

iGaming Hosting Agreement

Client (Subscriber): WUNGroup B.V.
Chuchubiweg 17
Willemstad, Curaçao

Provider (Operator): Sincere Networks B.V.
Fokkerweg 26
Willemstad, Curaçao

Date/version: April 30, 2026 / Version 1

Attachments: N/A

Our general Terms of Service are applicable and can be found at: <https://sincere.cloud/files/ToS.pdf>



E-Commerce Park
Blue NAP Americas (Tier IV)



sales@sincere.cloud
info@sincere.cloud



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1. General Terms of Service

This Agreement incorporates and is subject to the Operator's General Terms of Service (found at: <https://sincere.cloud/files/ToS.pdf>). In the event of conflict, the terms of this Agreement shall prevail with respect to the specific services described herein.

2. Service Description

The Operator shall provide the Subscriber with access to a virtual hosted server in the SNDC2 facilities, which are collocated in the Blue NAP Americas datacenter, a certified Tier IV datacenter located in Curaçao.

Server Specifications

CPU:	2 CPU Cores
RAM:	4GB
Storage:	100GB
Bandwidth:	100Mbit/s, with a 5TB/month quota
IP Addresses:	1 Curaçao IPv4 and IPv6 Address

The above specifications may be updated upon written agreement of the Parties.

3. Nature of Service

The services are unmanaged:

- The Operator provides the physical infrastructure, virtualization environment, and connectivity.
- The Subscriber is solely responsible for installation, configuration, management, maintenance, and security of all software, applications, and data hosted on the server.
- The Operator does not provide system administration, monitoring, backup, patching, or troubleshooting unless otherwise agreed in writing.



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4. Subscriber Responsibilities

This service is intended to be used for Curaçao licensed iGaming operators with a license granted by the Curaçao Gaming Authority to store and process the information in compliance with the applicable laws and regulations as stipulated by the Curaçao Gaming Authority. Subscriber must ensure that all activities conducted on the server comply with the laws and regulations of Curaçao.

The Subscriber is solely responsible for implementing adequate security measures, including but not limited to firewalls, encryption, and access controls.

The Subscriber is responsible for all content, data, and use of the server.

5. Operator's Obligations

The Operator ensures that the physical hosting infrastructure is maintained in a certified Tier IV location in Curaçao.

The Operator shall comply with any audit requests from Curaçao Gaming Authority, including but not limited to the Curaçao Gaming Authority (CGA), in relation to the services. Such compliance may be carried out without (prior) notification to the Subscriber and without the need for a court order or legal judgment.

The Operator is responsible for ensuring network and facility uptime consistent with Tier IV standards, subject to the General Terms of Service.



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6. Acceptable Use Policy (AUP)

The Subscriber agrees not to use the services for:

Activities that violate Curaçao or applicable international laws and regulations.

- Hosting or distribution of illegal content, including but not limited to: child exploitation material, adult entertainment, pirated software, or content infringing intellectual property rights.
- Activities that interfere with the integrity of the Operator's network or services, including denial of service attacks, spamming, or unauthorized access attempts.
- Running cryptocurrency mining or other resource-intensive activities without prior written consent from the Operator.
- Operating Content Delivery Networks (CDNs) or streaming media services without explicit written approval, in line with the General Terms of Service.

Violations of the AUP may result in suspension or termination of services without refund.

7. Term and Termination

The Agreement shall commence upon acceptance by both Parties and remain in effect until terminated in accordance with the General Terms of Service.

Either Party may terminate the Agreement as set forth in the General Terms of Service.

8. Governing Law

This Agreement shall be governed by and construed under the laws of Curaçao.

9. Additional amendments

9.1 Notwithstanding any provision of the Operator's General Terms of Service, the liability provisions set out in this Agreement shall prevail and apply in lieu of any conflicting provisions in the General Terms of Service with respect to the Services provided hereunder.

9.2 The Provider's services may involve third-party dependencies; however, the Provider shall remain responsible for the performance of the Services in accordance with this Agreement. The



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Provider shall not be liable for failures caused solely by third parties beyond its reasonable control, provided that the Provider has exercised commercially reasonable care in selecting and managing such third parties

9.3 In the event of a breach of this Agreement by either Party, the non-breaching Party shall be entitled to recover direct damages suffered as a result of such breach. Neither Party shall be liable for any indirect or consequential damages, including loss of profit, except in cases of gross negligence, willful misconduct, or violation of applicable law.

9.4 The Client shall indemnify the Provider against third-party claims arising directly from the Client's unlawful use of the Services or material breach of this Agreement, except to the extent such claims result from the Provider's breach, negligence or violation of applicable law.

The Provider shall indemnify and hold harmless the Client from and against any third-party claims, damages, losses and expenses (including reasonable legal fees) arising out of or in connection with:

- (i) the Provider's breach of this Agreement;
- (ii) the Provider's negligence or willful misconduct;
- (iii) any failure of the Provider's infrastructure, network or systems under its control; or
- (iv) any violation of applicable law by the Provider.

9.5 The Provider shall implement and maintain commercially reasonable technical and organizational measures to ensure the security and integrity of data stored on its infrastructure. The Provider shall be liable for any loss, unauthorized access or corruption of data to the extent resulting from its failure to maintain such measures or from failures within its infrastructure or network. The Provider shall not be liable for issues arising from the Client's systems, configurations or applications.

9.6 Each Party shall be liable for losses suffered by the other Party to the extent caused by its breach of this Agreement, negligence or violation of applicable law. Neither Party shall be liable for losses caused by the acts or omissions of the other Party. For the avoidance of doubt, the Provider shall remain responsible for the acts and omissions of its employees, contractors and subcontractors."



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9. Entire Agreement

This Agreement, together with the General Terms of Service, constitutes the entire agreement between the Parties with respect to the hosting of the cloud server.

Subscriber ID: 70
Service ID: 186
VM ID: 20037

Agreement start date: April 30, 2026

Billing cycle/term: Quarterly



WUNGroup B.V.
(Client/subscriber)



Sincere Networks B.V. (dba Sincere Cloud)
(Provider/operator)



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