

Self-Exclusion

SELF-EXCLUSION

puntpal.com recognizes that, while most players gamble for entertainment, gambling can be harmful to a small number of people. We are committed to creating a responsible gaming environment. If you are concerned about your gambling behavior, please consider self-excluding.

puntpal.com is committed to providing its players with an enjoyable and safe gaming experience. If you choose to opt out, your account on the puntpal.com platform will be immediately banned for the chosen period. This means that you will not be able to log in, deposit or play with puntpal.pe while you are self-excluded. Please note that you will not be able to reopen your account until your chosen self-exclusion period has expired.

We will also take all necessary steps to ensure that you do not receive any promotional material during this time. However, if you have access to social networks, we recommend that you take steps to ensure that you do not receive any news or updates from us. You have the option to self-exclude from 3 months to 5 years

We also recommend that you self-exclude yourself with any other operator you are registered with. To request a self-exclusion, please contact our customer support team by email or chat.

MAINTAINING CONTROL

We recognize that, while most players play for entertainment, there are a small number who may lose control of their game. puntpal.com fully supports responsible gambling and, to ensure that you continue to enjoy safe and manageable gaming, we ask that you consider the following:

- A. Gambling should be viewed as entertainment and not as a means of making money.
- B. Control the time and money you spend while gambling.
- C. Use limits to maintain control.

The following list are some measures and tools to help you keep control of the time and money you spend on puntpal.com:

- A. Bet limit to control the amount of money you use.
- B. Deposit limit to limit the amount you can deposit into your puntpal.com account.
- C. Loss limit helps you not to exceed your budget.
- D. Maximum bet limit to protect you from accidentally placing a higher than expected spin or bet.
- E. Time limit to control that you do not spend more time than expected per game session.
- F. Be aware of your personal situation to keep you informed of your net winnings in the current session.
- G. Account lockout is a tool you can use if you need a short break from your game.

GAMSTOP

GAMSTOP allows you to set controls to help restrict your online gaming activities. Register with the service and you can choose to be banned from gambling websites and applications run by licensed companies in Great Britain, for a period of time of your choice. Register there. After registering, you will receive an email with full details of your exclusion from gambling activities. Your self-exclusion may take up to 24 hours to become effective. Once this period has elapsed, you will be excluded from playing with any online gambling company licensed in Great Britain.

Depending on the option you choose, you will self-exclude for a period of 6 months, 1 year or 5 years. Once the minimum period has elapsed, you can return to GAMSTOP to request the lifting of the self-exclusion, after which you will go through the corresponding process. More detailed information about GAMSTOP can be found on its website.

BLOCKING ACCESS TO ONLINE GAMBLING WEBSITES

If you want to block access to online gambling sites from your computer, we recommend that you use GamBlock software. Please read more at www.gamblock.com. You can also block access to gambling sites using Betblocker.org.