

Socas International B.V. Customer Checks

This document will show the measurements taken to monitor and analyses customer accounts to ensure **Socas International B.V.** offers safe, fair and protected gaming experience to its all customers.

Step 1: Fraud & KYC Control

Every customer when they register with one of our sites will require to go through a KYC control.

This involves going through a few different checks.

Step 1.1: Email & Mobile Phone Verifications

Once user registers to **Socas International B.V.** operator site, they will need to input their email address and mobile phone number.

This allows us to make sure, users are not creating multiple accounts with fake information.

This shows on our back office if the user has completed and verified this information.

E-mail Activation	Passive
GSM Activation	Passive

We use automated email and text message code to complete this verification step as quickly and as easy for the customer.

Once the customer completes verification steps, account will be open, and it will be updated on the back office as well.

E-mail Activation	Active
GSM Activation	Active

Step 1.2: IP Checks

We also carry out a detailed IP Checks and make sure customers are not creating duplicate accounts for bonus abusing fraudulent activities.

Id	Username	First Name	Last Name	Email	Activated	Auth Ip	Registration date	Activate
258101	Crazy61	Mehmet	Karadağ	kar*@*.c	Email GSM	195.175.30.45	2025-03-29 18:31:26	
258102	Flower34	Esra	Demirel	dem*@*.c	Email GSM	212.252.159.72	2025-03-29 18:30:55	
258103	Legend77	Ali	Yildiz	ali*@*.c	Email GSM	81.215.45.102	2025-03-29 18:29:21	
258104	JesXper	Onur	Korkmaz	cal*@*.c	Email GSM	88.250.63.21	2025-03-29 18:28:43	
258105	Vercetti	Tolga	Aydoğan	tay*@*.c	Email GSM	78.186.91.134	2025-03-29 18:28:07	
258106	Dynamite	Deniz	Karagöz	bla*@*.c	Email GSM	212.156.22.199	2025-03-29 18:27:49	
258107	Sweiger	Burak	Erdem	erd*@*.c	Email GSM	213.14.195.67	2025-03-29 18:26:55	
258108	Thimuq	Alperen	Timur	Tim*@*.c	Email GSM	77.92.123.56	2025-03-29 18:26:13	
258109	Hooligan2	Kaan	Uzun	kaa*@*.c	Email GSM	31.223.104.189	2025-03-29 18:25:38	
258110	Usamaki	Erdi	Kara	erd*@*.c	Email GSM	78.160.210.17	2025-03-29 18:24:11	

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Total 155213 / 166124

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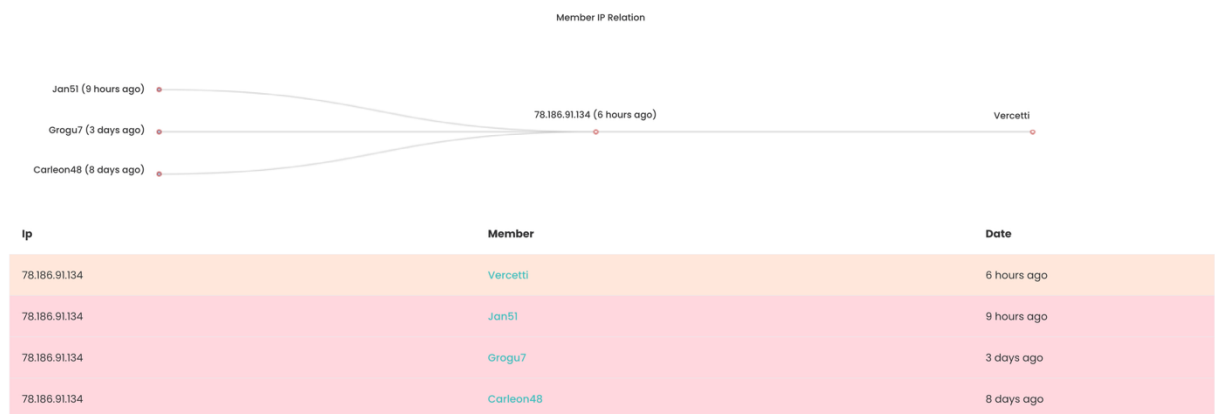
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Our system can highlight and inform staff members instantly when there's a concern regarding to customer account/s.

Our system can also match users and show all suspicious accounts with relative information for quick and accurate action taking.

Step 2: KYC Checks:

Socas International B.V. also has a large compliance team to monitor all customer accounts and ensure the identity of users.

Socas International B.V. takes it very seriously to ensure gambling is offered in fair and safe environment while protecting underage and vulnerable people as well as ensuring customers are not using its services for any unlawful ways.

Socas International B.V. has a in house private and secure system to allow its customers upload KYC documents directly from their account to our private secure servers where Compliance team carry outs the checks.

View from Customer Account:

Balance **₺ 483**

Bonus Deduction **₺ 48**

Kayıp Bonusu Al >

Deposit >

Withdraw >

My Account >

Request Call >

Change Password >

Account verification >

Bonuses >

History >

Messages +6 >

Account verification

ONWIN reserves the right to request documents from users when necessary. If documents are requested, you will be contacted. You can then confirm your account by uploading two of the documents listed below.

Accepted Valid Documents:

- Driver's license
- ID card
- Passport
- Certificate of residence

Why and on what basis do we collect your Personal Data?
We are aware of the trust our customers have in us. Onwin is very clear about why we collect your data. First of all, collecting your information is crucial to providing you with the services and products you want. In addition, your data is used to personalize and improve your experience using our services and to contact you from time to time with important information.

UPDATE YOUR INFORMATION
It is important that the information we hold about you is accurate so that we comply with our legal and regulatory obligations and also to provide you with the best possible service. Therefore, we ask you to ensure that your personal data is always up to date. You can update your personal data at any time from your Account via 'My Account/Update My Account' (if applicable) or by contacting Customer Service.

Choose file or drop here

Image	Status

View from Back Office:

ID Verification

member

Admin

Created_at

Clear

Member	Image	Created at	Status	Admin	Actions	Note
		2025-03-29 20:09:05	Waiting		☒ ☒ ☒	
		2025-03-29 20:08:12	Waiting		☒ ☒ ☒	
		2025-03-29 20:07:40	Waiting		☒ ☒ ☒	
		2025-03-29 20:07:31	Waiting		☒ ☒ ☒	
		2025-03-29 20:07:03	Waiting		☒ ☒ ☒	
		2025-03-29 20:06:48	Waiting		☒ ☒ ☒	
		2025-03-29 20:06:24	Waiting		☒ ☒ ☒	
		2025-03-29 20:05:37	Waiting		☒ ☒ ☒	
		2025-03-29 20:05:19	Waiting		☒ ☒ ☒	
		2025-03-29 20:04:46	Waiting		☒ ☒ ☒	

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Total 105155/105155

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Staff can view the documents, create notes, approve, reject documents and communicate with the user if required.

Any customer cannot provide valid identity documents to prove their identity will not be able to use their account for any transactions.

