

Responsible Gaming

Here at the website, we're all about responsible gaming and the aim of our game is to ensure that your thrilling sessions are always fun, always entertaining, and above all else, safe, fair, and responsible at all times.

If you ever feel that the thrill of the chase is becoming a little less than fun, we have a host of tools readily available and specifically designed to put things into perspective.

Gaming limits: Control what you spend by applying deposit limits to your account.

Select varying options by getting in touch with our admin department, who will see to it that your requested limit is in place within 24 hours of logging the call. These options can be initialized on a daily, weekly or monthly basis.

Cool-off period: This break is strategically-designed as a temporary stepping-off point where accounts will remain locked for a period of 24 hours, seven, 30 or 90 days. You may contact us at customer support to reinstate your account before the time.

Exclusion periods: These remain in place for a minimum of six months. You will be able to stay excluded for as long as you require (or even indefinitely) and during this time period, all existing/new accounts as well as financial accounts will be sealed tight. If, however, you request to have your account reinstated, this will only be possible after six months.

Should a third party make an application for a player's exclusion, that person will be contacted for proper identification and, based on the circumstances, the player for whom the exclusion is being sought shall be contacted before any action is taken.

By locking accounts for a predetermined time frame, you have the ability to decide for how long you would like to remain off the grid.

Keep it in perspective

Like all fun things, gambling should be done in moderation. Always keep track of the time you are spending online and constantly monitor the amount of money you are putting down. Never be afraid to ask for help and should you ever need a well-deserved break from gambling, simply request a cooling off period or a self-exclusion to be instated and our support team will gladly assist.

Getting help

The below independent organisations are on call 24/7 for anyone needing advice or dealing with a gambling problem.

Gambling Therapy

www.gamblingtherapy.org

Age Restriction Policy

Gambling for under 18s is strictly forbidden. Gambling involves risk and should be carefully monitored. Gambling can be harmful and should be done responsibly.

We maintain strict control to prohibit minors from accessing our gaming system as part of our KYC (Know Your Customer) Policy. These procedures require customers to declare that they are of lawful age during the sign-up process.

Should you require a filter to block gaming websites from any underage persons, please visit:

www.cyberpatrol.com

www.netnanny.com