

RESPONSIBLE GAMING POLICY

We, as a responsible iGaming company are fully committed to providing a safe and responsible gaming environment for all players. We adhere to the strict standards and implement proactive measures to prevent gambling-related harm.

Gambling is a form of entertainment and should not be considered a source of income. Players are encouraged to gamble responsibly and only with funds they can afford to lose.

Our Commitment to Player Safety

We ensure that all players have access to the tools and information needed to gamble responsibly. Our platform is designed to promote healthy gaming habits while preventing underage gambling and protecting vulnerable individuals.

Age Verification

We enforce rigorous age verification to prevent underage gambling. All players must confirm they are at least 18 years old (or the legal age in their jurisdiction) before depositing or placing bets. We may verify identities using government-issued ID, payment methods, and additional checks where required. If an account is found to belong to a minor, it will be closed immediately, and any deposits will be refunded in accordance with anti-money laundering (AML) policies.

Each user shall take reasonable steps to prevent any minors from accessing and/or playing online games:

- Do not leave under 18s unattended near your computer or mobile when signed in to the casino;
- Do not allow persons under 18 to participate in any gambling activity;
- Do not share credit card or bank account details with under 18;
- Do not use the 'Save Password' option when logging into the casino;
- Create separate profiles for everyone who uses your computer;
- Use child-protection software, such as Cyberpatrol, Net Nanny or CYBERsitter to block gambling sites from minors;

Responsible Gaming Tools

We provide players with practical tools to manage their gaming activity:

- **Deposit Limits** – Players can set daily, weekly, or monthly deposit limits. Reducing a limit takes effect immediately, while increasing a limit requires a 24-hour waiting period.

- **Cooling-Off Periods** – Players may take a short break from gambling for 24 hours, 7 days, 1 month, or 3 months. This feature is activated instantly, with no need for operator approval.
- **Self-Exclusion** – For players who need a longer break, we offer self-exclusion periods of 1 year, 3 years, 5 years, 10 years, or a lifetime ban. Once activated, self-exclusion is irreversible during the selected period. Players are able to initiate and complete the self-exclusion process fully online.

Identifying Problem Gambling

In line with the CGA Responsible Gaming Policy, the Company is committed to identifying and addressing potentially harmful or problematic gambling behavior.

The Company's Responsible Gaming framework is designed to support early identification of risk indicators and the timely application of appropriate Responsible Gaming measures, in accordance with applicable regulatory requirements.

Where concerns relating to a player's gambling behavior arise, the Company will take proportionate and responsible steps to promote safer gambling and make relevant Responsible Gaming tools and support options available to the player.

Support for Those Who Need Help

We encourage players to regularly assess their gambling habits using self-assessment tools like the **Gamblers Anonymous 20 Questions** or the **CAGE Questionnaire**. If gambling is no longer enjoyable, we strongly recommend using our self-exclusion feature or seeking external support from organizations such as:

- **GamCare**
- **Gamblers Anonymous**
- **GambleAware**

Fair and Responsible Marketing

All advertising, marketing, and promotional activities are conducted in accordance with applicable Responsible Gaming principles and regulatory requirements. The Company does not target or direct marketing communications toward minors, self-excluded players, or individuals who may reasonably be considered vulnerable. Marketing materials do not portray gambling as a financial solution, source of income, or means of achieving personal or financial success. All bonuses, incentives, and promotional offers are communicated in a clear, transparent, and non-misleading manner, with material terms and conditions made readily accessible to players.

Continuous Improvement

The Company periodically reviews and updates its Responsible Gaming Policy to ensure ongoing alignment with applicable regulatory requirements and evolving industry best practices.

Oversight of the Responsible Gaming framework is assigned to the Compliance Officer, who is responsible for monitoring its effectiveness and reporting to management at least annually, including recommendations for improvement where appropriate.