

Olympus Holdings N.V.

Responsible Gambling Policy

At www.casinoempire.com, we prioritize the well-being of our players and are committed to providing a safe and enjoyable gaming environment. Our Responsible Gambling Policy outlines our dedication to promoting responsible gaming practices and ensuring that our players engage in gaming activities responsibly. We recognize that gambling can be both entertaining and profitable, but we also acknowledge that it can become problematic for some individuals. Therefore, we have implemented the following measures to promote responsible gambling:

1. **Age Restriction:** Participation in gambling activities on our platform is restricted to individuals who are of legal age in their jurisdiction. We conduct age verification checks to ensure that all players are above the legal gambling age.
2. **Self-Exclusion Options:** We offer self-exclusion options for players who feel that they need a break from gambling. Players can choose to self-exclude for a specified period or indefinitely. During this period, they will be unable to access their accounts or participate in any gambling activities.
3. **Deposit Limits:** Players have the option to set daily, weekly, or monthly deposit limits to control their spending. Once these limits are reached, players will be unable to deposit further funds until the specified period has elapsed.
4. **Time Limits:** To prevent excessive gambling sessions, players can set session time limits. Once the allotted time has expired, players will be automatically logged out of their accounts and prevented from accessing the platform until the next session.
5. **Reality Checks:** We provide reality check reminders to players to help them track their gambling activity. These reminders prompt players to review their session duration and expenditure at regular intervals.
6. **Educational Resources:** We offer educational resources and information on responsible gambling practices. These resources include tips for identifying problem gambling behaviors, guidance on seeking help, and links to support organizations.
7. **Player Support Services:** Our customer support team is trained to assist players who may be experiencing gambling-related issues. Players can reach out to our support team via email, live chat, or telephone for confidential assistance and guidance.
8. **Parental Controls:** We encourage parents and guardians to use parental control software to restrict access to gambling websites for minors.
9. **Collaboration with Responsible Gambling Organizations:** We collaborate with reputable responsible gambling organizations to promote awareness, prevention, and support for problem gambling.
10. **Responsible Marketing:** We adhere to responsible marketing practices and refrain from targeting vulnerable individuals or promoting excessive gambling behaviors.

11. Continuous Monitoring and Improvement: We continuously monitor our platform to identify and address any potential issues related to responsible gambling. We regularly review and update our policies and procedures to ensure that they remain effective and relevant.

By adhering to these measures, we aim to create a safe and enjoyable gaming environment for all our players. We encourage responsible gaming behaviors and are committed to supporting those who may need assistance with managing their gambling activities.