management policies and procedures. Direct and manage corporate governance and regulatory compliance procedures related to inventory management operations.
- I develop key performance indicators to measure the effectiveness of the inventory management operations.
- Perform financial, operational and compliance audits through the examination of accounting and operational records, internal processes and procedures.
- Reporting to the General Manager.

• **2 Years 2000 - 2002**

BUSINESS ANALYST IT BY POSTSPAAR BANK / POSTNA NV

As the Business Analyst I was responsible for translating the bank requirements into detailed functional operations in order to improve the business efficiency. I was responsible for problem identification, analysis and resolution. I was acting as the liaison between the stakeholders and the business operation.

Accountabilities:

- Identify, define and document the bank needs and objectives, current operational procedures, problems, input and output requirements, and levels of systems access.
- Analyzes the feasibility of, and develops requirements for, new systems and enhancements to existing systems; ensures the system design fits the needs of the users.
- Assists IT Manager with the project planning.
- Assists in development and implementation of software's accordance to the business requirements in order to maximize the business efficiency.
- Assists the IT Manager driving assigned project from original concept through final implementation.
- Perform End Users Training and documentation.
- Reviews, analyses and creates detailed documentation workflows to enhance the operations efficiency.

- **August 1999 – January 2000**

BUSINESS ANALYST Terminal project by CMG Public BV, Den Haag, Netherlands

In my terminal project as a Business Analyst I was responsible for the developing of a Quality Measurement System for using by developing of software by CMG Public Sector BV.

- I worked closed with Product Manager and Stakeholders to understand the software development lifecycle and to extract the stakeholder needs.
- The comprehensive list has been translated in a clear requirement list of Quality Assurance (QA) Control system during the software development lifecycle.

- **September 1997 – January 1998**

TRAINEESHIP by Waterland Bedrijven, Purmerend, Netherlands

In this traineeship period I did a research over the business process and advise how to improve the business operation.

ADDITIONAL PROFESSIONAL TRAINING

Various courses including: Sales Management, Public Relation, Online Gaming Compliance

LANGUAGES PROFICIENCY

Language	Write	Verbal
English	excellent	excellent
Spanish	excellent	excellent
Dutch	excellent	excellent
Papiamentu *	excellent	excellent
German	limited	limited
French	limited	limited

* Indigenous tongue

COMPUTER SKILLS

Microsoft Office, Microsoft Project, and Networking

REFERENTIES

Name	Function	Company	Phone#
Sharmira Schoop	Assistant Manager	CBSC	514-0899
Oswald Soares	Managing Director	Assurantie Soares/Thode	737-0366
Ulrich Daalnoot	Financial Manager	Vidanova	513-1099

PERSONAL AFFINITIES

- **Leadership skills and a positive attitude:** Managing and empowering other to achieve goals.
- **Communication Skills:** An effective influential communicator at all levels within an organization.
- **Analytical and research Skills:** Problem solving, creativity and reasoning. Ability to analyze and can think outside the box.
- **Decision making skills:** Takes ownership of the work and deliver.
- **Flexibility, adaptability and the ability to manage multiple priorities:** Are good with multitasking and flexible with an ever-changing environment. I can adapt to the marketplace and adjust whenever required.
- **Multicultural awareness:** Can identify with different cultures and nationalities and be fair and equal with everyone.
- **Team Player:** I am an active contributor in any team situation or project.
- **Continuously willingness to learn:** Learns new skills, new languages and acquires new knowledge



This is to certify

Steven Eisdén

Has successfully completed all prescribed requirements of
the Anti-Money Laundering and Financial Crimes Prevention Institute
in association with St. Thomas University and its affiliate Universities
and is deemed to have demonstrated the core competencies necessary for designation as a:

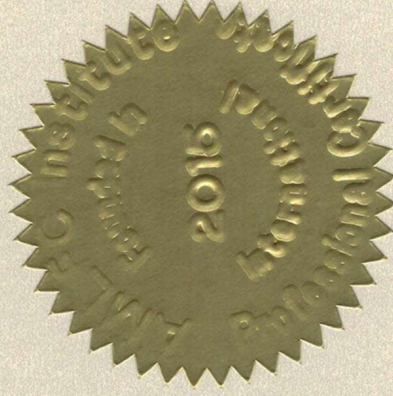
Certified Anti-Money Laundering & Financial Crimes Prevention Professional

In acknowledgment of the demonstration of core competency and knowledge in Anti-Money Laundering
and Financial Crime Prevention; the undersigned hereby affix our signatures under the seal of the
AMLFC Institute

A handwritten signature in black ink, appearing to read "M. N. Martin".

Ms. Michelle N. Martin, Chairman

Certificate No. 000691



A handwritten signature in black ink, appearing to read "N. Carter".

Mr. Neal Carter, Board Member

*Certified Since December 2022
Biennial Recertification Required
Visit AMLFC.Institute for status*



December 23rd, 2022

Dear Steven Eidsen,

Congratulations on the completion of your Anti-Money Laundering, and Financial Crimes Prevention Certification with the Anti-Money Laundering and Financial Crimes Institute (AMLFC Institute)!

You have now joined an elite group of highly specialized, and knowledgeable individuals, possessing a unique skillset, not commonly found amongst compliance professionals. Please be aware that the Anti-Money Laundering and Financial Crimes Institute is committed to supporting you in the further development of your career, and professional endeavors within the field, through a multiplicity of other courses in the compliance and regulatory field.

Enclosed, please find your Anti-Money Laundering & Financial Crimes Prevention Professional Certificate. You will be granted access to an electronic AML/CFT/FCP worldwide job board, and SafetyNet with theList.pro – a database of PEP and sanctions, for one month commencing January 1st, 2023. You may now officially use the **CAMLFC** designation within your professional portfolio.

Thank you for giving the Anti-Money Laundering and Financial Crimes Institute the opportunity to aid you in achieving your educational goals within the compliance and regulatory field.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Martin".

Michelle Martin, CAMLFC, CAMS, MACC, ACA
Chairman & CEO of AMLFC Institute

Certificate of training

This is to certify that on August 19th, 2022

Steven Eisdén

has successfully completed the training

Online gaming & AML

Gino Campbell CPA CGMA CAMS

Gino Campbell
Trainer

Benno van Leeuwen CFE CAMS

Benno van Leeuwen
Managing Director, Trainer



**COMPLIANCE
CARIBBEAN**

EST. 1997